

# WASEEM RAZA KHAN

## QA Analyst

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### PROFESSIONAL SUMMARY

QA Analyst with 5+ years experience ensuring quality across customer-facing platforms. Strong analytical skills with attention to detail for identifying quality issues. Experienced in process improvement and quality metrics reporting.

### TECHNICAL SKILLS

**QA Skills:** Quality Analysis, Process Improvement, Quality Metrics, Test Documentation, Defect Tracking

**Testing:** Functional Testing, UAT, Regression Testing, API Testing, Manual Testing

**Tools:** Jira, Postman, SQL, Excel/Analysis, Test Management

**Methods:** Agile/Scrum, Root Cause Analysis, Quality Reporting, Stakeholder Communication

### PROFESSIONAL EXPERIENCE

#### Archopinion

##### Quality Analyst

London, UK

Jan 2024 – Present

- Analyzed quality metrics and trends to identify improvement opportunities.
- Conducted comprehensive testing of customer-facing AI platform features.
- Documented and tracked defects ensuring resolution and quality improvement.
- Reported quality status to stakeholders with actionable recommendations.

#### Al Yamama Company | NEOM

Saudi Arabia

##### QA Analyst

Jan 2023 – Jan 2024

- Analyzed quality processes for enterprise customer systems.
- Identified improvement opportunities reducing defect escape rates.
- Created quality reports and metrics for management visibility.

#### Amigo Software

Pakistan

##### QA Engineer

Oct 2020 – Dec 2023

- Ensured quality for customer communication platform with detailed analysis.

#### Eyecix Solutions

Pakistan

##### Developer / QA

July 2019 – Oct 2020

- Gained QA analysis experience on web applications.

### EDUCATION

#### MSc Data Science

2024 – Dec 2025

University of Hertfordshire | UK

GPA: 3.57 | Focus: Data Analysis

#### BSc Computer Science

2015 – 2019

Islamia University Bahawalpur | Pakistan

GPA: 3.3/4.0

Available Immediately | Full Right to Work in UK