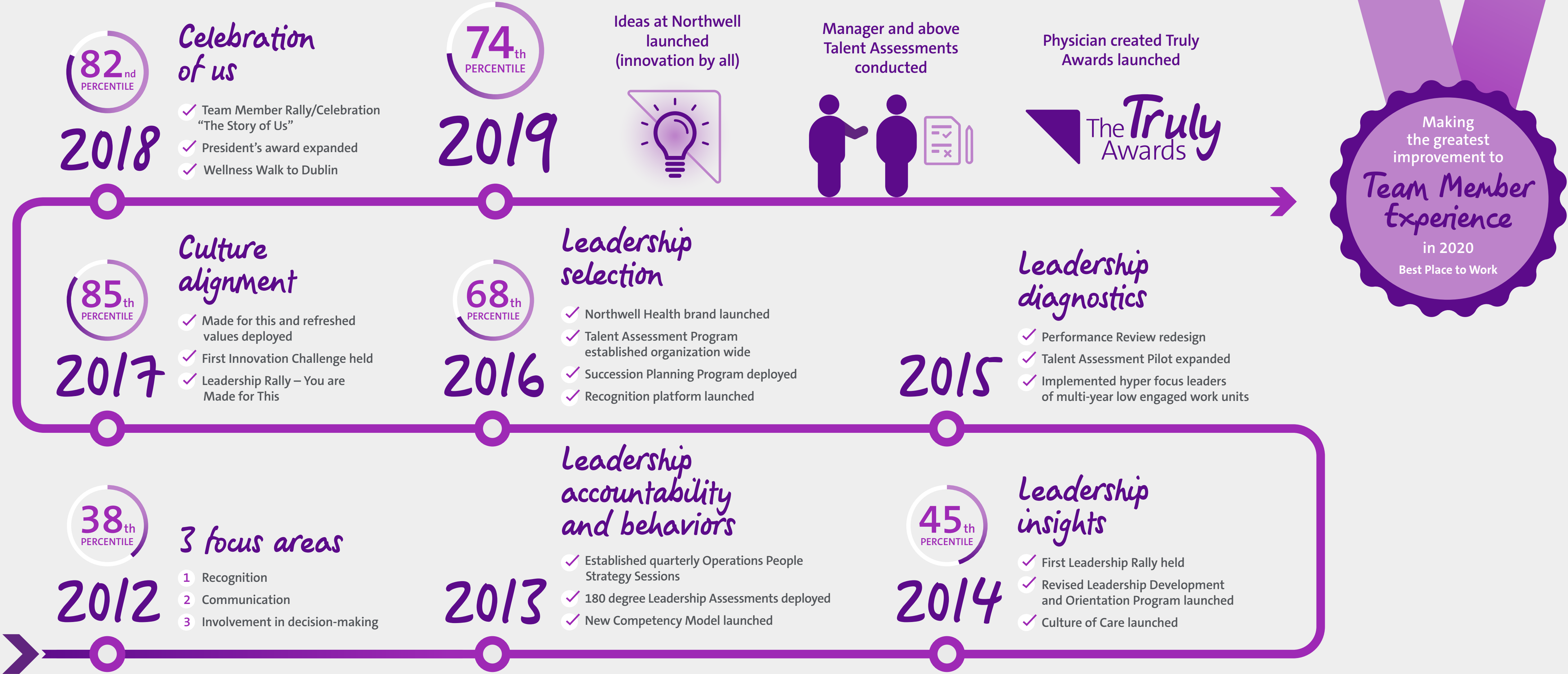


Northwell Health's *journey* to be the Best Place to Work



2019 Workforce *Engagement* Survey results

51,670 of our team members told us...

We are more **engaged** than...

2014: 45%

2016: 68%

2017: 85%

2018: 82%

2019: 74%

...of other U.S. healthcare organizations in comparison to Press Ganey's national healthcare database.

88%



of team members feel comfortable raising concerns regarding patient safety.

89%



are proud of where they work.

Over 2,300 physicians responded



94%



of our people think the organization provides career development opportunities.

81%



feel their managers care about their well-being.

Our physicians are at the 6th percentile as compared to Press Ganey's national database.



88%



of physicians feel there is teamwork across clinical team members.



Where we need to *push the boundaries* in 2020



Some team members are feeling either stress or burnout. We need to provide ongoing support and remove organizational barriers that impact well-being.



Drive an inclusive culture by addressing the needs of all team members at different stages of their career journey.

2019 in numbers

72k+

Northwell team members and care givers

1M+

applications recieved

13k+

positions accepted

2k+

new jobs

1.3M+

hours of temp staffing through Flexstaff

350

Flexstaff transfered to full-time roles

1100+

High School Students participated in the Spark Challenge

1.2m

shifts were self-scheduled

1000+

veteran hired in the past 3 years

#8

Military friendly ranks Northwell as out of top 10 employer for 2020

8

Business Employee Resource Groups with

3559 Members

101% increase above 2018

3827

Managers and Above assessed during the talent assessment process

\$20m

spent on tuition

366k+

hours of education through CLI

48K

team members engaged on the myWellness platform

2000

walked to Rome

teams of ten

\$1bn+

spend in fringe benefits

1.80m+

pay checks issued

290M+

myRecognition points issued

FORTUNE
100
BEST
COMPANIES
TO WORK FOR
2020