# **Scheduling-123**



I have a staff of 100 and 4 restaurants that operate daily. I need to figure who is going to work at each restaurant, on each shift, and in what role since many of my staff can perform multiple duties in my restaurants. I need a schedule for each day for the next 6 months so I can let everyone know when and where they'll be working. I want to respect everyone's wishes with respect to scheduling restrictions as much as possible because I know many of my staff have vacations scheduled or they have personal situations preventing them from working at some of my locations or work shifts.

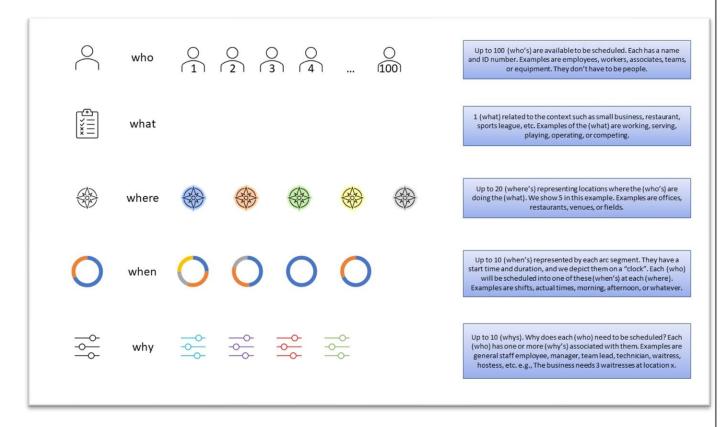
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# What is this tool and what features does it have?

This is a tool that does generalized scheduling. It can schedule any set of people or things, in any context, to be at a certain location, at a certain time, fulfilling a certain purpose. It uses a who, what, where, when, and why paradigm to define this. For purposes of easy readability, this document will assume the context is a Small Business, scheduling Employees to be working at various Office/Locs, during various Shifts, fulfilling various Roles. These are indeed the default values in the tool for context, who, what, where, when, and why. Keep your mind open as you read about this tool for uses in other contexts.



With that background, this tool creates an assignment schedule for all your employees over any date span. What is an assignment schedule? Essentially who should show up where and when.

In more technical terms, we are filling multiple work slots with the right people. Work slots are the association of a (date), (where), (when), and (why). In our default context, which person is scheduled to be at a specific Office/Loc, on a certain Shift, filling a particular Role, on a required date. This is repeated for every date, office, shift, and role across the span of dates comprising the schedule. A schedule could be filling hundreds of work slots.

# Help me visualize the scheduling Step 1 and Step 2 – Define the (where's) and (when's)

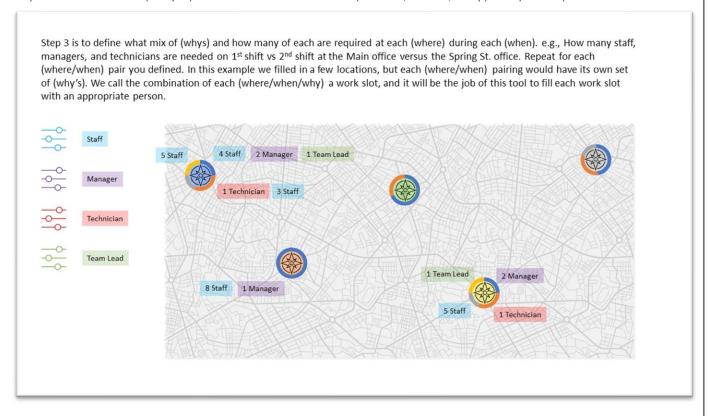
Step 1 is to define your (where's) or locations. Places where the (what) takes place and where the (who's) will be scheduled.

Step 2 is to match the (when's) to each (where). How many start times and durations exist at each (where).

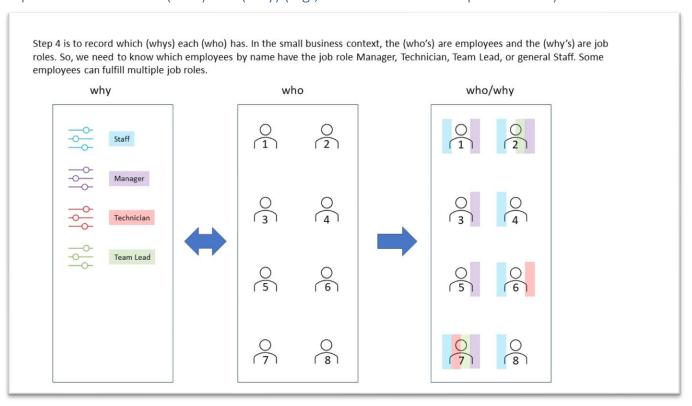
In the small business context, you will have employees scheduled to be at various offices during various shifts.



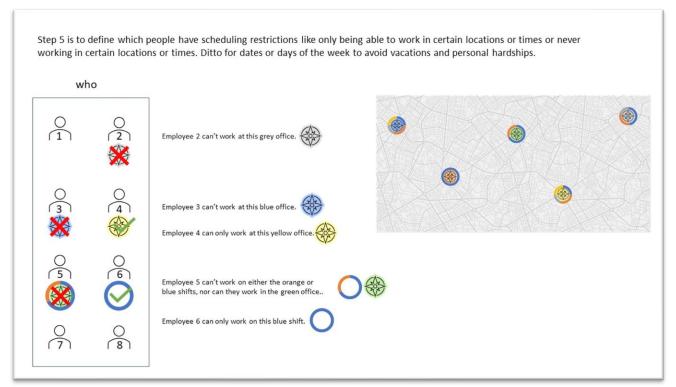
# Step 3 – Define the (why's) and the association of (where/when/why) for your operation



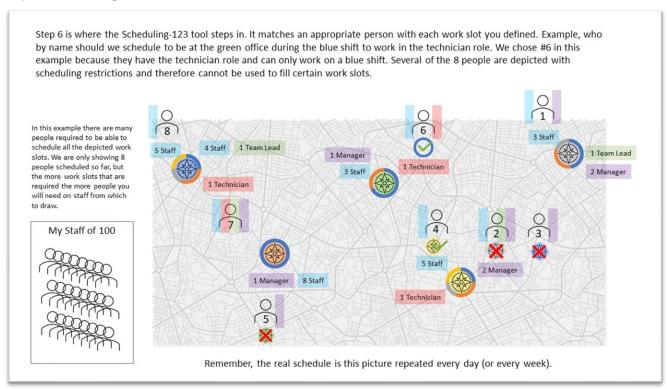
Step 4 – Associate each (who) to a (why) (e.g., what role does each person have)



# Step 5 – Record any scheduling restrictions for each (who)



# Step 6 – The magic! How this tool creates a schedule



# How do I get the tool and its latest version?

#### This is version 1.3 dated 6/1/2021

This tool was written by Bill Hladik and it uses Excel version "Microsoft 365" with recently added formulas and dynamic arrays. You do not need to understand Excel to any depth to use the tool.

- If you do not have Excel version Microsoft 365 installed, you will have to use this tool from the online version of Excel (which is free to use) from here:
  - o <a href="https://wjhladik.github.io/scheduling-123.html">https://wjhladik.github.io/scheduling-123.html</a>

Take note that the online version is not fully functional. You can change inputs and options and it will regenerate the schedule, but you cannot save anything nor export any data. It's meant as a way for you to take a quick look at the tool.

- If you do have Excel version Microsoft 365 installed, you can download it from here:
  - o <a href="https://wjhladik.github.io/scheduling-123.zip">https://wjhladik.github.io/scheduling-123.zip</a>
- which will include the scheduling-123.xlsx tool and the scheduling-123.pdf documentation.
- The documentation is also available for direct online viewing from here:
  - https://wjhladik.github.io/scheduling-123.pdf
- You can also view an online Sway introduction to the tool from here:
  - o https://sway.office.com/78P4vbWu7YMMwG7d?ref=Link

# Scheduling-123 Overview

#### Schedule Features

- The schedule can extend out in time for 1 year (a soft limit for performance reasons).
- Employees can be scheduled by the day or by the week (365 daily work schedules or 52 weekly work schedules).
- Any day or days of the week can be skipped (not scheduled) perfect for excluding weekends when your business is not open.
- A list of holidays can be recorded when your business is not open and when no employees will be scheduled to work.

#### Work Slot Features

- Employees can be scheduled to work in up to 20 different office/locations and shifts/start times. For example, the Main office can be scheduled for 1<sup>st</sup> and 2<sup>nd</sup> shift, while the Spring St. office should only be scheduled for 3<sup>rd</sup> shift.
- You can define up to 10 shifts (or start times and durations). E.g., the normal 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> shifts lasting 8 hrs each or perhaps half shifts of 4 hr durations. Whatever your business operates on.
- Each of the up to 20 office/location & shifts can have up to 10 self-defined roles working in them. For example, the Main office on 1<sup>st</sup> shift might require 8 general Staff employees and 2 Managers or supervisors, while the 3<sup>rd</sup> shift Spring St. office only needs 3 Staff employees, 1 Team Lead, and 1 Maintenance Tech role.

# Employee Related Features

- Each employee can have their own personal scheduling restrictions recorded and the tool will consider those when finding employees to fill each work slot in the schedule. Examples are:
  - Not working on specific days of the week or only working on specific days of the week.
  - Not working on specific dates or date ranges because of vacation or holiday.
  - Not working in specific Office/Locations or only working in specific Office/Locations.
  - Not working on specific shifts or only working on specific shifts.
- Each employee can be tagged with a single or with multiple roles making them available to fill various work slots in the schedule (if their personal scheduling restrictions allow it). Employees with no tagged role become general Staff and may fill work slot roles designated as "Staff". Examples of roles your business may wish to schedule:
  - o A restaurant: Staff (Wait staff), Manager, Hostess, Cook, Bus Boy
  - o A medical office: Staff (receptionist), PA, Nurse, Doctor
  - o A basketball team: Point Guard, Guard, Power Forward, Forward, Center

#### Tool Features

- Very few inputs are required to get started.
- Up to 100 employees can be scheduled (a soft limit for performance reasons).
- No employee will be scheduled twice on the same day.
- Repeat scheduling of the same employee is limited by their role and how many other employees
  with the same role you have. This is to spread out the scheduling amongst all employees if
  possible. For example, if you have a lot of employees tagged as general Staff, they will most
  likely only be scheduled up to 2 times until we get through scheduling all the employees with
  the Staff role. However, if there are only a few employees with a role of Manager or Team Lead,
  they might be scheduled each day and would therefore have lots of repeat schedule
  assignments.
- The tool contains various reports showing you the assignment schedule it calculated. You can
  use these to both communicate the schedule to your employees and to manage your business
  by understanding who is supposed to be where each day.
- It also contains exports of the schedule for import into a shared Google Calendar or a shared Microsoft Outlook Calendar. This is an easy way for all employees to know when and where they have been scheduled to work.
- The tool takes the form of a Microsoft 365 Excel spreadsheet and can either be downloaded and used locally or used online for free if you do not have Excel installed locally.
- You can "Lock in" or override the schedule if you wish. There is a mechanism to lock in all or part of the calculated schedule to perhaps preserve already communicated work dates or to force key employees to be scheduled into specific work slots.

Here is an example of one report the tool produces:

Total Assignmen	nts>	11	8	18	15	48	24	10	6	25	48	34	27	24	48	20	22	0	29	2	29	0	4	30	0	17	27	28
		Audrey Hepburn	Ava Gardner	Barbara Stanwyck	Bette Davis	Burt Lancaster	Buster Keaton	Carole Lombard	Cary Grant	Charlie Chaplin	Clark Gable	Claudette Colbert	Edward G. Robinson	Elizabeth Taylor	Fred Astaire	Gary Cooper	Gene Kelly	Ginger Rogers	Grace Kelly	Gregory Peck	Greta Garbo	Henry Fonda	Humphrey Bogart	Ingrid Bergman	James Cagney	James Dean	James Stewart	Jean Harlow
Weekday	Date	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27
Tuesday	6/1/2021		IW			S					S	S	S	S	S						XD		IW	S				
Wednesday	6/2/2021		IW		S	S	XW				S	S			S	S												
Thursday	6/3/2021	S	IW	S		S					S	S	S	S	S	XW	S		S		S		IW	S		S	S	S
Friday	6/4/2021															XW					S		IW	S		S	S	S
Monday	6/7/2021	XW			S	S	XD			S	S				S	S			S				IW					
Tuesday	6/8/2021	S	IW			S	S			S	S	S			S						S		IW	S			S	
Wednesday	6/9/2021		IW		S	S	XW				S				S	S	S		S									
Thursday	6/10/2021		IW	S			S			S		S		S		XW			S				IW					S
Friday	6/11/2021	S				S					S	S	S	S	S	XW							IW					
Monday	6/14/2021	XD	S		S	S				S	S	S			S	S	S						IW					
Tuesday	6/15/2021		IW			S					S	S	S	S	S	S	S				S		IW					
Wednesday	6/16/2021		IW				XW		S							S			S				S	S				
Thursday	6/17/2021		IW			S	S			S	S	S	S		S	XW	S		S				IW			S	S	S
Friday	6/18/2021	S				S	S	S		S	S	S	S	S	S	XW					S		IW					
Monday	6/21/2021	XW	S			S			S	S	S				S				S		S		IW	S			S	
Tuesday	6/22/2021		IW				S			S		S				S				S			IW					
Wednesday	6/23/2021	S	IW	S		S	XW				S				S													
Thursday	6/24/2021		IW			S	S	S		S	S	S			S	XW	S				S		IW	S		S	S	
Friday	6/25/2021					S					S	S	S	S	S	XW	S						IW					
Monday	6/28/2021	XW	S													S	S						IW			S	S	S
Tuesday	6/29/2021		IW			S	S	S			S	S	S		S	S					XD		IW	S		S	S	S
Wednesday	6/30/2021		IW	S	XD	S	XW		S	S	S				S	S					XD			S		S		S
Thursday	7/1/2021		IW			S					S	S	S	S	S	XD	S		S		XD		IW					
Friday	7/2/2021	S					S									XW	S				XD		IW	S			S	
Tuesday	7/6/2021		IW	S		S					S	S		S	S						XD		IW					S

Figure 1: A sample portion of a work schedule for 35 employees (some having scheduling restrictions)

			Jun 2021			
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5
		Main (s1): Edward G. Robinson,	Main (s1): Annette Brüls, Robert	Main (s1): Greta Garbo, Claudette	Main (s1): Shirley Temple, Jean	
6	7	8	9	10	11	12
	Main (s1): Robert Frist, Sidney	Main (s1): Buster Keaton, Greta	Main (s1): Robert Mitchum, Mae	Main (s1): Jean Harlow, Claudette	Main (s1): Claudette Colbert, Sundar	
13	14	15	16	17	18	19
	Main (s1): Ava Gardner, Bette Davis,	Main (s1): Sundar Pichai, Spencer	Main (s1): Marilyn Monroe, Cary	Main (s1): Laurence Olivier,	Main (s1): Shirley Temple, Marx	
	Marlon Brando, Mae West, Ryan	Tracy, Mitch Snyder, Marx Brothers,	Grant, Gary Cooper, Ian Siegel,	Claudette Colbert, James Dean,	Brothers, Buster Keaton, Claudette	
	Smith, Eric Yuan, Charlie Chaplin,	Bert Bean, John Wayne, Marlene	Shantanu Narayen, Orson Welles,	Buster Keaton, Jean Harlow, Grace	Colbert, Daniel Dines, Vlad Shmunis,	
	Robert Frist, Claudette Colbert, Lynn	Dietrich, Edward G. Robinson, Greta	Brian Halligan, Judy Garland, Rita	Kelly, Marx Brothers, Lillian Gish,	Eric Yuan, Edward G. Robinson,	
20	21	22	23	24	25	26
	Main (s1): Cary Grant, Kirk Douglas,	Main (s1): Manny Medina, Buster	Main (s1): Judy Garland, William	Main (s1): Mary Pickford, Claudette	Main (s1): Claudette Colbert, Edward	
	Lauren Bacall, Charlie Chaplin, Judy	Keaton, Timothy Cook, Marx	Holden, Annette Brüls, Katharine	Colbert, Katharine Hepburn,	G. Robinson, Sundar Pichai, Marlene	
	Garland, John Wayne, Ava Gardner,	Brothers, John Foley, Eric Yuan,	Hepburn, Lynn Jurich, Vlad Shmunis,	Laurence Olivier, Greta Garbo, Eric	Dietrich, Mitch Snyder, Vlad Shmunis,	
	Ingrid Bergman, Grace Kelly, Lynn	Katharine Hepburn, Dan Rosensweig,	Manny Medina, Kirk Douglas, Bert	Yuan, Buster Keaton, Carole	Patrick Pacious, Marlon Brando,	
	Jurich, Mgr:Burt Lancaster, Mgr:Clark	Daniel Dines, Laurence Olivier,	Bean, Brian Halligan, Mgr:Fred	Lombard, John Foley, James Dean,	Timothy Cook, Elizabeth Taylor,	
	Gable	Mgr:Conflict, Mgr:Conflict	Astaire, Mgr:Burt Lancaster	Mgr:Burt Lancaster, Mgr:Clark Gable	Mgr:Burt Lancaster, Mgr:Clark Gable	
27	28	29	30			
	Main (s1): Gary Cooper, Lynn Jurich,	Main (s1): Dan Rosensweig, Laurence	Main (s1): Ingrid Bergman, James			
	James Dean, William Holden, Ryan	Olivier, Buster Keaton, Marx	Dean, Gary Cooper, Barbara			
	Smith, Vlad Shmunis, Satya Nadella,	Brothers, Satya Nadella, Gary	Stanwyck, Brian Halligan, John			
	Annette Brüls, Jean Harlow, Manny	Cooper, James Dean, Jean Harlow,	Wayne, Shantanu Narayen, Judy			
	Medina, Mgr:Conflict, Mgr:Conflict	Ingrid Bergman, Carole Lombard,	Garland, Henry Schuck, Cary Grant,			
		Mgr:Fred Astaire, Mgr:Burt Lancaster	Mgr:Burt Lancaster, Mgr:Clark Gable			
		-				

Figure 2: An example report in calendar format

#### Preferred Uses

- It is perfect for a small business (e.g., a restaurant) that must staff several locations across several shifts while it is seemingly impossible to accommodate every employee's desires of when and where they wish to work (or not work).
- A mid-sized firm where most employees are working from home each day, but a small percentage must be scheduled to come into the office periodically.
- Sports team where only x out of y team members can play each game. We would be scheduling the team at various game venues and start times.
- Or a sports league scheduling teams to play at various venues each week.

Here are just a few examples of how you might define the context, who, what, where, when, and why to change the scheduling. Again, just for readability, we are writing this document in terms of the values in the green cells that are the defaults in the tool.

Key Scheduling Elements		Example 1	Example 2	Example 3	Example 4	Example 5	Example 6	Example 7
Small Business	(context)	Business	Restaurant	Baseball Team	Baseball Umpire	Basketball Team	Rental	Sports Team
Employees	(who)	People	Associates	Players	Umpires	Kids	Equipment	Teams
Working	(what)	Working	Working	Playing	Umping	Competing	Operating	Competing
Office/Loc	(where)	Office	Restaurant	Field	Venue	Court	Job site	Field
Shift	(when)	Workshift	Start time	Game time	Game	Time	Session	Game Slot
Role	(why)	Jobrole	Job	Position	Base Ump	Home/Away	Loan	Home/Away

#### Goals

- Give each employee/team member about the same number of scheduled assignments while being mindful of their personal scheduling restrictions.
- Vary the employee assignment mix enough so that each employee gets some in-office face time with all other employees at least once. (Sufficient scheduling duration is required depending on total employee count).
- Make sure each role is staffed at each Office/Location & Shift.
- Revise the schedule instantly when business parameters change or employees and their scheduling restrictions change.
- Share the calculated schedule in a variety of ways.
- No macros. This tool is distributed without any VBS (macros) on purpose to appeal to the widest audience.
- No random functions. No part of the scheduling calculations uses the built in Excel
  "random" functions to pick employees to fill work slots. While this might have made things
  easier on my part the user would see every report change each time, they made small
  changes and that makes for a bad user experience.

#### How does it schedule people to work?

You pick how far out you want to generate a schedule for, and the tool will, for each date, schedule employees to work at each office/shift/role work slot you profile. It allows you to customize its scheduling method to vary how the next employee is chosen to fill an available slot. No employee will be scheduled twice on the same date. You control how often each employee can be repeat scheduled. Each Office/Location & Shift can have up to 10 roles scheduled to work, such as Staff or Mgr. or Waitress. You make up the roles and configure the tool to schedule xx employees per role. These can vary by Office/Location & Shift.

#### Scheduling conflicts

There may be times when this tool is unable to schedule an employee in a work slot. When that happens, it will display a "C" or "Conflict" and leave it up to you to resolve in some way. Here is a list of potential reasons why this may occur:

- o Too few employees to staff all the profiled offices/shifts work slots.
- o Too few employees listed as a specific role to staff all the roles you have profiled.
- Too many employee scheduling restrictions are in place preventing potentially available employees from being scheduled in each work slot. Restrictions related to Office, Shift, Days of the Week, or Dates

#### Artificial limits and suggested limits

This tool does some serious dynamic array-based calculations and will really tax Excel's calculation engine if you make it do too much. We have limited the number of employees to 100. The duration of the schedule is also suggested to be no more than 365 days. As you approach these limits you may see excel pause for many seconds after hitting enter while it recalculates - this is normal, just wait.

# How do I use the tool?

- 1. On the Options sheet, profile your context by entering/changing data, including how many employees you have in total, duration of the schedule you want to create, list of roles, list of shift names, list of offices/shifts with how many total employees must be staffed at each office by role, what your normal days of operation are for your business (e.g. Mon-Fri), and also decide if you want to schedule employees by the day or by the week (this means the same set of scheduled employees will work together the entire week).
- 2. On the Holidays sheet, enter any Holidays that your business will be closed and that the tool will avoid when scheduling.
- 3. On the Names sheet, enter the name of each employee and what role(s) they fulfill. Gather from each employee any work restrictions they might have and enter this information. You might want to start with no restrictions, create a schedule, share it with employees, and then let them tell you which dates are bad for them and why. Then record their restrictions and regenerate the schedule.
- 4. View the various reports sheets and see how things look. Do you have enough coverage by role? Do you have enough people marked in each role given recorded vacation time? Do you have any scheduling conflicts noted in the reports? Did each employee get about the same number of assignments? Do you care about face time with other employees and if so, is the Never Worked Together sheet sparse?
- 5. Decide if you want to schedule 1 or 2 months out and then repeat every month, or if you want to create a schedule for the next 6, 9 or 12 months and stick to it.
- 6. Communicate the results to your employees by sharing or printing the various reports sheets or by using the export sheet to create a file to import to a shared Google Calendar.
- 7. Accommodating changes... when employees inevitably come back to you with additional or changed work restrictions you can take these approaches.
  - A) Keep the schedule let each employee worry about finding a substitute employee to take their work slot

- B) Generate a new schedule Record the employee's new restrictions and regenerate a schedule. Keep in mind, this may change the work assignments of many other employees from the last published schedule.
- C) Generate a new schedule for just that employee Use the Override sheet to lock in all employee schedules except the employee in question. The tool will just reassign that employee's work slots.

#### Getting to know this tool

The tool comes loaded with sample employee data with scheduling restrictions coded to show you all the capabilities. They sometimes get in the way until you understand them. So, I suggest when first starting out, configure the tool as follows to see and understand how it works. You may wish to read ahead to the sections that describe the Options and Names sheets in more detail – that is where these inputs are changed.

- Set the Restrictions flag on the Options sheet to Off
- Set the Method to 1 on the Options sheet, so it sequentially assigns employees.
- o Change the **Role Name** table on the Options sheet to just list the default Staff role.
- Change the **Shift Name** table to just list 1 shift called s1.
- Change the Office/Loc table on the Options sheet so that it lists only one Office on shift s1.
- Change the Employees table on the Names sheet and delete all the entries in the Roles column. That will make all employees regular "Staff" employees.

Then view the various reports sheets. Go back and start playing with Options sheet changes one by one to see how things change. Slowly add different roles for each employee.

Initial/Defa	ault Value on ti	he Options :	Sheet	Change the	em to this to ea	make lear sier	ning the
Core Optio	on Name	Core Value		Core Op	otion Name	Core Va	ılue
# of Emplo	yees		70	# of Em	ployees		70
Begin Sche	ed			Begin Se	ched		
End Sched				End Sch	ed		
Period		Days		Period		Days	
Sched Days	S	0000011		Sched D	Days	000001:	1
Restriction	ns	On		Restrict	ions	Off	
Method				Method	<u> </u>		1
Role Name Staff Mgr	Count Ma 64 3		Description oult staff emplo ager	Role Name Staff	Count	Max Assign	Role Descrip  2 Default staff
Staff Mgr Shift Name	64 3 Start Time	2 Defa 4 Man	ult staff emplo	Staff Shift Name		64 art Time	2 Default staff
Staff Mgr Shift Name	64 3 Start Tim 6:0	e Hours	ult staff emplo	Staff		64	2 Default staff
Staff Mgr  Shift Name \$1 \$2	5tart Time 6:0	2 Defa 4 Man e Hours 00:00 AM 00:00 PM	ult staff emplo	Staff Shift Name		64 art Time	2 Default staff
Shift Name \$1 \$2 \$3	Start Time 6:0 2:0 10:0	2 Defa 4 Man 90:00 AM 90:00 PM 90:00 PM	ult staff emplo	Staff Shift Name		64 art Time	2 Default staff
Staff	Start Time 6:0 2:0 10:0 7:0	2 Defa 4 Man e Hours 00:00 AM 00:00 PM	ult staff emplo	Staff Shift Name		64 art Time	2 Default staff

ce/Loc Name	Shift Name	Staff Mg	r	Office/Loc Name	Shift Name St	taff
n	s1	10	2	Main	s1	
ng St.	s2	3				
own	s3	5	1			
JWII	33	3				
	Only Cabadyla Basta	ictions Never Schedule Restric	Aioma.			
▼ Employees	(Include)	(Exclude)	▼ Role(s) ▼		Only Schedule Restriction	
1 Audrey Hepburn	(	Monday, 6/14/2021	110.0(0)	ID Femployees  1 Audrey Hepburn	→ (Include)	(Exclude) Monday, 6/14/2
2 Ava Gardner	Friday, Monday			2 Ava Gardner	Friday, Monday	ivioliday, 6/14/.
3 Barbara Stanwyck	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			3 Barbara Stanwyck	riiday, wonday	
4 Bette Davis		5/29/2021, 6/30/2021		4 Bette Davis		5/29/2021, 6/30
5 Burt Lancaster			Mgr	5 Burt Lancaster		5, 25, 2021, 0, 50
6 Buster Keaton		Wednesday, 6/7/2021		6 Buster Keaton		Wednesday, 6/7
7 Carole Lombard	Main	,		7 Carole Lombard	Main	realizaday, o/ /
8 Cary Grant	s1			8 Cary Grant	s1	
9 Charlie Chaplin				9 Charlie Chaplin		
10 Clark Gable			Mgr	10 Clark Gable		
11 Claudette Colbert		Uptown		11 Claudette Colbert		Uptown
12 Edward G. Robinson		s2		12 Edward G. Robinson		s2
13 Elizabeth Taylor				13 Elizabeth Taylor		
14 Fred Astaire			Mgr, defwhy	14 Fred Astaire		
15 Gary Cooper		Friday, 7/1/2021, Thurs	sday	15 Gary Cooper		Friday, 7/1/2021
16 Gene Kelly	Uptown, Spring St.			16 Gene Kelly	Uptown, Spring St.	
17 Ginger Rogers			Team Lead	17 Ginger Rogers		
18 Grace Kelly				18 Grace Kelly		
19 Gregory Peck	s2			19 Gregory Peck	s2	
		5/25/2021-6/1/2021,				5/25/2021-6/1/2
20 Greta Garbo		6/29/2021-7/10/2021		20 Greta Garbo		6/29/2021-7/10/
21 Henry Fonda			Team Lead	21 Henry Fonda		
22 Humphrey Bogart	s2, s3, Wednesday			22 Humphrey Bogart	s2, s3, Wednesday	
23 Ingrid Bergman				23 Ingrid Bergman		
24 James Cagney			Team Lead	24 James Cagney		

# Structure of the Excel File

# Sheets in the Excel file

Sheet Name	Туре	Description
Read Me	Info	An intro to what this tool does.
Options	Input	Where you enter and change options that govern the operation of this tool.
		A place to record Holidays. No employee will be scheduled to work on
Holidays	Input	these holidays.
		A place to record a list of employee names, the roles they work in, and any
Names	Input	scheduling restrictions that employee might have (e.g., vacations).
		A place to override the scheduling algorithm and force specific employees
Override	Input	into specific work slots. Also, a place to "lock in the schedule".
		The main workhorse of this tool. A list of all possible dates, offices, shifts,
		roles, and staffing slots paired with the employee scheduled to work that
Flat Assign	Calculation	slot.
		A report showing the data from Flat Assign in a grid of date by
		office/shift/slot. Easy to see the set of Employee IDs scheduled to work on
Grid Assign ID	Report	a given day across all offices/shifts.
Grid Assign		
Name	Report	A duplicate of Grid Assign ID using Employee Names instead of IDs.
		A report showing the assignments from Flat Assign in a grid of date by
		employee. The grid contains an indicator if that employee is scheduled to
Full Grid	Report	work that day or a scheduling restriction marker (if any).
		A report showing a grid of where (when) Office/Loc (Shift) by employee
Bad Where		indicating if that employee has a scheduling restriction preventing them
(When)	Report	from being scheduled for a given office/shift.

		A report showing a grid of date by employee indicating if that employee
		has a scheduling restriction preventing them from being scheduled for a
Bad Dates	Report	given date.
		A series of monthly calendars over the span of 1 year from the start of the
Calendar	Report	schedule showing content determined by the Cal Content sheet.
		Where we calculate the list of employee names scheduled to work in each
		Office (shift). You control which one via the (caldisplay) option. These will
Cal Content	Calculation	appear on the Calendar sheet.
		The employee schedule for all Office/Locs & Shifts that you can export to a
Export Google	Export	csv file for import to a shared Google Calendar.
		The employee schedule for all Office/Locs & Shifts that you can export to a
Export Outlook	Export	csv file for import to a shared Microsoft Outlook Calendar.
		A report showing a grid of employee by employee with an indicator if the
Never Worked		employee pair have never been scheduled to work together on the same
Together	Report	date.
Worked		A grid of employee by employee counting how many times each employee
Together	Calculation	pairing has been scheduled to work together on a given shift.

# The Options Sheet

This is where you set options/defaults that govern the operation of this scheduling tool. Enter only in the green cells.

#### **Key Scheduling Elements**

- Context describes the context in which this scheduling application will be doing its scheduling.
- **Who** represents the group of people that is being scheduled? Sometimes this can be a group of things.
- What is an action that describes what the people will be doing when they are scheduled?
- Where depicts a location where the people should be when they are scheduled to do what.
- When describes when the people should be at the where to do the what when they are scheduled.
- **Why** describes the purpose why the people are scheduled. A more refined description of the (what).

Below you will see 7 different examples to get you thinking about how to configure the scheduling tool. You can stick with the defaults entered in the green cells or overtype them.

Key Scheduling Elements		Example 1	Example 2	Example 3	Example 4	Example 5	Example 6	Example 7
Small Business	(context)	Business	Restaurant	Baseball Team	Baseball Umpire	Basketball Team	Rental	Sports Team
Employees	(who)	People	Associates	Players	Umpires	Kids	Equipment	Teams
Working	(what)	Working	Working	Playing	Umping	Competing	Operating	Competing
Office/Loc	(where)	Office	Restaurant	Field	Venue	Court	Job site	Field
Shift	(when)	Workshift	Start time	Game time	Game	Time	Session	Game Slot
Role	(why)	Jobrole	Job	Position	Base Ump	Home/Away	Loan	Home/Away

Given these defaults, within the context of a (Small Business), (Employees) will be scheduled to be (Working) at one of the (Office/Loc's) during one of the (Shift's) satisfying a required (Role).

#### **Core Options**

Core Option Name	Core Value
# of Employees	70
Begin Sched	
End Sched	
Period	Days
Sched Days	0000011
Restrictions	On
Method	

- # Of Employees is how many total employees you have on staff that we can draw from to do assignments. This will change based on the (who) value. (e.g., it could read "# of Players").
- Begin Sched is a date representing the start of the schedule. If blank it will be next Monday.
- **End Sched** is a date representing the end of the schedule. If blank it will be (beginsched) + 90 days.
- **Period** is either "Days" or "Weeks" and it determines the level at which work assignments are made.
- Sched Days is a string of 0's or 1's for each day of the week to say if it is a scheduled day or not. 0 means yes, 1 means no. "0000011" is a standard work week in the US with Saturday and Sunday off.
- **Restrictions** is either On or Off. If Off, it ignores any scheduling restrictions entered on the Names sheet.
- Method Blank is the default, and it picks the next Employee in the rotation of assignments based on a semi-random number. Or you can choose 1 through 9 to use a skipping method of n employees. This is hard to describe. I suggest you set restrictions to off and try various settings of (method), each time viewing the Full Grid sheet to see the pattern of assignments.

# The (why) table (e.g., Roles Names)

Role Name	Count	Max Assign	Role Description
Staff	64	2	Default staff emplo
Mgr	3	4	Manager

You can designate up to 10 entries. The first entry is required, and it becomes the default (why). In this example our (why) value is "Role" and the default Role is called "Staff". You do not have to define any additional roles if all your Employees are equal. We will treat them all as "Staff". That is, if you just care about a count of people being scheduled each period versus what kind of person is being scheduled. Remember to mark which Employees have which Roles in the Names sheet.

• **Role Name** is a name by which you refer to the role. The first role listed becomes the default – in this example "Staff". You can define up to 10 total roles. The table is pre-

- loaded with sample role names. Delete them if you do not want them. You should populate the Roles column in the Names sheet with these Role Names.
- **Count** shows how many employees on the Names sheet have that role. This reminds you if you defined a role but have not tagged any employee on the Names sheet with that role name.
- Max Assign is calculated and controls how many repeat assignments a given employee can have (see the note in the header for more explanation). It ranges from 2 to (rowcnt).
- **Description** is optional just for you to use to describe the role.

# The (when) table (e.g., Shift Names)

Shift Name	Start Time	Hours
s1	6:00:00 AM	8
s2	2:00:00 PM	8
s3	10:00:00 PM	8
7-11	7:00:00 AM	4
11-3	11:00:00 AM	4
3-7	3:00:00 PM	4

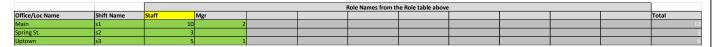
You can designate up to 10 Shifts. Give each shift a name such as "1" or "s2" or "Third".

- **Shift Name** is a name you will use to refer to the shift. It will print out on all reports using this name.
- Start Time is a time when employees working on this shift are expected to start work.
- **Hours** is a number representing how long the shift lasts. On the Google and Outlook calendars the end time will appear as Start Time plus this hour value.

You might wish to define different shift names that will be used for weekend work versus weekday work.

#### The (where) table (e.g., Office/Loc Names)

You can designate up to 20 Office/Location & Shifts to schedule employees into.



- Office/Loc Each Office/Location has its own name enter whatever your business uses to refer to a particular Office/Location. There is always a default of one Office/Location if you do not enter one and it will be called "Main".
- **Shift Name** is one of the shift names you defined above. This defaults to "s1" if you do not enter a shift for a given Office/Location. If a given office is open for 2 or 3 shifts, you must use separate rows in this table (change the shift name on each row).

- Roles... The default role (e.g., Staff) followed by any other roles you defined in the Roles table. Enter a count of employees with that role you wish to schedule each period into this Office/Loc & Shift. Allowable values are 1 to (employees). Notes:
  - Any employee may be given a single role or multiple roles in the Names sheet.
  - If you define a role such as "Chef" and no employee is labeled with that role, then no one will ever be assigned those work slots.
- **Total** is calculated as the sum of required employees across all roles (including the general "Staff" role) for that Office/Loc & Shift.

An entry in this table for Office/Loc, Shift Name, and Role=Staff of "Main, s1, 3" means the Office/Loc called Main is staffed, on shift "s1", with 3 general Staff employees. You could have another row for the same Office/Loc such as "Main, s2, 1" meaning only 1 employee of the general Staff role works at the Main office on shift "s2".

#### Labels

In this tool, when referring to an Office/Loc & Shift, reports will display "Office/Loc (Shift Name)". So, in my example, "Main (s1) and Main (s2)" would display to refer to the 2 shifts of staffing at the Main office.

Labels by Office/Loc	_				
Main (s1) [Staff] #1	Main (s1) [Staff] #2	Main (s1) [Staff] #3	Main (s1) [Staff] #4	Main (s1) [Staff] #5	Main (s1) [Staff] #6
Spring St. (s2) [Staff] #1	Spring St. (s2) [Staff] #2	Spring St. (s2) [Staff] #3			
Uptown (s3) [Staff] #1	Uptown (s3) [Staff] #2	Uptown (s3) [Staff] #3	Uptown (s3) [Staff] #4	Uptown (s3) [Staff] #5	Uptown (s3) [Mgr] #1

When referring to employees scheduled to work at a particular Office/Location & Shift, you will see the employee role and a sequential number to indicate the scheduling slot. The general format is "Office/Loc (Shift Name) [Role Name] #x". So, the 4 general staff employees assigned to work at the Main office across 2 shifts would be displayed as:

- Main (s1) [Staff] #1
- Main (s1) [Staff] #2
- Main (s1) [Staff] #3
- Main (s2) [Staff] #1

Further, if you had also specified 2 employees with a role of Team Lead to work at the Main office on shift "third", you would see:

- Main (third) [Team Lead] #1
- Main (third) [Team Lead] #2

#### Role table, Shift table, and Office/Loc table Defaults:

If you blank out the entire Roles table, Shift table, and Office/Loc table, the tool will assume one Office/Loc called "Main", staffing shift "s1", with 2 employees, each having the general "Staff" role, and repeating no more than 3 times in a scheduling period.

#### Calendar Related Options

Cal Display Main (s1)

(caldisplay) allows you to choose one Office/Loc (Shift) to be displayed on the built-in
Calendar sheet. All employees scheduled to work at that Office/Loc on that Shift will appear
in the Calendar sheet. This only affects the built-in Calendar sheet, not the exports to
Google Calendar and Microsoft Outlook Calendar. Those two always have entries for all
Office/Locs and shifts, whereas the built-in Calendar sheet displays content for only one
Office/Loc (Shift).

# The Holidays Sheet Holiday Table

Fill out this (optional) table with any dates your business considers a holiday. The tool will avoid scheduling an employee to work on these dates. If there is a real holiday like Christmas and your business is open that day, then do not include it in this table. You can avoid scheduling employees on that date by using the scheduling restrictions table on the Names sheet.

```
Date
                     Holiday
            1/1/2021 New Year's Day
           1/18/2021 Martin Luther King Jr. Day
           1/20/2021 Inauguration Day
           2/15/2021 Presidents' Day
           5/31/2021 Memorial Day
            7/4/2021 Independence Day
            7/5/2021 Independence Day observed
           9/6/2021 Labor Day
          10/11/2021 Columbus Day
         11/11/2021 Veterans Day
         11/25/2021 Thanksgiving Day
          12/24/2021 Day off for Christmas Day
          12/25/2021 Christmas Day
          12/31/2021 Day off for New Year's Day
           1/1/2022 New Year's Day
           1/17/2022 Martin Luther King Jr. Day
           2/15/2021 Presidents' Day
           5/30/2022 Memorial Day
           7/4/2022 Independence Day
            9/5/2022 Labor Day
          10/10/2022 Columbus Day
          11/11/2022 Veterans Day
          11/24/2022 Thanksgiving Day
          12/24/2022 Christmas Eve
          12/25/2022 Christmas Day
          12/31/2022 New Year's Eve
```

#### The Names Sheet

#### The (who) table (e.g., Employee Names)

This is where you designate names for each employee and where you denote scheduling restrictions if any. Enter only in the green cells.

ID -	Employee neme	Only Schedule Restrictions  (Include)	Never Schedule Restrictions	Roles
	Employee name	(include)	(Exclude)	Roles
	Audrey Hepburn Ava Gardner	Friday Manday	Monday, 6/14/2021	
	Barbara Stanwyck	Friday, Monday		
	Bette Davis		5/29/2021, 6/30/2021	
	Burt Lancaster		3/29/2021, 0/30/2021	Mgr
	Buster Keaton		Wednesday, 6/7/2021	ivigi
	Carole Lombard	Main	Wednesday, 0/ // 2021	
	Cary Grant	s1		
	Charlie Chaplin	31		
	Clark Gable			Mgr
	Claudette Colbert		Uptown	11181
	Edward G. Robinson		s2	
	Elizabeth Taylor		- 5 <u>-</u>	
	Fred Astaire			Mgr, Staff
	Gary Cooper		Friday, 7/1/2021, Thursday	0,,,,,,,
	Gene Kelly	Uptown, Spring St.	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
	Ginger Rogers			Team Lead
18	Grace Kelly			
19	Gregory Peck	s2		
			5/25/2021-6/1/2021,	
20	Greta Garbo		6/29/2021-7/10/2021	
21	Henry Fonda			Team Lead
22	Humphrey Bogart	s2, s3, Wednesday		
23	Ingrid Bergman			
24	James Cagney			Team Lead
25	James Dean	s1		
26	James Stewart		Main, s2	
27	Jean Harlow			
28	Joan Crawford	Main, s1, Thursday		
	John Wayne			
30	Judy Garland			

Warning, there is a setting on the Options tab called (restrictions) that controls whether we honor these scheduling restrictions or not.

**ID:** First, on the Options sheet you said how many employees you have. That sequence is in column A and it becomes the employee ID within this tool. You cannot change this even if your business happens to have its own employee IDs.

**Employee Name:** In the Employee Name column, type whatever name you use to refer to this employee. There are sample names loaded, just type over them. If an employee quits or is fired, or a new employee hires on, please see <a href="Employee Changes">Employee Changes</a>.

**Only Schedule Restrictions (Include):** In the next 2 columns you "code" whatever restrictions there might be for each employee. In col C "Only Schedule Restrictions" you may code any of these items:

Weekday name e.g., Wednesday, Monday

Office/Loc name e.g., any of entries in the (where) table (e.g., Office/Loc) like Main

Shift name e.g., any (when) entry (e.g., Shifts) like s1, s2, s3, second, 7-11, etc.

You can record multiple of these by separating them with a comma. An entry in this column means the employee assignment is restricted to only these days, offices, and/or shifts.

**Never Schedule Restrictions (Exclude):** By contrast, col D "Never Schedule Restrictions" is coded to denote when this employee should never be scheduled. You can code the same 3 items as listed above for the "Only Schedule Restrictions" (Days, Office/Locs, and/or Shifts). But you can also code two additional items if needed:

A single date e.g., 10/29/2021

A span of dates e.g., 10/29/2021-11/7/2021

These will likely be used to record when each employee has scheduled personal vacation days.

Together, these 2 columns tell the tool if it is ok to schedule an employee on a certain date, in a certain office, for a certain shift. Be careful not to code contradictory information such as "only on s2" and "never on s2" because that will have the net effect of never scheduling that employee.

**Roles:** The Roles column can be blank which means the employee has the default Role from the Roles table and in this context it is the general "Staff" role. People designated as "Staff" can be assigned to any Office/Loc and Shift to fill the qty of workers needed for the "Staff" role in the Office/Loc table on the Options sheet. You could also code the role "Staff" for these employees, but it is unnecessary since most employees will be of this role type.

You can also enter the name of any other Role you defined in the Roles table on the Options sheet. For example, if you defined a role of "Team Lead" you can enter that for each employee you consider a Team Lead.

#### Examples of Multiple Roles:

If you want a given employee to be chosen to fill work slots labeled "Team Lead" or "Staff", you must list both roles like this: Team Lead, Staff

If you just list "Team Lead" as the role, they will only be chosen to fill "Team Lead" work slots.

If you have a superstar employee capable of performing any role and you want them scheduled into any work slot, you must list all roles for that employee: e.g., Staff, Mgr, Team Lead, Chef

#### The Override Sheet

#### The Override Table

This is where you can force overrides into the scheduling. The structure of this sheet is the same as the Flat Assign sheet. You can either manually enter data to force a specific employee to fill a specific work slot, or (the preferred approach) you can copy and paste the data from the Flat Assign sheet into this sheet to "lock in a schedule".

Date -	Office (Shift) [Role] #n	ID 🔻	Employee Name
Monday, May 17, 2021	Main (s1) [Staff] #1	23	Ingrid Bergman
Monday, May 17, 2021	Main (s1) [Staff] #2	67	Shantanu Narayen
Monday, May 17, 2021	Main (s1) [Staff] #3	18	Grace Kelly
Monday, May 17, 2021	Main (s1) [Staff] #4	15	Gary Cooper
Monday, May 17, 2021	Main (s1) [Staff] #5	58	Ian Siegel
Monday, May 17, 2021	Main (s1) [Staff] #6	7	Carole Lombard
Monday, May 17, 2021	Main (s1) [Staff] #7	2	Ava Gardner
Monday, May 17, 2021	Main (s1) [Staff] #8	43	Rita Hayworth
Monday, May 17, 2021	Main (s1) [Staff] #9	60	Lynn Jurich
Monday, May 17, 2021	Main (s1) [Staff] #10	53	Brian Halligan
Tuesday, May 18, 2021	Main (s1) [Staff] #1	27	Jean Harlow
Tuesday, May 18, 2021	Main (s1) [Staff] #2	66	Satya Nadella
Tuesday, May 18, 2021	Main (s1) [Staff] #3	14	Fred Astaire
Tuesday, May 18, 2021	Main (s1) [Staff] #4	11	Claudette Colbert
Tuesday, May 18, 2021	Main (s1) [Staff] #5	54	Dan Rosensweig
Tuesday, May 18, 2021	Main (s1) [Staff] #6	6	Buster Keaton
Tuesday, May 18, 2021	Main (s1) [Staff] #7	7	Carole Lombard
Tuesday, May 18, 2021	Main (s1) [Staff] #8	55	Daniel Dines
Tuesday, May 18, 2021	Main (s1) [Staff] #9	12	Edward G. Robinson
Tuesday, May 18, 2021	Main (s1) [Staff] #10	15	Gary Cooper
Wednesday, May 19, 2021	Main (s1) [Staff] #1	60	Lynn Jurich
Wednesday, May 19, 2021	Main (s1) [Staff] #2	65	Ryan Smith
Wednesday, May 19, 2021	Main (s1) [Staff] #3	50	William Holden
Wednesday, May 19, 2021	Main (s1) [Staff] #4	16	Gene Kelly
Wednesday, May 19, 2021	Main (s1) [Staff] #5	30	Judy Garland
Wednesday, May 19, 2021	Main (s1) [Staff] #6	25	James Dean
Wednesday, May 19, 2021	Main (s1) [Staff] #7	70	Vlad Shmunis
Wednesday, May 19, 2021	Main (s1) [Staff] #8	27	Jean Harlow
Wednesday, May 19, 2021	Main (s1) [Staff] #9	31	Katharine Hepburn
Wednesday, May 19, 2021	Main (s1) [Staff] #10	18	Grace Kelly

If you paste data into this sheet, do so by pasting values only. On the Paste icon, look for Paste Special and then choose Values. You can copy and paste the entire schedule from Flat Assign or just a portion of it. The Employee Name column is optional (only the first 3 columns are referenced).

A typical use case might be to create a schedule based on playing with various Options. Once you are satisfied, copy the whole schedule to this sheet. Publish it to your employees. When/if employees come back to you requesting changes, filter this sheet for that employee's schedule and either manually change it or delete that employee's rows. Deleting rows causes the tool to assign a new employee into that work slot. Repeat, as necessary.

# The Flat Assign Sheet

This is the main calculation sheet that determines the schedule of where and when each employee is assigned to work.

Date	▼	Office (Shift) [Role] #n	-	ID 🔻	Employee Name	~	Override	▼ Validation ▼	1
	Monday, May 17, 2021				Ingrid Bergman			1=XW	
	Monday, May 17, 2021	Main (s1) [Staff] #2		67	Shantanu Narayen			1=XW	
	Monday, May 17, 2021	Main (s1) [Staff] #3		18	Grace Kelly			1=XW	
	Monday, May 17, 2021	Main (s1) [Staff] #4		15	Gary Cooper			1=XW	
	Monday, May 17, 2021	Main (s1) [Staff] #5		58	Ian Siegel			1=XW	
	Monday, May 17, 2021	Main (s1) [Staff] #6		7	Carole Lombard			1=XW	
	Monday, May 17, 2021	Main (s1) [Staff] #7		2	Ava Gardner			1=XW	
	Monday, May 17, 2021	Main (s1) [Staff] #8		43	Rita Hayworth			1=XW	
	Monday, May 17, 2021	Main (s1) [Staff] #9		60	Lynn Jurich			1=XW	
	Monday, May 17, 2021	Main (s1) [Staff] #10		53	Brian Halligan			1=XW	
	Monday, May 17, 2021	Main (s1) [Mgr] #1		5	Burt Lancaster			1=XW	
	Monday, May 17, 2021	Main (s1) [Mgr] #2		10	Clark Gable			1=XW	
	Monday, May 17, 2021	Spring St. (s2) [Staff] #1		29	John Wayne			1=XW	
	Monday, May 17, 2021	Spring St. (s2) [Staff] #2		65	Ryan Smith			1=XW	
	Monday, May 17, 2021	Spring St. (s2) [Staff] #3		9	Charlie Chaplin			1=XW	
	Monday, May 17, 2021	Uptown (s3) [Staff] #1		68	Sundar Pichai			1=XW	
	Monday, May 17, 2021	Uptown (s3) [Staff] #2		32	Kirk Douglas			1=XW	
	Monday, May 17, 2021	Uptown (s3) [Staff] #3		44	Robert Mitchum			1=XW	
	Monday, May 17, 2021	Uptown (s3) [Staff] #4		30	Judy Garland			1=XW	
	Monday, May 17, 2021	Uptown (s3) [Staff] #5		63	Patrick Pacious			1=XW	
	Monday, May 17, 2021	Uptown (s3) [Mgr] #1		14	Fred Astaire			1=XW	
	Tuesday, May 18, 2021	Main (s1) [Staff] #1		27	Jean Harlow				
	Tuesday, May 18, 2021	Main (s1) [Staff] #2		34	Laurence Olivier				
	Tuesday, May 18, 2021	Main (s1) [Staff] #3		20	Greta Garbo				
	Tuesday, May 18, 2021	Main (s1) [Staff] #4		54	Dan Rosensweig				
	Tuesday, May 18, 2021	Main (s1) [Staff] #5		66	Satya Nadella				
	Tuesday, May 18, 2021	Main (s1) [Staff] #6		56	Eric Yuan				
	Tuesday, May 18, 2021	Main (s1) [Staff] #7		25	James Dean				
	Tuesday, May 18, 2021	Main (s1) [Staff] #8		40	Marx Brothers				
	Tuesday, May 18, 2021	Main (s1) [Staff] #9		35	Lillian Gish				
	Tuesday, May 18, 2021	Main (s1) [Staff] #10		6	Buster Keaton				
	Tuesday, May 18, 2021	Main (s1) [Mgr] #1		5	Burt Lancaster			1=RM	
	Tuesday, May 18, 2021	Main (s1) [Mgr] #2		10	Clark Gable			1=RM	
	Tuesday, May 18, 2021	Spring St. (s2) [Staff] #1		70	Vlad Shmunis				
	Tuesday, May 18, 2021	Spring St. (s2) [Staff] #2		29	John Wayne				
	Tuesday, May 18, 2021	Spring St. (s2) [Staff] #3		30	Judy Garland				
	Tuesday, May 18, 2021	Uptown (s3) [Staff] #1		9	Charlie Chaplin				
	Tuesday, May 18, 2021	Uptown (s3) [Staff] #2		36	Mae West				
	Tuesday, May 18, 2021	Uptown (s3) [Staff] #3		41	Mary Pickford				
	Tuesday, May 18, 2021	Uptown (s3) [Staff] #4		26	James Stewart				
	Tuesday, May 18, 2021	Uptown (s3) [Staff] #5		57	Henry Schuck				
	Tuesday, May 18, 2021	Uptown (s3) [Mgr] #1		14	Fred Astaire			1=RM	

**Date:** Every date to be scheduled in the scheduling period between Start Date and End Date. Any holidays are excluded. Any days of the week not scheduled based on the (workdays) option are also excluded.

Office (Shift) [Role] #n: Each Office/Loc, Shift, and Role required to be scheduled on each date according to the Office/Loc table on the Options sheet.

**ID:** Col C (ID) does the employee assignment using the (method) chosen on the Options sheet. The default assignment method attempts to randomize who works when, such that each employee gets about the same number of work assignments and is mixed up enough to have been paired to work with each other employee at least once. There is no guarantee here, so check the sheet "Never Worked Together" if this is critical.

Each employee can only be scheduled once per day even though it is technically possible for a given employee to work on 2 or 3 different shifts of the same day.

"C" for "Conflict" - when this appears in the ID column it means the automatic scheduling logic found no employee without scheduling restrictions that could have been chosen to fill this work slot.

**Employee Name:** Col E is just the Name lookup that goes with the employee ID matching the calculated ID to the Names table on the Names sheet.

**Override:** You can make entries on the Override sheet to force a given employee to fill a specific work slot. They will be transferred to col E (Override) and that employee ID will be scheduled in place of the automatic logic.

**Validation:** If you want to check and see why a particular employee was not eligible to fill each work slot you can enter that employee ID in the green entry cell on the top row. The Validate column will be filled with various codes you can examine that all take the form:

#### ID=Code

blank - No restrictions are in place. The employee ID in the green cell at top was eligible to fill this work slot (whether they were chosen or not).

#### Codes related to (where) (e.g., Office/Loc) or (when) (e.g., Shift)

- IT Include Time. A (when) shift restriction based on "Only Schedule Restriction" on the Names sheet. Example, employee only works on s2 and this row is a shift of s1.
- XT Exclude Time. A (when) shift restriction based on "Never Schedule Restriction" on the Names sheet. Example, employee never works on s2 and this row is for s2.
- IL Include Loc. An (where) office restriction based on "Only Schedule Restriction" on the Names sheet. Example, employee only works in the Main office and this row is for the Spring St. office.
- XL Exclude Loc. An (where) office restriction based on "Never Schedule Restriction" on the Name sheet. Example, employee never works in the Main office and this row is for the Main office.

#### Codes related to weekday or actual date

- IW Include Weekday. A weekday restriction based on "Only Schedule Restriction" on the Names sheet. Example, employee only works on Wednesday and this row is for Monday.
- XW Exclude Weekday. A weekday restriction based on "Never Schedule Restriction" on the Names sheet. Example, employee never works on Monday and this row is a Monday.

 XD - Exclude date. A date restriction based on "Never Schedule Restriction" on the Names sheet. Example, employee never works on 5/1/2021 and this row is for date 5/1/2021.

#### Codes related to repeat or duplicate assignments

- RA Repeat Assignment. The max repeat assignment threshold for their role would be exceeded. Example, employee was already scheduled 2 times in the current scheduling period and the max is calculated to be 2, so if we were to assign them on this row it would make 3 assignments.
  - Note on the RA (Repeat Assignment) code: The amount of times a given employee can be repeat scheduled within a scheduling period is controlled by the Roles table on the Options sheet. The tool determines a count from 2 to (rowcnt) where (rowcnt) is essentially how many consecutive days it takes to schedule all employees. For example, if you have 30 employees and 12 must be (inoffice) each day, then (rowcnt) becomes 3 (it takes 3 days at 12 people/day to exceed 30 employees).
- AS Already Scheduled. The employee ID was already scheduled for this date. Example, the row is for date 5/1/2021 and this employee was already assigned on another row for this same date.

#### Codes related to role

RM - Role Mismatch. The (why) (e.g., Role) of the (who) (e.g., Employee) does not match the required role for the work slot. Example, this employee is a role of Technician and this row is calling for a Manager to be assigned.

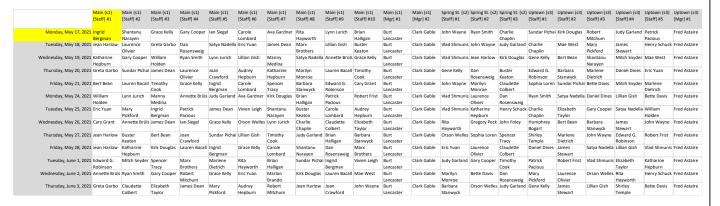
#### The Grid Assign ID Sheet

This simply takes the employee ID's in the Flat Assign sheet and maps them into this grid that shows the Office/Locs and Shifts for each date. A "C" means Conflict and basically says there was no employee without work restrictions or built-in internal scheduling restrictions that could have been chosen to work in this slot. A sample portion of such a sheet appears below as an example. This is not really intended for the scheduler or for any employee unless you are intimately familiar with employee ID's. It is, however, key to other parts of the tool to know the complete set of employees scheduled on one date. On this sheet there is one row per date scheduled and one column per "Office/Loc (Shift) [Role] #x".

										Main (s:	1)			Spring St.	Spring St.	Spring St.	Uptown	Uptown	Uptown	Uptown	Uptown	Uptown
	Main (s1)	Main (s1	1) [Staff]	Mai	in (s1)	Main (s1)	(s2)	(s2)	(s2)	(s3)	(s3)	(s3)	(s3)	(s3)	(s3)							
	[Staff] #1	[Staff] #2	[Staff] #3	[Staff] #4	[Staff] #5	[Staff] #6	[Staff] #7	[Staff] #8	[Staff] #	9 #10	[Mg	gr] #1	[Mgr] #2	[Staff] #1	[Staff] #2	[Staff] #3	[Staff] #1	[Staff] #2	[Staff] #3	[Staff] #4	[Staff] #5	[Mgr] #1
Monday, May 17, 2021	. 23	67	18	15	58	7	2	43	6	50 5	53	5	10	29	65	9	68	32	44	31	0 6	3 1
Tuesday, May 18, 2021	. 27	7 34	20	54	66	56	25	40	) 3	35	6	5	10	70	29	30	9	36	41	2	5 5	7 1
Wednesday, May 19, 2021							61				18	5	10			32	16	52	. 67	6.	2 3	6 1
Thursday, May 20, 2021	. 20	68	25	34	28	1	31	. 37	' 3	33 6	59	5	10	16	54	6	12	3	38	5	5 5	6 1
Friday, May 21, 2021	. 52	2 33	69	18	23	7	48	3	1	12	8	5	10	29	37	11	47	68	4	6.	2 3	8 1
Monday, May 24, 2021	. 50	60	61	51	30	2	32	53	(	53 6	54	5	10	70	34	54	65	66	5 55	3	5	4 1
Tuesday, May 25, 2021	. 56	5 41					67	' E	5	7	1	5	10	70	31	57	9	13	15	6	5 5	0 1
Wednesday, May 26, 2021	. 8	51	25	58	18	42	60	9	1	11 1	L3	5	10	43	19	59	22	52	! 3	3 2	5 2	9 1
Thursday, May 27, 2021	. 27	7 6	52	28	68	35	69	30	) 5	53	3	5	10	42	47	48	45	38	29	1	2 6	4 1
Friday, May 28, 2021	. 27	7 31	32	33	23	18	7	67	5	54 4	10	5	10	56	34	11	55	26	66	3	5 7	0 1
Tuesday, June 1, 2021	. 12	2 62	48	40	38	43	53	68	2	23 4	19	5	10	30	15	69	63	64	70	1	3 3	1 1
Wednesday, June 2, 2021			15	44	18	56	39	32	1 3	33 3	36	5	10	37	4	54	41	34	42	4	3 5	7 1
Thursday, June 3, 2021	. 20	11	13	25	41	1	44	27	1 2	28 2	29	5	10	3	42	30	16	26	35	4	5 .	4 1/

# The Grid Assign Name Sheet

This translates the Grid Assign ID sheet from Employee ID's to Employee Names.



#### The Full Grid Sheet

This is one sample report showing all the dates on the left and all the employees across the top. We are purposely not showing the Office/Loc and Shift on this report (but there will be enough S's on each row to cover all named Offices and their respective Shifts).

The very top row is a count of how many times this employee has been scheduled to work.

Here are the possible values in this grid and their meaning.

- blank A blank means the employee was not scheduled to work this date. It could be because they were not up in the rotation of assignments or because they had an Office and/or Shift restriction which we cannot show here.
- IW Include Weekday. A restriction based on "Only Schedule Restriction" on the Names sheet.
- XW Exclude Weekday. A restriction based on "Never Schedule Restriction" on the Names sheet.
- XD Exclude Date. A date restriction based on "Never Schedule Restriction" on the Names sheet.
- S This employee is scheduled to work on this date.

The date column will change to red if fewer than (inoffice) employees were able to be scheduled on that date. This would be due to scheduling restrictions.

The following example shows a scheduling pattern produced by the default setting of blank in the (method) option.

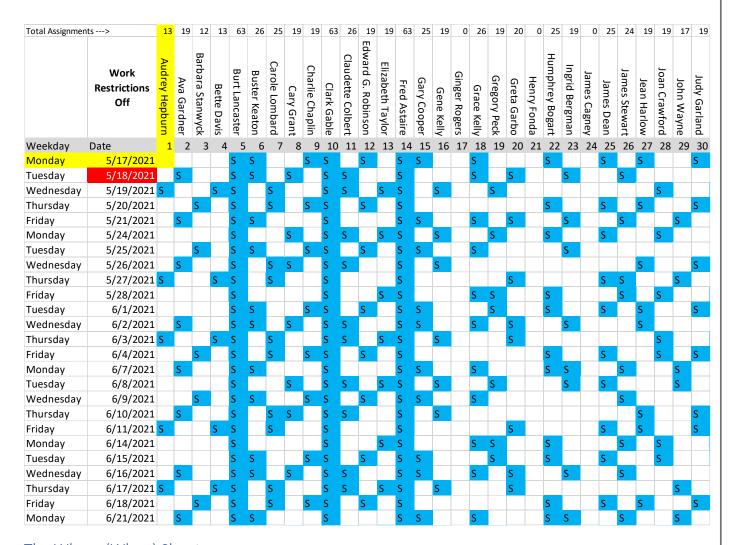
Total Assignmen	ts>	11	. 8	18	15	48	24	10	6	25	48	34	27	24	48	20	22	0	29	2	29	0	4	30	0	17	27	28
		Audrey Hepburn	Ava Gardner	Barbara Stanwyck	Bette Davis	Burt Lancaster	Buster Keaton	Carole Lombard	Cary Grant	Charlie Chaplin	Clark Gable	Claudette Colbert	Edward G. Robinson	Elizabeth Taylor	Fred Astaire	Gary Cooper	Gene Kelly	Ginger Rogers	Grace Kelly	Gregory Peck	Greta Garbo	Henry Fonda	Humphrey Bogart	Ingrid Bergman	James Cagney	James Dean	James Stewart	Jean Harlow
Weekday	Date	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27
Tuesday	6/1/2021		IW			S					S	S	S	S	S						XD		IW	S				
Wednesday	6/2/2021		IW		S	S	XW				S	S			S	S												
Thursday	6/3/2021	S	IW	S		S					S	S	S	S	S	XW	S		S		S		IW	S		S	S	S
Friday	6/4/2021															XW	•				S		IW	S		S	S	S
Monday	6/7/2021	XW	1		S	S	XD			S	S				S	S			S				IW					
Tuesday	6/8/2021	S	IW			S	S			S	S	S			S						S		IW	S			S	
Wednesday	6/9/2021		IW		S	S	XW				S				S	S	S		S									
Thursday	6/10/2021		IW	S			S			S		S		S		XW			S				IW					S
Friday	6/11/2021	S				S					S	S	S	S	S	XW							IW					Г
Monday	6/14/2021	XD	S		S	S				S	S	S			S	S	S						IW					
Tuesday	6/15/2021		IW			S					S	S	S	S	S	S	S				S		IW					
Wednesday	6/16/2021		IW				XW		S							S			S				S	S				
Thursday	6/17/2021		IW			S	S			S	S	S	S		S	XW	S		S				IW			S	S	S
Friday	6/18/2021	S				S	S	S		S	S	S	S	S	S	XW					S		IW					
Monday	6/21/2021	XW	S			S			S	S	S				S				S		S		IW	S			S	
Tuesday	6/22/2021		IW				S			S		S				S				S			IW					
Wednesday	6/23/2021	S	IW	S		S	XW				S				S													
Thursday	6/24/2021		IW			S	S	S		S	S	S			S	XW	S				S		IW	S		S	S	
Friday	6/25/2021					S					S	S	S	S	S	XW	S						IW					
Monday	6/28/2021	XW	S													S	S						IW			S	S	S
Tuesday	6/29/2021		IW			S	S	S			S	S	S		S	S					XD		IW	S		S	S	S
Wednesday	6/30/2021		IW	S	XD	S	XW		S	S	S				S	S					XD			S		S		S
Thursday	7/1/2021		IW			S					S	S	S	S	S	XD	S		S		XD		IW					
Friday	7/2/2021	S					S									XW	S				XD		IW	S			S	
Tuesday	7/6/2021		IW	S		S					S	S		S	S						XD		IW					S

By contrast, here is an example using the option where (method) is set to 1. We also changed the number of employees to 30 and the option (restrictions) to Off. There are a few interesting things to note in this example:

- The date 5/18/2021 is shaded red because there were no employees without scheduling restrictions (already worked that day or repeat assignment threshold violated) that could have been chosen to fill one of the remaining work slots for that date, or the only employees left to choose from were of the wrong role.
- 3 employees have blank columns because I left their role set to "Team Lead" in the Names sheet, but I did not define the "Team Lead" role in the Options sheet.

Total Assignmen	its>	45	48	46	43	63	49	46	48	48	63	50	49	47	63	48	47	0	50	49	46	0	46	46	0	47	48	47	47	47	46
	Work Restrictions Off	Audrey Hepburn	Ava Gardner	Barbara Stanwyck	Bette Davis	Burt Lancaster	Buster Keaton	Carole Lombard	Cary Grant	Charlie Chaplin	Clark Gable	Claudette Colbert	Edward G. Robinson	Elizabeth Taylor	Fred Astaire	Gary Cooper	Gene Kelly	Ginger Rogers	Grace Kelly	Gregory Peck	Greta Garbo	Henry Fonda	Humphrey Bogart	Ingrid Bergman	James Cagney	James Dean	James Stewart	Jean Harlow	Joan Crawford	John Wayne	Judy Garland
Weekday	Date	1	2	: 3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22		24	25	26	27	28	29	30
Monday	5/17/2021		S	S	S	S	S	S	S	S	S	S	S	S	S	S	S		S	S	S		S	S		S					
Tuesday	5/18/2021	S	S	S		S	S	S	S	S	S	S	S	S	S									S		S	S	S	S	S	S
Wednesday	5/19/2021	S	S	S	S	S	S	S	S		S				S	S	S		S	S	S		S				S	S	S	S	S
Thursday	5/20/2021	S				S				S	S	S	S	S	S	S	S		S	S	S		S	S		S	S	S	S	S	S
Friday	5/21/2021		S	S	S	S	S	S	S	S	S	S	S	S	S	S	S		S	S	S		S	S		S					
Monday	5/24/2021	S	S	S	S	S	S	S	S	S	S	S	S	S	S	S	S										S	S	S	S	S
Tuesday	5/25/2021	S	S	S	S	S	S	S	S		S				S				S	S	S		S	S		S	S	S	S	S	S
Wednesday	5/26/2021	S				S				S	S	S	S	S	S	S	S		S	S	S		S	S		S	S	S	S	S	S
Thursday	5/27/2021		S	S	S	S	S	S	S	S	S	S	S	S	S	S	S		S							S	S	S	S	S	
Friday	5/28/2021	S	S	S	S	S	S				S				S	S	S		S	S	S		S	S		S	S	S	S	S	S
Tuesday	6/1/2021		S	S	S	S	S	S	S	S	S	S	S	S	S					S	S		S	S		S	S	S	S		
Wednesday	6/2/2021	S	S			S		S	S	S	S	S	S	S	S	S	S		S	S	S		S	S		S				S	S
Thursday	6/3/2021	S	S	S	S	S	S	S	S	S	S	S	S		S	S	S		S								S	S	S	S	S
Friday	6/4/2021	S	S	S	S	S	S				S	S	S	S	S					S	S		S	S		S	S	S	S	S	S
Monday	6/7/2021	S				S		S	S	S	S			S	S	S	S		S	S	S		S	S		S	S	S	S	S	S
Tuesday	6/8/2021		S	S	S	S	S	S	S	S	S	S	S	S	S	S			S	S	S		S	S		S	S				
Wednesday	6/9/2021	S	S			S					S	S	S	S	S	S	S		S	S	S		S	S		S	S	S	S	S	S
Thursday	6/10/2021	S	S	S	S	S	S	S	S	S	S				S		S		S	S	S		S	S		S	S			S	S
Friday	6/11/2021			S	S	S	S	S	S	S	S	S	S	S	S	S	S		S	S	S		S	S				S	S		
Monday	6/14/2021	S	S	S	S	S	S	S	S	S	S	S	S	S	S	S										S	S	S	S	S	S
Tuesday	6/15/2021		S			S	S	S	S	S	S	S	S		S	S	S		S	S	S		S	S		S	S	S	S		
Wednesday	6/16/2021	S		S	S	S					S	S	S	S	S	S	S		S	S	S		S	S		S	S	S		S	S
Thursday	6/17/2021	S	S	S	S	S	S	S	S	S	S	S	S	S	S	S	S		S	S									S	S	S
Friday	6/18/2021					S	S	S	S	S	S	S	S	S	S	S			S	S	S		S	S		S	S	S	S	S	
Monday	6/21/2021	S	S	S	S	S	S				S				S	S	S		S	S	S		S	S		S	S	S	S	S	S

One last example where we go back to 70 employees and change (method) to 3. Here we pick every third employee if they are eligible. Three people have a solid column, being assigned every day. This is because they are marked as the role Mgr, and the options page was set up calling for 3 people with the Mgr role each day across 2 Office/Locs. This gives you an example of how changing the assignment (method) option produces different patterns of when people are chosen to work.



#### The Where (When) Sheet

This sheet denotes if the employee has a scheduling restriction based on (where) (e.g., Office/Loc) or (when) (e.g., Shift). This is based on the scheduling restrictions coding you did on the Names sheet.

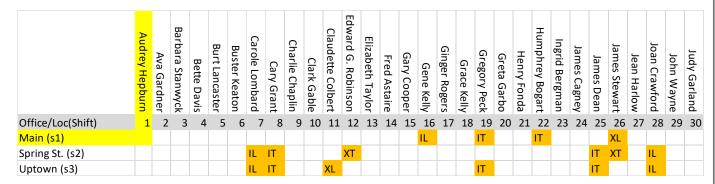
Here are the possible values in this grid.

- blank A blank means no scheduling restriction is in place.
- IT Include Time. A Shift restriction based on "Only Schedule Restriction" on the Names sheet.
- XT Exclude Time. A Shift restriction based on "Never Schedule Restriction" on the Names sheet.
- IL Include Loc. An Office/Loc restriction based on "Only Schedule Restriction" on the Names sheet.
- XL Exclude Loc. An Office/Loc restriction based on "Never Schedule Restriction" on the Names sheet.

Examples:

- If you coded "Never work at Office called Main" there would be an XL for the rows with Office Main.
- If you coded "Only work at Office called Main" there would be an IL for each Office that is not Main.
- If you coded "Never work Shift 2" there would be an XT for the rows with Shift 2.
- If you coded "Only work Shift 2" there would be an IT for each row that is not Shift 2.

You can of course code something like "Only work Main, s2" meaning you only want the employee to work at the Office called Main on shift 2.



#### The Bad Dates Sheet

This sheet denotes if the employee has a scheduling restriction based on date. This is based on the scheduling restrictions coding you did on the Names sheet.

Here are the possible values in this grid.

- blank A blank means no scheduling restriction is in place related to the weekday or actual date.
- IW Include Weekday. A weekday restriction based on "Only Schedule Restriction" on the Names sheet.
- XW Exclude Weekday. A weekday restriction based on "Never Schedule Restriction" on the Names sheet.
- XD Exclude Date. A date restriction based on "Never Schedule Restriction" on the Names sheet.

#### Examples:

- If you coded "Never work Friday" there would be an XW every Friday.
- If you coded "Only work Friday" there would be an IW for each day except Friday.
- If you coded "Never work 4/29/2021" there would be an XD on 4/29/2021.
- If you coded "Vacation from 5/1/2021-5/10/2021" there would be an XD on all those dates.

Weekday	Date	Audrey Hepburn 1	Ava Gardner	Barbara Stanwyck	Bette Davis	Burt Lancaster	Buster Keaton	Carole Lombard 7	Cary Grant <sup>∞</sup>	Charlie Chaplin	Clark Gable 10	Claudette Colbert 11	Edward G. Robinson 12	Elizabeth Taylor 13	Fred Astaire 14	Gary Cooper 15	Gene Kelly 16	Ginger Rogers	Grace Kelly 18	Gregory Peck	Greta Garbo	Henry Fonda	Humphrey Bogart	Ingrid Bergman 23		James Dean 25	James Stewart 26	Jean Harlow 27		John Wayne 29	Judy Garland
Monday	5/17/2021			. 3	4	Э	0	/	٥	9	10	11	. 12	13	14	12	10	1/	19	19	20	21	IW	23	24	25	20	21	IW	29	30
Tuesday	5/17/2021	∧vv	IW																				IW						IW		-
Wednesday	5/19/2021		IW				XW																IVV						IW		-
Thursday	5/20/2021		IW				7,44									XW							IW						100		-
Friday	5/21/2021		100													XW							IW						IW		
Monday	5/24/2021	xw														7,44							IW						IW		
Tuesday	5/25/2021		IW																		XD		IW						IW		
Wednesday	5/26/2021		IW				XW														XD								IW		
Thursday	5/27/2021		IW													XW					XD		IW								
Friday	5/28/2021															XW					XD		IW						IW		
Tuesday	6/1/2021		IW																		XD		IW						IW		
Wednesday	6/2/2021		IW				XW																						IW		
Thursday	6/3/2021		IW													XW							IW								
Friday	6/4/2021															XW							IW						IW		
Monday	6/7/2021	XW					XD																IW						IW		
Tuesday	6/8/2021		IW																				IW						IW		
Wednesday	6/9/2021		IW				XW																						IW		
Thursday	6/10/2021		IW													XW							IW								
Friday	6/11/2021															XW							IW						IW		
Monday	6/14/2021	XD																					IW						IW		
Tuesday	6/15/2021		IW																				IW						IW		
Wednesday	6/16/2021		IW				XW																						IW		
Thursday	6/17/2021		IW													XW							IW								
Friday	6/18/2021															XW							IW						IW		
Monday	6/21/2021	XW																					IW						IW		
Tuesday	6/22/2021		IW																				IW						IW		
Wednesday	6/23/2021		IW				XW																						IW		

# The Calendar Sheet

This sheet holds a series of monthly calendars spanning one year into the future from the start date. You choose the content that appears on these calendars via the (caldisplay) option on the Options sheet.

			May 2021			
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17 Main (s1): Ingrid Bergman, Shantanu Narayen, Grace Kelly, Gary Cooper, Ian Siegel, Carole Lombard, Ava Gardner, Rita Hayworth, Lynn Jurich, Brian Halligan, Mgr:Burt Lancaster, Mgr:Clark Gable	18 Main (s1): Jean Harlow, Laurence Olivier, Greta Garbo, Dan Rosensweig, Satya Nadella, Eric Yuan, James Dean, Marx Brothers, Lillian Gish, Buster Keaton, Mgr:Burt Lancaster, Mgr:Clark Gable	19 Main (s1): Katharine Hepburn, Gary Cooper, William Holden, Ryan Smith, Lynn Jurich, Lillian Gish, Manny Medina, Satya Nadella, Annette Brüls, Grace Kelly, Mgr:Burt Lancaster, Mgr:Clark Gable	20 Main (s1): Greta Garbo, Sundar Pichai, James Dean, Laurence Olivier, Joan Crawford, Audrey Hepburn, Katharine Hepburn, Marilyn Monroe, Lauren Bacall, Timothy Cook, Mgr:Burt Lancaster, Mgr:Clark Gable	Robinson, Cary Grant, Mgr:Burt	22
23	24 Main (s1): William Holden, Lynn Jurich, Manny Medina, Annette Brüls, Judy Garland, Ava Gardner, Kirk Douglas, Brian Halligan, Patrick Pacious, Robert Frist, Mgr:Burt Lancaster, Mgr:Clark Gable	25 Main (s1): Eric Yuan, Mary Pickford, Ingrid Bergman, Patrick Pacious, James Dean, Vivien Leigh, Shantanu Narayen, Buster Keaton, Carole Lombard, Audrey Hepburn, Mgr:Burt Lancaster, Mgr:Clark Gable	26 Main (s1): Cary Grant, Annette Brüls, James Dean, Ian Siegel, Grace Kelly, Orson Welles, Lynn Jurich, Charlie Chaplin, Claudette Colbert, Elizabeth Taylor, Mgr:Burt Lancaster, Mgr:Clark Gable	27 Main (s1): Jean Harlow, Buster Keaton, Bert Bean, Joan Crawford, Sundar Pichal, Lillian Gish, Timothy Cook, Judy Garland, Brian Halligan, Barbara Stanwyck, Mgr:Burt Lancaster, Mgr:Clark Gable	28 Main (s1): Jean Harlow, Katharine Hepburn, Kirk Douglas, Lauren Bacall, Ingrid Bergman, Grace Kelly, Carole Lombard, Shantanu Narayen, Dan Rosensweig, Marx Brothers, Mgr:Burt Lancaster, Mgr:Clark Gable	29
30	31 Memorial Day					

# The Cal Content Sheet

The (caldisplay) option on the Options sheet determines which set of employees will be displayed on the Calendar sheet. You can choose any of the possible Office (Shift) selections.

Note: when you change the selector, the number of employees working each day changes and therefore the space taken inside each calendar grid changes. If you are not able to see all the employee names on the Calendar, click in the upper left corner of the Calendar sheet to highlight all rows and columns and then click the "Wrap Text" button in the alignment section of the ribbon (twice). Once turns wrapping off and the 2nd time turns it back on. That should resize each calendar grid cell and all the names should now be visible. (Sorry, there is no way for me to do this for you without a macro).

	6										
						1		13	3		16
Date	Holiday	Display on Calendar	row	_	Main (s	s <b>1</b> )	Spring St	. (s2)	Uptown (s3	)	
Monday, May 17, 202	1	Main (s1): Ingrid Bergman, Shantanu Naray	e	1	Main (s	1): Ingrid Bergm	Spring St	(s2): John Way	r Uptown (s3	): Sundar	Pich
Tuesday, May 18, 202	1	Main (s1): Jean Harlow, Laurence Olivier, Gr	re	2	Main (s	1): Jean Harlow,	Spring St	(s2): Vlad Shm	Uptown (s3	): Charlie	Cha
Wednesday, May 19, 202	1	Main (s1): Katharine Hepburn, Gary Cooper	,	3	Main (s	s1): Katharine He	Spring St	(s2): Vlad Shm	Uptown (s3	): Gene K	elly,
Thursday, May 20, 202	1	Main (s1): Greta Garbo, Sundar Pichai, Jame	2:	4	Main (s	1): Greta Garbo,	Spring St	(s2): Gene Kell	y Uptown (s3	): Edward	l G. F
Friday, May 21, 202	1	Main (s1): Bert Bean, Lauren Bacall, Timoth	y	5	Main (s	s1): Bert Bean, La	Spring St	(s2): John Way	r Uptown (s3	): Sophia	Lore
Saturday, May 22, 202	1										
Sunday, May 23, 202	1										
Monday, May 24, 202	1	Main (s1): William Holden, Lynn Jurich, Mar	וו	6 1	Main (s	1): William Hold	Spring St	(s2): Vlad Shm	Uptown (s3	): Ryan Sr	nith,
Tuesday, May 25, 202	1	Main (s1): Eric Yuan, Mary Pickford, Ingrid E	Be	7	Main (s	1): Eric Yuan, M	Spring St	(s2): Vlad Shm	Uptown (s3	): Charlie	Cha
Wednesday, May 26, 202	1	Main (s1): Cary Grant, Annette Brüls, James		8	Main (s	1): Cary Grant, A	Spring St	(s2): Rita Hayw	Uptown (s3	): Humph	ırey I
Thursday, May 27, 202	1	Main (s1): Jean Harlow, Buster Keaton, Bert	:1	9	Main (s	1): Jean Harlow,	Spring St	(s2): Orson We	Uptown (s3	): Shirley	Tem
Friday, May 28, 202	1	Main (s1): Jean Harlow, Katharine Hepburn	, 1	10 I	Main (s	1): Jean Harlow,	Spring St	(s2): Eric Yuan	Uptown (s3	): Daniel	Dine
Saturday, May 29, 202	1										
Sunday, May 30, 202	1										
Monday, May 31, 202	1 Memorial Day	Memorial Day									
Tuesday, June 1, 202	1	Main (s1): Edward G. Robinson, Mitch Snyd	e 1	11	Main (s	s1): Edward G. Ro	Spring St	(s2): Judy Garl	Uptown (s3	): Patrick	Pacio
Wednesday, June 2, 202	1	Main (s1): Annette Brüls, Ryan Smith, Gary	C 1	12 I	Main (s	1): Annette Brül	Spring St	(s2): Marilyn N	1 Uptown (s3	): Mary P	ickfo
Thursday, June 3, 202	1	Main (s1): Greta Garbo, Claudette Colbert, I	E 1	13	Main (s	1): Greta Garbo,	Spring St	(s2): Barbara S	t Uptown (s3	): Gene K	elly, .
Friday, June 4, 202	1	Main (s1): Shirley Temple, Jean Harlow, Gre	t 1	14	Main (s	1): Shirley Temp	Spring St	(s2): Vivien Lei	g Uptown (s3	): Marx B	roth
Saturday, June 5, 202	1										
Sunday, June 6, 202	1										
Monday, June 7, 202	1	Main (s1): Robert Frist, Sidney Poitier, Soph	ia 1	15 I	Main (s	1): Robert Frist,	Spring St	(s2): Henry Sch	Uptown (s3	): Charlie	Cha
Tuesday, June 8, 202	1	Main (s1): Buster Keaton, Ingrid Bergman, D	); 1	16	Main (s	1): Buster Keato	Spring St	(s2): Mae Wes	t Uptown (s3	): Kathari	ne H
Wednesday, June 9, 202	1	Main (s1): Robert Mitchum, Marilyn Monro	e 1	17 I	Main (s	1): Robert Mitch	Spring St	(s2): Audrey H	Uptown (s3	): Ryan Sr	nith,
Thursday, June 10, 202	1	Main (s1): Jean Harlow, Claudette Colbert, G	3 1	18 I	Main (s	1): Jean Harlow,	Spring St	(s2): Elizabeth	1Uptown (s3	): Brian H	alliga
Friday, June 11, 202	1	Main (s1): Edward G. Robinson, Sundar Pich	1: 1	19	Main (s	1): Edward G. Ro	Spring St	(s2): Orson We	Uptown (s3	): Marx B	roth
Saturday, June 12, 202	1										
Sunday, June 13, 202	1										

# The Export Google Sheet

This sheet is used to export data to a xxx.csv file that can then be used to import into a shared Google Calendar. You can ask all your employees to check this shared calendar for the work schedule.

Do a File - Save As and change the type to: CSV (Comma delimited) (\*.csv)

You can make the filename whatever you want. Then go to your google calendar on the web and create a new calendar. Using the settings icon for that calendar, you can import this csv file. If you change the schedule and want to republish it, just delete the old calendar, and create a new one, then import the new csv file.

I suggest you not import these events to your main Google Calendar because it is impossible to bulk delete all events. It is best to import to alternate calendars that can easily be deleted and recreated.

Subject	Start Date	Start Time	End Date	End Time	All Day Event	Description	Location	Private
Scheduling-123: Main (s1)	6/1/2021	6:00:00 AM	6/1/2021	2:00:00 PM	FALSE	Main (s1): Edward G. Robinson, Mitch Snyder, Spence	Main (s1)	FALSE
Scheduling-123: Spring St. (s2)	6/1/2021	2:00:00 PM	6/1/2021	10:00:00 PM	FALSE	Spring St. (s2): John Wayne, Claudette Colbert, Timo	Spring St. (s2)	FALSE
Scheduling-123: Uptown (s3)	6/1/2021	10:00:00 PM	6/2/2021	6:00:00 AM	FALSE	Uptown (s3): Patrick Pacious, Robert Frist, Vlad Shmu	Uptown (s3)	FALSE
Scheduling-123: Main (s1)	6/2/2021	6:00:00 AM	6/2/2021	2:00:00 PM	FALSE	Main (s1): Annette Brüls, Robert Frist, Gary Cooper,	Main (s1)	FALSE
Scheduling-123: Spring St. (s2)	6/2/2021	2:00:00 PM	6/2/2021	10:00:00 PM	FALSE	Spring St. (s2): Lillian Gish, Bette Davis, Bert Bean	Spring St. (s2)	FALSE
Scheduling-123: Uptown (s3)	6/2/2021	10:00:00 PM	6/3/2021	6:00:00 AM	FALSE	Uptown (s3): Marilyn Monroe, Katharine Hepburn, K	Uptown (s3)	FALSE
Scheduling-123: Main (s1)	6/3/2021	6:00:00 AM	6/3/2021	2:00:00 PM	FALSE	Main (s1): Greta Garbo, Claudette Colbert, Edward G	Main (s1)	FALSE
Scheduling-123: Spring St. (s2)	6/3/2021	2:00:00 PM	6/3/2021	10:00:00 PM	FALSE	Spring St. (s2): Audrey Hepburn, Orson Welles, Jean	Spring St. (s2)	FALSE
Scheduling-123: Uptown (s3)	6/3/2021	10:00:00 PM	6/4/2021	6:00:00 AM	FALSE	Uptown (s3): Gene Kelly, James Stewart, John Wayne	Uptown (s3)	FALSE
Scheduling-123: Main (s1)	6/4/2021	6:00:00 AM	6/4/2021	2:00:00 PM	FALSE	Main (s1): Shirley Temple, Jean Harlow, Greta Garbo	Main (s1)	FALSE
Scheduling-123: Spring St. (s2)	6/4/2021	2:00:00 PM	6/4/2021	10:00:00 PM	FALSE	Spring St. (s2): Vivien Leigh, Laurence Olivier, Kathari	Spring St. (s2)	FALSE
Scheduling-123: Uptown (s3)	6/4/2021	10:00:00 PM	6/5/2021	6:00:00 AM	FALSE	Uptown (s3): Marx Brothers, Manny Medina, James	Uptown (s3)	FALSE
Scheduling-123: Main (s1)	6/7/2021	6:00:00 AM	6/7/2021	2:00:00 PM	FALSE	Main (s1): Robert Frist, Sidney Poitier, Sophia Loren, I	Main (s1)	FALSE
Scheduling-123: Spring St. (s2)	6/7/2021	2:00:00 PM	6/7/2021	10:00:00 PM	FALSE	Spring St. (s2): Eric Yuan, Robert Mitchum, William H	Spring St. (s2)	FALSE
Scheduling-123: Uptown (s3)	6/7/2021	10:00:00 PM	6/8/2021	6:00:00 AM	FALSE	Uptown (s3): Charlie Chaplin, Spencer Tracy, Marilyn	Uptown (s3)	FALSE
Scheduling-123: Main (s1)	6/8/2021	6:00:00 AM	6/8/2021	2:00:00 PM	FALSE	Main (s1): Buster Keaton, Greta Garbo, Daniel Dines,	Main (s1)	FALSE
Scheduling-123: Spring St. (s2)	6/8/2021	2:00:00 PM	6/8/2021	10:00:00 PM	FALSE	Spring St. (s2): Lillian Gish, Claudette Colbert, Charlie	Spring St. (s2)	FALSE
Scheduling-123: Uptown (s3)	6/8/2021	10:00:00 PM	6/9/2021	6:00:00 AM	FALSE	Uptown (s3): James Stewart, Henry Schuck, Orson W	Uptown (s3)	FALSE
Scheduling-123: Main (s1)	6/9/2021	6:00:00 AM	6/9/2021	2:00:00 PM	FALSE	Main (s1): Robert Mitchum, Mae West, William Hold	Main (s1)	FALSE
Scheduling-123: Spring St. (s2)	6/9/2021	2:00:00 PM	6/9/2021	10:00:00 PM	FALSE	Spring St. (s2): Vlad Shmunis, Sophia Loren, Shirley T	Spring St. (s2)	FALSE
Scheduling-123: Uptown (s3)	6/9/2021	10:00:00 PM	6/10/2021	6:00:00 AM	FALSE	Uptown (s3): Ryan Smith, Marlene Dietrich, Katharin	Uptown (s3)	FALSE
Scheduling-123: Main (s1)	6/10/2021	6:00:00 AM	6/10/2021	2:00:00 PM	FALSE	Main (s1): Jean Harlow, Claudette Colbert, Grace Kel	Main (s1)	FALSE
Scheduling-123: Spring St. (s2)	6/10/2021	2:00:00 PM	6/10/2021	10:00:00 PM	FALSE	Spring St. (s2): Charlie Chaplin, Sundar Pichai, Elizabe	Spring St. (s2)	FALSE
Scheduling-123: Uptown (s3)	6/10/2021	10:00:00 PM	6/11/2021	6:00:00 AM	FALSE	Uptown (s3): Bert Bean, Shirley Temple, Patrick Pacic	Uptown (s3)	FALSE
Scheduling-123: Main (s1)	6/11/2021	6:00:00 AM	6/11/2021	2:00:00 PM	FALSE	Main (s1): Claudette Colbert, Sundar Pichai, Edward	Main (s1)	FALSE
Scheduling-123: Spring St. (s2)	6/11/2021	2:00:00 PM	6/11/2021	10:00:00 PM	FALSE	Spring St. (s2): Orson Welles, Mitch Snyder, Marlene	Spring St. (s2)	FALSE
Scheduling-123: Uptown (s3)	6/11/2021	10:00:00 PM	6/12/2021	6:00:00 AM	FALSE	Uptown (s3): Marx Brothers, Audrey Hepburn, Dan F	Uptown (s3)	FALSE
Scheduling-123: Main (s1)	6/14/2021	6:00:00 AM	6/14/2021	2:00:00 PM	FALSE	Main (s1): Ava Gardner, Bette Davis, Marlon Brando	Main (s1)	FALSE
Scheduling-123: Spring St. (s2)	6/14/2021	2:00:00 PM	6/14/2021	10:00:00 PM	FALSE	Spring St. (s2): Vivien Leigh, Gene Kelly, Gary Cooper	Spring St. (s2)	FALSE

# The Export Outlook Sheet

This sheet is used to export data to a xxx.csv file that can then be used to import into a shared Microsoft Outlook Calendar. You can ask all your employees to check this shared calendar for the work schedule.

Do a File - Save As and change the type to: CSV (Comma delimited) (\*.csv)

You can make the filename whatever you want. Then go to the place in Outlook where you can Import events to the calendar and reference this saved file.

Subject	Location	Start Time	Start Date	End Time	End Date	<b>Description</b> Privat
Scheduling-123: Main (s1)	Main (s1)	6:00:00 AM	6/1/2021	2:00:00 PM	6/1/2021	Main (s1): Edward G. Robinson, Mitch Snyder, Spen No
Scheduling-123: Spring St. (s2)	Spring St. (s2)	2:00:00 PM	6/1/2021	10:00:00 PM	6/1/2021	Spring St. (s2): John Wayne, Claudette Colbert, Timc No
Scheduling-123: Uptown (s3)	Uptown (s3)	10:00:00 PM	6/1/2021	6:00:00 AM	6/2/2021	Uptown (s3): Patrick Pacious, Robert Frist, Vlad Shm No
Scheduling-123: Main (s1)	Main (s1)	6:00:00 AM	6/2/2021	2:00:00 PM	6/2/2021	Main (s1): Annette Brüls, Robert Frist, Gary Cooper, No
Scheduling-123: Spring St. (s2)	Spring St. (s2)	2:00:00 PM	6/2/2021	10:00:00 PM	6/2/2021	Spring St. (s2): Lillian Gish, Bette Davis, Bert Bean No
Scheduling-123: Uptown (s3)	Uptown (s3)	10:00:00 PM	6/2/2021	6:00:00 AM	6/3/2021	Uptown (s3): Marilyn Monroe, Katharine Hepburn, No
Scheduling-123: Main (s1)	Main (s1)	6:00:00 AM	6/3/2021	2:00:00 PM	6/3/2021	Main (s1): Greta Garbo, Claudette Colbert, Edward No
Scheduling-123: Spring St. (s2)	Spring St. (s2)	2:00:00 PM	6/3/2021	10:00:00 PM	6/3/2021	Spring St. (s2): Audrey Hepburn, Orson Welles, Jean No
Scheduling-123: Uptown (s3)	Uptown (s3)	10:00:00 PM	6/3/2021	6:00:00 AM	6/4/2021	Uptown (s3): Gene Kelly, James Stewart, John Wayn No
Scheduling-123: Main (s1)	Main (s1)	6:00:00 AM	6/4/2021	2:00:00 PM	6/4/2021	Main (s1): Shirley Temple, Jean Harlow, Greta Garb No
Scheduling-123: Spring St. (s2)	Spring St. (s2)	2:00:00 PM	6/4/2021	10:00:00 PM	6/4/2021	Spring St. (s2): Vivien Leigh, Laurence Olivier, Kathar No
Scheduling-123: Uptown (s3)	Uptown (s3)	10:00:00 PM	6/4/2021	6:00:00 AM	6/5/2021	Uptown (s3): Marx Brothers, Manny Medina, James No
Scheduling-123: Main (s1)	Main (s1)	6:00:00 AM	6/7/2021	2:00:00 PM	6/7/2021	Main (s1): Robert Frist, Sidney Poitier, Sophia Loren No
Scheduling-123: Spring St. (s2)	Spring St. (s2)	2:00:00 PM	6/7/2021	10:00:00 PM	6/7/2021	Spring St. (s2): Eric Yuan, Robert Mitchum, William I No
Scheduling-123: Uptown (s3)	Uptown (s3)	10:00:00 PM	6/7/2021	6:00:00 AM	6/8/2021	Uptown (s3): Charlie Chaplin, Spencer Tracy, Marily No
Scheduling-123: Main (s1)	Main (s1)	6:00:00 AM	6/8/2021	2:00:00 PM	6/8/2021	Main (s1): Buster Keaton, Greta Garbo, Daniel Dine No
Scheduling-123: Spring St. (s2)	Spring St. (s2)	2:00:00 PM	6/8/2021	10:00:00 PM	6/8/2021	Spring St. (s2): Lillian Gish, Claudette Colbert, Charli No
Scheduling-123: Uptown (s3)	Uptown (s3)	10:00:00 PM	6/8/2021	6:00:00 AM	6/9/2021	Uptown (s3): James Stewart, Henry Schuck, Orson V No
Scheduling-123: Main (s1)	Main (s1)	6:00:00 AM	6/9/2021	2:00:00 PM	6/9/2021	Main (s1): Robert Mitchum, Mae West, William Hol No
Scheduling-123: Spring St. (s2)	Spring St. (s2)	2:00:00 PM	6/9/2021	10:00:00 PM	6/9/2021	Spring St. (s2): Vlad Shmunis, Sophia Loren, Shirley No
Scheduling-123: Uptown (s3)	Uptown (s3)	10:00:00 PM	6/9/2021	6:00:00 AM	6/10/2021	Uptown (s3): Ryan Smith, Marlene Dietrich, Katharii No
Scheduling-123: Main (s1)	Main (s1)	6:00:00 AM	6/10/2021	2:00:00 PM	6/10/2021	Main (s1): Jean Harlow, Claudette Colbert, Grace Ke No
Scheduling-123: Spring St. (s2)	Spring St. (s2)	2:00:00 PM	6/10/2021	10:00:00 PM	6/10/2021	Spring St. (s2): Charlie Chaplin, Sundar Pichai, Elizab No
Scheduling-123: Uptown (s3)	Uptown (s3)	10:00:00 PM	6/10/2021	6:00:00 AM	6/11/2021	Uptown (s3): Bert Bean, Shirley Temple, Patrick Paci No
Scheduling-123: Main (s1)	Main (s1)	6:00:00 AM	6/11/2021	2:00:00 PM	6/11/2021	Main (s1): Claudette Colbert, Sundar Pichai, Edward No
Scheduling-123: Spring St. (s2)	Spring St. (s2)	2:00:00 PM	6/11/2021	10:00:00 PM	6/11/2021	Spring St. (s2): Orson Welles, Mitch Snyder, Marlen No
Scheduling-123: Uptown (s3)	Uptown (s3)	10:00:00 PM	6/11/2021	6:00:00 AM	6/12/2021	Uptown (s3): Marx Brothers, Audrey Hepburn, Dan No
Scheduling-123: Main (s1)	Main (s1)	6:00:00 AM	6/14/2021	2:00:00 PM	6/14/2021	Main (s1): Ava Gardner, Bette Davis, Marlon Brand(No
Scheduling-123: Spring St. (s2)	Spring St. (s2)	2:00:00 PM	6/14/2021	10:00:00 PM	6/14/2021	Spring St. (s2): Vivien Leigh, Gene Kelly, Gary Coope No

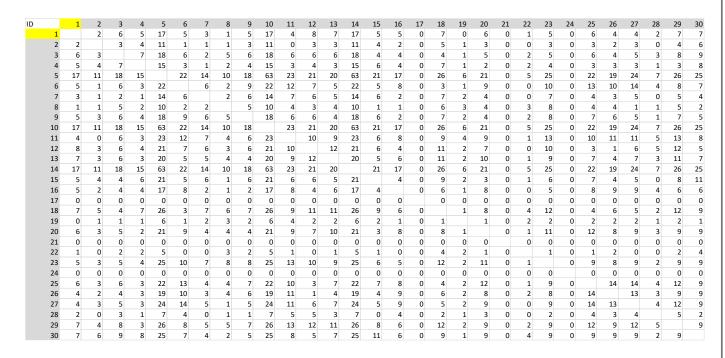
# The Never Worked Together Sheet

This sheet highlights each employee pair that have never been scheduled to work together on the same date. If you see a given employee with a lot of x's it is most likely due to the scheduling restrictions in place for that employee. Try turning (restrictions) to Off on the Options page to see how this reduces. Or you can set (endsched) on the Options page to a date further out in time to give more opportunities for employees to be paired together.

		Audrey Hepburn	Ava Gardner	Barbara Stanwyck	Bette Davis	Burt Lancaster	Buster Keaton	Carole Lombard	Cary Grant	Charlie Chaplin	Clark Gable	Claudette Colbert	Edward G. Robinson	Elizabeth Taylor	Fred Astaire	Gary Cooper	Gene Kelly	Ginger Rogers	Grace Kelly	Gregory Peck	Greta Garbo	Henry Fonda	Humphrey Bogart	Ingrid Bergman	James Cagney	James Dean	James Stewart	Jean Harlow	Joan Crawford	John Wayne	Judy Garland
ID	Employee Name	1	. 2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30
	1 Audrey Hepburn																	Х		Х		Х			х						
	2 Ava Gardner											Х						Х				Х	Х		Х				Х		
	3 Barbara Stanwyck																	Х				Х			Х						
	4 Bette Davis																	Х				Х			Х						
	5 Burt Lancaster																	Х				Х			х						
	6 Buster Keaton																	Х				Х	Х		х						
	7 Carole Lombard																	Х				х	Х		х				Х		
	8 Cary Grant																	Х				Х			Х						
	9 Charlie Chaplin																	Х				Х			Х						
	10 Clark Gable																	Х				х			х						
	11 Claudette Colbert		X															Х				Х			Х						
:	12 Edward G. Robinson	1																Х				Х	Х		Х						
:	13 Elizabeth Taylor																	Х				Х			Х						
:	14 Fred Astaire																	Х				Х			Х						
	15 Gary Cooper																	Х				Х			Х				X		
:	16 Gene Kelly																	Х				Х	Х		Х						
	17 Ginger Rogers	X	Х	X	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х		Х	Х	Х	Х	Х	Х	Х	Х	Х	X	Х	Х	Х
	18 Grace Kelly																	Х				Х			Х						
:	19 Gregory Peck	X																Х				Х			Х						
	20 Greta Garbo																	Х				Х			Х						
	21 Henry Fonda	Х	Х	X	X	X	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	X	X	Х	Х	Х		Х	Х	Х	Х	Х	Х	X	Х	Х
	22 Humphrey Bogart		Х				Х	Х					Х				X	Х				Х			Х			X	Х		
	23 Ingrid Bergman																	X				X			Х						
	24 James Cagney	Х	Х	X	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х		Х	Х	Х	Х	Х	Х
	25 James Dean																	Х				Х			Х						
:	26 James Stewart																	X				Х			Х						
	27 Jean Harlow																	X				Х	X		Х						
	28 Joan Crawford		Х					Х								Х		Х				Х	Х		Х						
	29 John Wayne																	X				Х			Х						
	30 Judy Garland																	X				Х			Х						

# The Worked Together Sheet

This sheet counts how many times the employee pair represented by the intersection have been scheduled to work together on the same date across the whole schedule. This is mostly used to feed the Never Worked Together sheet.



# **Special Situations**

How do you handle employee changes? (Termination, new hire, leave of absence, etc.)

This section is important if any employee changes occur due to perhaps an employee quitting, getting fired, taking a leave, or maybe a new employee joining the business.

- **New Hires:** The easiest is if a new employee hires on. Change the total employee count (employees) on the Options sheet. That will create the next employee ID on the Names sheet. e.g., if you changed the (employees) Option from 30 to 31, you would now see a new row at the bottom of the employee names table on the Names sheet for ID 31. Fill out their employee name and any scheduling restrictions they may have.
  - Override No: If you did not lock in the previous schedule using the Override sheet, you should now see employee 31 scheduled to work on certain days.
  - Override Yes: If you did lock in the previous schedule using the Override sheet then all work slots would have been previously assigned to employees 1-30 and this new employee will not get assigned. You have a few choices here. You can manually change the Override sheet and record employee ID 31 in place of previously scheduled employees. Or you can delete some or all the rows on the Override sheet causing those dates, office, shifts to be rescheduled. The hope here is that the auto-scheduling logic picks the new employee ID 31 for some of those assignments.
- Removed Employees: This is more complicated. Let us use the example where you have 30 employees, and the schedule has already been created and communicated. Assume the employee with ID 15 goes away. You should NOT change the (employees) Option from 30 to 29 because that will cause each named employee on the Names sheet to now get a new ID number. It is best if you just blank out the name for ID 15 on the Names sheet and set the role column to None. Setting the role to anything not defined as one of your valid roles in

your business has the net effect of never scheduling that employee ID. Ok, that takes care of the auto-scheduling logic never trying to schedule ID 15 again.

- Override No: If you did not lock in the previous schedule using the Override sheet, you should now see a brand-new assignment schedule minus employee ID 15 in the mix.
- Override Yes: If you did lock in the previous schedule using the Override sheet, then ID 15 will have been assigned certain work slots. You have a few choices here. You can manually change the Override sheet and record any other employee ID in places where ID 15 was previously scheduled. Or you can delete all of ID 15's rows on the Override sheet causing those dates, office, shifts to be rescheduled. The auto-scheduling logic will pick new employees for those assignments.
- Remove and Replace: If you removed an employee and later replaced them with a new hire... Staying with the example of ID 15 previously removed as described above, you can just reuse the ID 15 row on the Names sheet. Assign the new employee name and restrictions on the ID 15 row and change the role from None to one or more valid roles (or blank it if the new person is general Staff).
- **Downsizing:** If you downsize your business permanently and go from say 30 total employees to 25. Follow the Removed Employees guidance above for each of the 5 people you are removing from the business. When the previously communicated schedule expires or when you are just ready to redo the whole schedule do this:
  - 1. Delete all rows on the Override sheet.
  - 2. Change the (employees) Option on the Options sheet from 30 to 25.
  - 3. Sort or move the employee names, restrictions, and roles on the Names sheet so they align with ID's 1-25. They do not need to align with the previous ID numbers; you just need to fill in the data for ID's 1-25. They will all be assigned on the new schedule.

# Using multiple copies of the Scheduling-123 tool

You can copy this excel file and make 2 or 3 differently named copies. Each can be configured different from the others. Or they can all be configured the same way except for the date span of the schedule. Maybe file 1 covers May and June, while file 2 covers July and August, etc.

#### Can I use the tool for dispatch scheduling?

An example of dispatch scheduling is a plumbing business or perhaps an HVAC business. Here you have a variety of technicians on staff, and they visit a different client/homeowner every day. This tool can be used with minor tweaks:

- (who) All the technicians can be entered with their appropriate (whys) such as helper, service technician, specialist, diagnostic specialist, lead plumber, quoter, etc.
- (what) They are "working" or "servicing"
- (where) You cannot make these the actual address of each client. There would be thousands over the course of several months. Instead, break up your days into chunks like Job1, Job2, Job3, etc. or 8am Job, 10am Job, 12pm Job, etc. or Client 1, Client 2, Client 3, etc.

- (when) Ditto, break up the days into chunks. You might schedule a job every 2 hrs. Or dispatch specialists for longer jobs of 4 hrs each. So, you might end up with a (when) table of 8am (2hrs), 10am (2hrs), 12pm (2hrs), 2pm (2hrs), 4pm (2hrs), 8am (4hrs), 12pm (4 hrs)
- (why) e.g., helper, service technician, specialist, diagnostic specialist, lead plumber, quoter, etc.

Then you would have to keep a separate table by date detailing the actual client address for Job 1 at 8am, Job 2 at 10am, Job 3 at 12pm, etc. The tool will schedule the right person and indicate they are working on Job 4 at 2pm for 2hrs on date xx/xx/xxxx. They would have to consult your table for the name and address of that client.

#### What if the version gets updated?

If I post a newer version of Scheduling-123.xlsx and you are actively using an older version, you can either wait to upgrade until you are ready to make a new schedule or download the new version now and populate it with your current data. Either way we are talking about copying data from the old file into the new file:

- All the green cells on the Options sheet need to be copied and pasted into the new file
- The Holidays table needs to be copied (since this in in the future, take this time to extend it or update it)
- The green cells on the Names sheet need to be copied over
- The green cells on the Override sheet need to be copied over but remember that is the prior schedule. You may wish to not do this and have the new version generate a new schedule.

#### Fellow Excel Geeks

I wrote this to learn about dynamic arrays and this tool uses them extensively. Any cell with a background fill of <a href="yellow">yellow</a> uses a dynamic array in some way. If you want to learn how to use them study these cells.

#### The key assignment formula

On the Flat Assign sheet in column C you will see a formula like this. I will not try to explain all of it, but for each work slot (row) we are trying to fill we examine multiple arrays of the same length. Here is an example:

Employee ID	1	2	3	4	5	6	7	8	9	10
Bad_day=""	True	False	True	True	True	False	False	True	True	True
Bad_where=""	False	True	True	True	False	True	True	True	True	False
Assigned_in_period <max< td=""><td>True</td><td>True</td><td>True</td><td>True</td><td>True</td><td>True</td><td>False</td><td>False</td><td>True</td><td>True</td></max<>	True	True	True	True	True	True	False	False	True	True
Assigned_in_date=0	True	True	True	True	True	False	True	True	True	True
Correct_role=true	True	True	True	False	True	False	False	True	True	True

Each column is multiplied rendering a TRUE or FALSE answer.

- We then look for the first TRUE answer going left to right and take that Employee ID as
  the person we assign to the work slot. In the above example, we would have chosen
  Employee ID #3.
- A note about the correct role being true... the work slot for this row could call for a
   "Staff" employee and employee ID 3 for example, could have blank in their role entry on
   the Names sheet meaning they are a Staff employee, or they could have "Staff"
   recorded. We account for either or both.
- We arrange the list of IDs in the array based on the assignment (method). This changes for each row. Here is an example of what the array might look like for the next work slot (row) based on different (method) values:

Method 1	2	3	4	5	6	7	8	9	10	1
Method 2	3	5	7	9	2	4	6	8	10	2
Method 3	5	9	3	7	1	5	9	3	7	1
Method blank	6	3	1	10	8	2	7	4	5	8

Changing the order ensures that if all columns calculate to TRUE and we are picking the first TRUE from left to right, we get a new employee ID from the last row.

```
=IF($A2="","",IF(E2<>"",E2,LET(factor,IF(method="",MOD(ROW(C2)*A2,whocnt),method),
n, MOD (ROW (C2) *factor, whocnt),
start_who, IF(n=0, whocnt, n),
rpos, FIND("[", B2),
thiswhy, MID(B2, rpos+1, FIND("]", B2)-rpos-1),
thismax, VLOOKUP (thiswhy, Options!$A$52:$C$61,2,0),
try,SEQUENCE(whocnt,,start_who),
next who, IF(try>whocnt, try-whocnt, try),
date pos, MATCH($A2, 'Bad Dates'!$B$3#,0),
bad day, INDEX('Bad Dates'!$C$3#, date pos, next who),
where name, MID(\$B2,1,FIND(")",\$B2)),
where pos, MATCH (where name, 'Bad Where (When) '!$A$3#,0),
bad where, INDEX('Bad Where (When)'!$B$3#, where pos, next who),
why names, INDEX (name whys, next who, 1),
\verb"past_rows, IF(ROW(C1) < (rowcnt*at_where_cnt), ROW(C1), (rowcnt*at_where_cnt) - 1), \\
past range id,OFFSET(C2,-1*past rows,0,past rows,1),
past range date,OFFSET($A2,-1*past rows,0,past rows,1),
assigned in date, COUNTIFS (past range id, next who, past range date, $A2),
assigned in period, COUNTIFS (past range id, next who),
good conditions, (bad day="") * (bad where="") * (assigned in period<thismax) * (assigned in dat
e=0)*(IF(thiswhy=default_why, (why_names="")+(ISNUMBER(SEARCH(default_why, why_names))),ISN
UMBER(SEARCH(thiswhy, why_names)))),
```

```
first_good,MATCH(1,good_conditions,0),
IF(ISNA(first_good), "C", INDEX(next_who, first_good)))))
```