

CCC Sentiment Analysis

27 August, 2019

Overview

Summary

Other Notes and Recommendations

Cumulative View

	Word	Count	Type
1	help	194	Pos
2	love	90	Pos
3	great	81	Pos
4	kind	47	Pos
5	easy	44	Pos
6	opportunities	29	Pos
7	professional	26	Pos
8	appreciate	25	Pos
9	confident	22	Pos
10	effective	21	Pos

	Word	Count	Type
1	issues	83	Neg
2	challenge	27	Neg
3	problems	22	Neg
4	didn't	19	Neg
5	odd	12	Neg
6	not received	10	Neg
7	would like to know	8	Neg
8	appears	6	Neg
9	doesn't	6	Neg
10	Enterprise	6	Neg

	Word	Count	Type
1	research	38	Neu
2	simply	26	Neu
3	feedback	18	Neu
4	not always	8	Neu
5	customized	4	Neu
6	resolve	2	Neu
7	might be helpful	1	Neu
8	newer	1	Neu
9	special requests	1	Neu
10	uncovered	1	Neu

Number of input lines	:	841
Number of descriptions	:	816
Ratio of descriptions to lines	:	0.9702735
Number of positive words	:	813
Positive words to descs ratio	:	0.9963235
Number of negative words	:	252
Negative words to descs ratio	:	0.3088235
Number of neutral words	:	100
Neutral words to descs ratio	:	0.122549

Vocabulary word counts / occurrences

	Word	Count	Type
1	help	194	Pos
2	love	90	Pos
3	great	81	Pos
4	kind	47	Pos
5	easy	44	Pos
6	opportunities	29	Pos
7	professional	26	Pos
8	appreciate	25	Pos
9	confident	22	Pos
10	effective	21	Pos
11	thanks	18	Pos
12	thank you	15	Pos
13	timely	15	Pos
14	excellent	13	Pos
15	highlight	13	Pos
16	speed	13	Pos
17	super	12	Pos
18	warm	12	Pos
19	friendly	11	Pos
20	patient	11	Pos
21	willing	10	Pos
22	capable	9	Pos
23	confirmation	8	Pos
24	loving	8	Pos
25	outstanding	8	Pos
26	awesome	6	Pos
27	prompt	6	Pos
28	appreciated	4	Pos
29	devoted	4	Pos
30	responsive	4	Pos
31	very helpful	4	Pos
32	discipline	3	Pos
33	fantastic	3	Pos
34	hard work	3	Pos
35	joyful	3	Pos
36	above and beyond	2	Pos
37	courteous	2	Pos
38	generous	2	Pos
39	pleasure	2	Pos
40	skilled	2	Pos
41	exceptional	1	Pos
42	knowledgeable	1	Pos
43	pleasant	1	Pos
44	priorities	1	Pos
45	quicker	1	Pos
46	thorough	1	Pos
47	upbeat	1	Pos
48	very good	1	Pos

	Word	Count	Type
1	issues	83	Neg
2	challenge	27	Neg
3	problems	22	Neg
4	didn't	19	Neg
5	odd	12	Neg
6	not received	10	Neg
7	would like to know	8	Neg
8	appears	6	Neg
9	doesn't	6	Neg
10	Enterprise	6	Neg
11	too much	5	Neg
12	endure	4	Neg
13	flawed	4	Neg
14	implications	4	Neg
15	not yet	4	Neg
16	slow	4	Neg
17	suspect	4	Neg
18	difficulty	3	Neg
19	not getting	3	Neg
20	on hold	3	Neg
21	impacted	2	Neg
22	again and again	1	Neg
23	disconnect	1	Neg
24	docked	1	Neg
25	ended up	1	Neg
26	excessively	1	Neg
27	inexperience	1	Neg
28	many days	1	Neg
29	meaningless	1	Neg
30	never know	1	Neg
31	not possible	1	Neg
32	suspects	1	Neg
33	too busy	1	Neg
34	unresolved	1	Neg

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1	research	38	Neu
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