

CCC Sentiment Analysis

25 September, 2019

This report covers statistics for the period of 19 08 12-18

Summary Statistics After File Reduction

The statistics below are net of entries labeled "junk", "no answer" and similar categorizations appropriate for removing them from the analysis.

Unique IDs : 254

Unique Subjects : 221

Unique Descriptions: 248

Unique Clients : 13

Unique Topics : 42

Unique Categories : 30

Section 1 - Descriptions with More than Two Negative Words (1st 500 Words)

Number 1 of 7 - ID: 5000g000028bqfCAAQ Negative words: 4

What happened I am a subscriber but receipt of the daily emails no longer takes me to the article when click the listen icon The instructions below advise me to setup an account with a password That was completed when I first subscribed and have benefited until the last week or earlier can read or listen with a simple click as previously did I tried to follow the direction to setup an account but it directed me to help and sent an email and still didn't get to listen to the articles below

Number 2 of 7 - ID: 5000g000028bqBMAAY Negative words: 4

Hi Since Friday and todayNot able to listen to or read the christian Science perspectiveThank youHelen Harper On Monday August 12 2019 061735 PM EDT Monitor Daily dailycsmonitorcom wrote Going beyond the headlines with the ideas driving progress August 12 Full Version Listen Welcome to your Daily Today we look at US guns crossing borders a risky repositioning in the Mideast new perspective on Guatemala how Woodstock still reveals

Number 3 of 7 - ID: 5000g000028bykzAAA Negative words: 5

Even though I have a subscription I am blocked from reading stories because it does not acknowledge my subscription Maryann Riffert On Mon Aug 12 2019 at 317 PM Monitor Daily dailycsmonitorcom wrote image The Christian Science Monitor Daily Going beyond the headlines with the ideas driving progress August 12 Full Version <httpswwwcsmonitorcomDaily201920190812cmpidemaddp20190812srcemail> image headphones icon Listen <httpswwwcsmonitorcomDaily201920190812cmpidemaddp20190812srcemailidfulla>

Number 4 of 7 - ID: 5000g000028cEEyAAM Negative words: 4

I was actually out of touch with both those events and areas of interest But 50 years later I'm delighted with all the coverage Thanks Sherna Stewart On Aug 12 2019 317 PM Monitor Daily dailycsmonitorcom wrote image The Christian Science Monitor Daily Going beyond the headlines with the ideas driving progress August 12 Full Version <httpswwwcsmonitorcomDaily201920190812cmpidemaddp20190812srcemail> image headphones icon Listen <httpswwwcsmonitorcomDaily201920190812cmpidemaddp20190812srcemailidfu>

Number 5 of 7 - ID: 5000g000028cNbIAAU Negative words: 3

Dear Mark Earlier this week I came across the following quotation by Maria Nemeth in her 1999 book The Energy of Money We all exist in an interdependent system No matter how we feel about it we're linked socially economically and biologically like the cells of a giant organism We are healthiest when all parts of our bodies and society are functioning together p 271 Five sentences later at the end of the next paragraph Nemeth concludes Given that interdependence it quickly becomes clear that

Number 6 of 7 - ID: 5000g000028cLMGAA2 Negative words: 3

Greetings jsh online editorial team— fellow spiritual adventurers spiritual activists Here's a long overdue thank you to all jshonline editors and team members for the beautiful new website formats and design concepts that highlight the timely curated focus features each week I look forward to these articles online and in print as well as the Sentinel Watch programs which are all stepping up to bring fresh perspectives fresh inclusive language to meet global humanity's needs and in

Dear Clerk Since we have moved and have a new address we have not received our per capita tax forms Would it be possible to email the forms to us as the postal system here is unreliable To confirm our new address which I sent to you is 5 Daedalus Reef Road Seaside Longships Plett enberg Bay Western Cape South Africa It could be that they have been sent and have not yet arrived Many thanks and best wishes Glenda Gage and Bryce Gage

Section 2: Word Occurrence Summaries (Top 10's)

1 - Positive Words

Word	Count	Type
help	47	Pos
love	27	Pos
appreciate	15	Pos
thanks	15	Pos
kind	13	Pos
easy	11	Pos
great	11	Pos
timely	8	Pos
thank you	7	Pos
effective	6	Pos

2 - Negative Words

Word	Count	Type
issues	23	Neg
problems	7	Neg
endure	5	Neg
challenge	4	Neg
have not received	4	Neg
implications	4	Neg

Word	Count	Type
not received	4	Neg
not yet	4	Neg
upheaval	4	Neg
error message	2	Neg

3 - Neutral Words

Word	Count	Type
dailylift	17	Neu
check	16	Neu
contacting	12	Neu
response	9	Neu
security	9	Neu
Christian Science Daily Lift	8	Neu
appears	7	Neu
Christian Science Sentinel	7	Neu
confirmation	6	Neu
look forward to	6	Neu

Overall Summary

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Number of input lines      : 254
Number of descriptions     : 248
Ratio of descriptions to lines : 0.976378

Number of positive words   : 209
Positive words to descs ratio : 0.8427419

Number of negative words   : 81
Negative words to descs ratio : 0.3266129

Number of neutral words    : 145
Neutral words to descs ratio : 0.5846774

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Appendix: All Word Occurrences and Counts

1 - Positives

Word	Count	Type
help	47	Pos
love	27	Pos
appreciate	15	Pos
thanks	15	Pos
kind	13	Pos
easy	11	Pos
great	11	Pos
timely	8	Pos
thank you	7	Pos
effective	6	Pos
willing	6	Pos
appreciated	5	Pos
super	5	Pos
confident	4	Pos
perseverance	4	Pos
prompt	4	Pos
speed	4	Pos
excellent	3	Pos
highlight	3	Pos
very good	2	Pos
capable	1	Pos
gracious	1	Pos
many thanks	1	Pos

Word	Count	Type
pleasure	1	Pos
professional	1	Pos
really appreciate	1	Pos
responsive	1	Pos
thorough	1	Pos
very helpful	1	Pos

2 - Negatives

Word	Count	Type
issues	23	Neg
problems	7	Neg
endure	5	Neg
challenge	4	Neg
have not received	4	Neg
implications	4	Neg
not received	4	Neg
not yet	4	Neg
upheaval	4	Neg
error message	2	Neg
forgotten	2	Neg
hardship	2	Neg
not available	2	Neg
not getting	2	Neg
surprised	2	Neg
blocked	1	Neg
flawed	1	Neg

Word	Count	Type
junk mail	1	Neg
odd	1	Neg
really need	1	Neg
should not be	1	Neg
slow	1	Neg
suspect	1	Neg
too busy	1	Neg
would like to know	1	Neg

3 - Neutrals

Word	Count	Type
dailylift	17	Neu
check	16	Neu
contacting	12	Neu
response	9	Neu
security	9	Neu
Christian Science Daily Lift	8	Neu
appears	7	Neu
Christian Science Sentinel	7	Neu
confirmation	6	Neu
look forward to	6	Neu
simply	6	Neu
hoping	5	Neu
subscribers	5	Neu
credit card information	4	Neu
previously	4	Neu

Word	Count	Type
uncovered	4	Neu
feedback	3	Neu
inquiry	3	Neu
satisfied	3	Neu
confirming	2	Neu
invoice amount	1	Neu
JSH-Online	1	Neu
might be helpful	1	Neu
newer	1	Neu
not always	1	Neu
number of occasions	1	Neu
research	1	Neu
researching	1	Neu
resolve	1	Neu

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