

# Our three promises

Our brand is our promise to our consumers, our Culture of C.A.R.E. is our promise to our patients, and our employee promise is simply our promise to one another.



## Our Mission

To improve the health and quality of life for the people and communities we serve by providing world-class service and patient-centered care.

## Our Vision & Our Brand Promise

Transformative leadership driving the future of health, wellness, and quality-of-life.

## Our Employee Promise

It's our promise to each other. It's what you get, for what you put in. Built by the people for the people.

## Culture of C.A.R.E.

Experience is at the heart of what we do. Culture of C.A.R.E. is our foundation grounded in **Connectedness, Awareness, Respect** and **Empathy**. It's how we deliver on the expressed and unexpressed needs of our patients and families.

## Our Values



Every moment matters. We're passionate about caring for our patients, our communities and each other, keeping everyone safe and well.



We never settle. We're pioneers, always curious in our everyday tasks and our quest to shape the future of health care.



It's our ambitious spark that changes lives. We seek integrity and excellence, while taking every opportunity to spread our wings and redefine what it means to work in health care.



We rely on each other. We couldn't do it on our own, and trust each other to perform seamlessly as one.



We are all unique. We stand united, proud and respectful, always celebrating our differences.