

CORE OS4.0 TOUCH PANEL

USER MANUAL



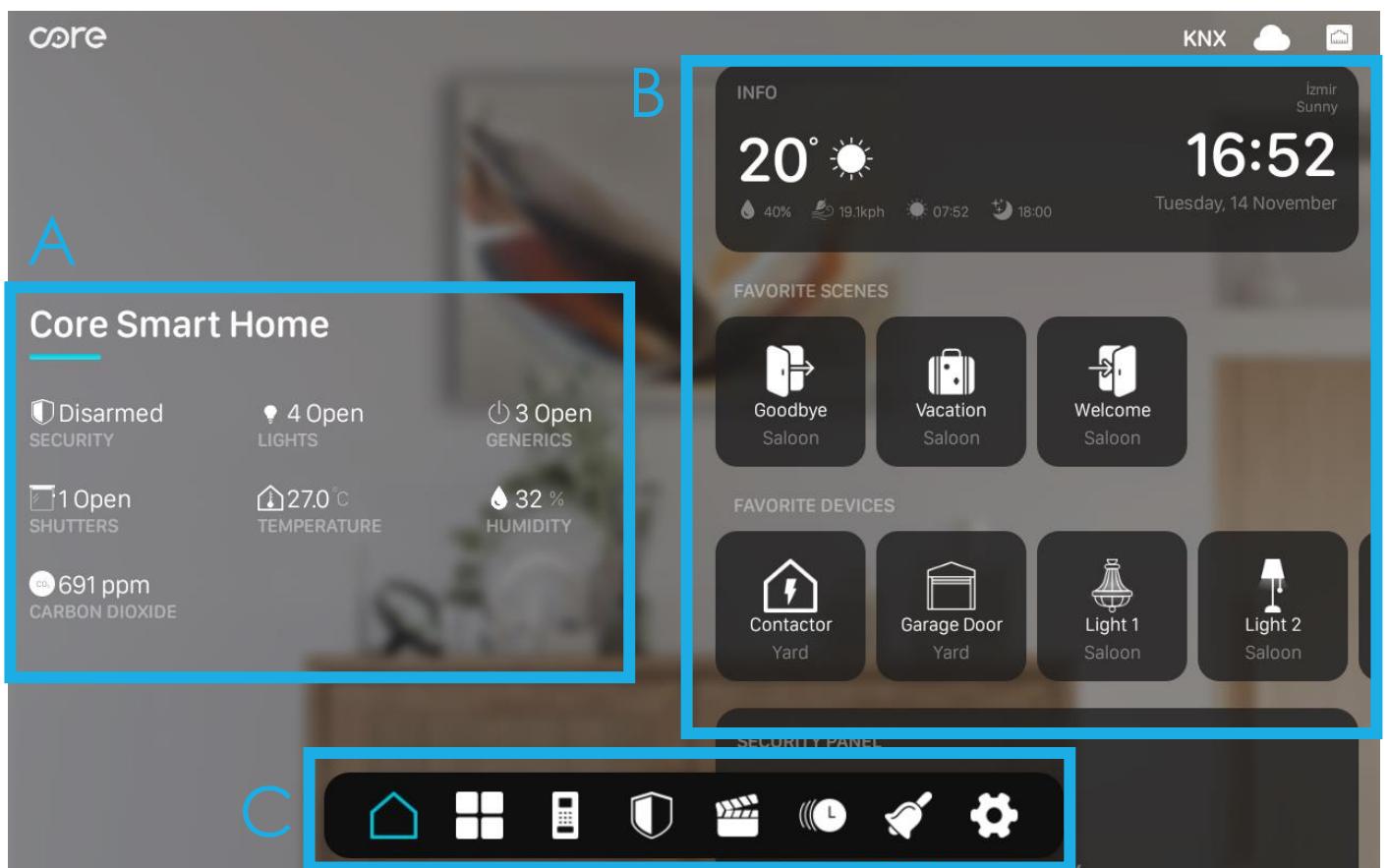
Document Version: 1.0

Last Updated Date: 27.12.2023

INDEX

1. Dashboard
 - 1.1. Summary Section
 - 1.2. Widgets
 - 1.3. Menus
2. Menus
 - 2.1. Devices
 - 2.1.1.Editing Devices
 - 2.2. Intercom
 - 2.2.1.Incoming Call
 - 2.2.2.Calling A Contact
 - 2.2.3. Call On Mobile
 - 2.3. Security
 - 2.3.1.Alarm Panel
 - 2.3.2.Cameras
 - 2.3.3.Door Locks
 - 2.4. Scenes
 - 2.4.1.Creating New Scene
 - 2.5. Automations
 - 2.5.1.Creating New Automation
 - 2.5.2.Enabling Or Disabling An Automation
 - 2.6. Concierge
 - 2.6.1. Announcements
 - 2.6.2. My Requests
 - 2.6.3. My Account
3. Settings
 - 3.1. App Settings
 - 3.2. Remote
 - 3.2.1. Adding New User
 - 3.2.2. Adding Existing User
 - 3.2.3.Deleting User
 - 3.3. Notification
 - 3.4. Security
 - 3.5. Ringtone
 - 3.6. General

1. DASHBOARD



A- Summary Section

B- Widgets

C- Menus

1.1 SUMMARY SECTION

In summary section; security mode status, status of how many accessories are open according to category they belong to and average of temperature, humidity and carbondioxide values related to advanced thermostat accessories can be monitored.

1.2 WIDGETS

Widget section is a shortcut for weather forecast, favorite scenes, favorite devices, intercom shortcuts and security panel.

1.3 MENUS

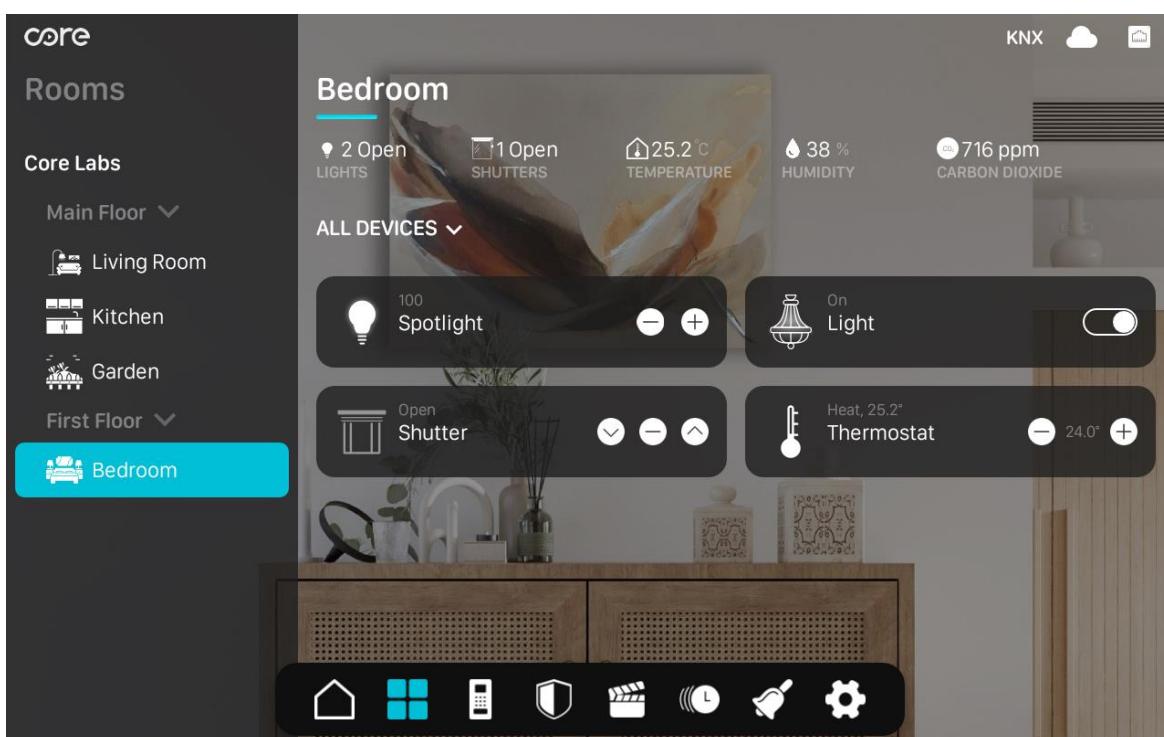
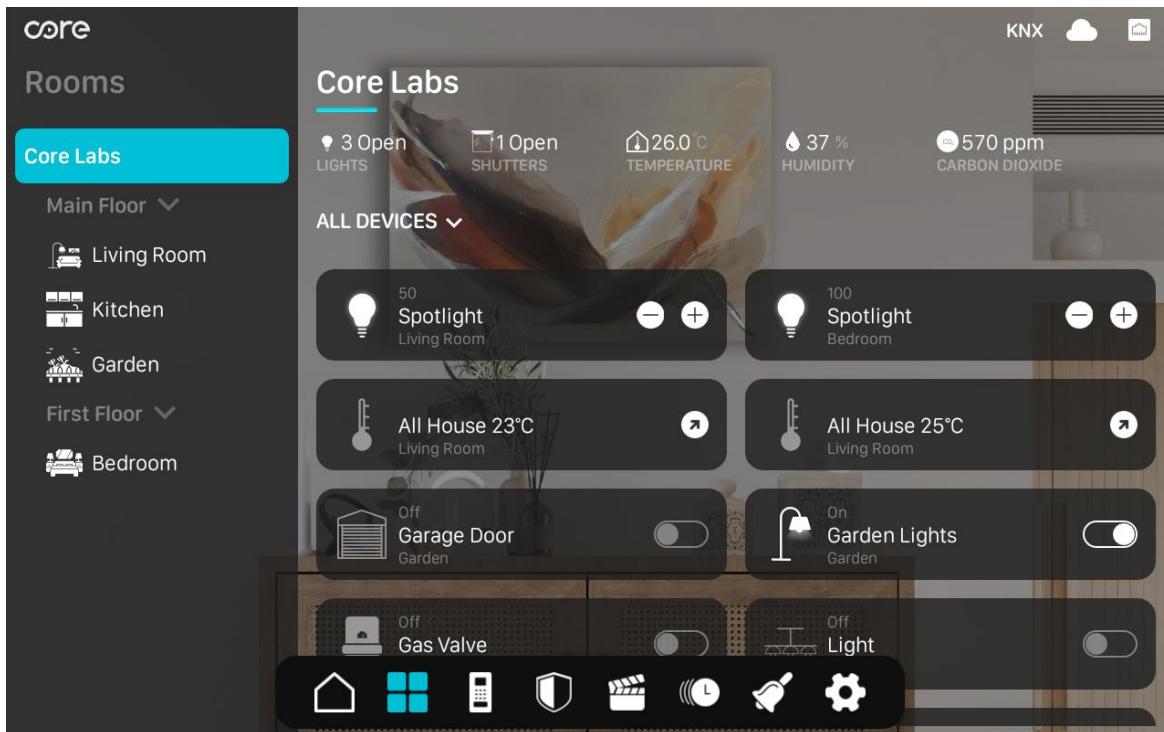


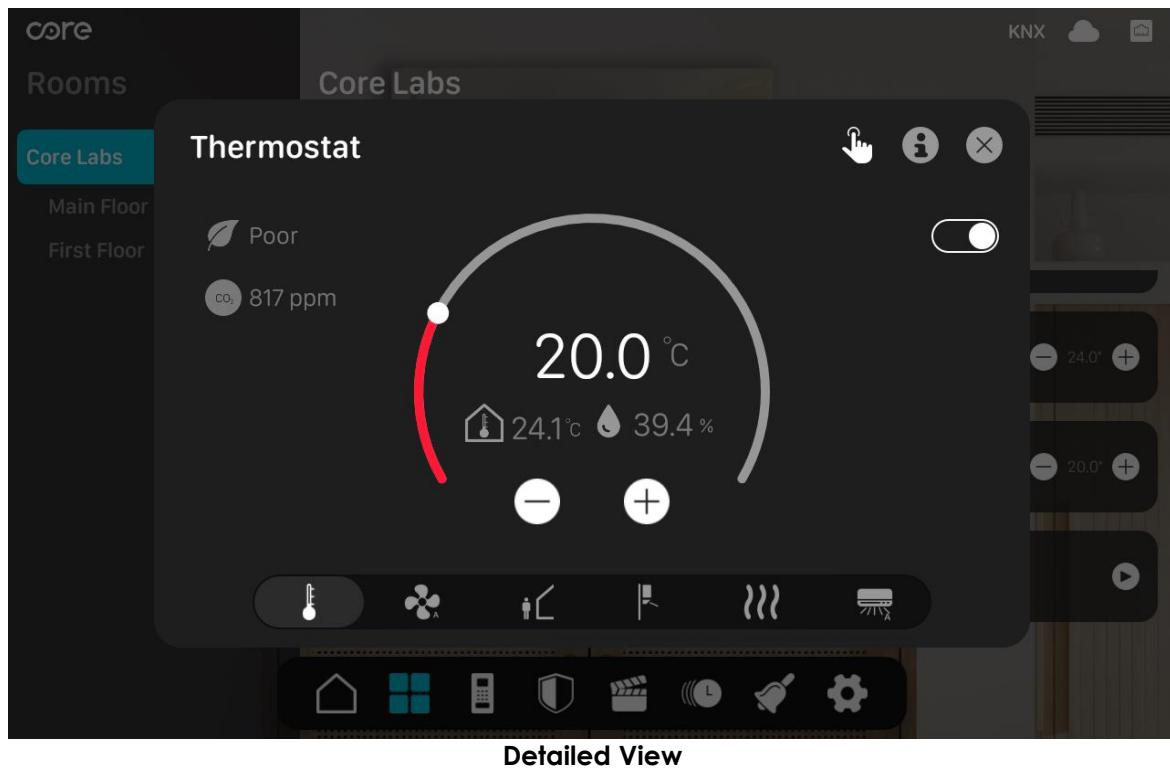
1. Dashboard
2. Devices
3. Intercom
4. Security Panel
5. Scenes
6. Automation
7. Concierge
8. Settings

2. MENUS

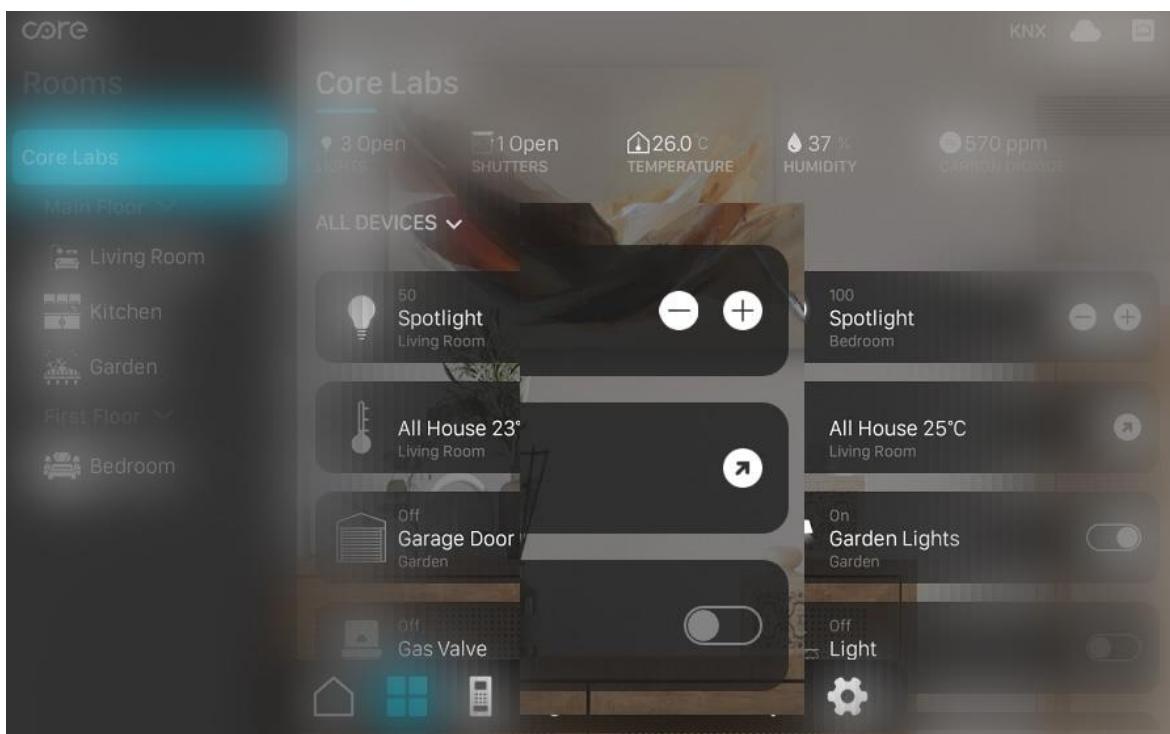
2.1 DEVICES

In devices section, devices can be filtered according to categories and room by room. Devices can be controlled via shortcut buttons or via detailed view by clicking the device.

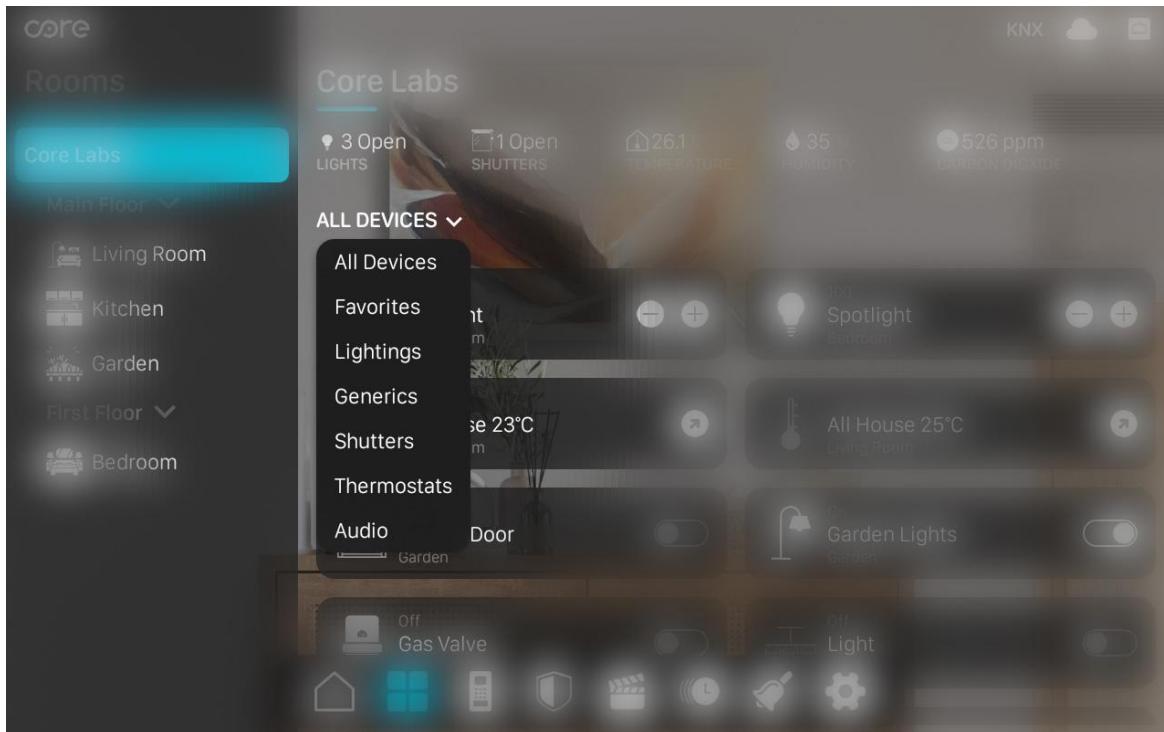




Detailed View

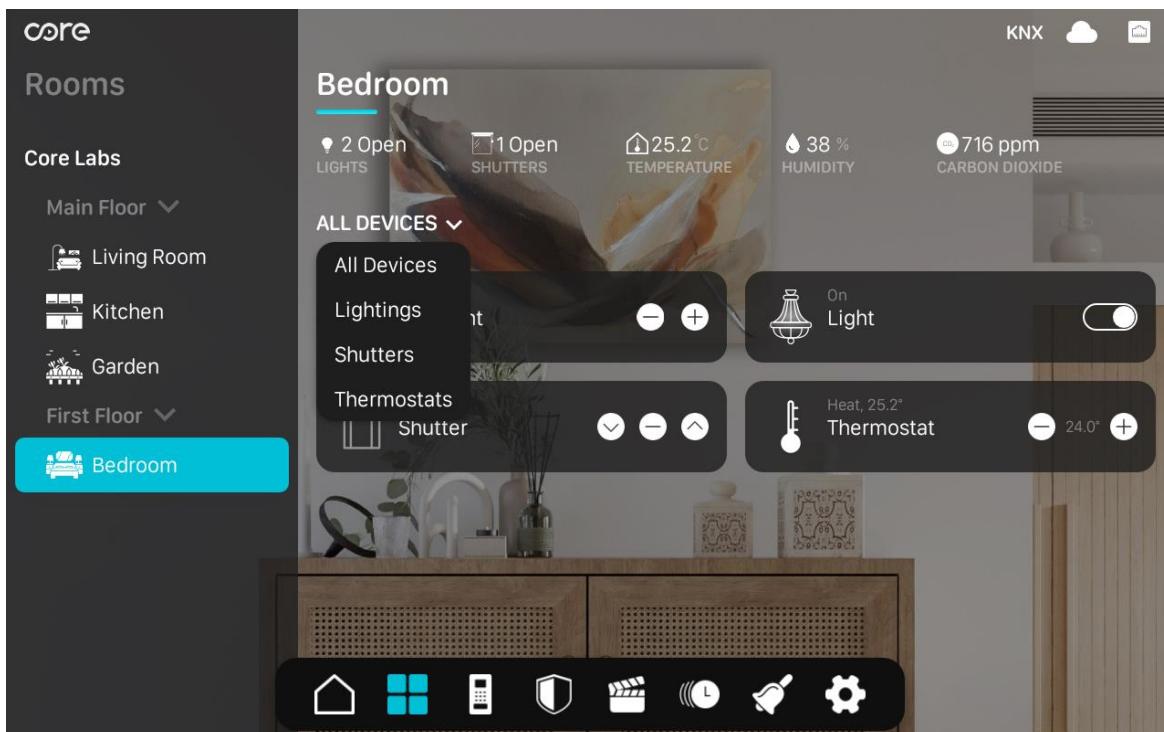


Shourtcut Buttons



Categories

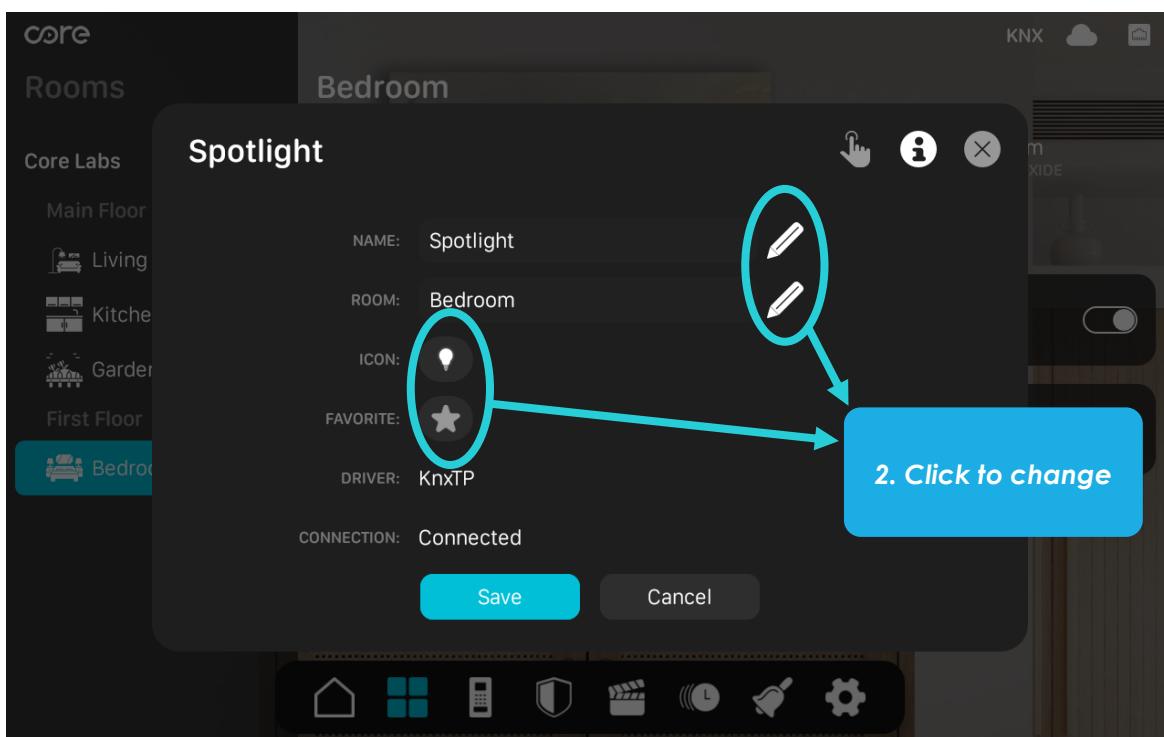
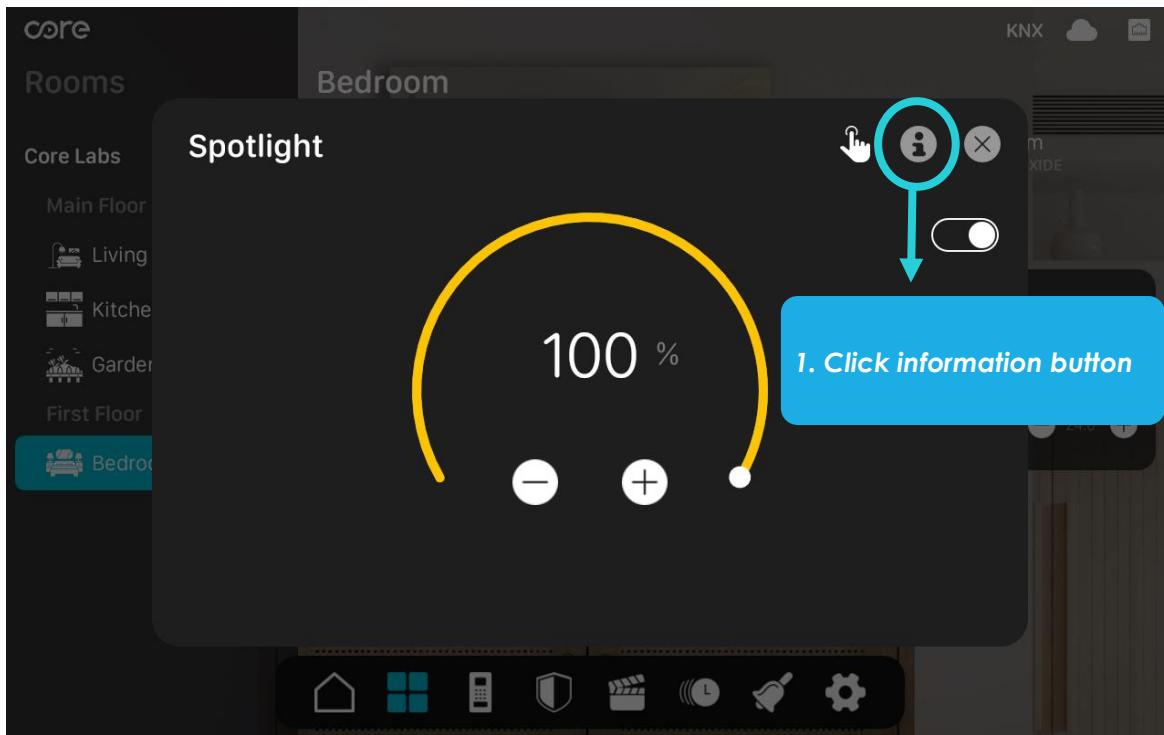
If there is no device in a category, the category will not be shown in categories section



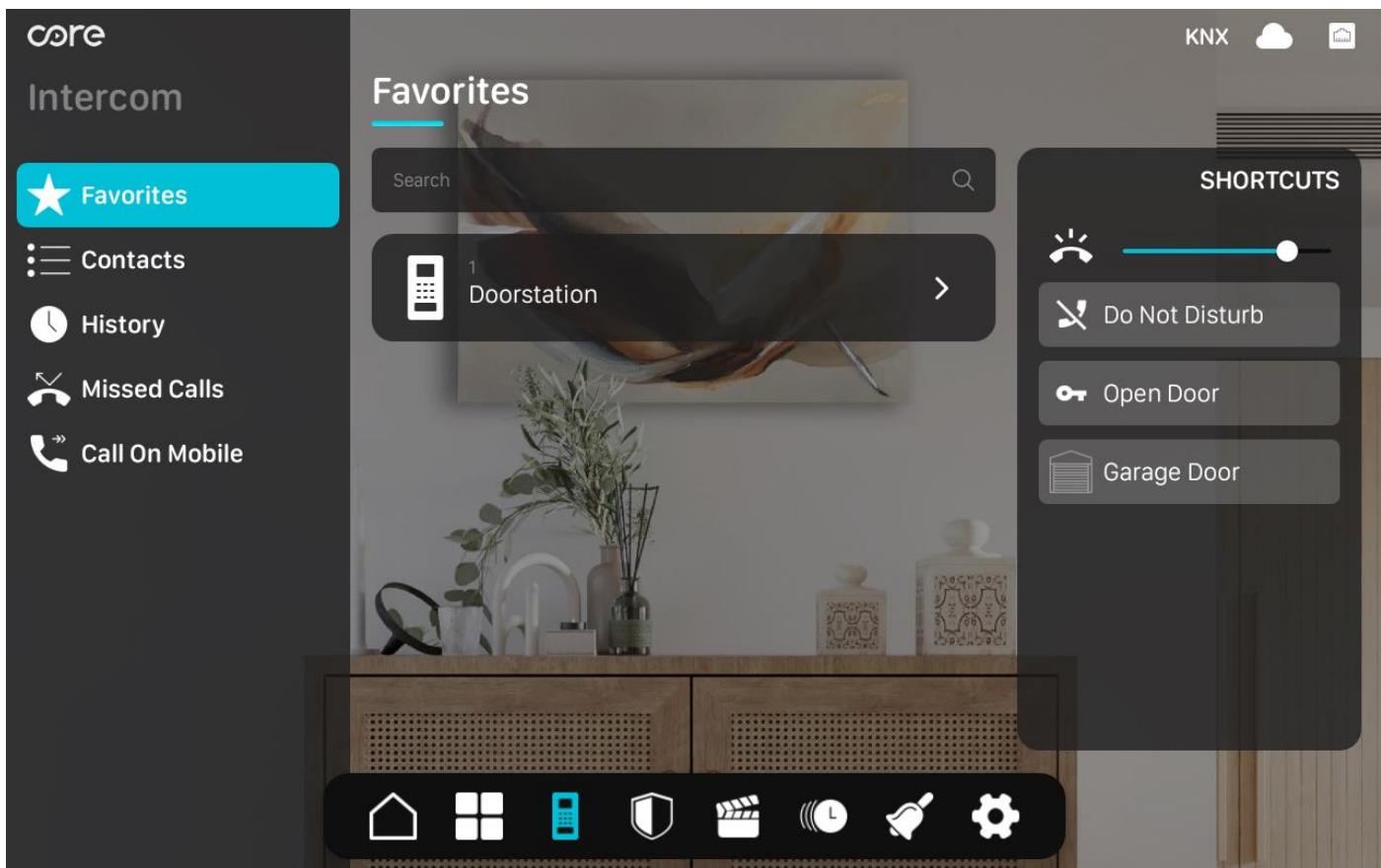
2.1.1 EDITING DEVICES

It is possible to add a device to favorites category and change name, room and icon of a device.

- Enter detailed view of the device you want to edit



2.2 INTERCOM



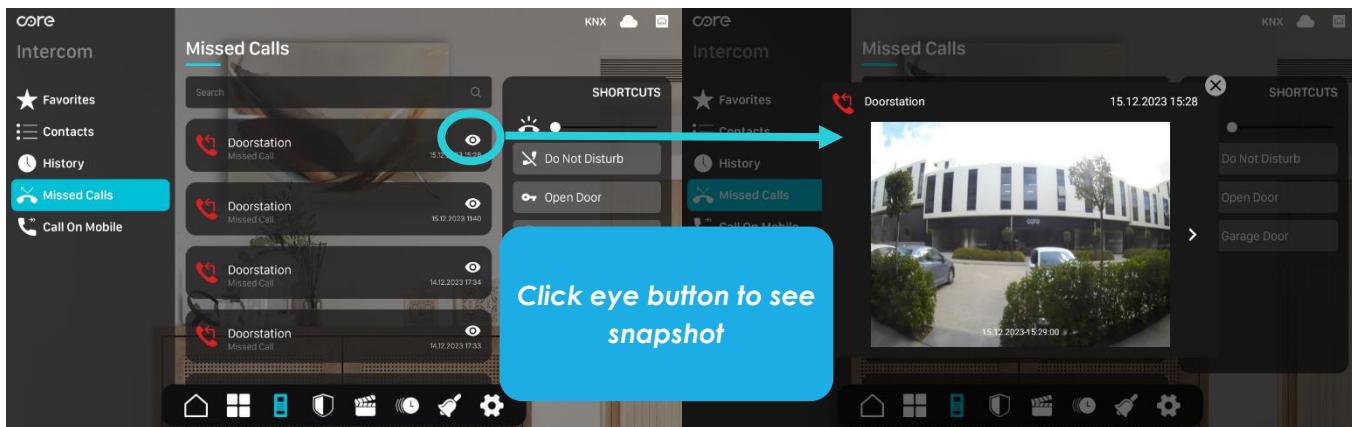
INTERCOM SUBMENUS:

Favorites: Contacts marked as favorite can be displayed in this submenu

Contacts: All contacts can be displayed in this submenu

History: Call history can be displayed in this submenu

Missed Calls: Upcoming missed calls and snapshots can be displayed in this submenu



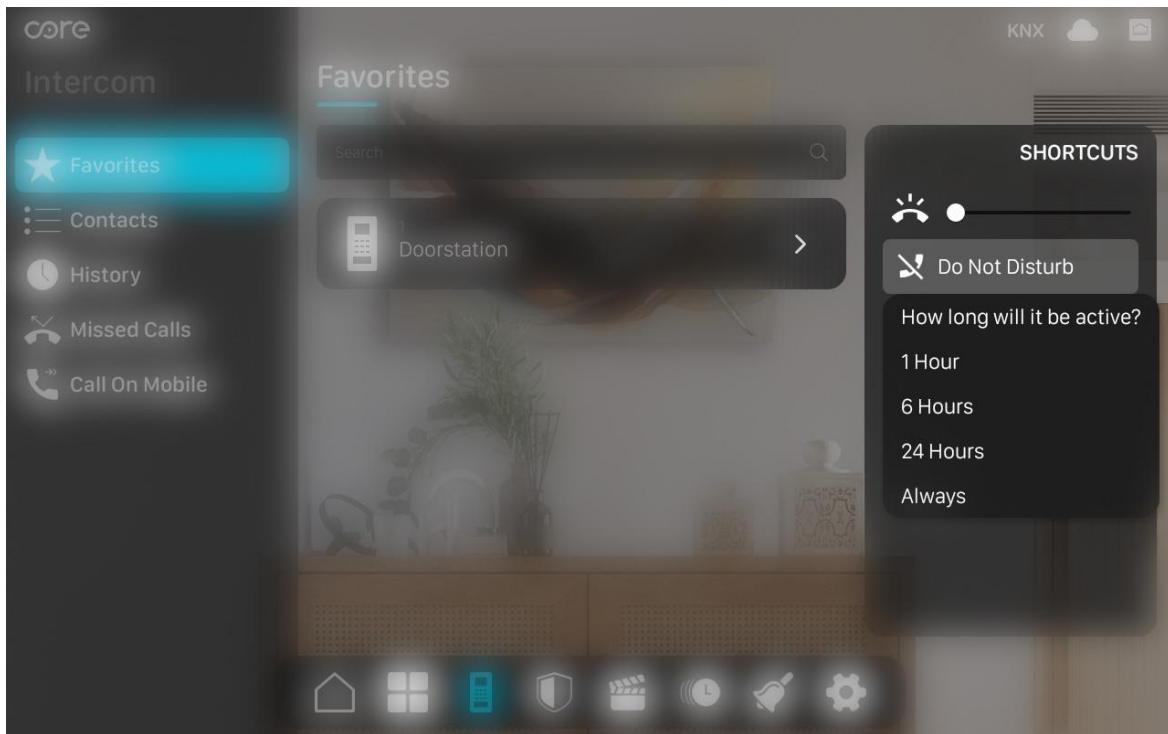
Call On Mobile: Call forwarding can be activated or deactivated in this submenu. (See also [2.2.3 Call on Mobile](#))

SHORTCUTS

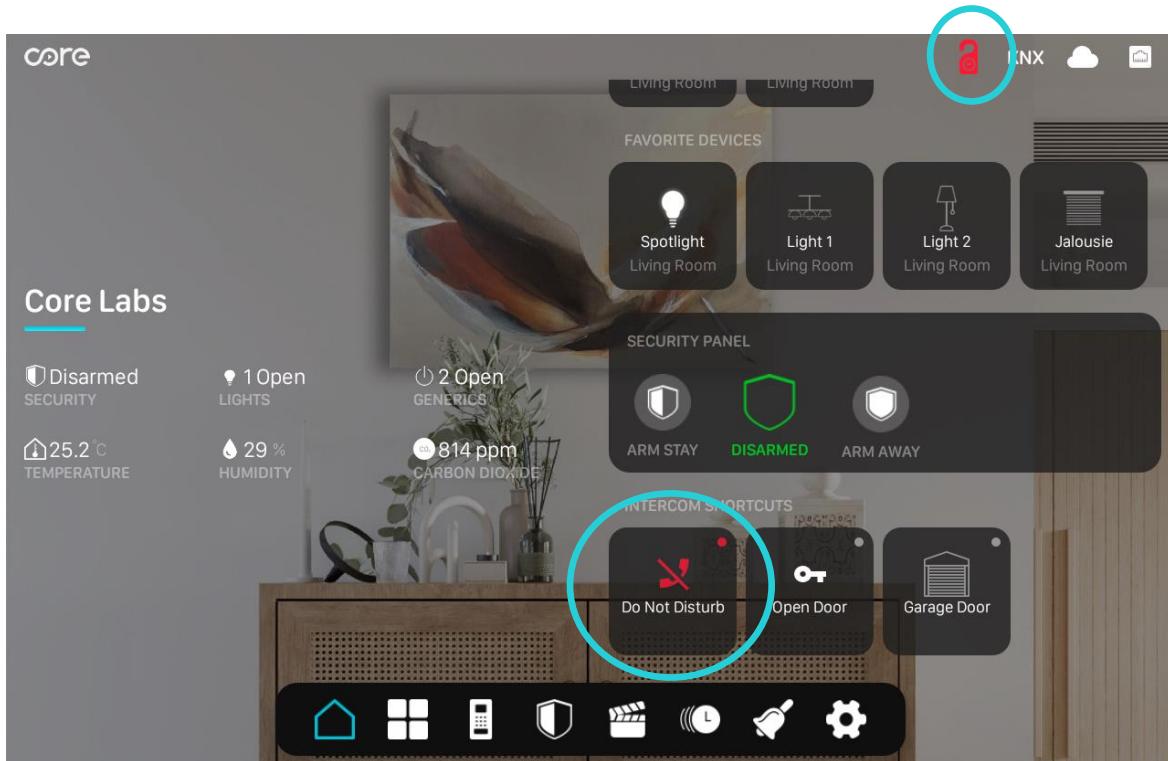
It is possible to adjust intercom ring volume, set do not disturb feature and use intercom action buttons

SETTING DO NOT DISTURB

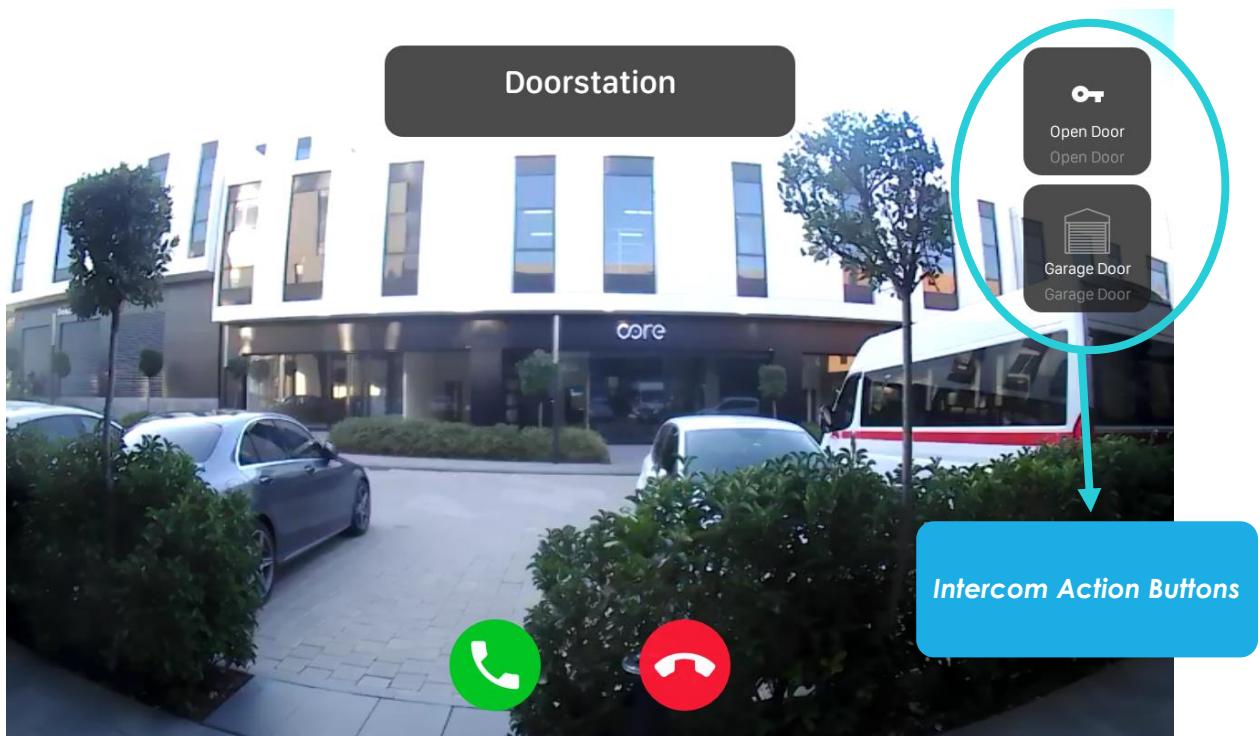
To set "do not disturb" feature; click on the button and select the activation period.



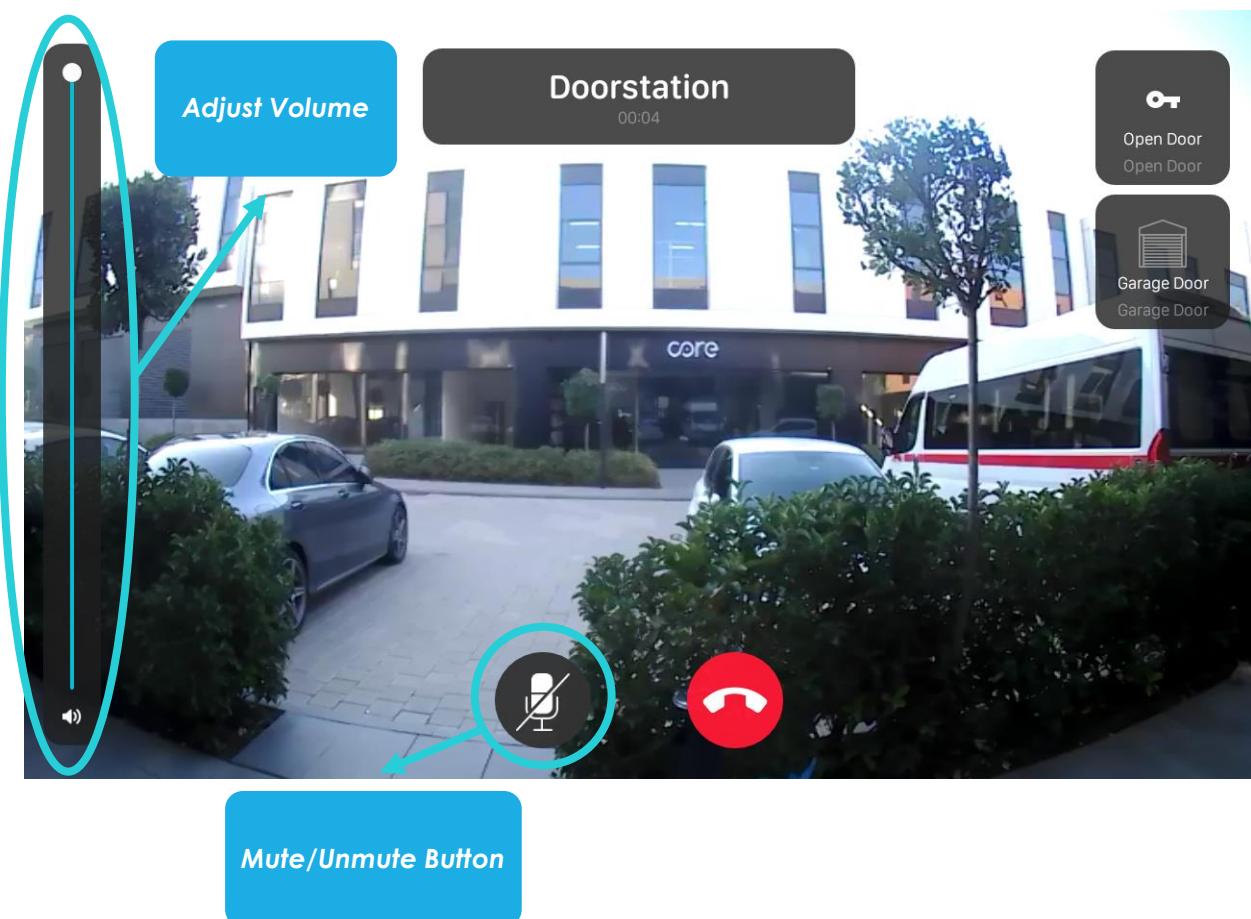
When it is activated an icon will appear at the top bar and colour of the button on the dashboard will be red. When it is activated Touch Panel will not receive any calls. To disable "do not disturb", just click on "do not disturb" button



2.2.1 INCOMING CALL

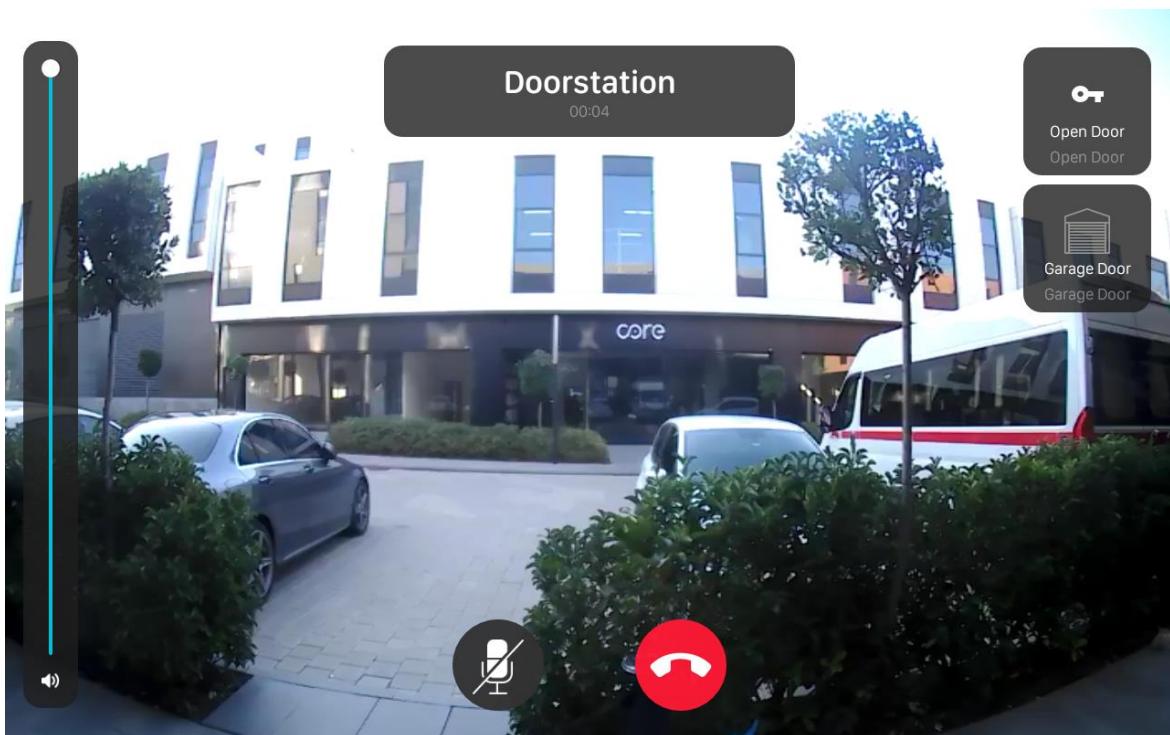
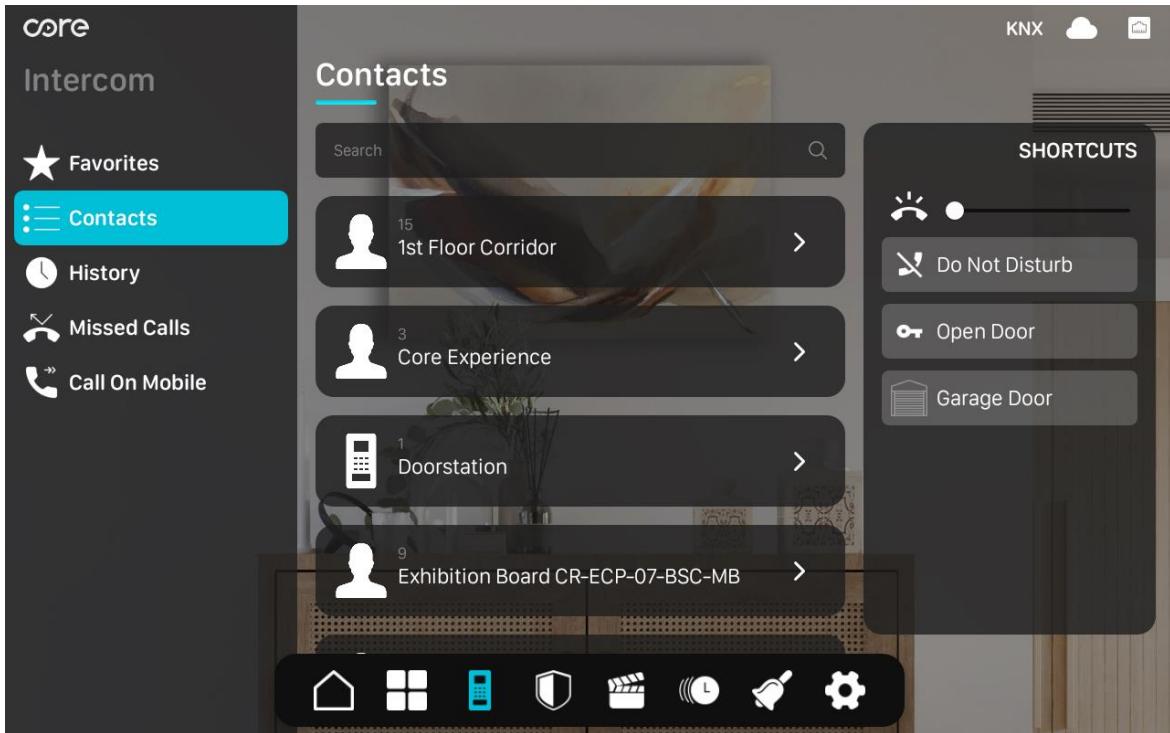


From incoming call screen, it is possible to accept or reject the call or use intercom action buttons such as opening door ...etc. To accept the call, press green button. To reject the call press red button.



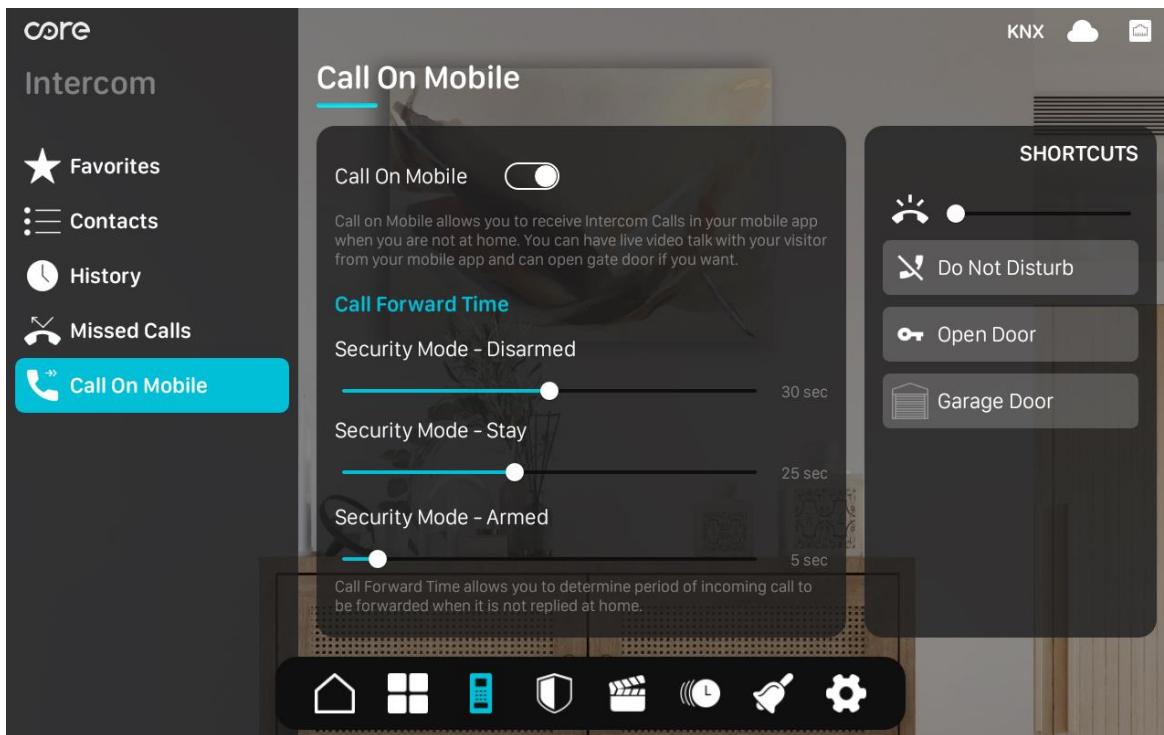
2.2.2 CALLING A CONTACT

Go to favorites or contacts section and click the contact you want to call



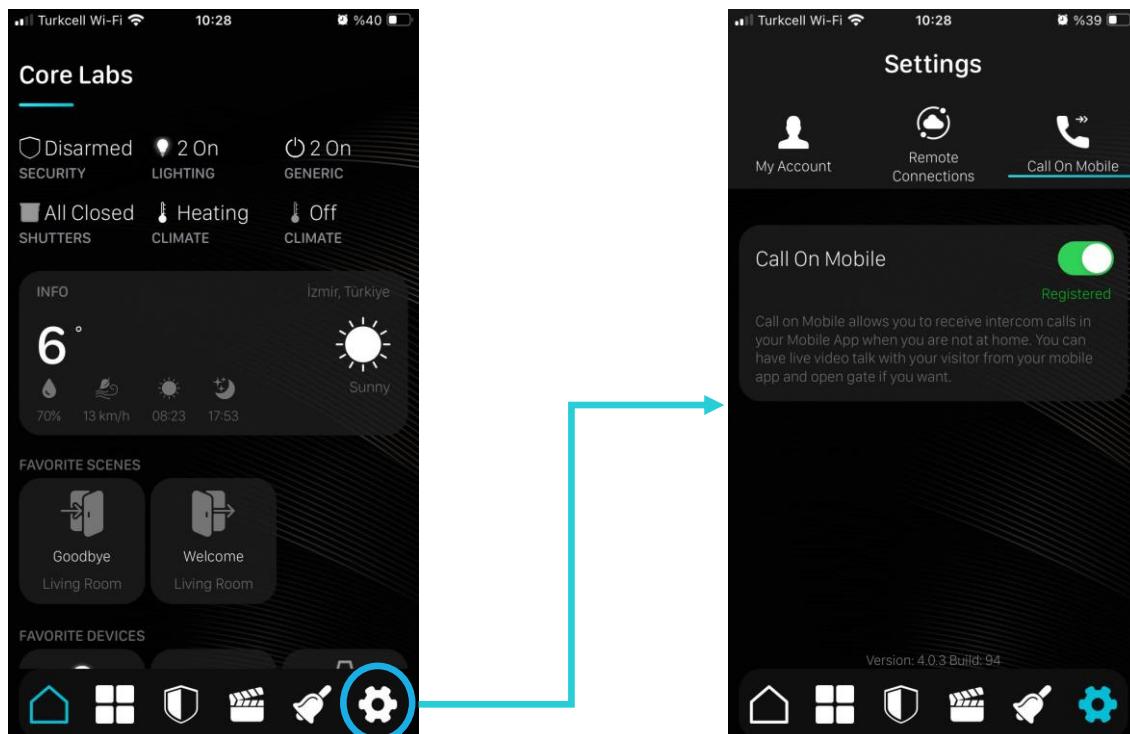
2.2.3 CALL ON MOBILE

Call on Mobile allows you to receive intercom calls in your mobile app when you are not at home. You can have live video talk with your visitor from your mobile app and can open gate door if you want.



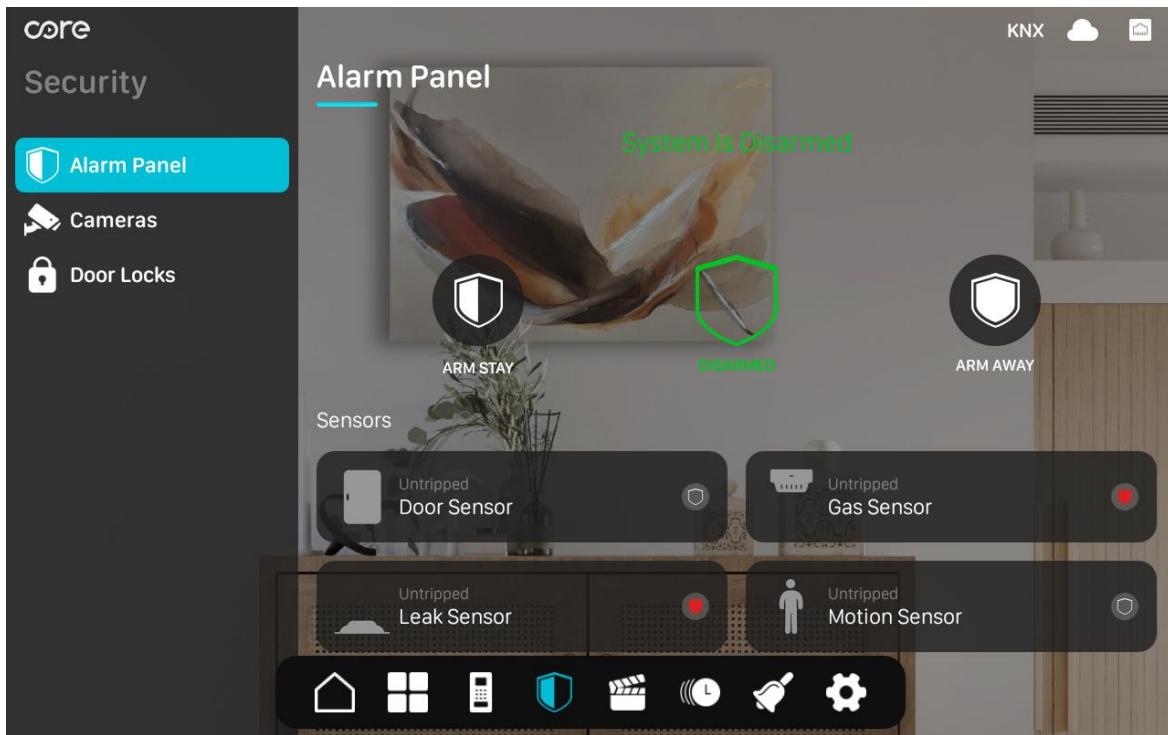
Call Forward Time allows you to determine period of incoming call to be forwarded when it is not replied at home.

After call on mobile is activated on touch panel, if you want to receive call forwardings on your mobile app, go to Settings > Call on Mobile:

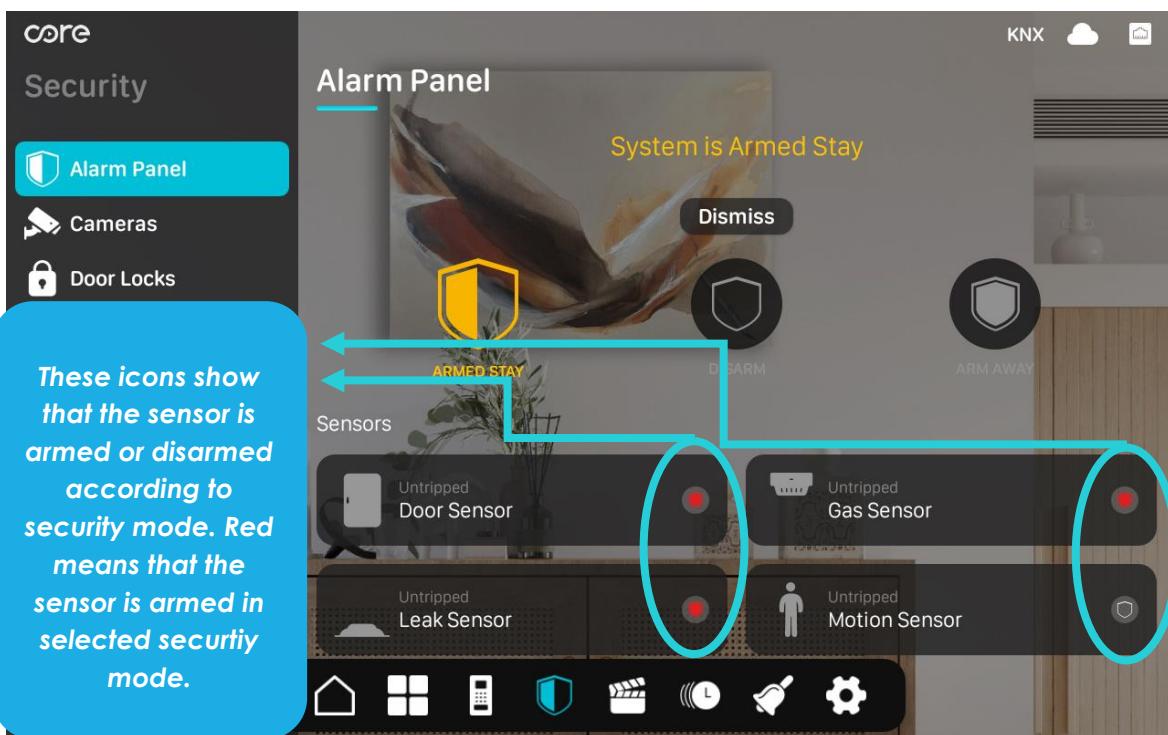


2.3 SECURITY

2.3.1 ALARM PANEL

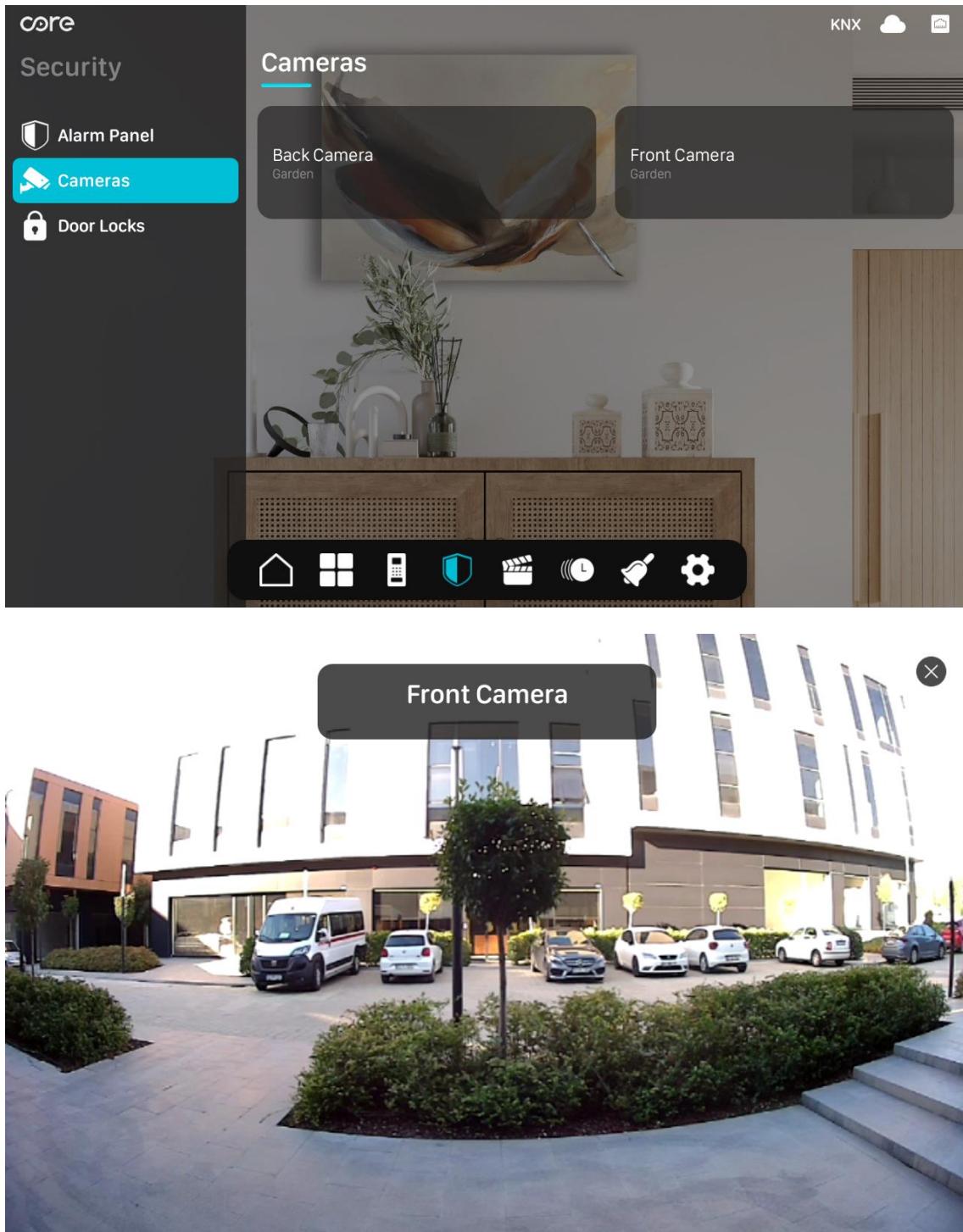


In alarm panel section, security mode can be changed in disarmed, armed away or armed stay. Related sensors can be also monitored.



2.3.2 CAMERAS

In cameras section, cameras added to Touch Panel can be monitored. Just click on the camera you want to monitor video stream.

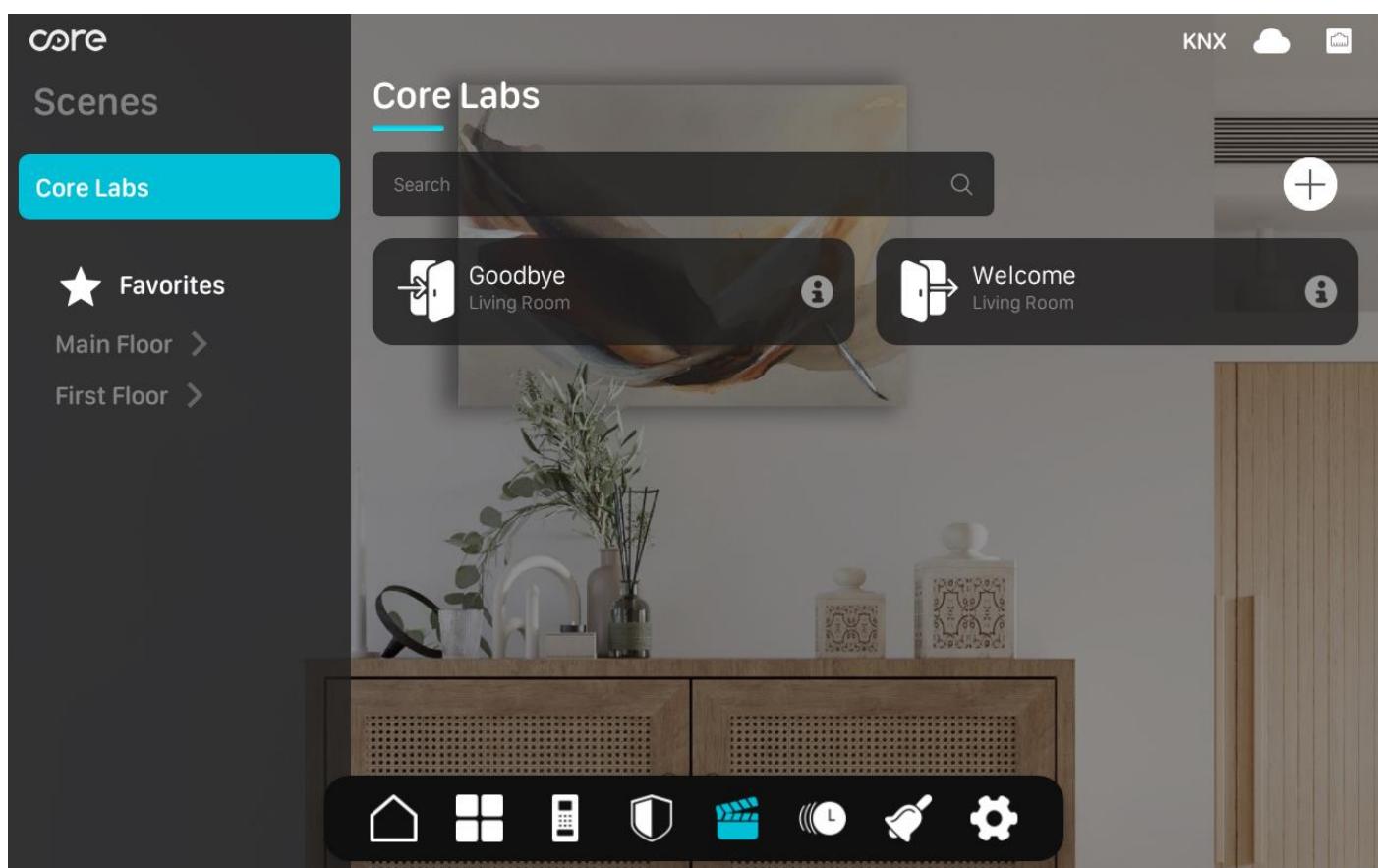


2.3.3 DOOR LOCKS

This is the section where Zwave* supported locks added to the system are shown.

*Zwave is a wireless communication protocol. The integrator should be consulted whether the smart lock in the house is compatible with the system.

2.4 SCENES

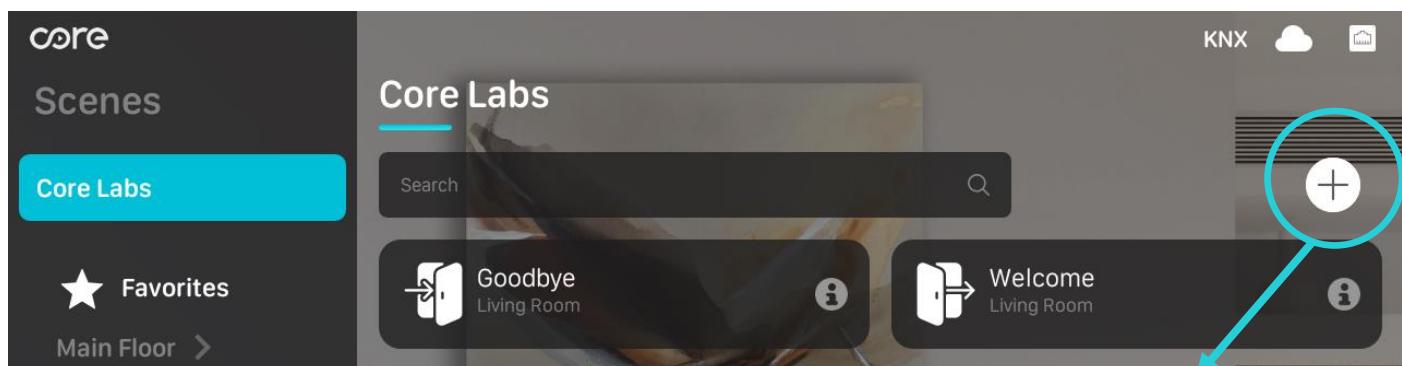


Scenes will let you to run multiple actions with devices at home. This is the section where existing scenes are displayed and controlled, and new scenes can be added. It can be activated by clicking on the scene. By clicking the information button, it is possible to edit, delete or select the scene as favorite.

Note: In scenes created by the integrator, the end user cannot change the content of the scene or delete the scene, if the editable option is not activated by the integrator.

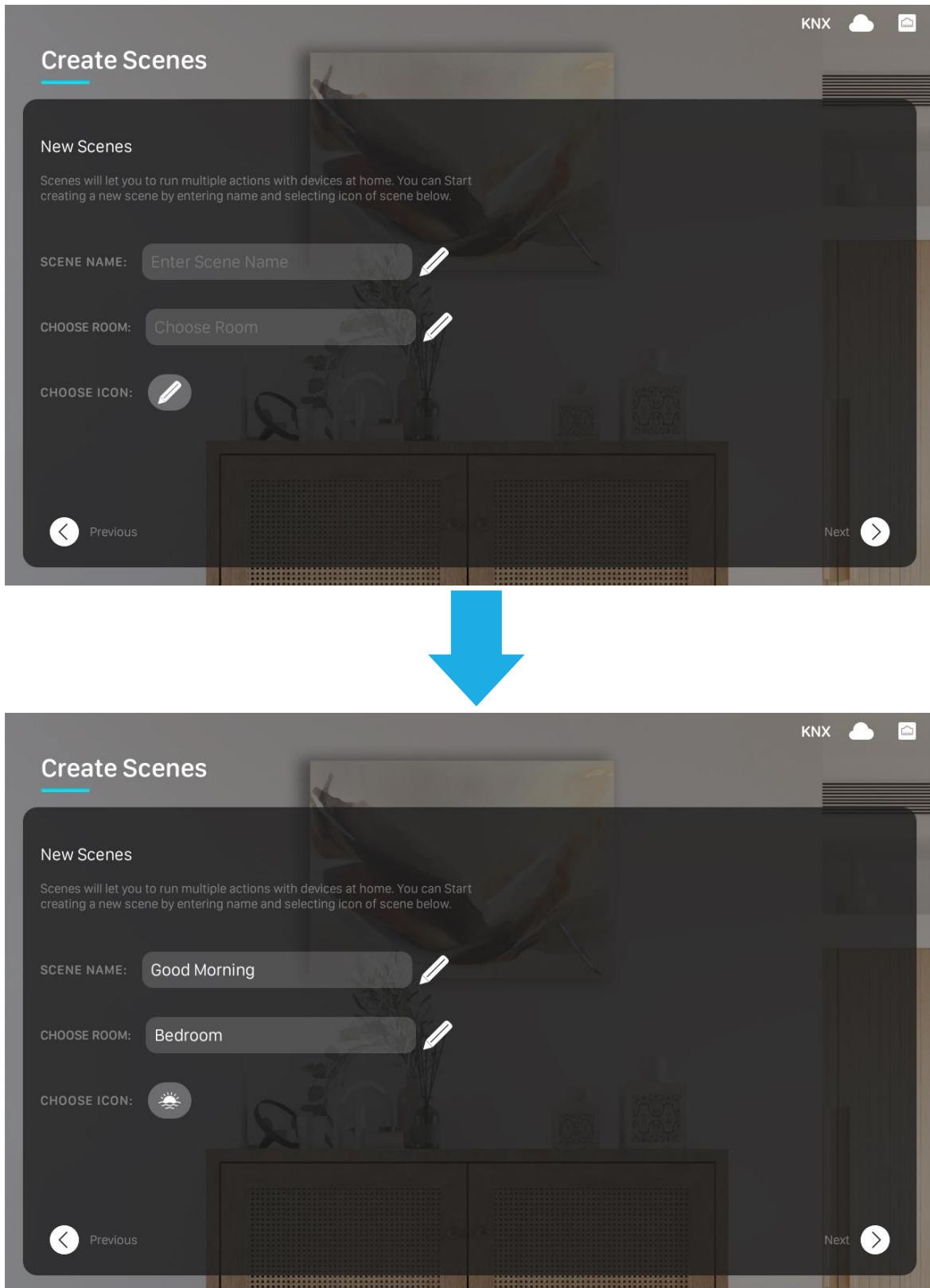
2.4.1 CREATING NEW SCENE

In Scenes menu, click add scene button (+) on the right top.



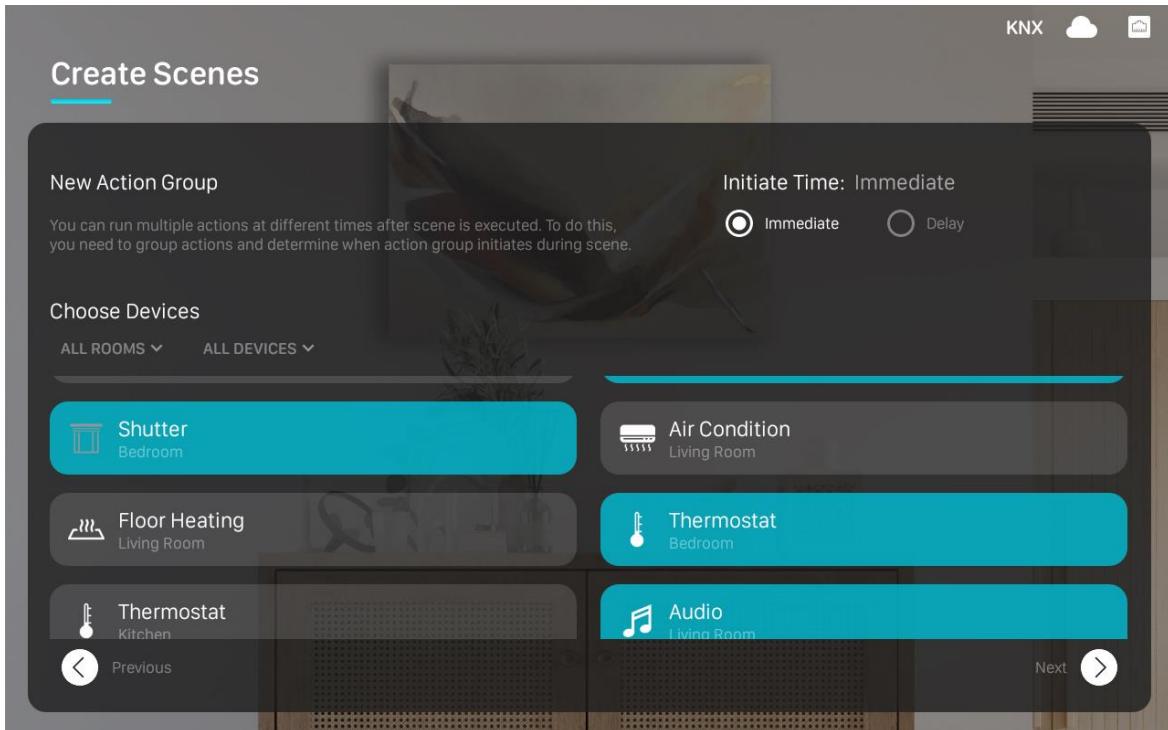
STEP 1

Enter scene name, choose the room and icon then click next

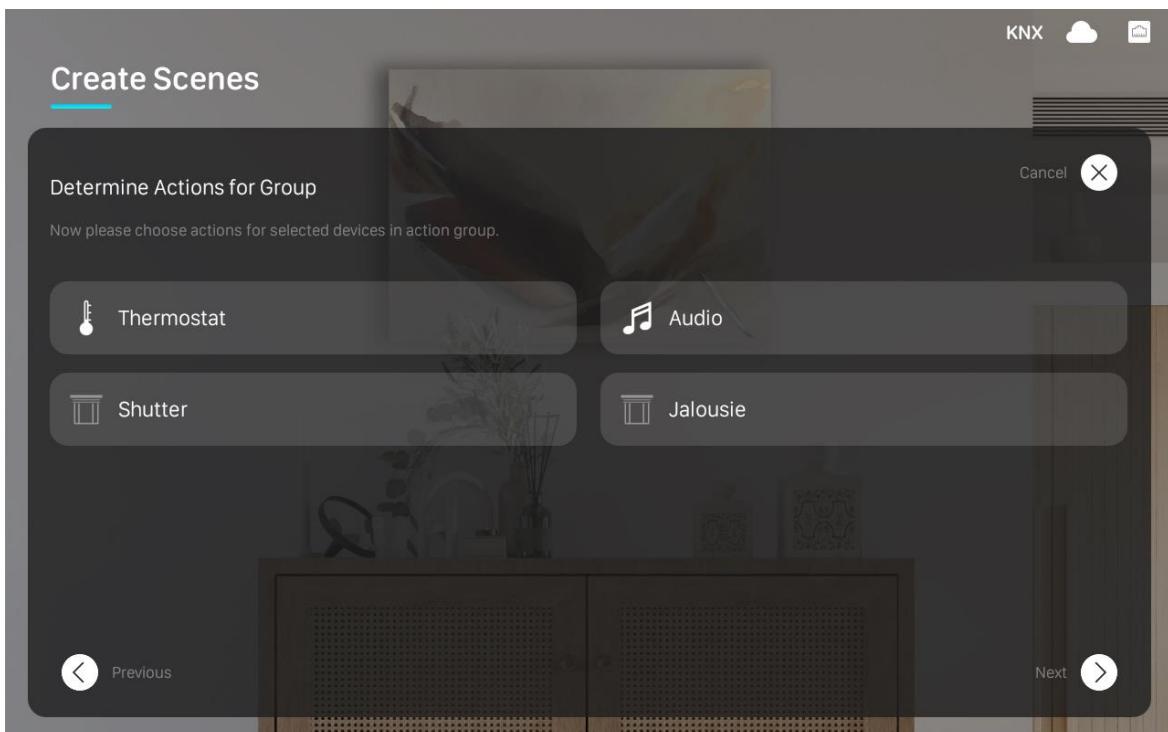


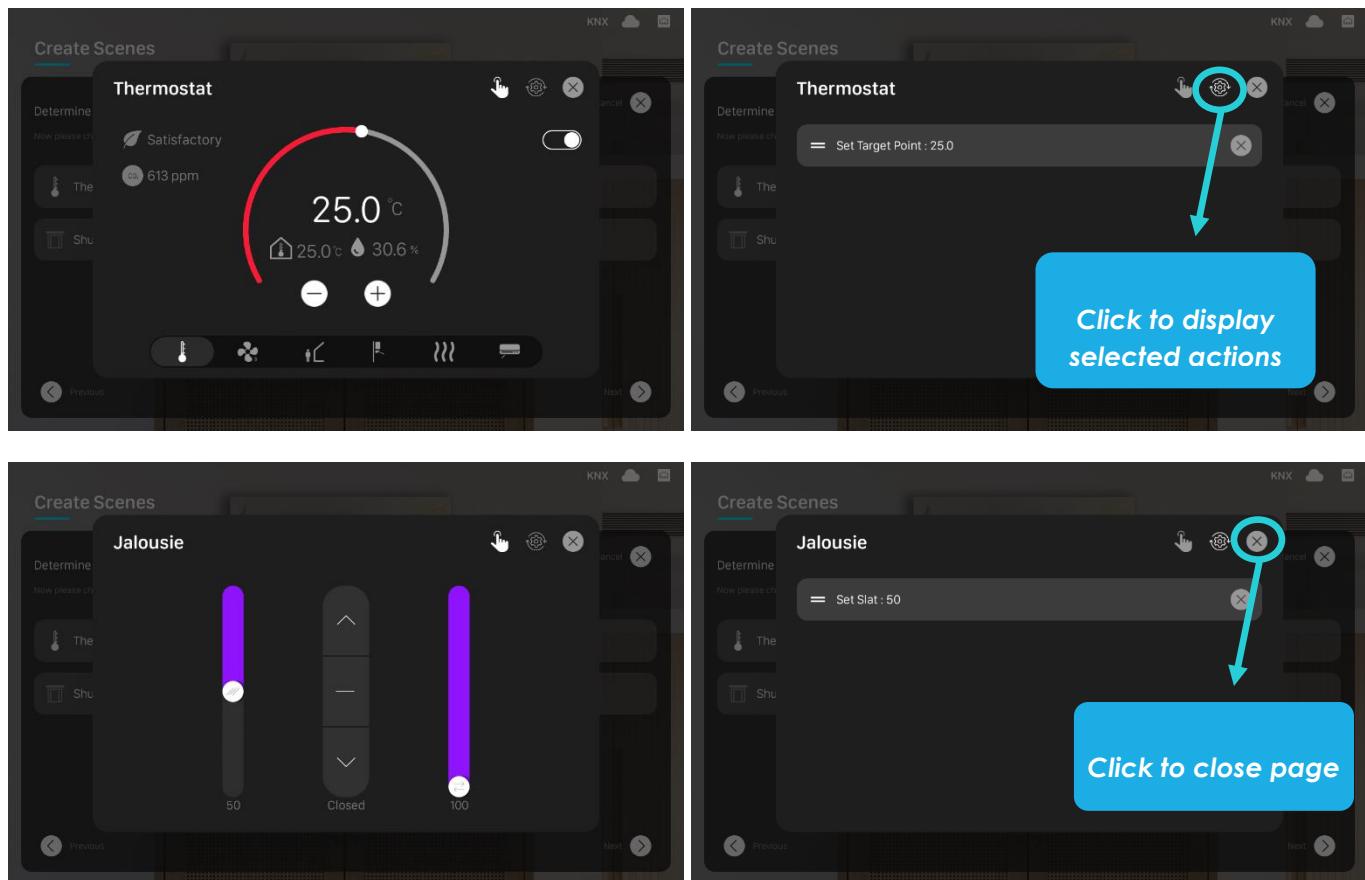
STEP 2

Select devices you want to use in action group

**STEP 3**

Choose actions for selected devices

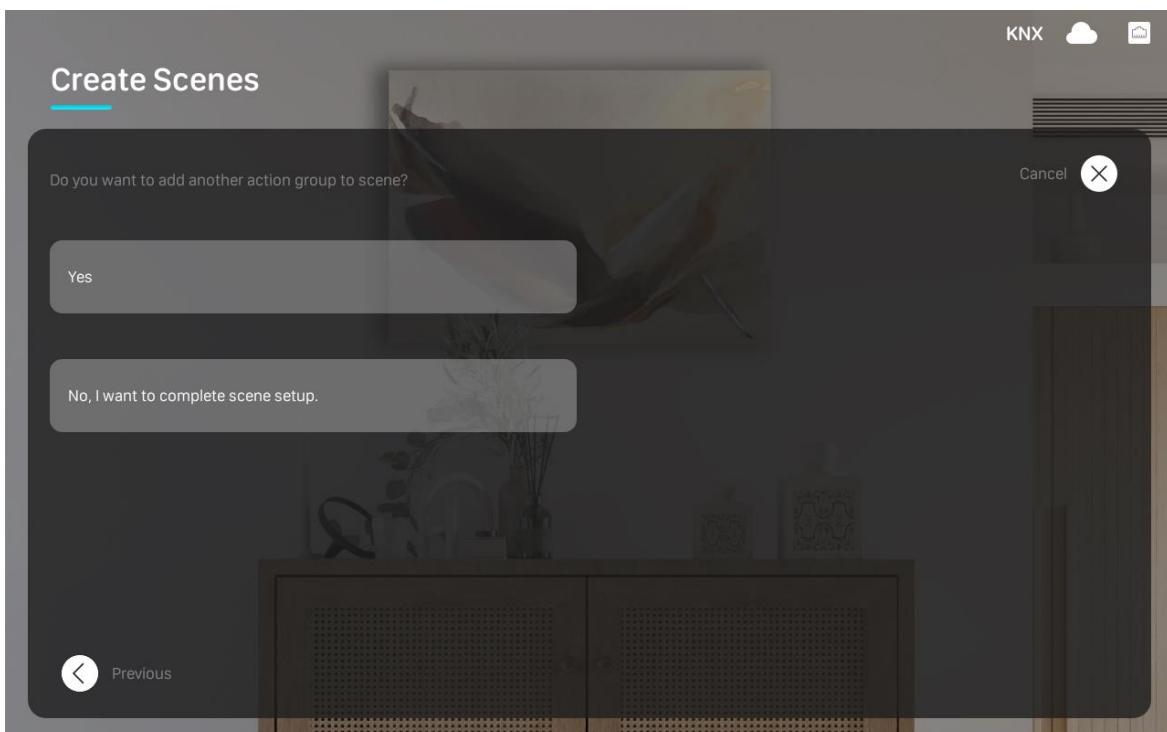




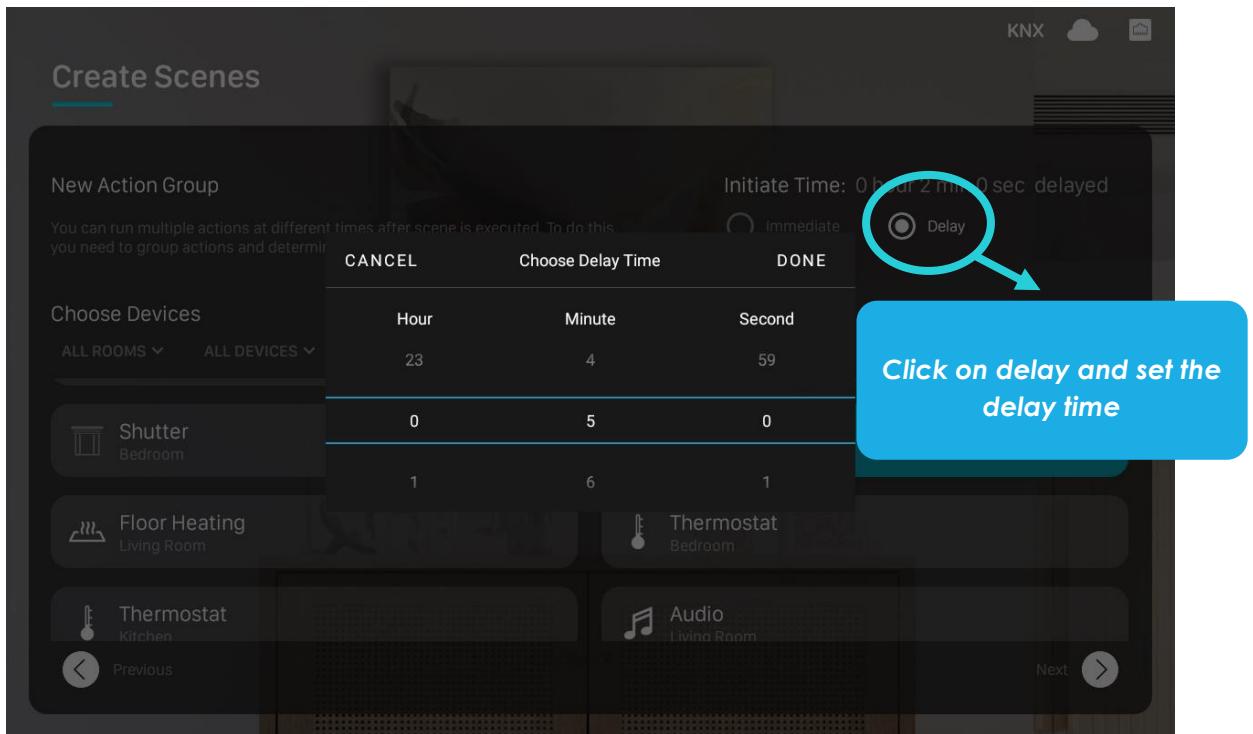
Use buttons on the device to set the action. You can display and delete the selected actions by clicking selected actions button. After you finish with the actions, close the page and finally click next

STEP 4

If you want to add another action group click "Yes" or click "No" to complete scene setup



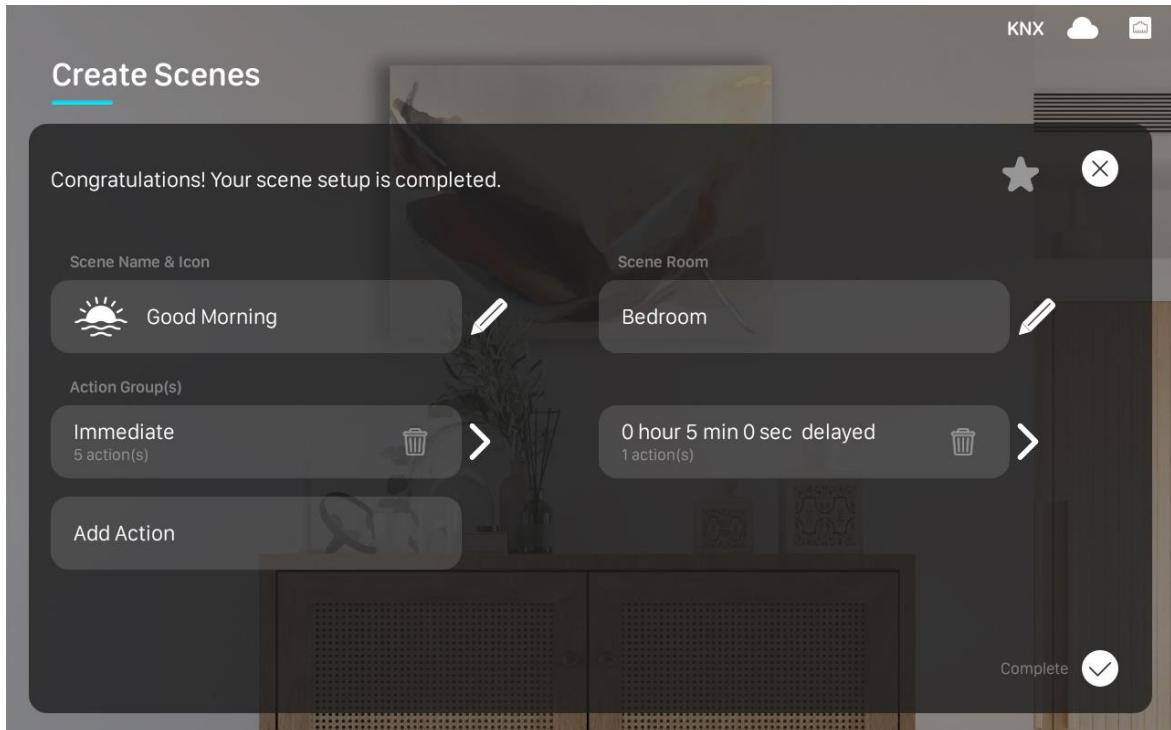
If you want to add another action group, after clicking "Yes", add a delay time. Action groups cannot be set at same initiate time.



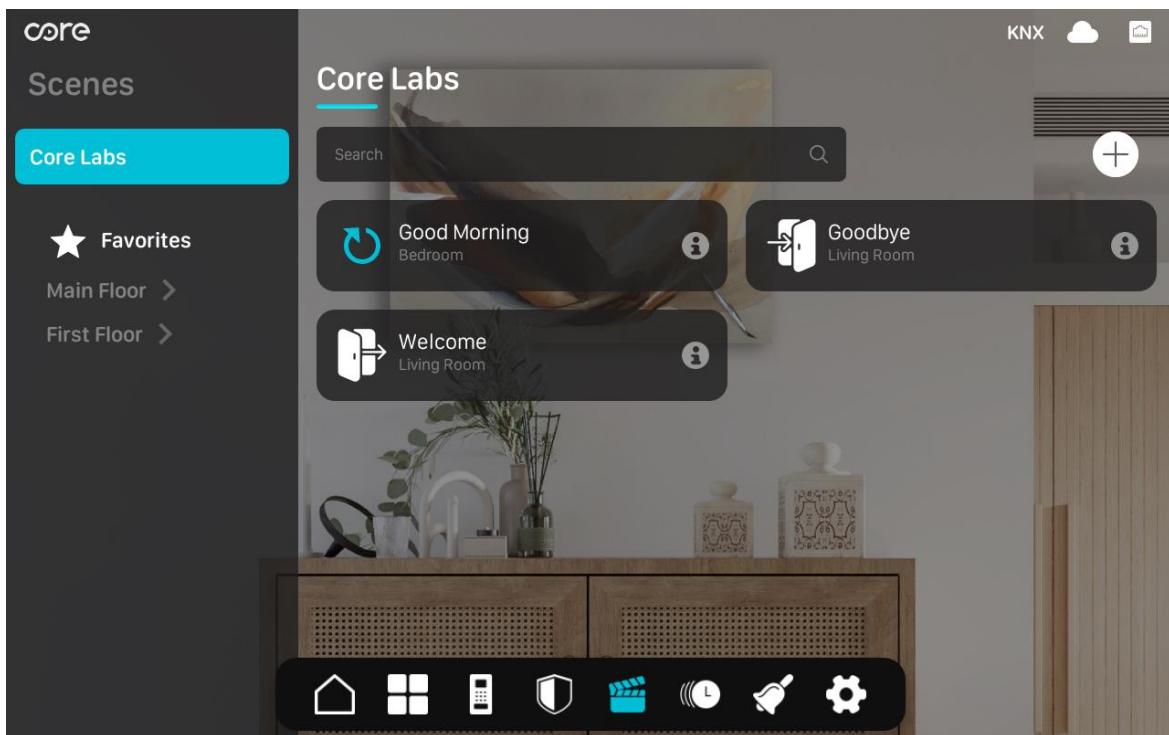
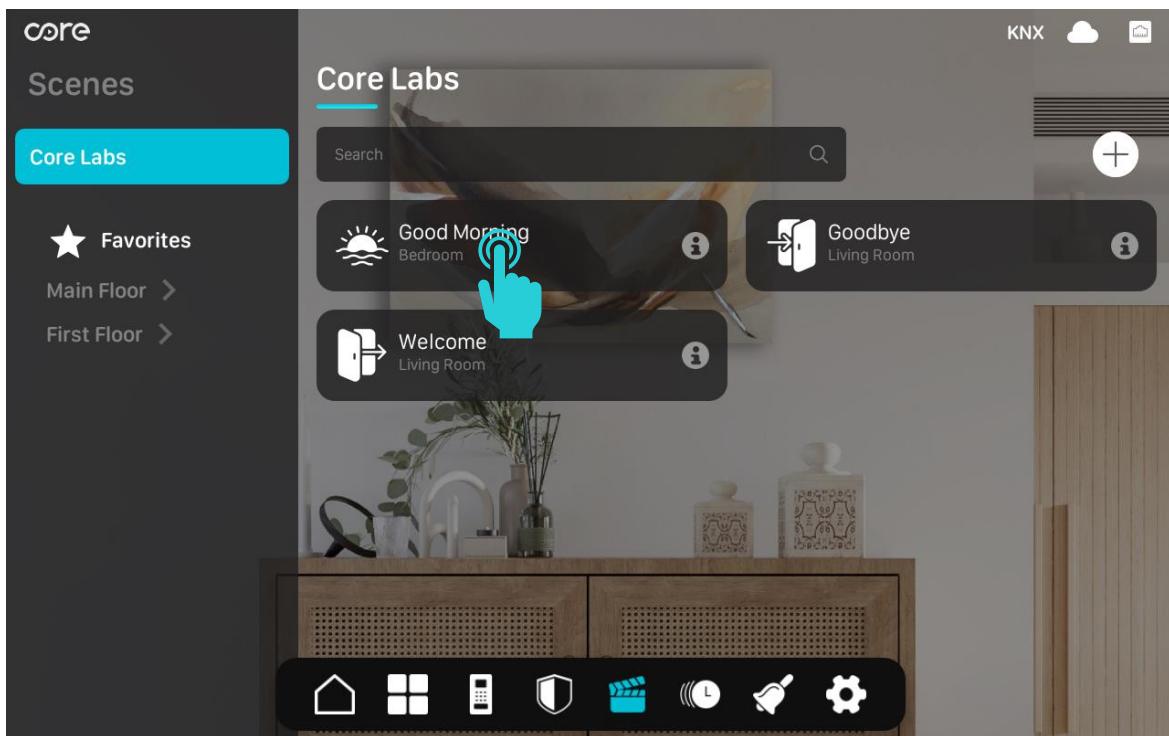
After setting the delay time, follow the step 2, 3 and 4 again.

STEP 5

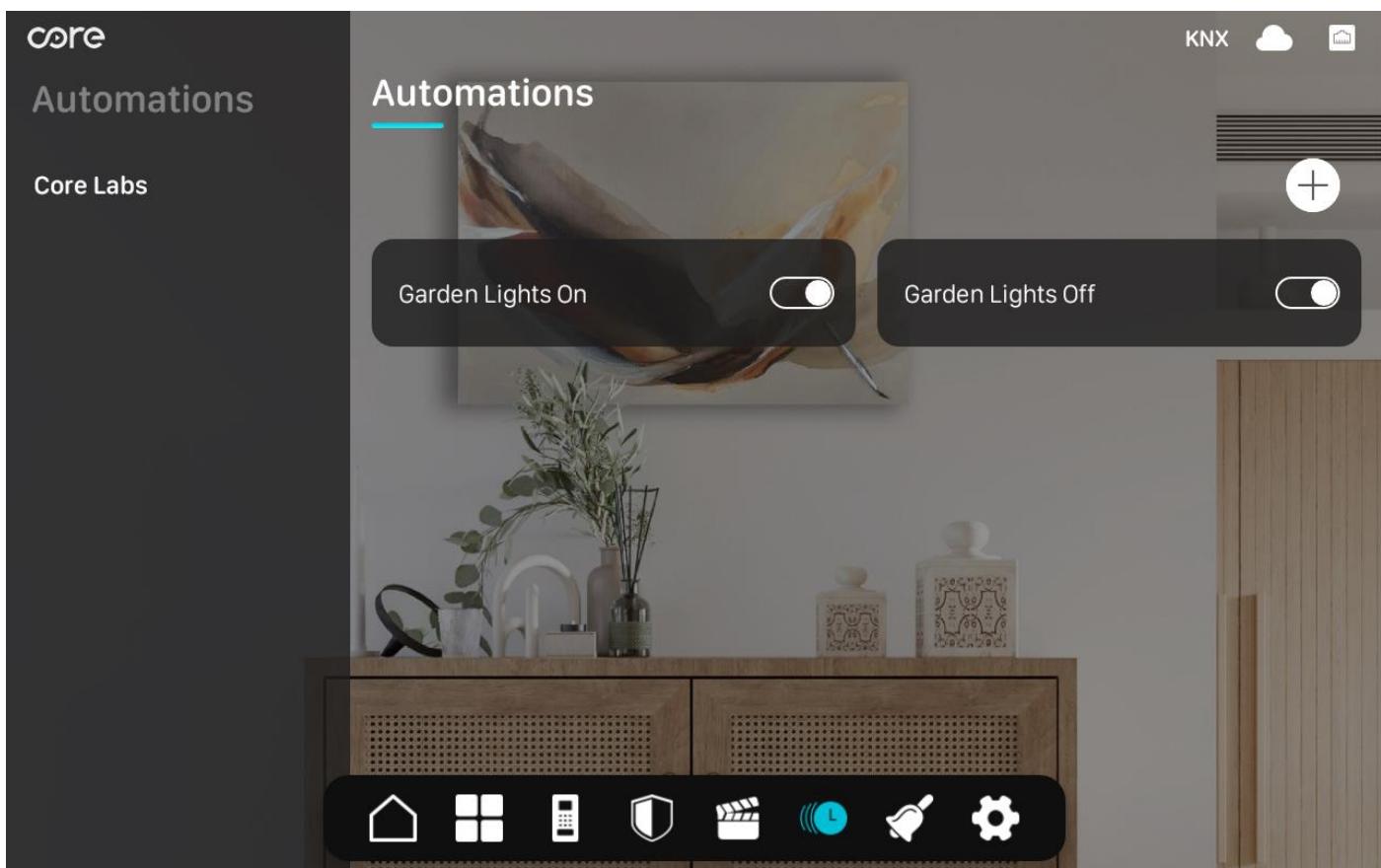
Finally, click "Complete" button to finish setup. It is possible to mark the scene as favorite by star button on the right top.



To activate a scene, just click on it



2.5 AUTOMATIONS

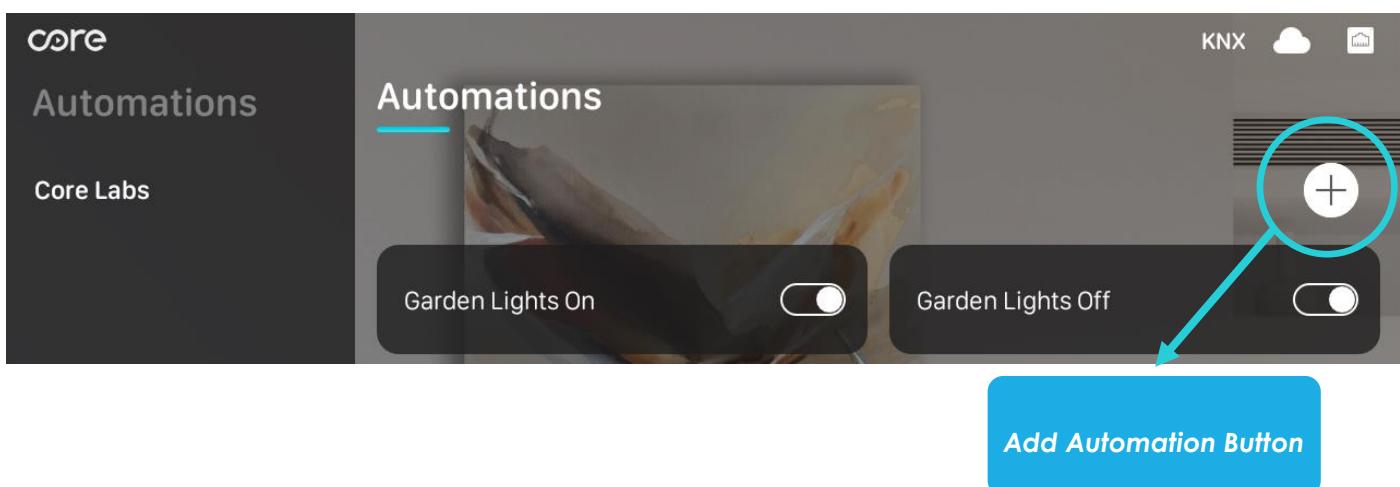


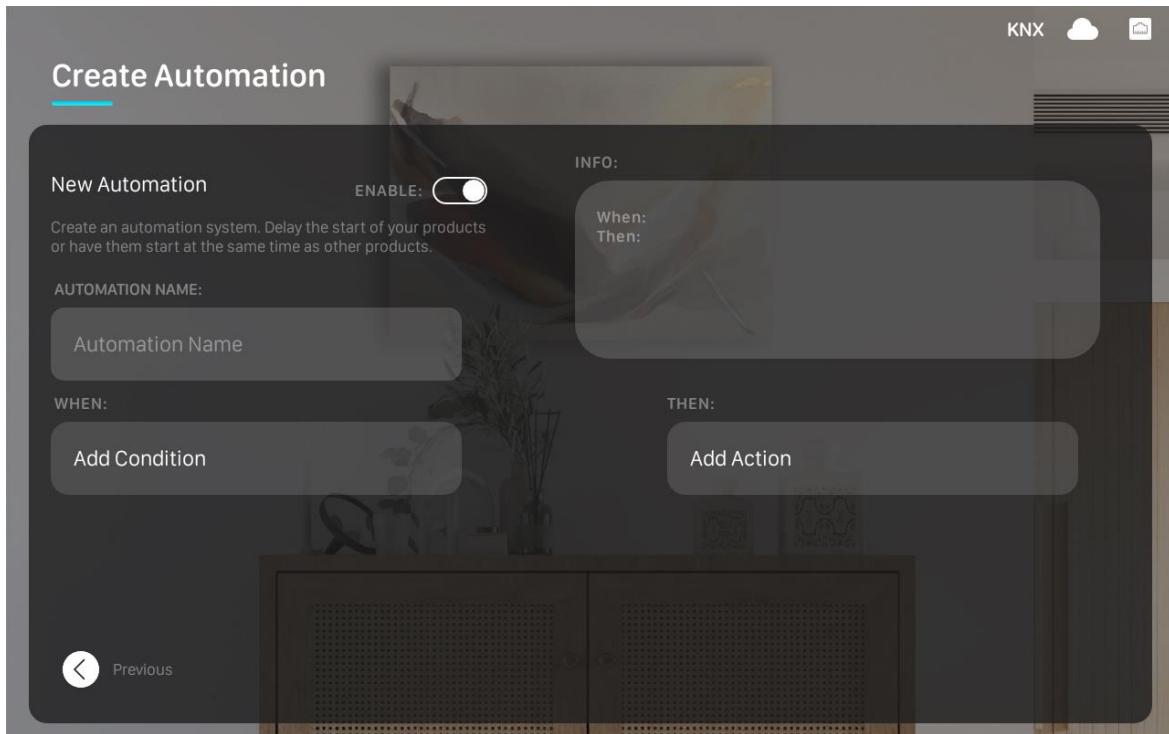
By adding a condition with an accessory, scene or schedule-based condition, the end user can trigger accessories, call a scene, send notifications to users defined on the Touch Panel, and add a delay between these actions.

The created automations can be activated or deactivated on the Touch Panel at any time.

2.5.1 CREATING NEW AUTOMATION

In Automations menu, click add automation button (+) on the right top.





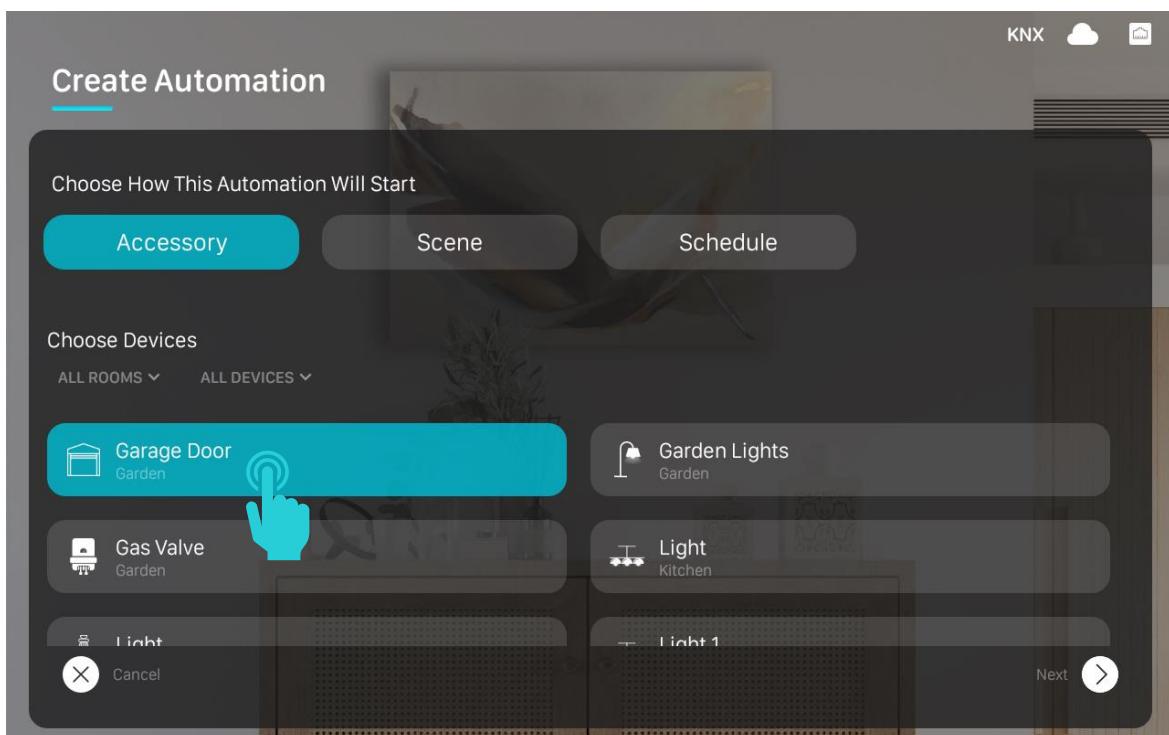
WHEN: ADDING CONDITION

Condition can be based on an accessory, scene or Schedule

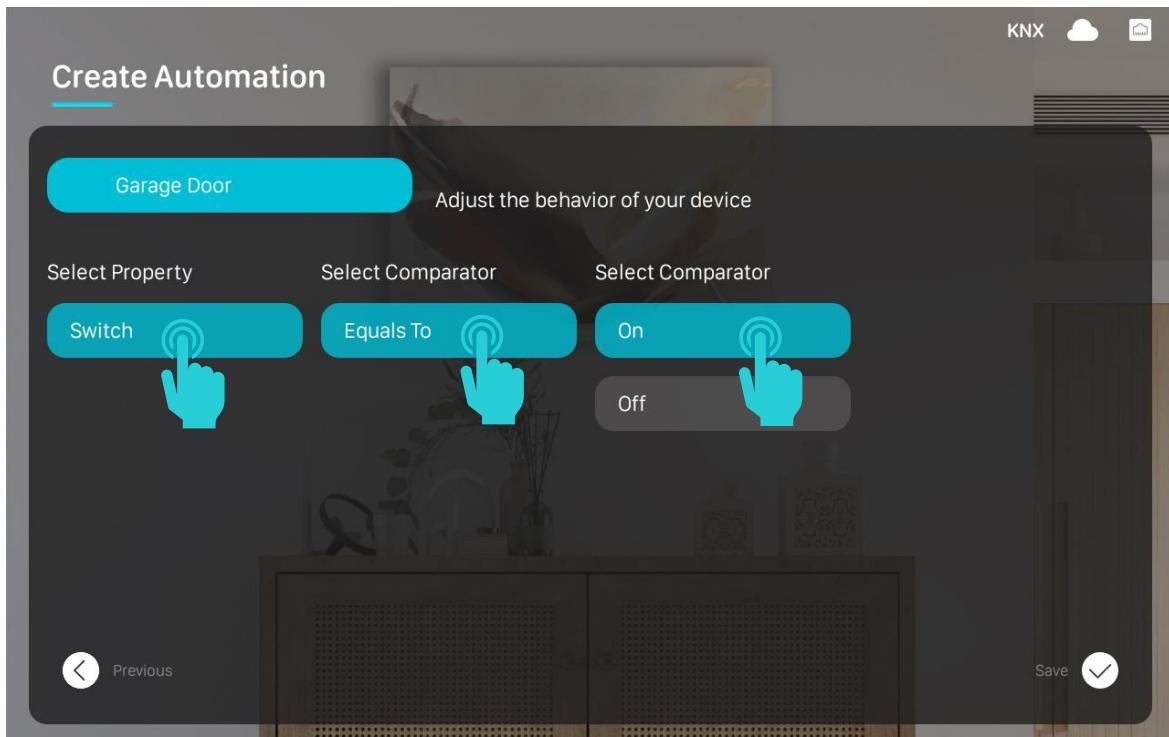
Click on Add Condition and select whether accessory, scene or Schedule

- **Accessory**

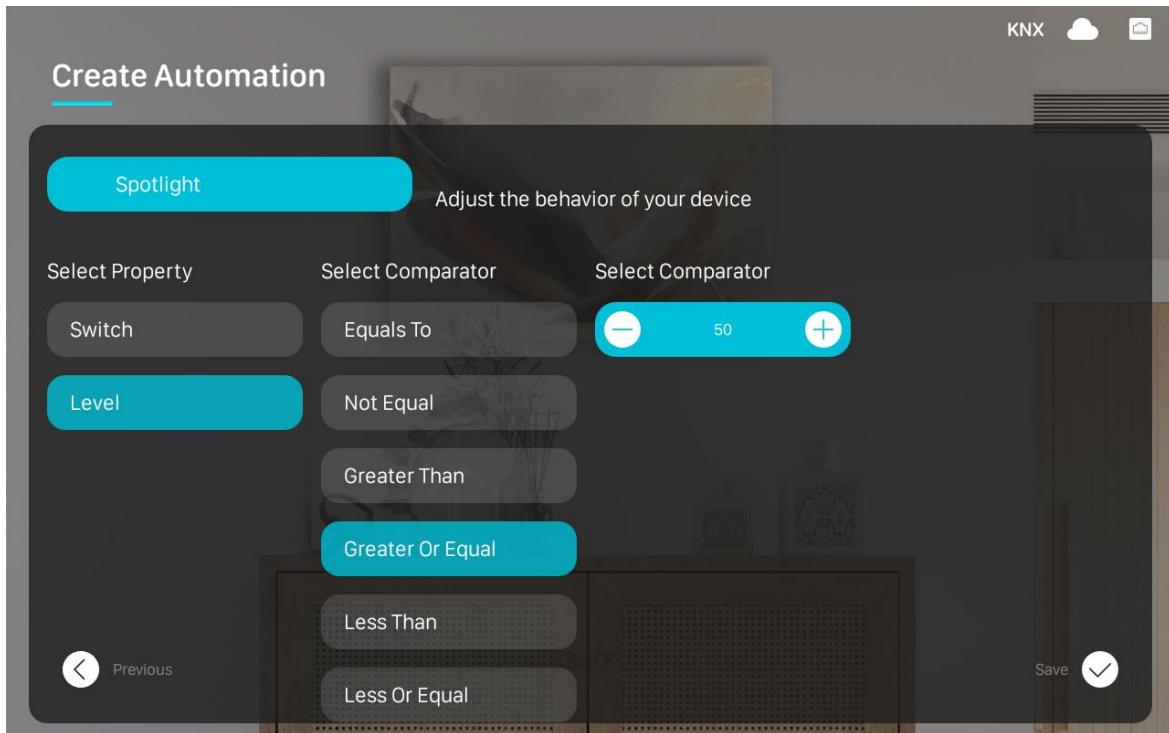
1. Select the device you want to use as condition



2. Adjust the behavior of the device

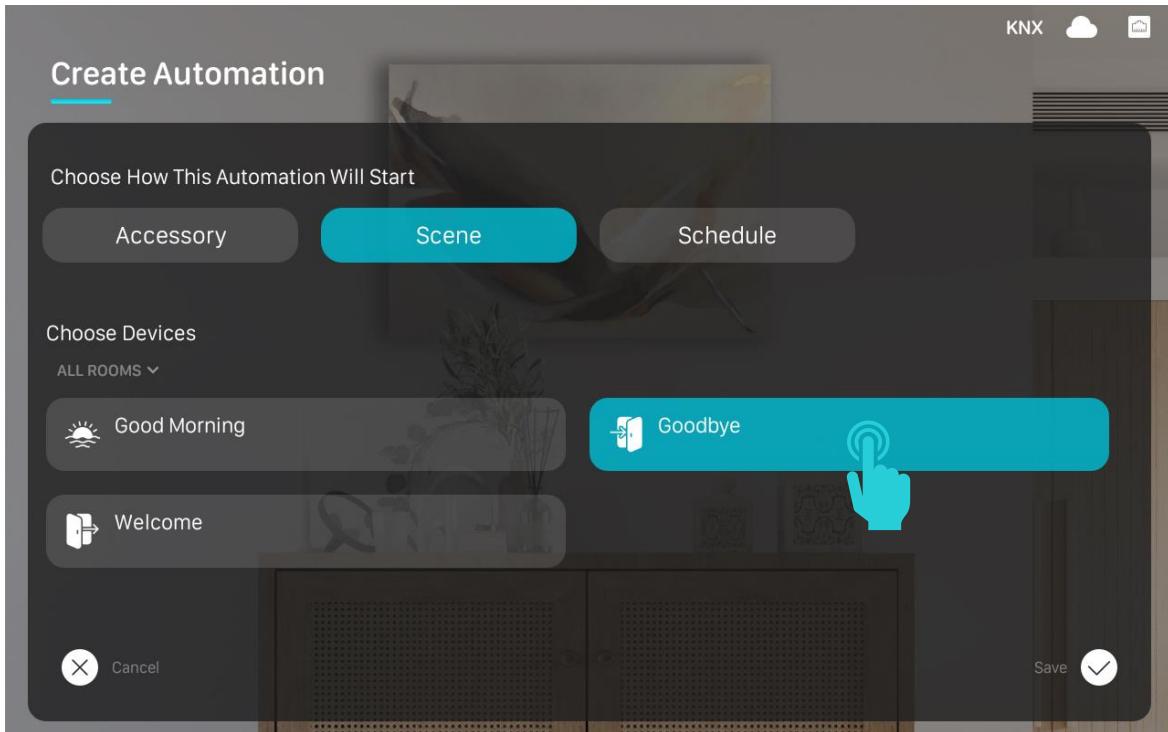


Property and comparators may change according to type of device



- **Scene**

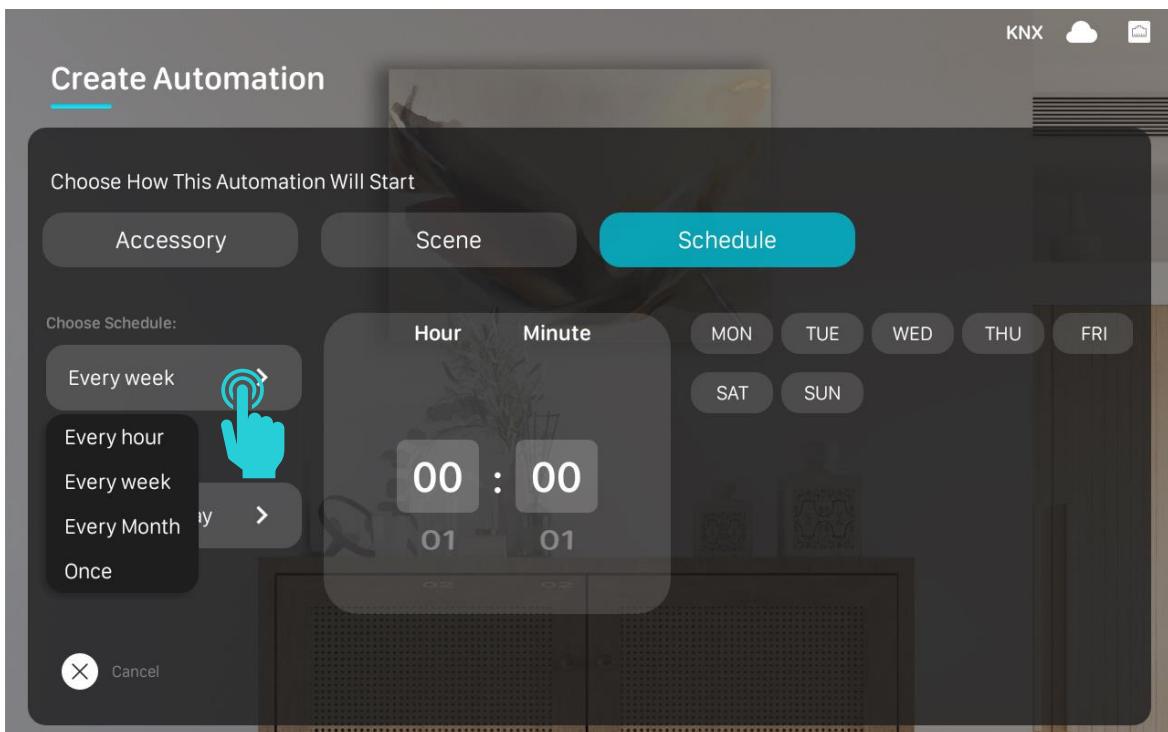
Select the scene you want to use as condition



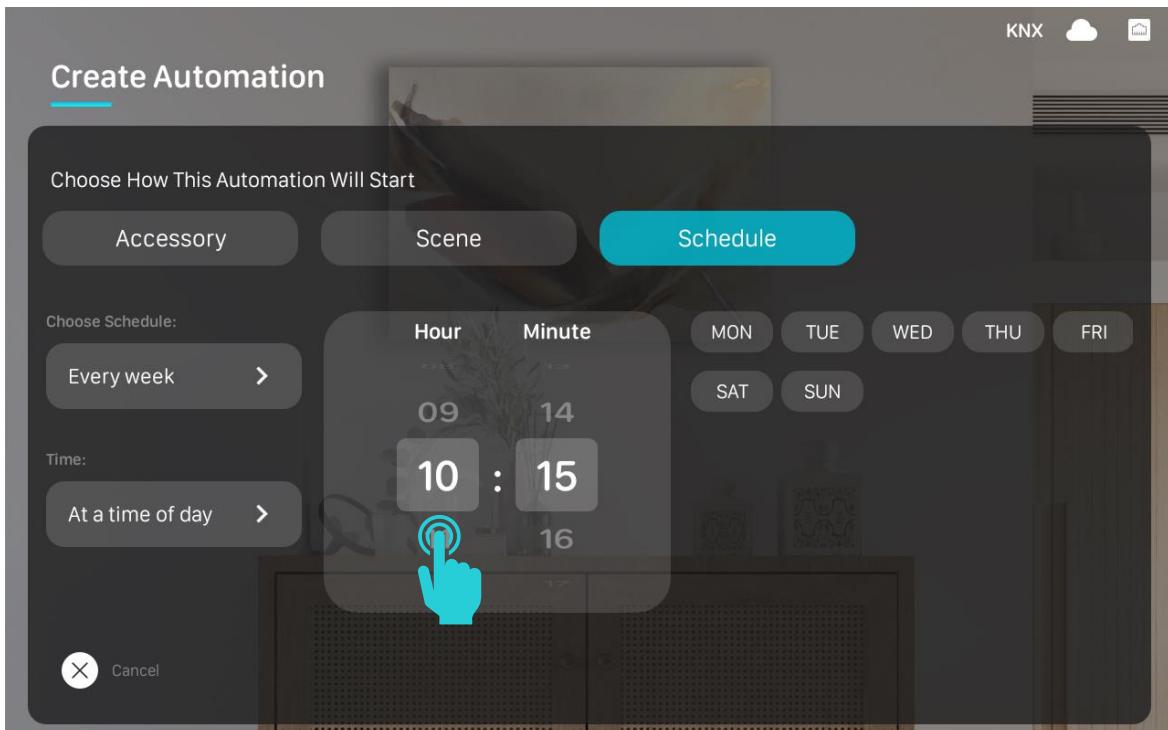
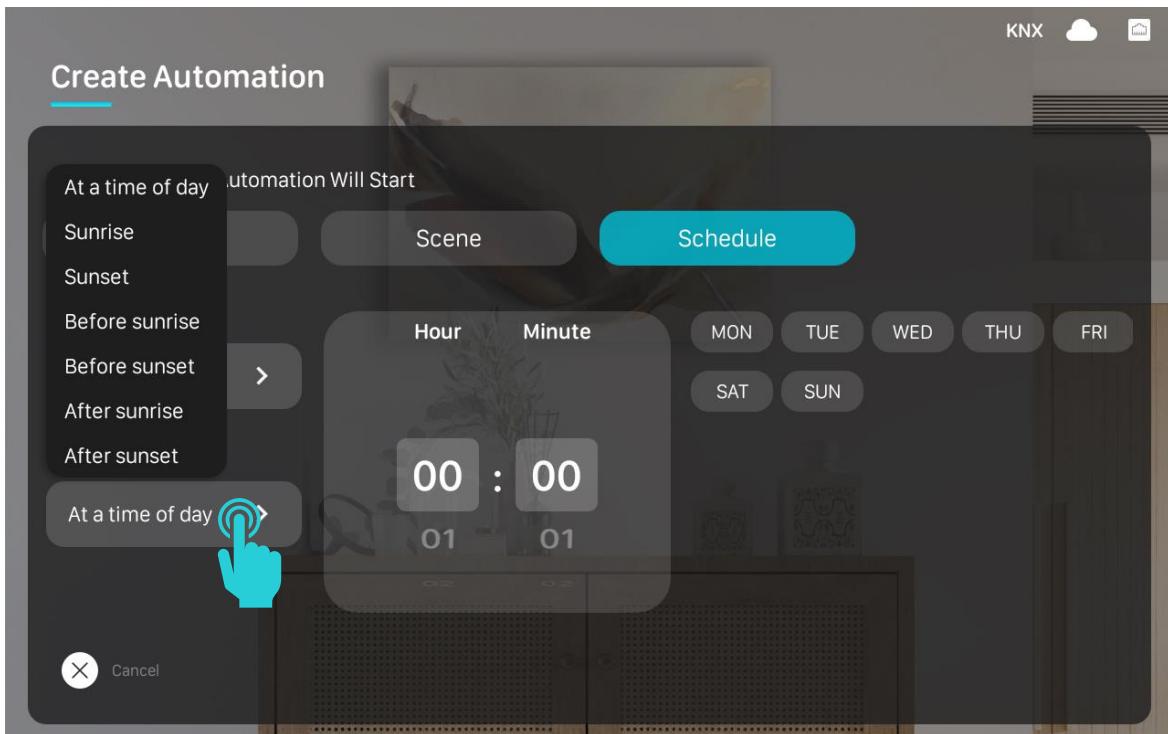
- **Schedule**

Select schedule, time and days you want to create Schedule condition

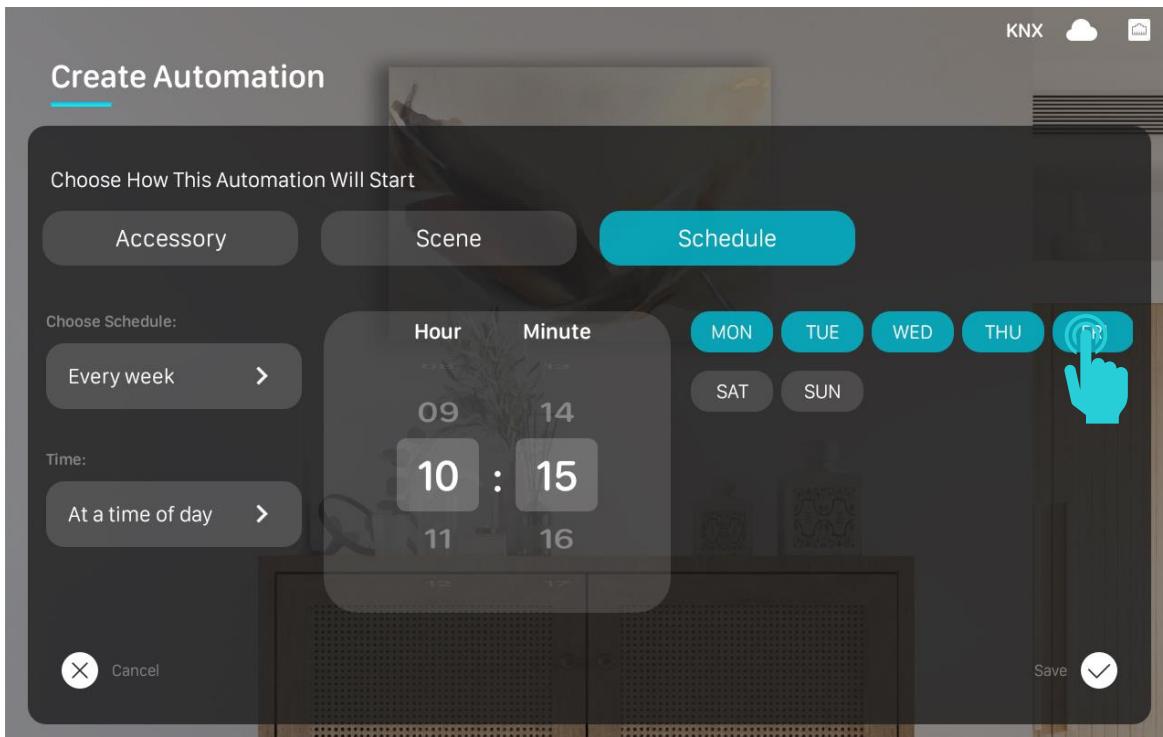
- Selecting schedule



- Selecting time



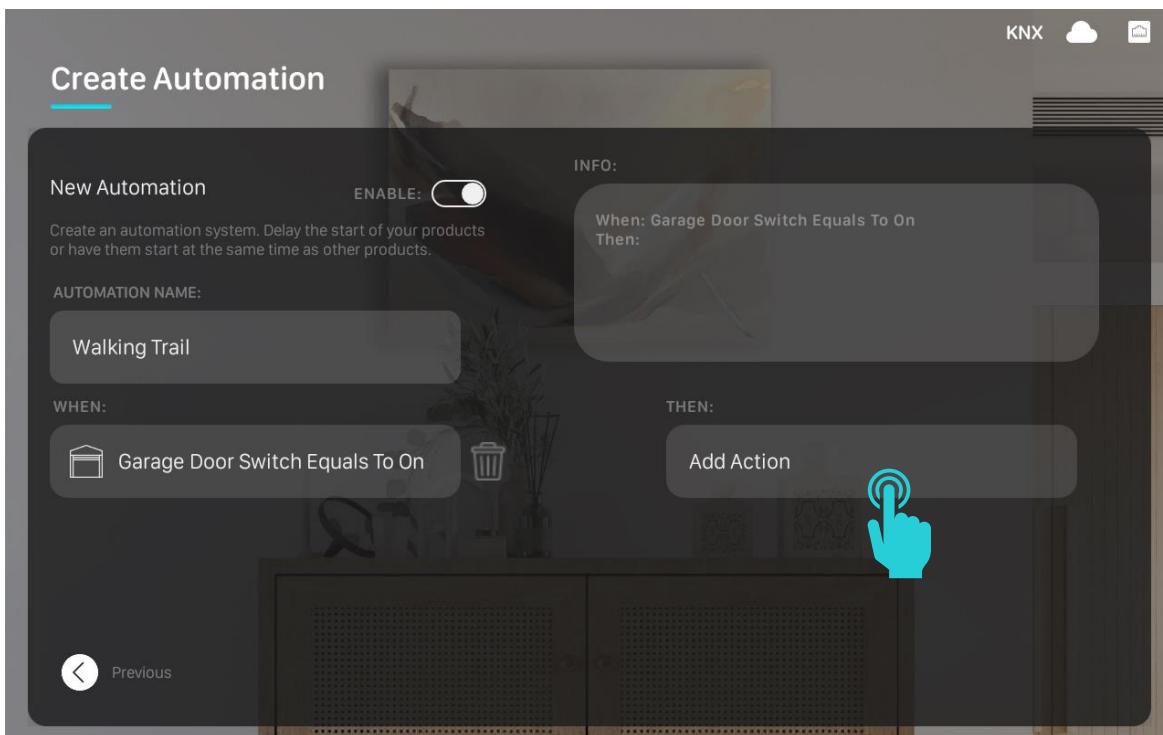
- Selecting days



THEN: ADDING ACTION

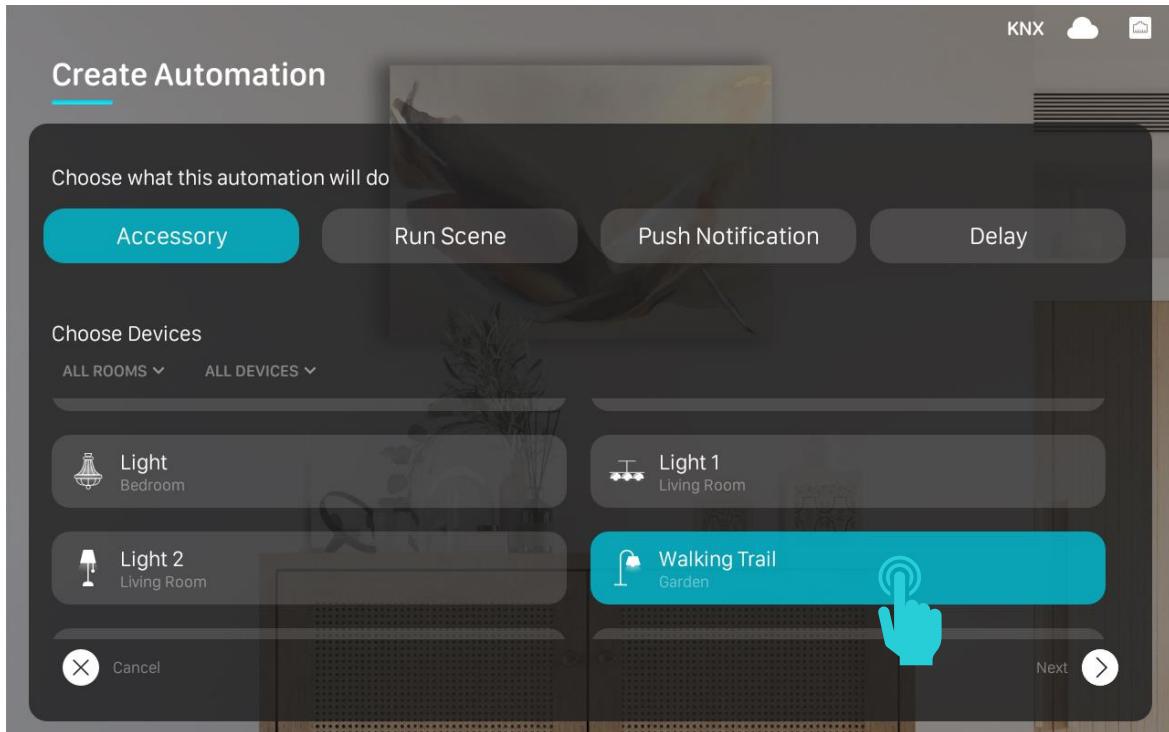
Actions can be selected as accessory, scene, push notification and delay

Click on Add Action and select the action whether accessory, run scene, push notification or delay

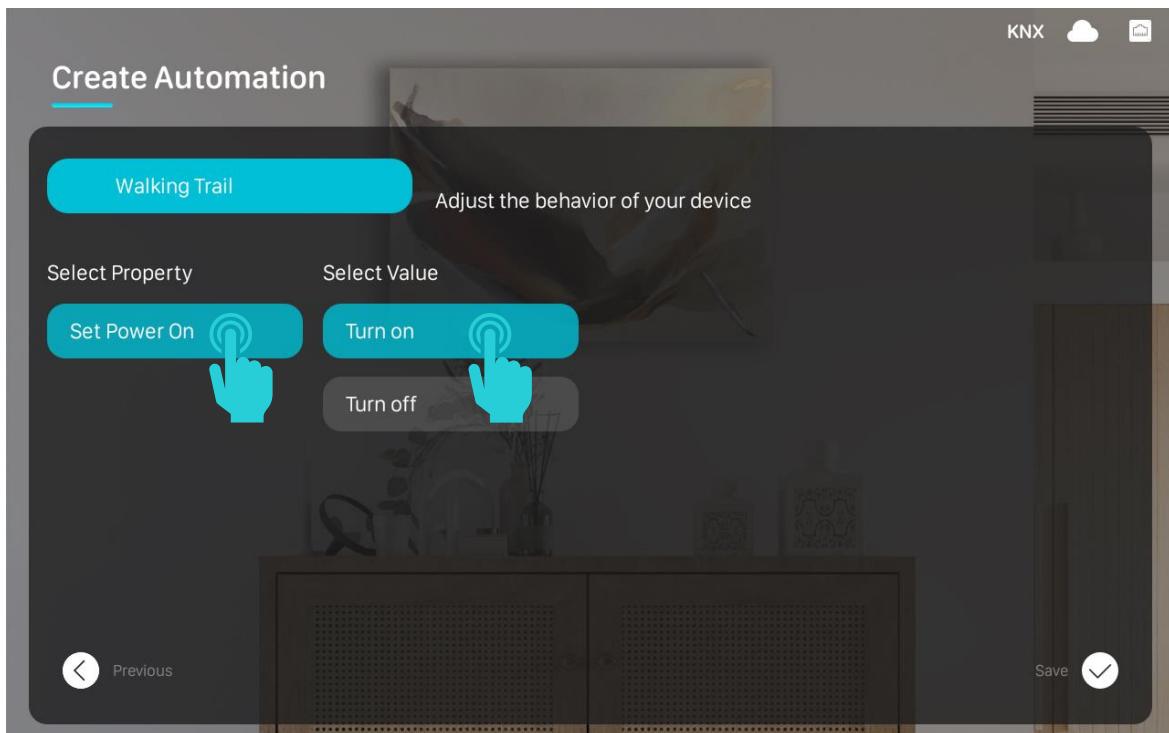


- **Accessory**

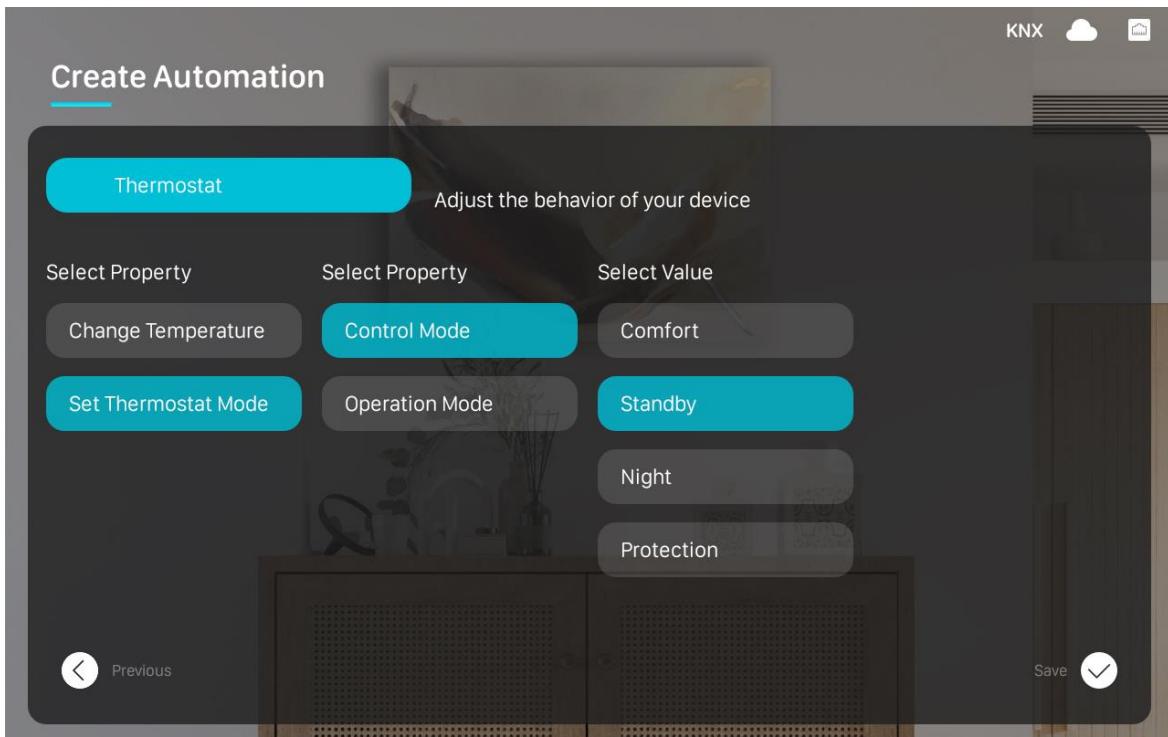
1. Select the device



2. Select the action

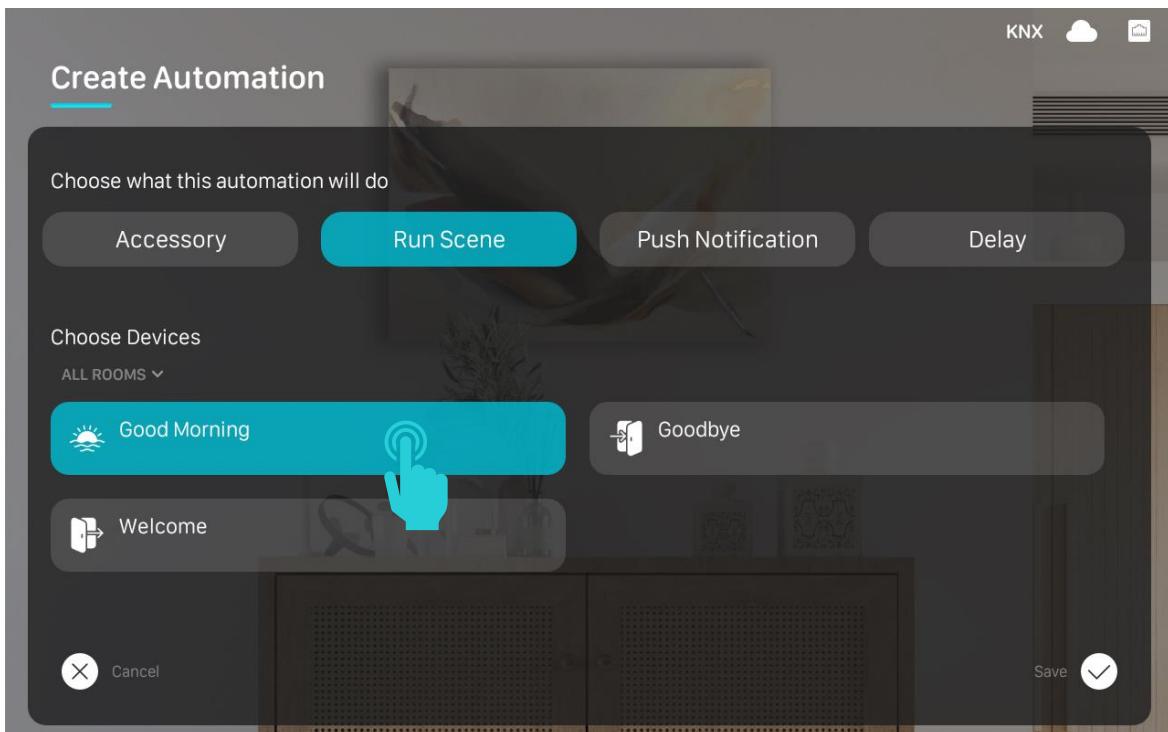


Properties and values may change according to type of device



- **Run Scene**

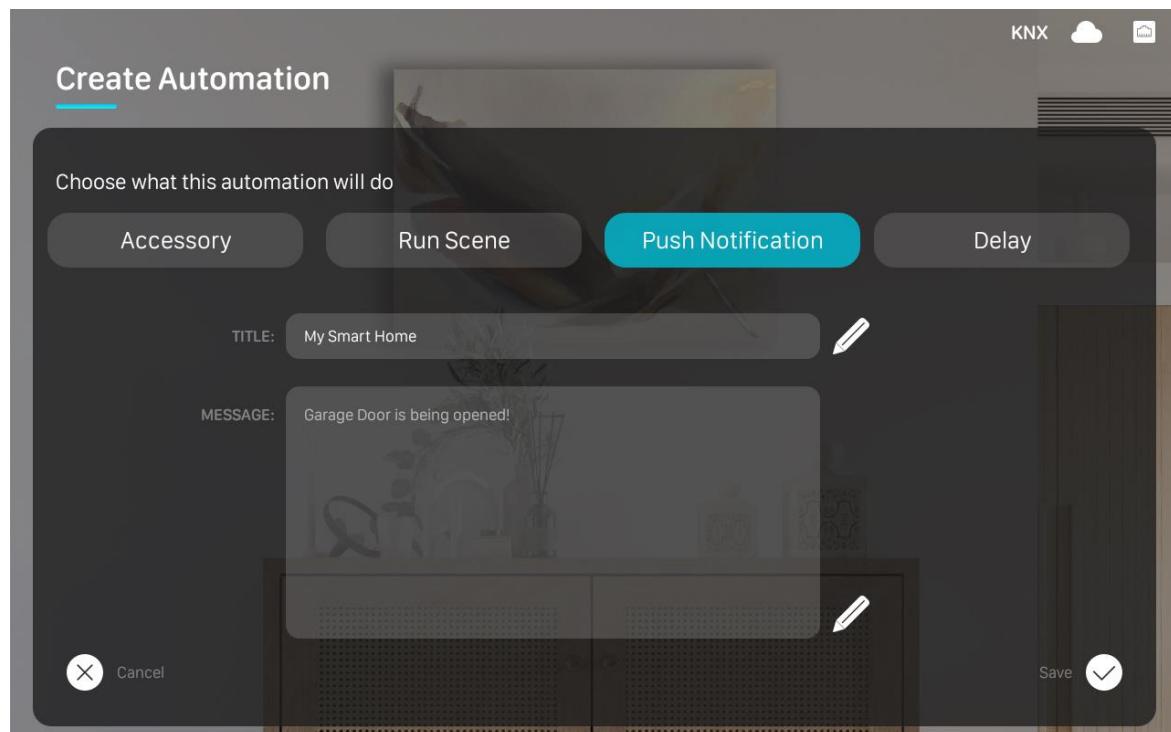
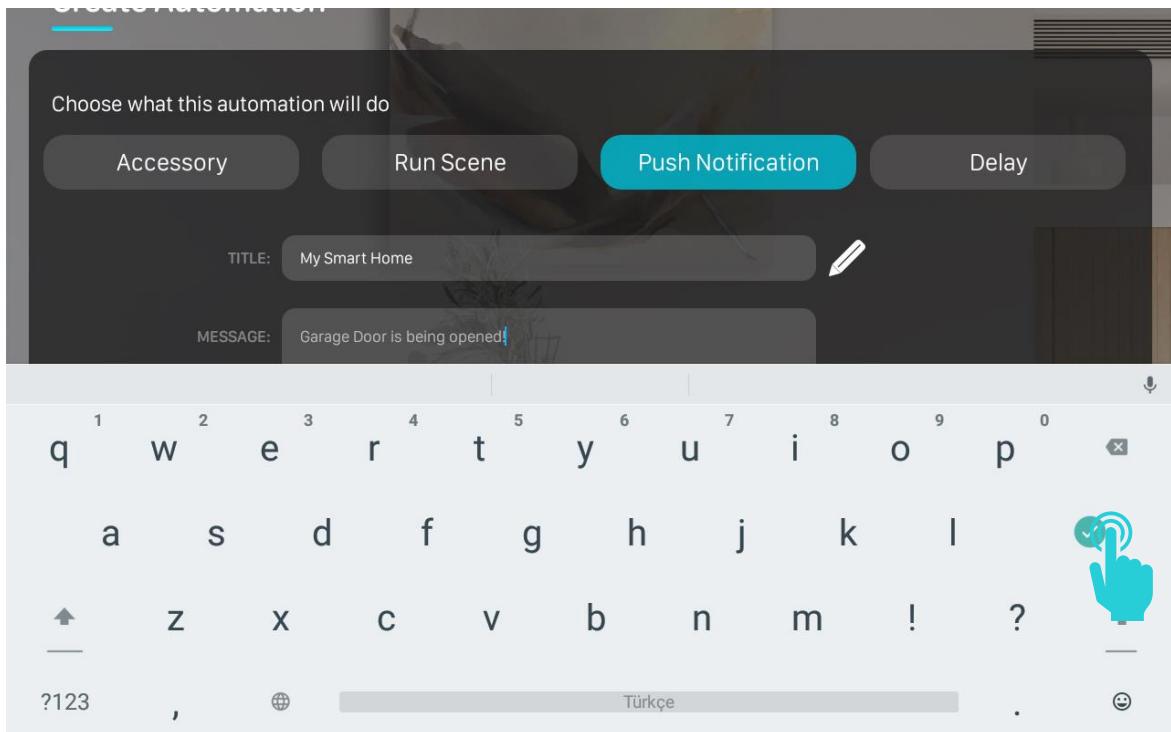
Select the scene



- **Push Notification**

It is possible to send a notification created by yourself to Core Mobile App.

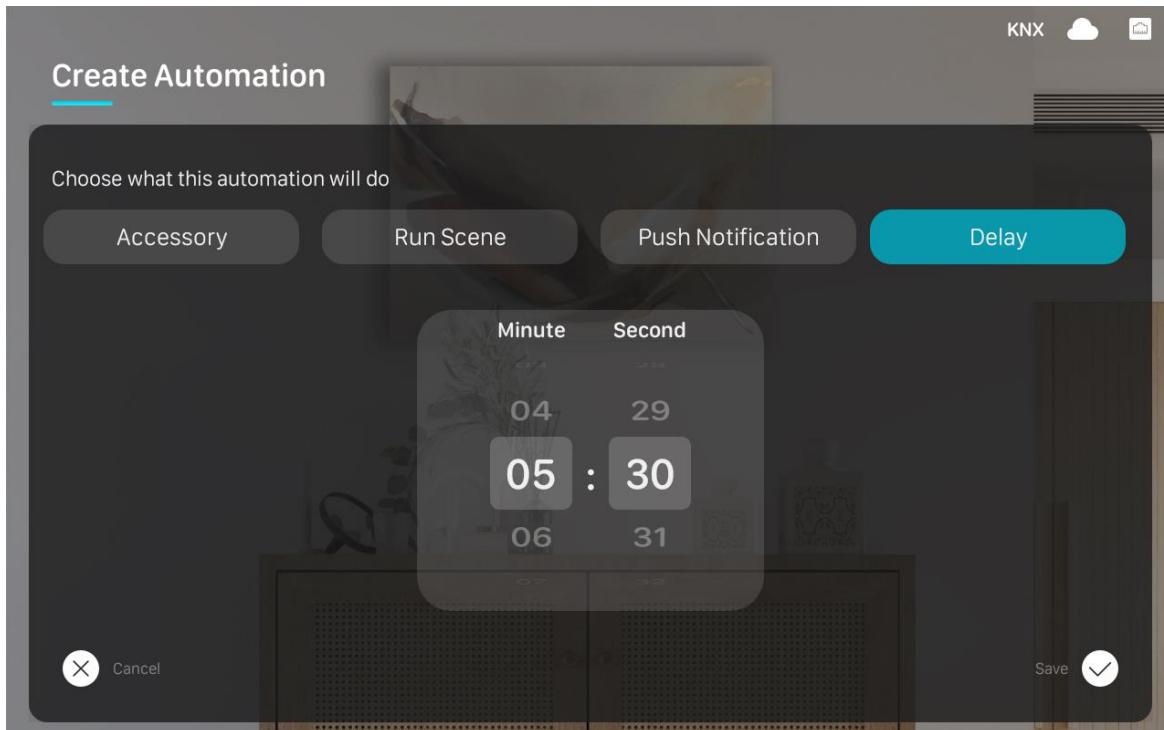
Write title and message and click on okay button on keyboard



- **Delay**

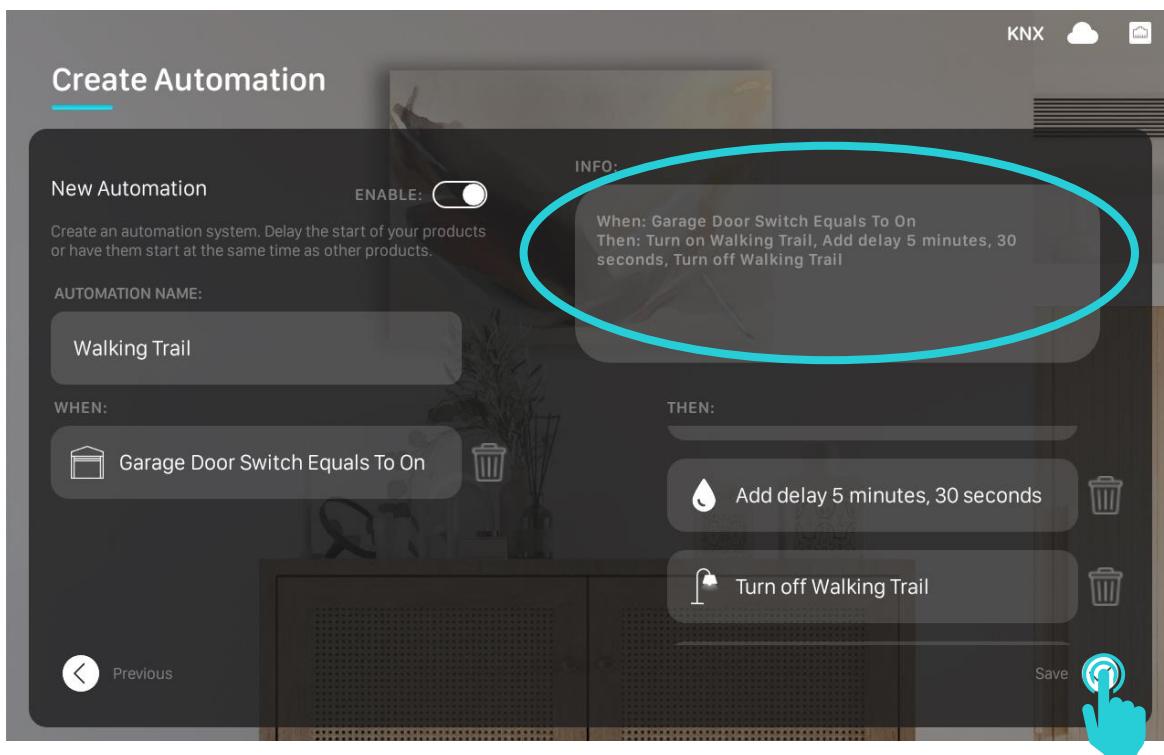
You can add delays between actions

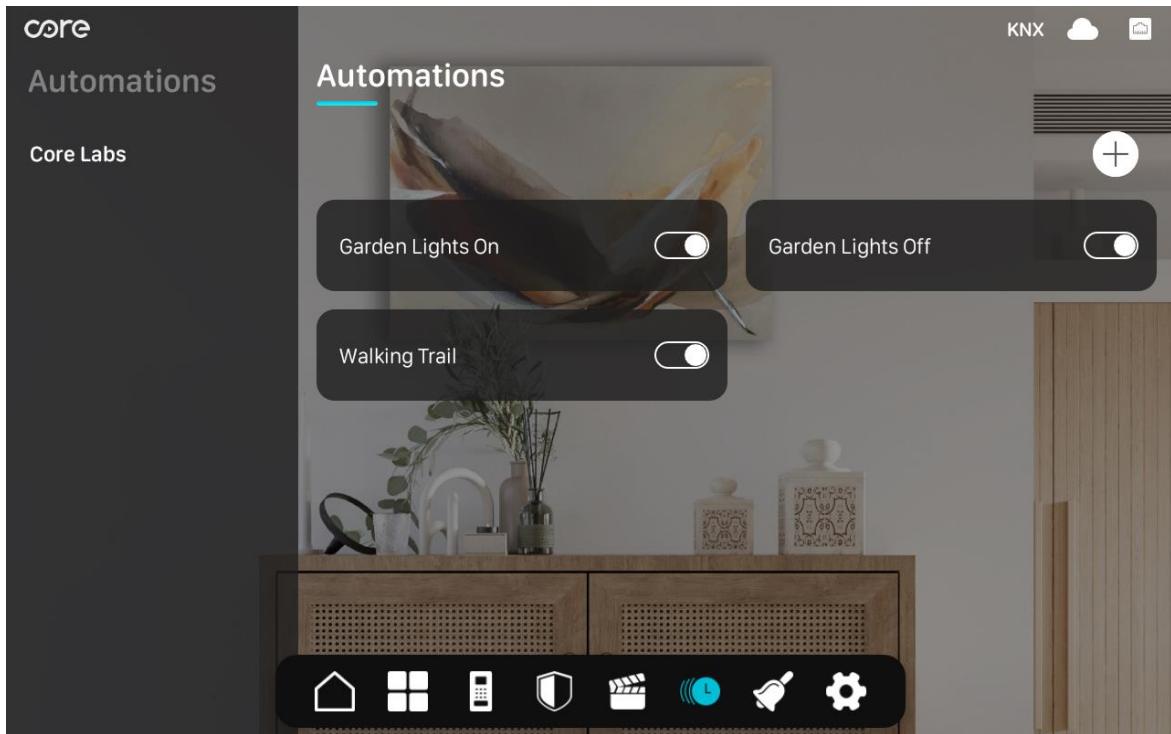
Select the delay time



SAVING AUTOMATION

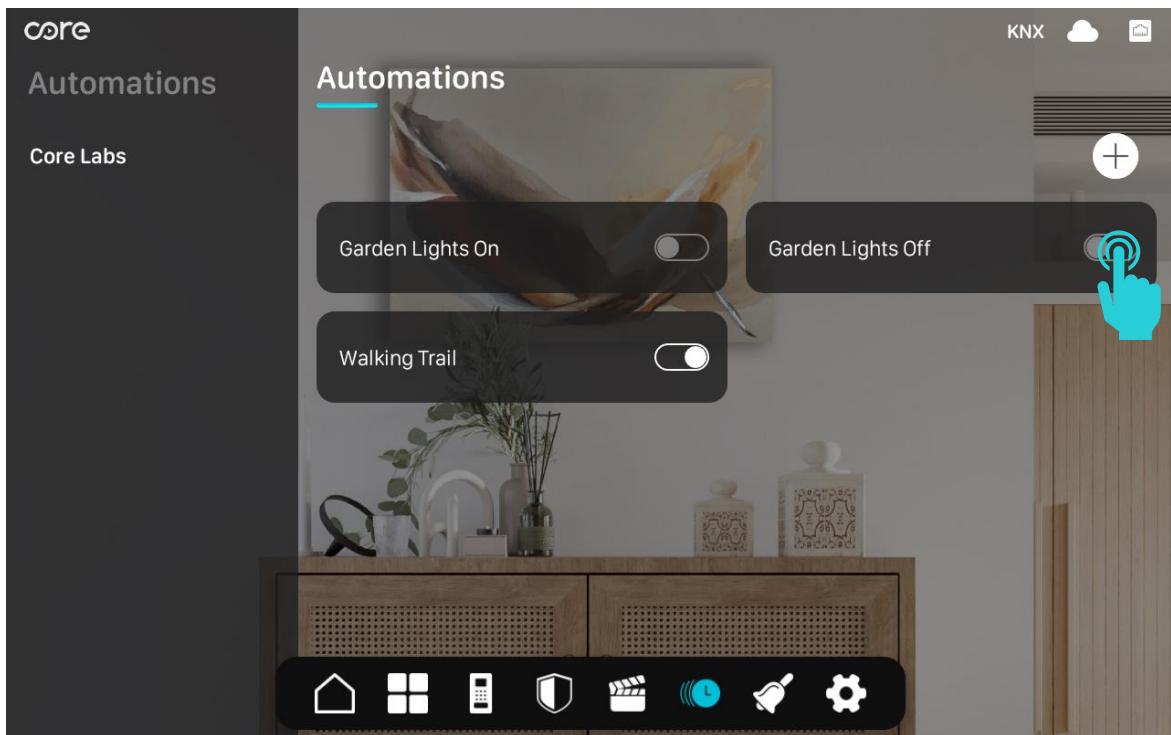
Finally, when you create condition and actions you can check the automation from Info section and if everything is fine click on save button.





2.5.2 ENABLING OR DISABLING AN AUTOMATION

It is possible to enable or disable an automation. To do this; click on enable/disable button on automation

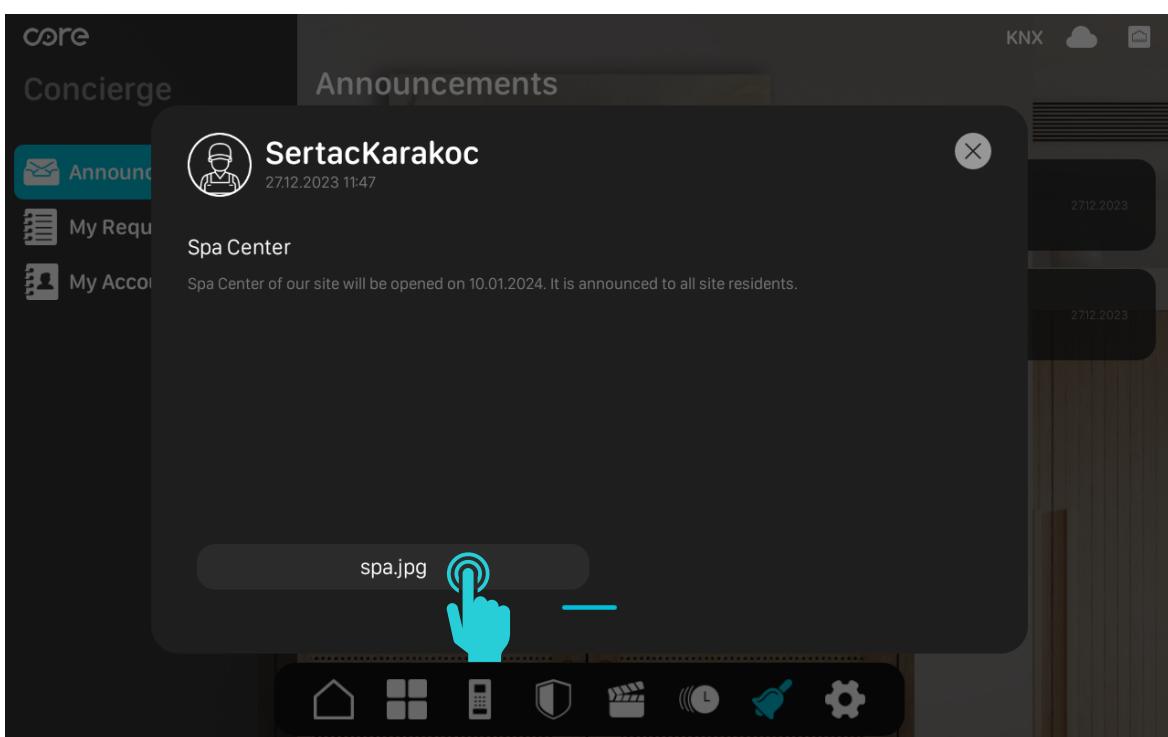
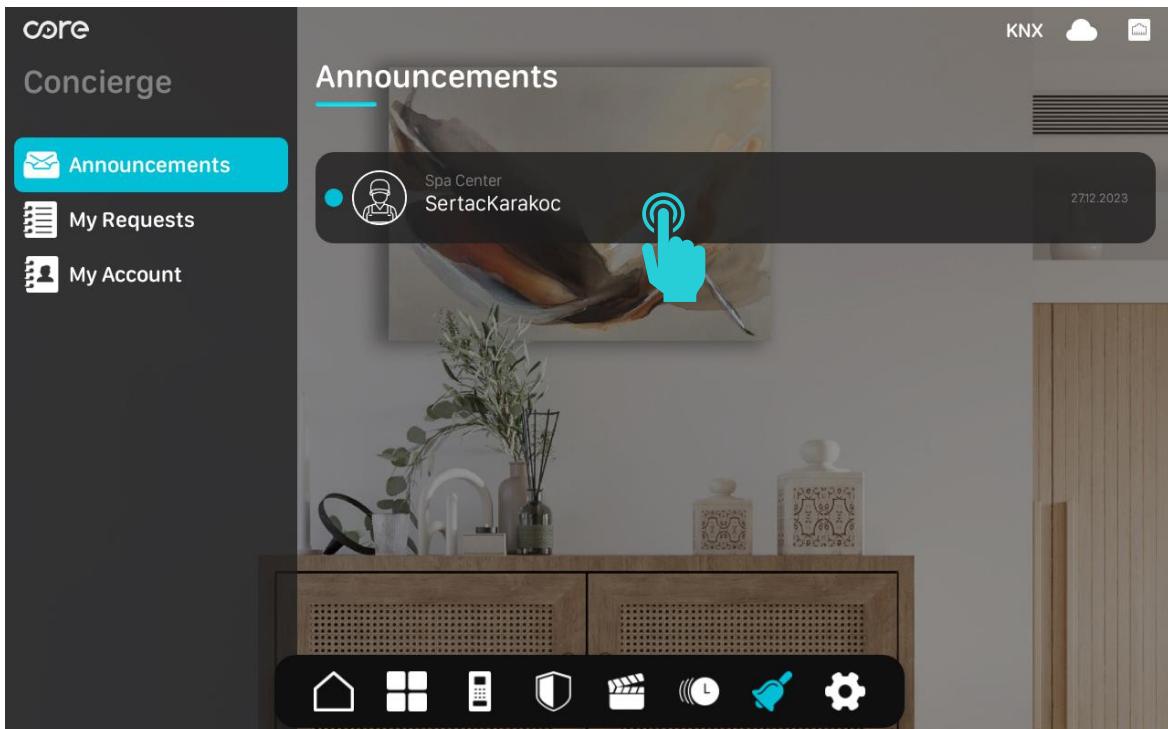


2.6 CONCIERGE

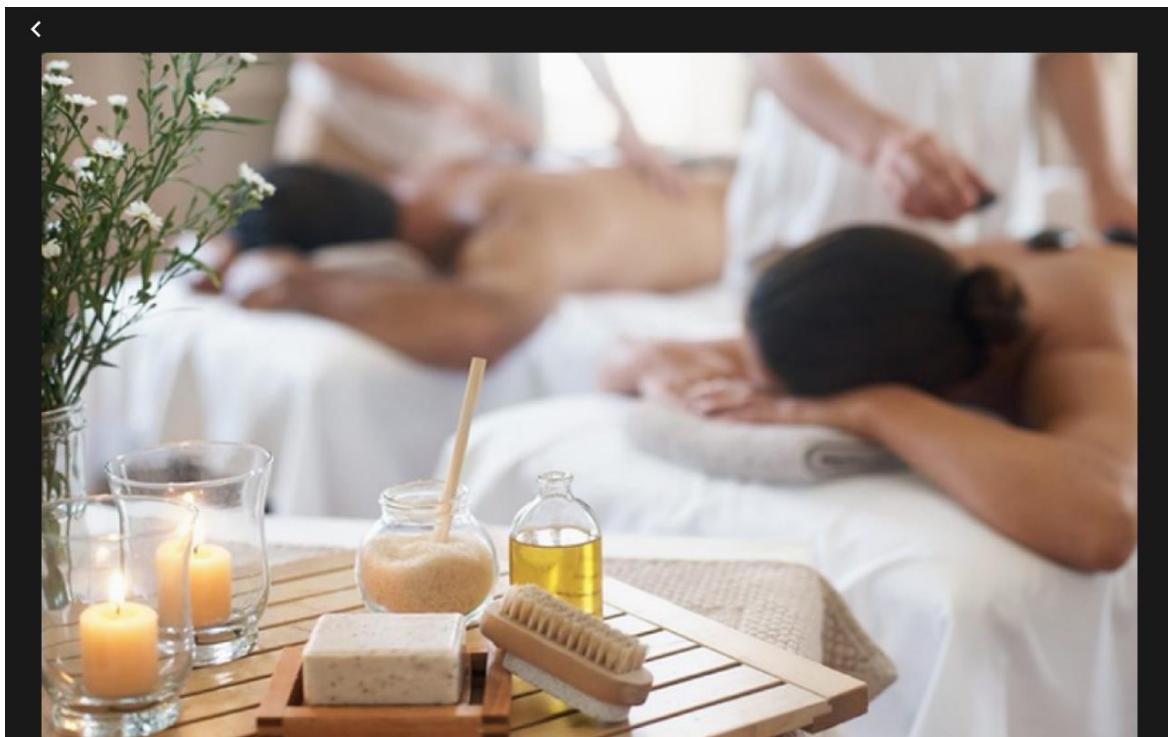
With concierge system that facilitates and accelerates intra-flat communication in public housing, site residents can view current announcements and account summaries; They can easily send their service requests or suggestions to the site management.

2.6.1 ANNOUNCEMENTS

This is the section where announcements sent by the site management are displayed.



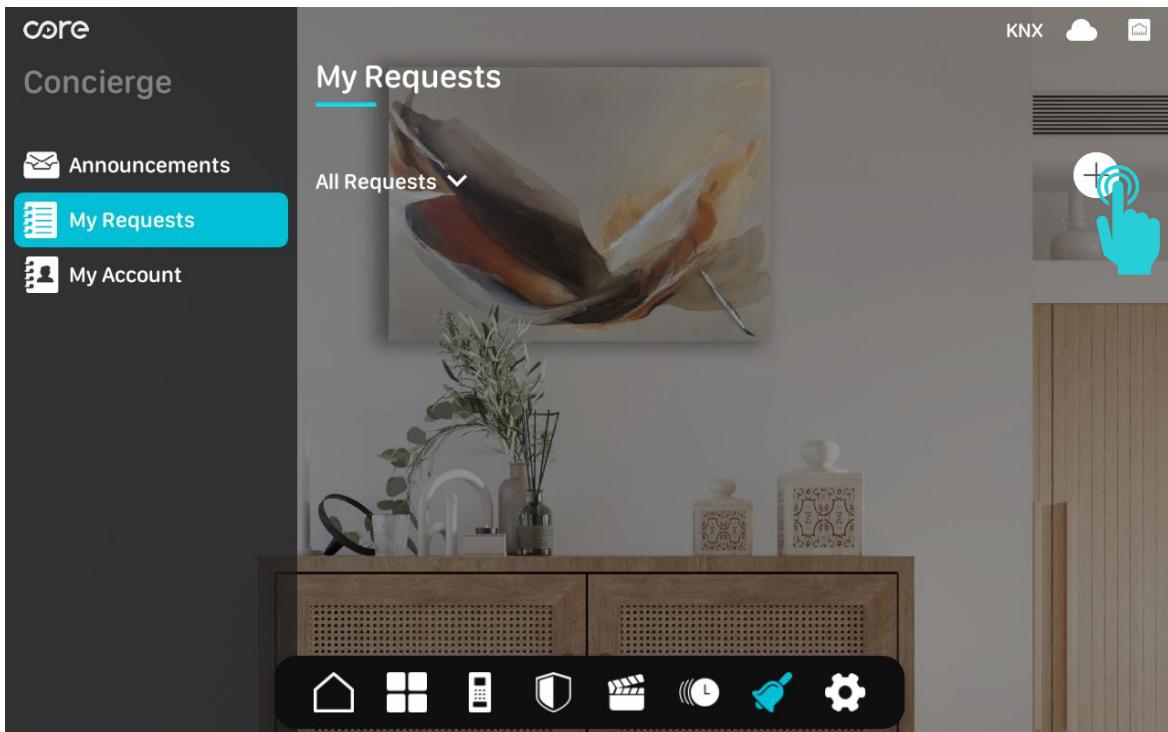
Click file to view it.



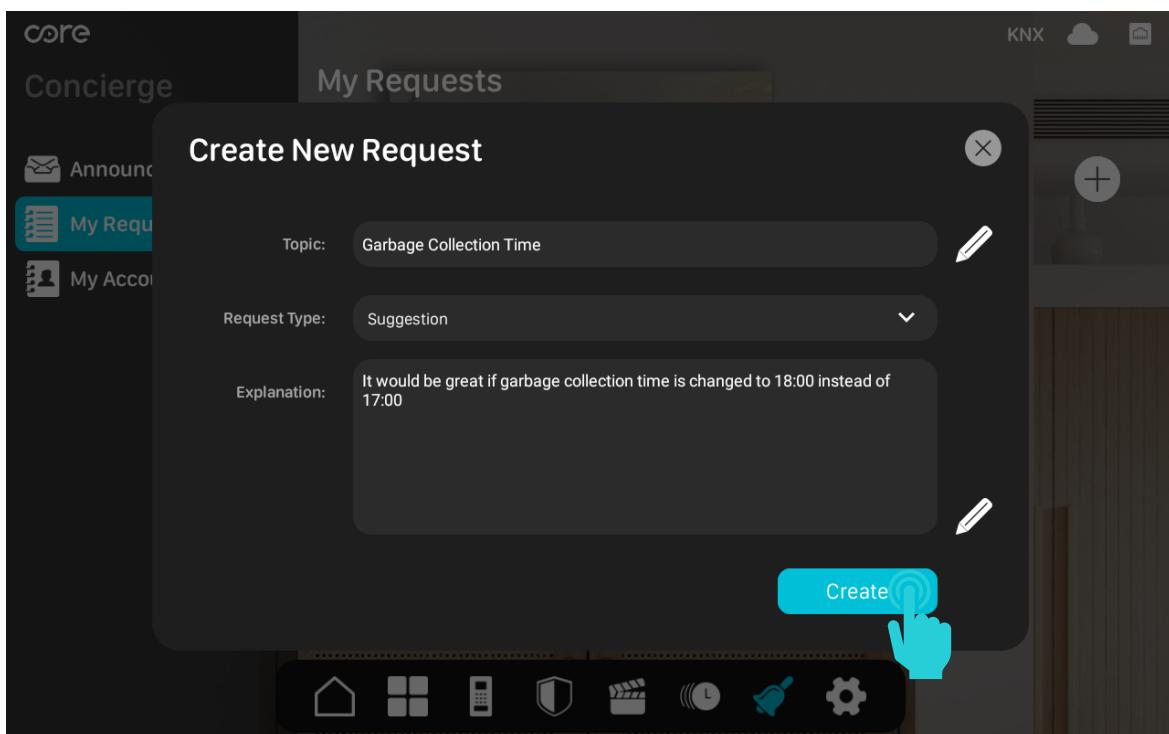
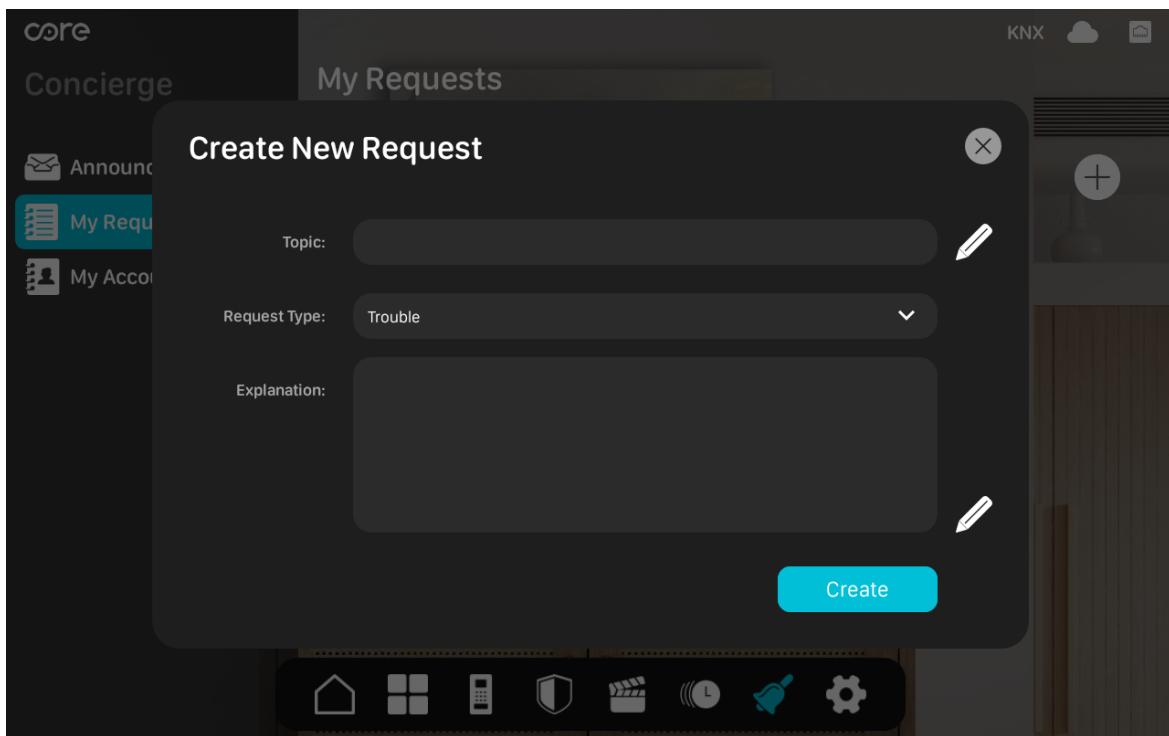
2.6.2 MY REQUESTS

This is the section where site residents can easily send their service requests and/or suggestions to the site management and track whether these requests or suggestions have been completed.

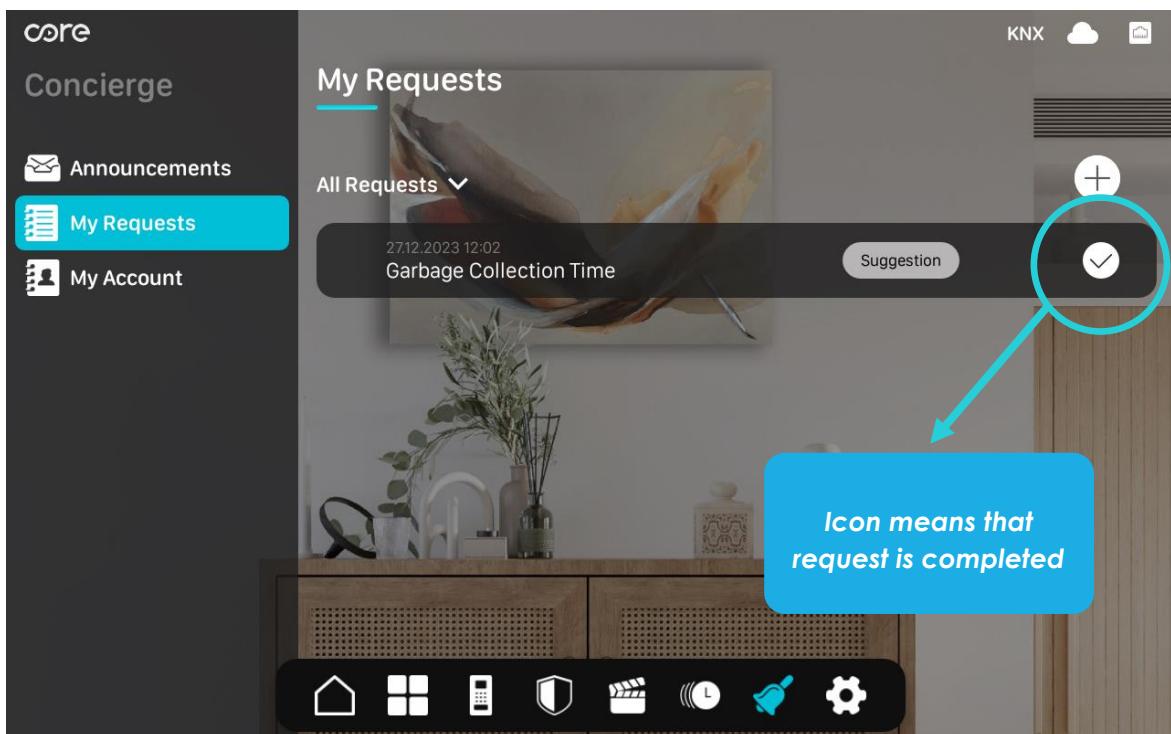
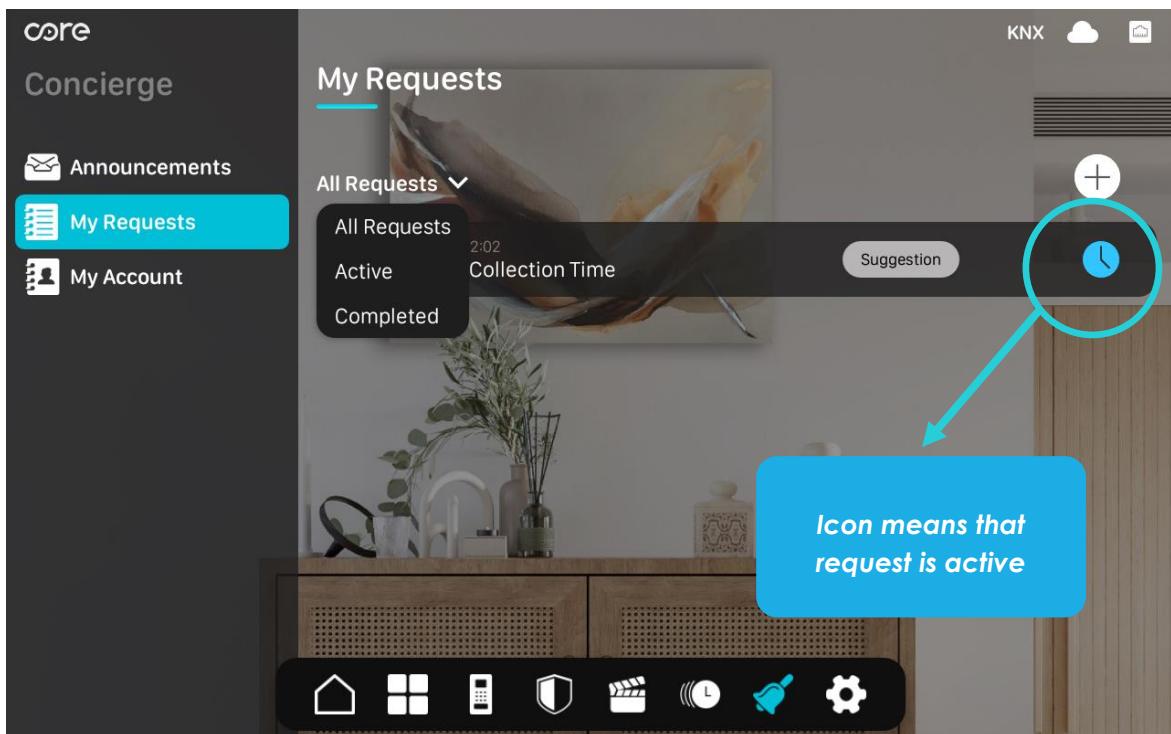
To do this, click on add button.



Write Topic, select request type and write message, then click create button

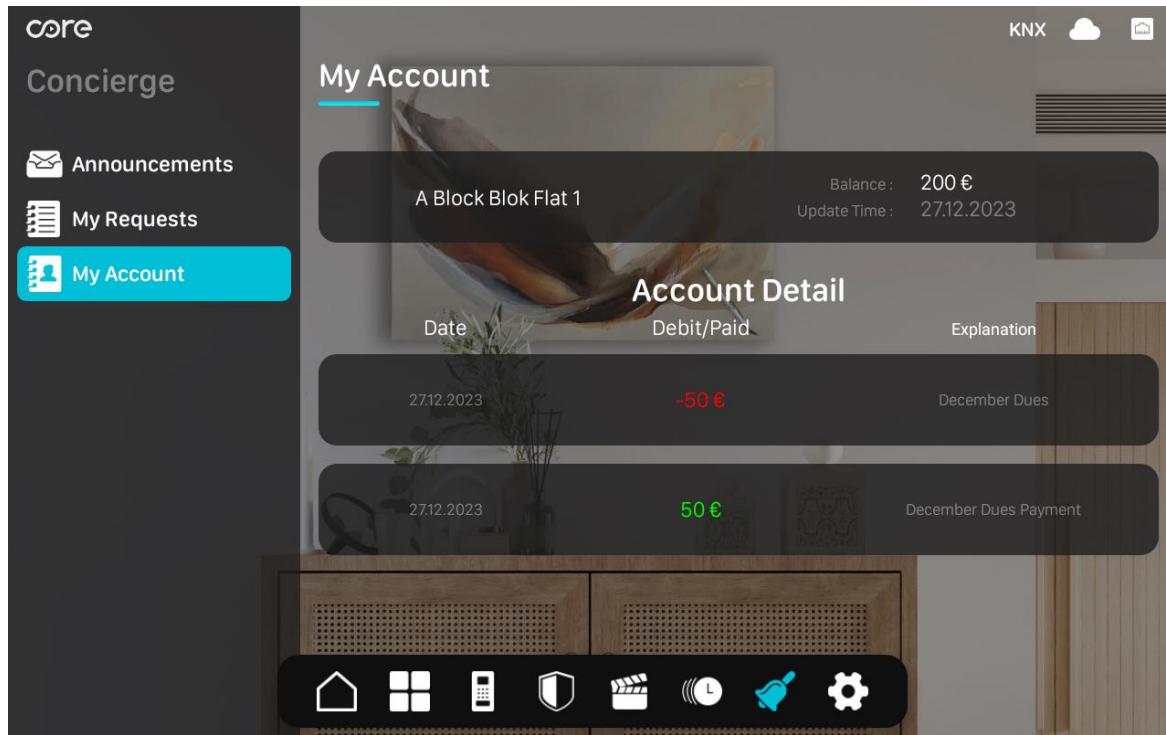


You can track your request state



2.6.3 MY ACCOUNT

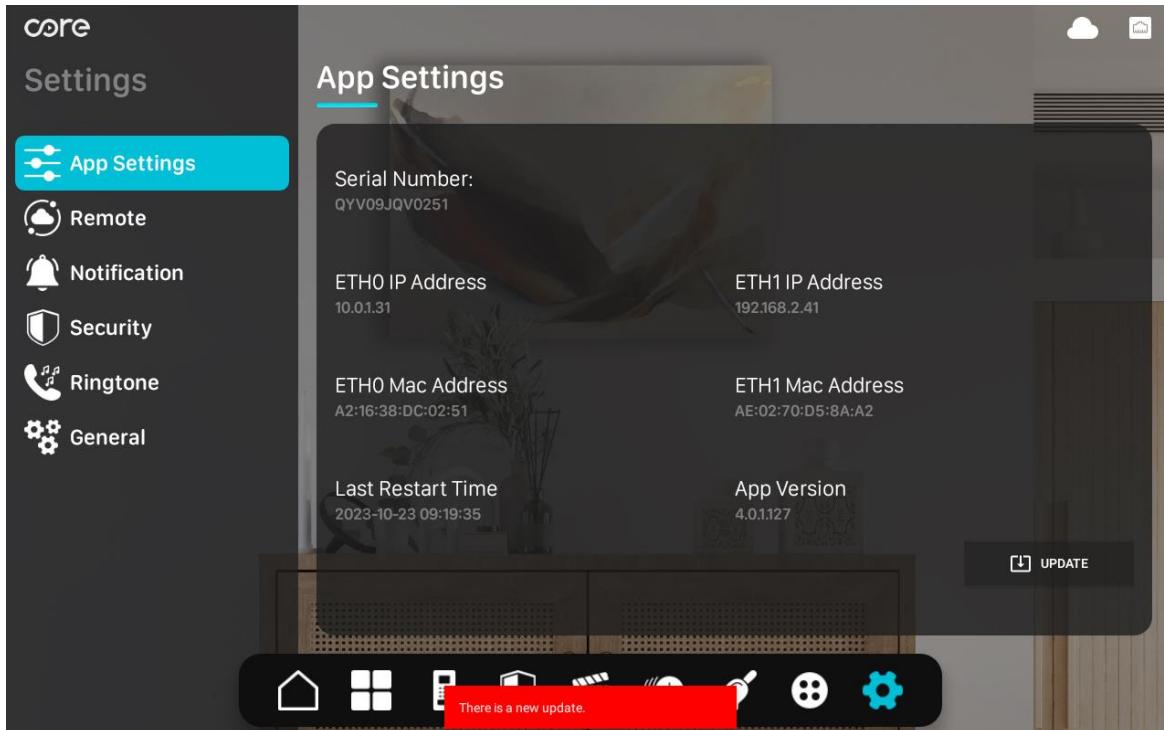
This is the section where you can see your current balance and track your payments and debts related to the site.



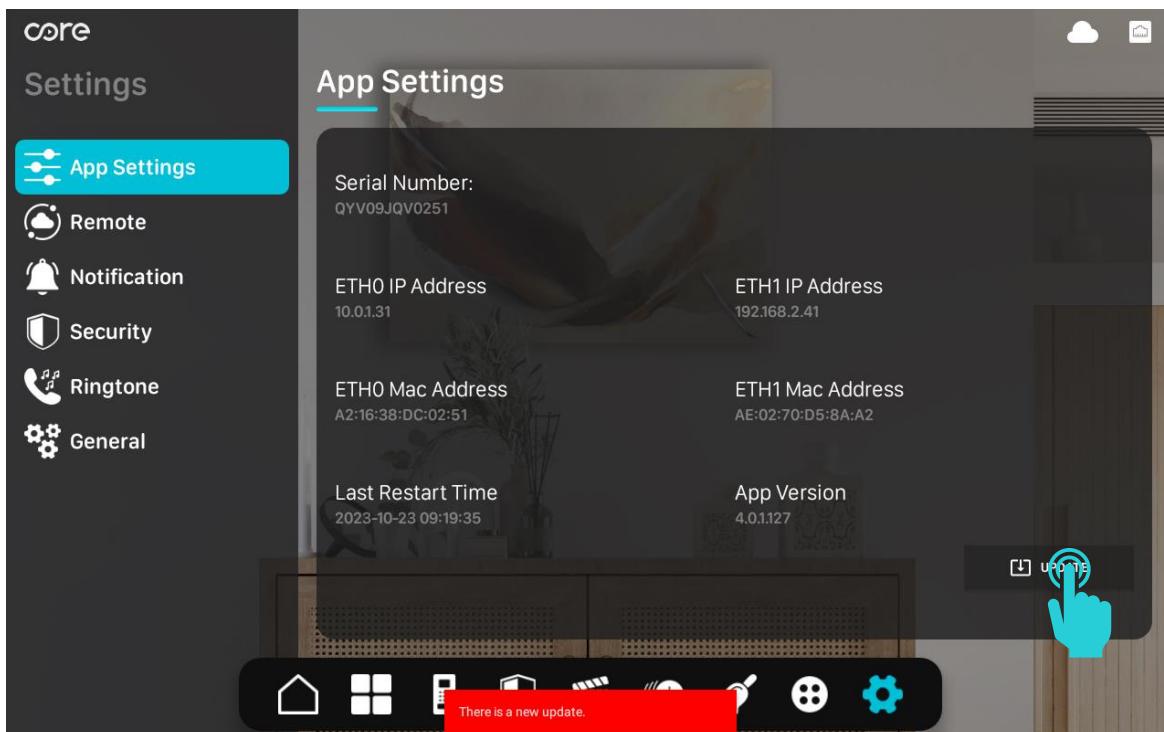
3. SETTINGS

3.1 APP SETTINGS

This is the section where the screen information is located and where the system can be updated if there is a new update.



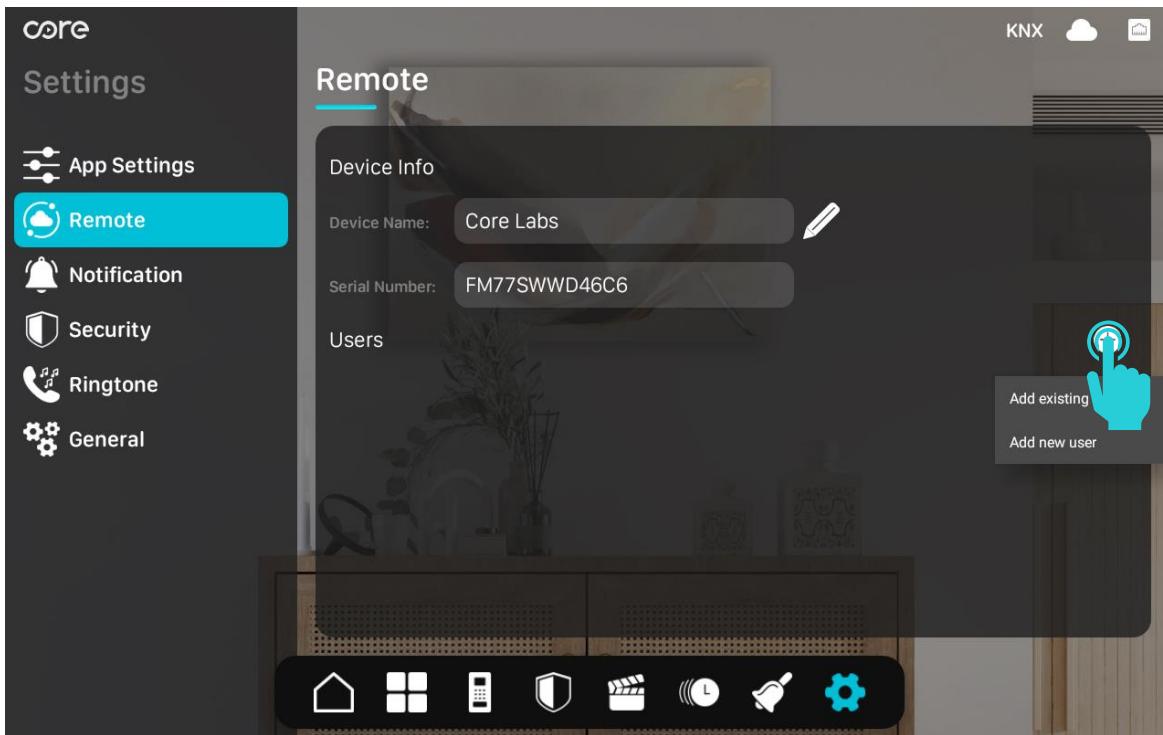
You can update touch panel by clicking on update button.



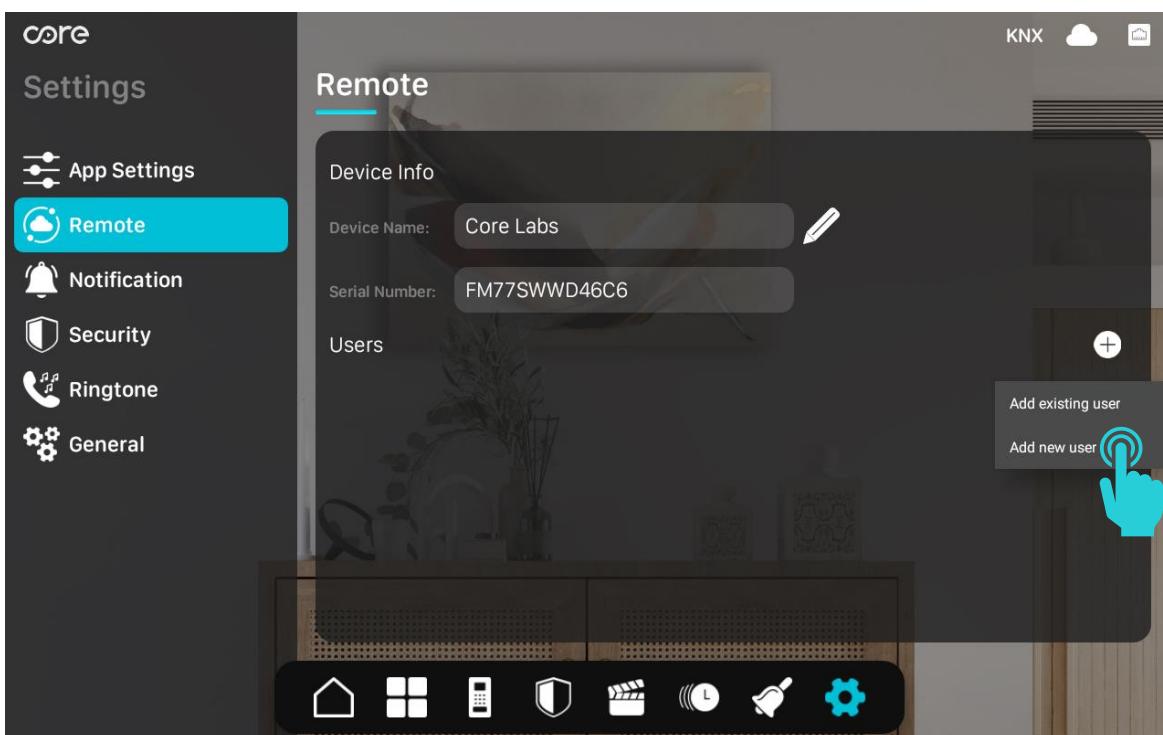
3.2 REMOTE

This is the section where an account can be created to register to the Core Cloud system or a previously created account can be added to the screen in order to use the Mobile Application.

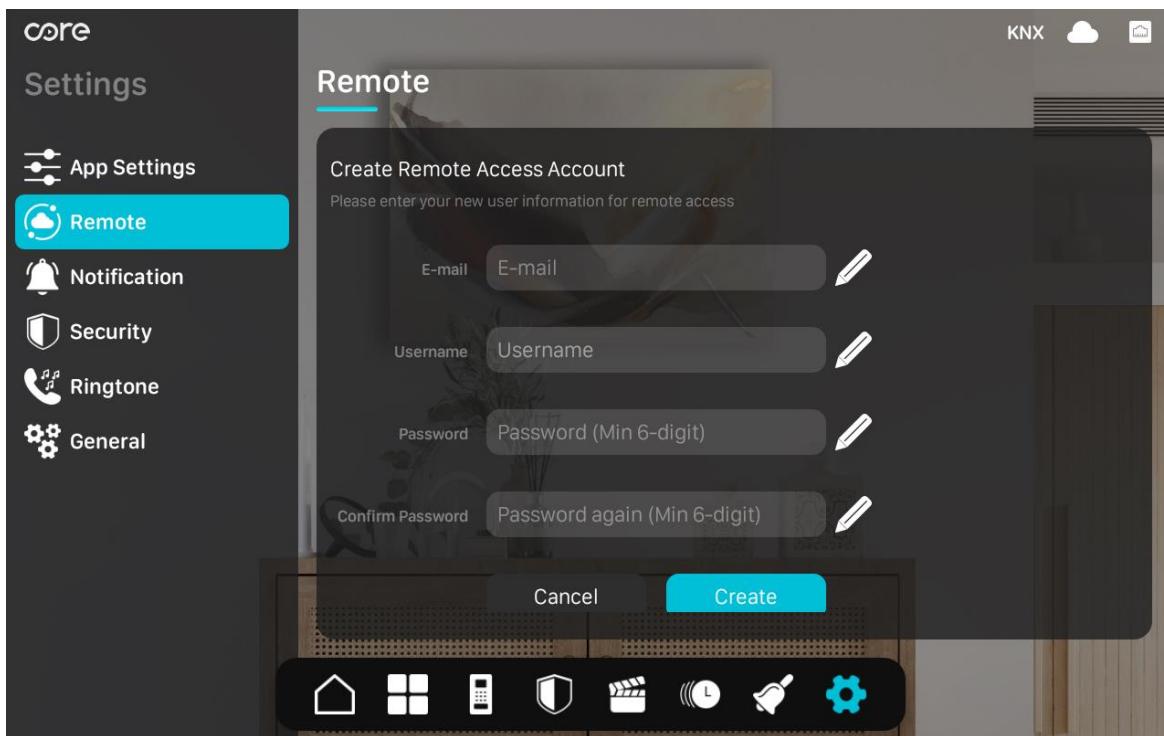
To add user, click on add button.



3.2.1 ADDING NEW USER



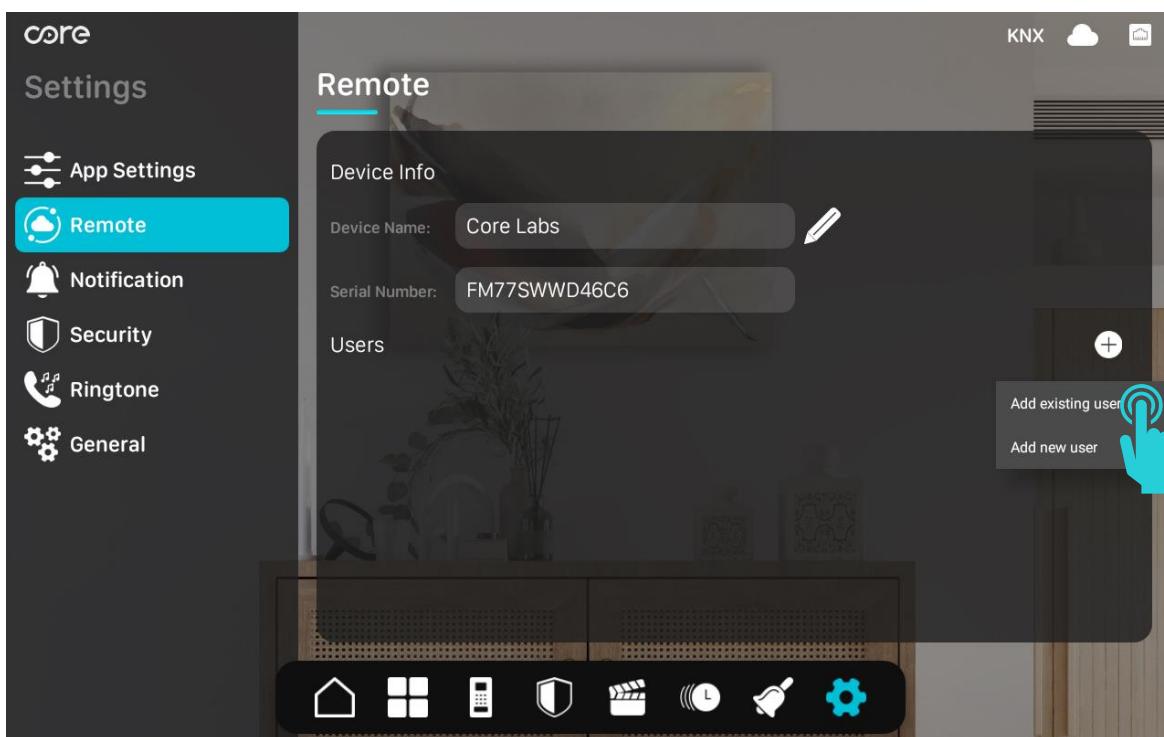
Click on Add new user button



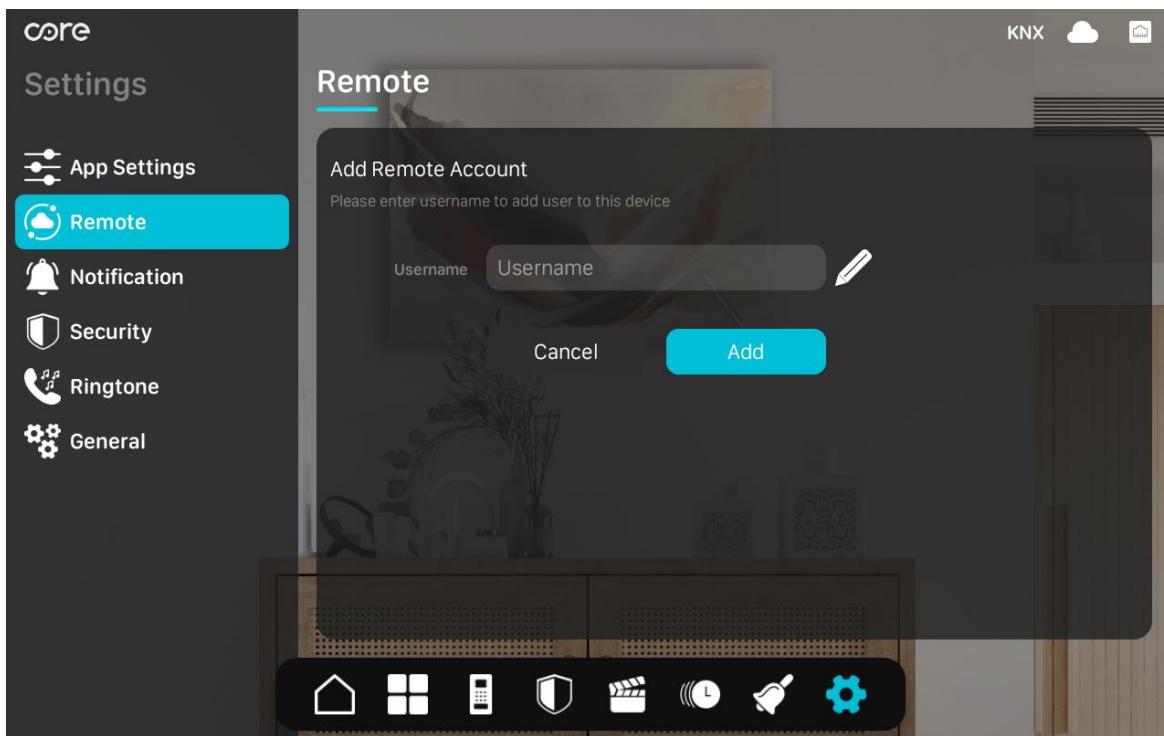
Enter your new user information for remote Access via Core Mobile App. Then click on create button.

- Username will be used to log in Core Mobile App
- E-mail will be used to change the password

3.2.2 ADDING EXISTING USER

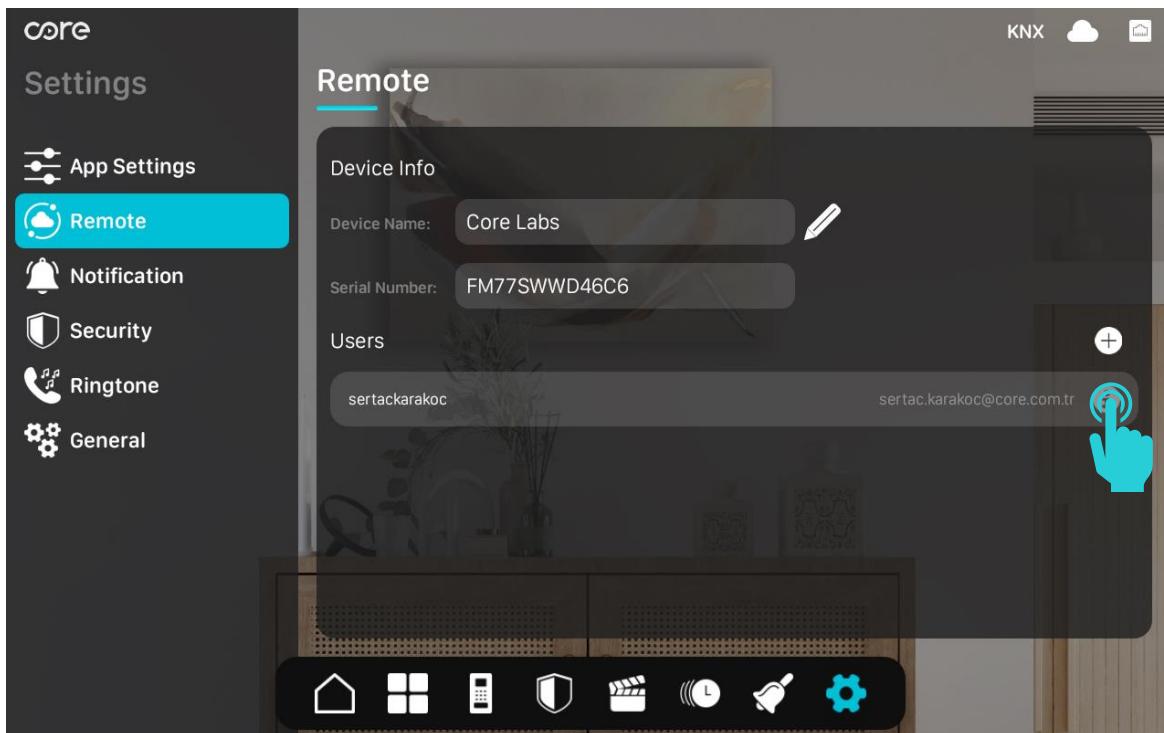


Click on add existing user button. Enter username to add user to touch panel and click on add button.

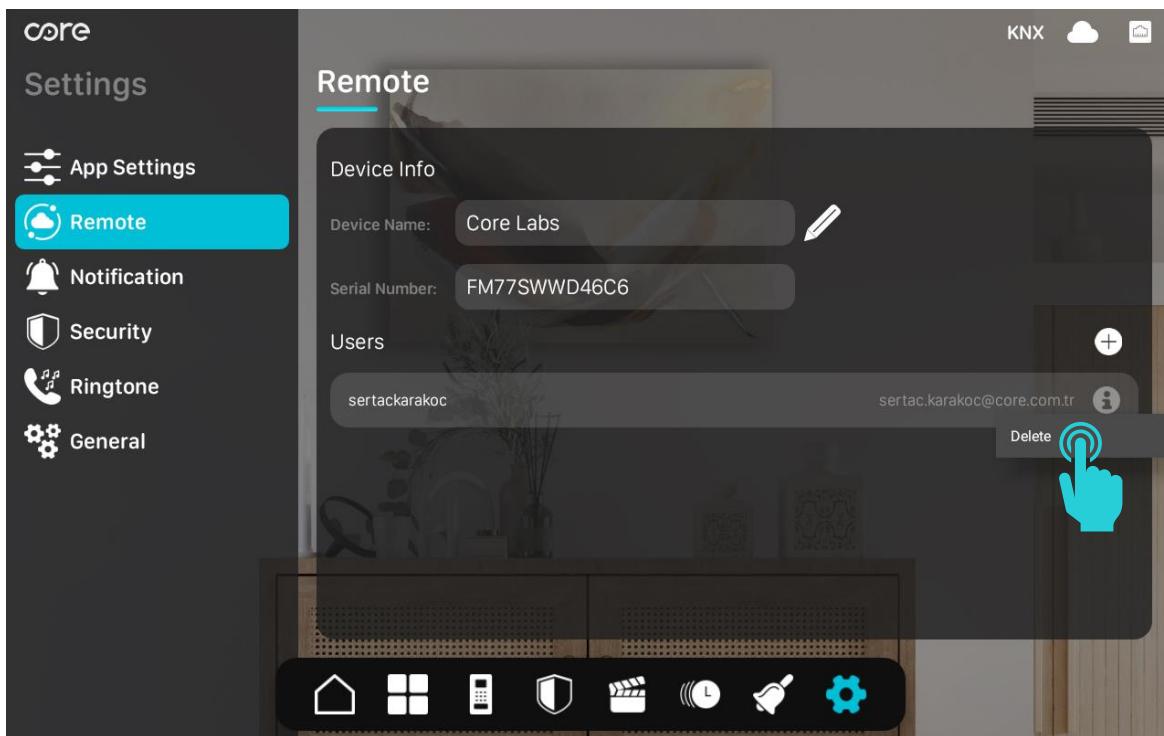


3.2.3 DELETING A USER

Click on information button on user.

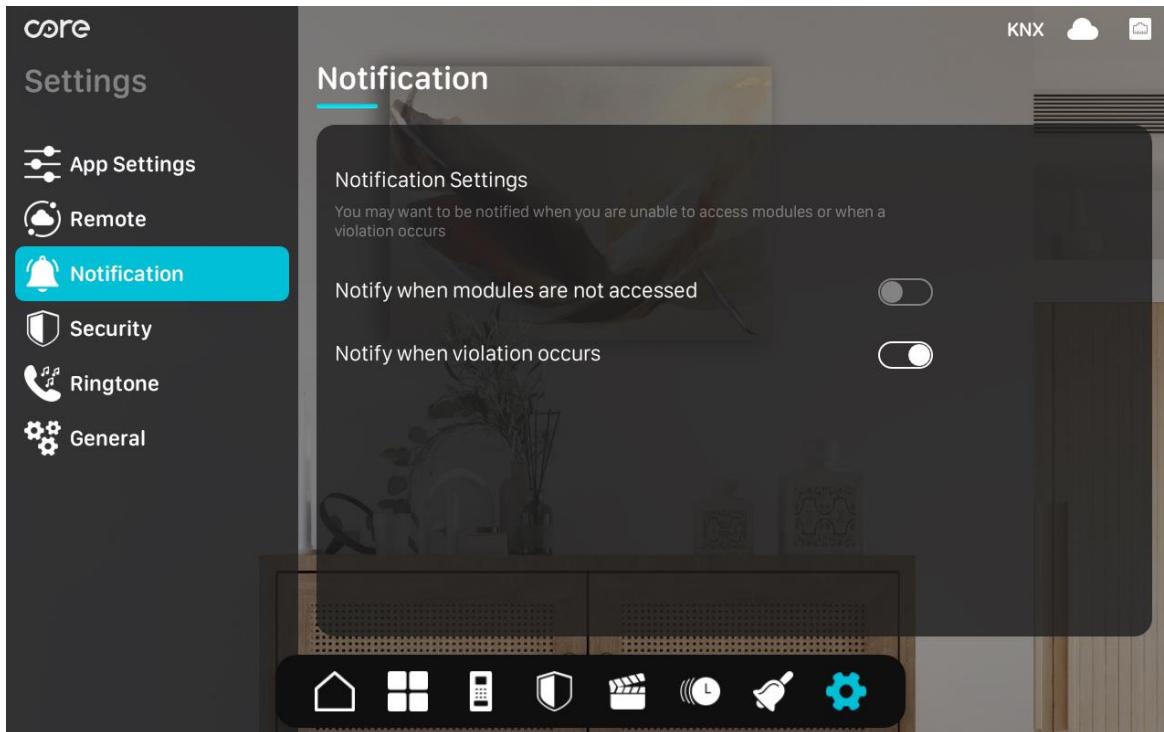


Click on delete button to delete user.



3.3 NOTIFICATION

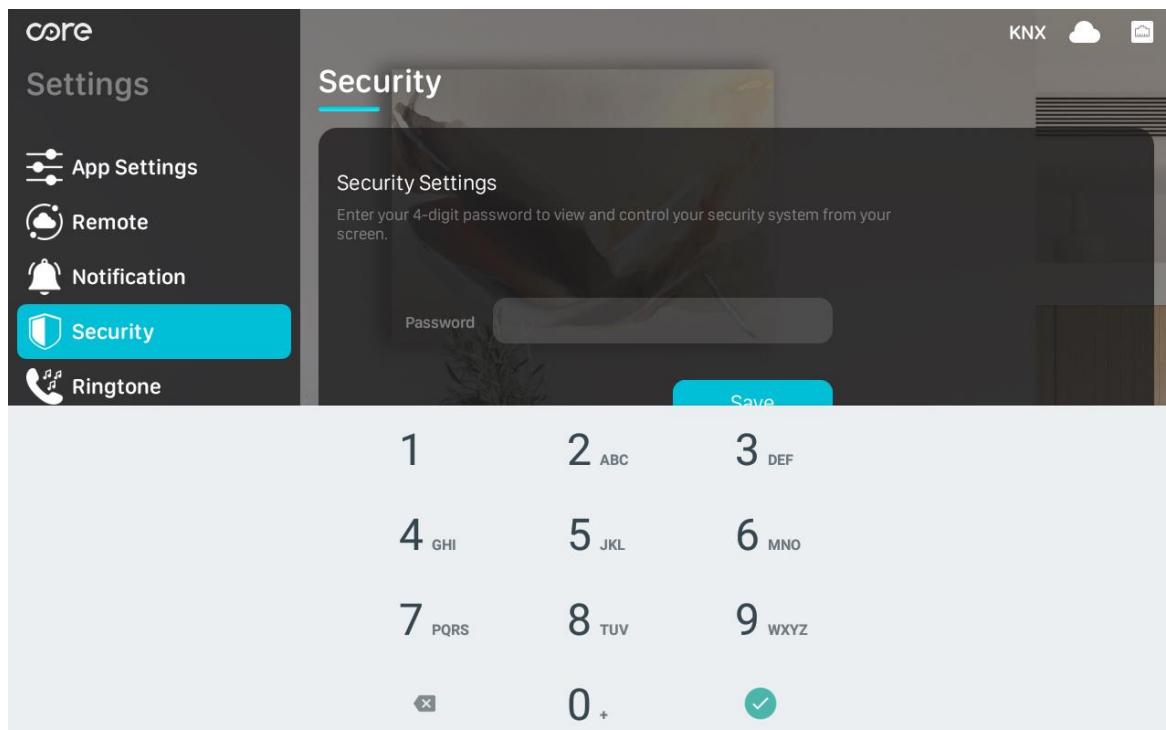
This is the section where sending notifications to the mobile application can be activated or deactivated when the modules integrated into the touch panel are not accessed and a warning is received from the sensors on the security panel.



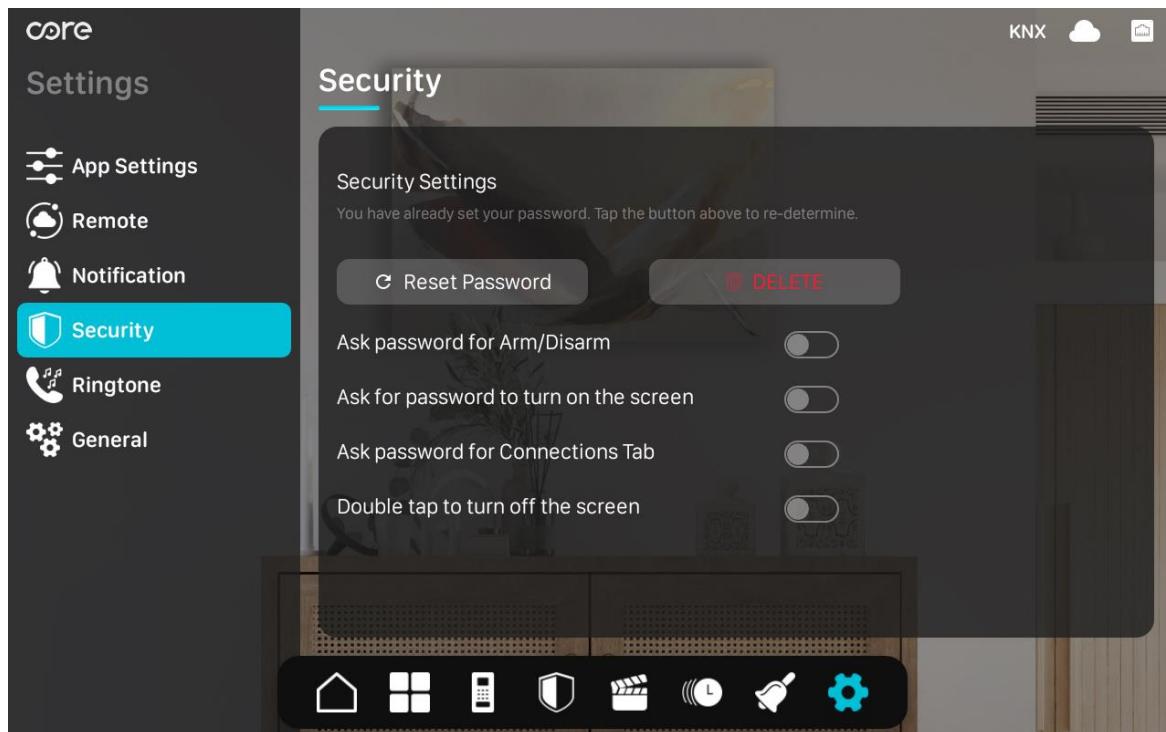
3.4 SECURITY

The password is created in this section to control the security panel and set some restrictions on the Touch Panel.

After entering the specified password, click on save button.



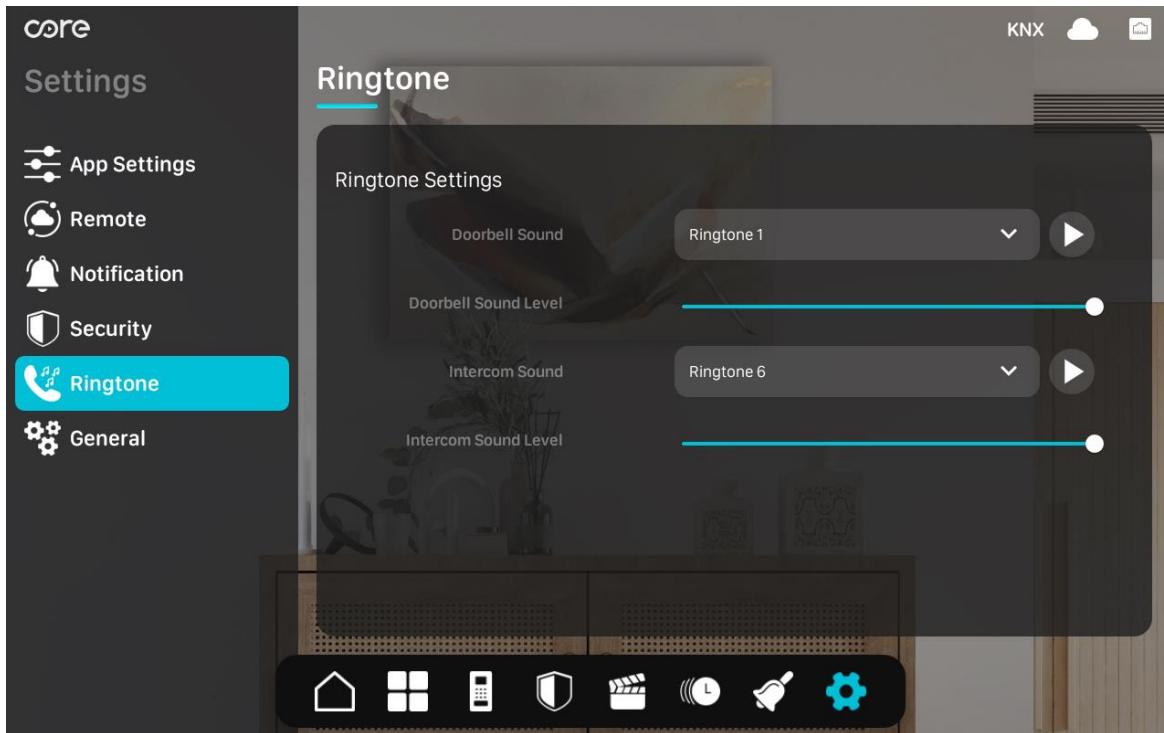
Select restrictions for which the password will be used



You can change or delete password

3.5 RINGTONE

This is the section where the ring tone and volume are determined separately for Doorbell and intercom calls.



3.6 GENERAL

This is the section where the touch panel date and time can be set, the screen language can be changed and the activation time of the screen saver can be determined.

