

WASEEM RAZA KHAN

QA Analyst

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PROFESSIONAL SUMMARY

QA Analyst with 5+ years experience ensuring quality across customer-facing platforms. Strong analytical skills with attention to detail for identifying quality issues. Experienced in process improvement and quality metrics reporting.

TECHNICAL SKILLS

QA Skills: Quality Analysis, Process Improvement, Quality Metrics, Test Documentation, Defect Tracking

Testing: Functional Testing, UAT, Regression Testing, API Testing, Manual Testing

Tools: Jira, Postman, SQL, Excel/Analysis, Test Management

Methods: Agile/Scrum, Root Cause Analysis, Quality Reporting, Stakeholder Communication

PROFESSIONAL EXPERIENCE

Archopinion

Quality Analyst

London, UK
Jan 2024 – Present

- Analyzed quality metrics and trends to identify improvement opportunities.
- Conducted comprehensive testing of customer-facing AI platform features.
- Documented and tracked defects ensuring resolution and quality improvement.
- Reported quality status to stakeholders with actionable recommendations.

Al Yamama Company | NEOM

QA Analyst

Saudi Arabia
Jan 2023 – Jan 2024

- Analyzed quality processes for enterprise customer systems.
- Identified improvement opportunities reducing defect escape rates.
- Created quality reports and metrics for management visibility.

Amigo Software

QA Engineer

Pakistan
Oct 2020 – Dec 2023

- Ensured quality for customer communication platform with detailed analysis.

Eyecix Solutions

Developer / QA

Pakistan
July 2019 – Oct 2020

- Gained QA analysis experience on web applications.

EDUCATION

MSc Data Science

University of Hertfordshire | UK
GPA: 3.57 | Focus: Data Analysis

2024 – Dec 2025

BSc Computer Science

Islamia University Bahawalpur | Pakistan
GPA: 3.3/4.0

2015 – 2019

Available Immediately | Full Right to Work in UK