JEREMY GRICE

PROFESSIONAL SUMMARY

Experienced Software Engineer and Technical Leader with a proven ability to design and deliver scalable software solutions. Skilled in backend development, system optimization, and technologies like Python, Django, SQL, Docker, and Git. Adept at leading teams, building SaaS platforms, and driving business outcomes through technical innovation. Seeking roles such as Software Engineer, Backend Developer, Python Developer, or DevOps Engineer to create impactful, cutting-edge solutions.

WORK EXPERIENCE

April 2023 - October 2024
Pre-Pair, Inc. | Remote

Technologies: Python | Django | Git | GitHub | Bootstrap | PostgreSQL | AWS | Docker | Jira

- Pioneered the development of a greenfield SaaS platform that streamlined RV dealership workflows, reducing financing turnaround and cutting manual deal-structuring from hours to seconds.
- Maximized dealership efficiency and reduced F&I training time and cost by developing a user-friendly interface enabling new or experienced Finance & Insurance (F&I) and Sales associates to structure deals without years of in-depth industry experience, reducing training overhead and improving customer satisfaction.
- Boosted feature velocity and maintained consistent two-week release cycles by scaling the engineering team from 1 to 5 within six months and establishing Agile methodologies, including standups, sprints, retrospectives, and performance metrics.

CONTACT

- (214) 998-9128
- wjgrice@gmail.com
- Marianna, FL
- linkedin.com/in/jeremygrice
- https://github.com/wjgrice

EDUCATION

B.S., Computer Science
Western Governors University | Utah
August 2022 – August 2023

- Earned two Excellence Awards for outstanding writing and technical problem-solving.
- Capstone Project: Created a Machine Learning model to identify high-value U.S. coins from a 3-million-image dataset, developing a front-end interface and business plan.

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WORK EXPERIENCE

June 2019 - May 2023
Ivy Technology, Plano, Texas
Technologies: Python | Perl | SQL | Power BI | Azure | GCP | Excel (Data Analytics).

- Led a department of 34 engineers, including a dedicated developer team, supporting 21 telecommunications platforms including digital cross-connects and edge access products.
- Realized $8M in savings during a pilot program, later scaled nationally for greater impact, by developing a Power BI-driven solution to analyze circuit lists for legacy AT&T equipment, 2 cross-referencing module status indicators with circuit data to safely power down and remove redundant modules.
- Reduced outages by 80% by designing and implementing software to enable equipment log management, which was later scaled for a nationwide carrier, significantly improving system reliability and maintenance efficiency.

July 2013 - June 2019
Telmar Network Technology / iQor, Plano, Texas
- Directed teams supporting telecommunications hardware and software, ensuring timely resolution of complex network and system issues while emphasizing customer satisfactionand system performance.
- Provided deep technical support by accessing legacy telecommunications platforms at the shell level, troubleshooting systems running on various Unix flavors through low-level debugging in C and Assembly.
- Improved operational reliability and knowledge sharing by designing and implementing troubleshooting protocols and creating technical documentation for both internal teams and client use.
- Facilitated the adoption of Lean methodologies, enhancing efficiency and reducing waste, culminating in a Lean Silver Certification.
- Conducted technical demonstrations and training sessions for staff and clients, fostering technical knowledge and collaboration.

SKILLS

- **Languages:** Python, SQL, Java, JavaScript,
- **Frameworks:** Django, Bootstrap, PyTorch
- **Tools:** Docker, Git, GitHub, Jira, Slack, Power BI
- **Platforms:** Digital Ocean, Cloudflare, Azure, GCP
- **Version Control:** GitHub
- **Authentication & Security:** Auth0
- **Other:** Machine Learning, Data Analytics
- **Certifications:** CompTIA Project+

PROFESSIONAL DEVELOPMENT

- Currently studying for AWS Solutions Architect Certification.
- Eligible for DoD Personal Security Clearance.

ADDITIONAL INFORMATION

- Comfortable with travel and working across geographically distributed teams.