**Wyatt J. Dell**

Phone: (813)-334-2333 (cell/primary) | 1506 Burning Tree Ln Brandon, FL 33510

Email: [wyattjd13@gmail.com](mailto:wyattjd13@gmail.com)

**Education**

**Florida State University** Tallahassee, Florida *– May 2017*

* Bachelor of Science in Information, Communication and Technology – GPA: 3.4

**Professional Profile**

Highly motivated, technology focused student pursing Information, Communication and Technology degree. Experience in global application design and deployment as well as providing high level technical support for global tele-communication platform and products. Excellent communicator with the ability to interact at all levels and across multiple data and media platforms including social media. Analytical with strong solution building skills looking to positively impact the global community. Trained in Scrum and Agile methodologies, and technical skills that include knowledge to utilize MS Office, HTML, Java, Windows and Mac OS effectively.

**Work Experience**

**JPMorgan Chase & Co. –** **Technology Analyst Intern** Tampa, FL (*June 2016 – August 2016)*

*Internship with major global banking and financial and services provider. Individual and team contributor in JPMC’s technology community developing a global web-based application. Accomplishments include:*

* Development team member for new web application for the Corporate & Investment Banking line of business
* Contributor within Scrum/Agile development team, operated in an innovative work environment
* Successfully presented functional proof of concept of new application design at internal Technology Expo at end of internship to senior management

**Apple Inc. – AppleCare Advisor** Tallahassee, FL (*September 2015 – May 2016)*

*Part-time, seasonal full-time associate of AppleCare. Provides world class Apple product and technical support. Dedicated to creativity and passion in providing customer care solutions worldwide. Accomplishments include:*

* Provided first and second tier technical service to Apple product users internationally
* Demonstrated technical expertise in iOS operating system, troubleshooting, analysis and customer case management
* Excellent multi-tasker, whose ability to cross navigate applications and platforms, analyze and resolve issues for iOS devices, smartphones and tablets earned recognition and outstanding satisfaction scores

**Universal Parking of Florida – Porter** Brandon, FL (*June**2014 - August**2014*))

* Customer service professional, providing attendant and valet services for major auto dealership

**Achievements/Accomplishments**

* Lambda Pi Eta Honor Society
* Dean’s List (Spring ‘14, Fall ’16)
* Florida Bright Futures Scholar
* Tampa Chapter of the Links STEM Scholarship

**Volunteer/Project Experience**

* TEDxFSU
* FSU International Programs - London
* Kappa League of Tampa: Mentoring and Leadership Development
* ReAct App – Crisis Response Startup