

Christopher Maxwell

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Citizenship: Dual EU and South African

PROFESSIONAL EXPERIENCE

Kavia AI (San Francisco-based AI SaaS) *Technical Customer Success Manager (Contract)* | Dec 2025 - Present

- **Product Discovery:** Define AI use cases for enterprise clients, integrating custom pilots into engineering for 0-to-1 product adoption.
- **Technical Execution:** Facilitate customer journeys to AI-assisted processes by aligning complex timelines and milestones with the engineering team.
- **Roadmap Influence:** Translate customer feedback into actionable insights for product leaders and founders and brief product and engineering teams on requirements.

Career Sabbatical: The Pacific Crest Trail Thru-hiker | May 2025 - Nov 2025

- Completed a 4,250 km northbound journey from Mexico to Canada.

Oblinor AS *Product Lead & Senior Developer* | Oct 2023 - May 2025

- **Roadmap Strategy:** Directed the roadmap for the core application, this included our financial engineering system, increasing infrastructure scalability and system reliability.
- **Prioritization:** Negotiated feature priorities and scoped technical trade-offs with stakeholders under real-world capacity and regulatory constraints.

Factiverse AS *Head of Engineering & Product* | Oct 2021 - Oct 2023

- **Research Productization:** Productized proprietary ML and NLP prototypes based on core IP and company patents successfully moving technology from 'lab to market' as a B2B product.
- **Scale & Operations:** Managed the full lifecycle of a fact-checking engine, scaling operations across AWS, GCP, and Azure to meet global client demand.
- **CTO Partnership:** Partnered with the CTO (as second-in-command) to build end-to-end product suites aligned with specific customer requirements and market strategy.

Maluti *Full-stack Developer* | Aug 2020 - Oct 2021

- Developed NLP and document-parsing legal technology by solving complex technical problems with law firms and startups. This originated from a runner-up award at the Hackathon for Good.

Cisco Systems *Systems Engineer* | Aug 2017 - Aug 2020

- Designed and delivered software and networking solutions for global enterprise customers, ensuring technical alignment with business objectives.
- Accepted into a highly competitive 12-month Cisco Graduate Program in Amsterdam completed in July 2018.

BLOODHOUND SSC (World Land Speed Record Car Project) Education Programme

Manager | Jan 2013 - Dec 2017

- **Technical Outreach:** Executed 100+ public presentations communicating high-level engineering challenges, including **FEA, CAD, and Navier-Stokes equations**, to diverse audiences.
 - **Leadership:** Managed a team of 4 staff and 15 volunteers to promote a national STEM education initiative.
 - **Innovation:** Designed and built a rocket car timing gate system to measure the speed of solid-propellant rocket cars. The Rocket Car Programme involved CAD/CAM design using SolidWorks for high schools([link](#)).
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EDUCATION

University of KwaZulu-Natal *Bachelor of Science Honours in Physics (2.1) | 2015*

- Thesis: Violation of the Bell Inequality by experimentally constructing a single-photon source.

Rhodes University *Bachelor of Science in Mathematics & Physics | 2009 - 2012*

PERSONAL INFORMATION

- **Interests:** Long-distance hiking (PCT, TMB, Haute Route), Cross-country skiing (Engadin Marathon), international travel, physics, and agricultural science (artisanal goat cheese and viticulture).
- **Technical Proficiencies:** Full-stack Development (Python, Node.js, Java), MLOps, DevOps (AWS/GCP), and Product Discovery Frameworks.