

LISA LAUBACH, CHILDREN'S BOOK ILLUSTRATOR

1547 Fox Gap Rd Bangor, PA 1803

610-888-7071 lssk1971@gmail.com

SUMMARY:

I will create illustrations for children's books

KEY STRENGTHS:

Acrylic & Watercolor Painting Adobe Illustrator Illustration Graphic Design
Adobe Photoshop

PROFESSIONAL EXPERIENCE & ACHIEVEMENTS:

Freelance Illustrator June (2014 - Present)

- Illustrated (pro gratis) 13 images for short story (unpublished)

Homemaker (August 2008 - June 2014)

Cambridge Integrated Services - Customer Service; Bethlehem, PA (September 2002 - August 2008)

- Data entry of liability claims & CIB reports (Windows & Citrix)
- Handled in and outbound mail procedures.
- Handled filing procedures
- Indexed and filed correspondence
- Maintained and updated excel spreadsheets
- Occasional switchboard coverage

Achievements :

- Recognized for 5 years of employment (September '07).
- Participation in Sunshine Club (September 2005 - August 2008)

Aetna, Inc; Customer Service; Allentown, PA (August 1998-September 2002)

- Educated members and providers of claim status, benefit information, eligibility
- Investigated and solved issues with claims
- Issued forms or Explanation of Benefits as requested

Achievement:

- Recognition for exemplary customer service (August '02).

Warner-Crivellaro Stained Glass; Retail; Allentown, PA (August 1995 - August 1998)

- Processed store transactions
- Assisted with inventory maintenance
- Educated Customers about stained glass techniques and products

EDUCATION & TRAINING

- B.A. Studio Art, Hood College, Frederick, MD (May, 1994)
- Certification in Graphic Design - Allentown Business School (December 2001)

AFFILIATIONS & COMMUNITY INVOLVEMENT

Our Lady of Mount Carmel Catholic Church: Lector (2013 - Present)

Bangor Area School District PTA Volunteer (September 2012 - September 2016)

Our Lady of Perpetual Help Catholic Church, Greeter (October 1999 - October 2004)

Slate Belt Youth Soccer Association: Team Parent (September 2014 - October 2014)

Slate Belt Youth Soccer Association: Team Coordinator (July 2015 - October 2015)