### Wesley LeMahieu

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Portfolio | GitHub | Angel | LinkedIn

## **Summary**

An effective communicator, natural team player and constant learner. A multitude of software development experiences from different industries over the past 14+ years. A consistent demonstrated ability to learn, pivot and deal with frequent ambiguity.

#### **Achievements**

Maintained legacy medical infrastructure and two consumer apps in use by hundreds of doctors and thousands of patients for a major California-based mental health practice.

Helped develop and transition a social media analytics platform used by major brands such as CNN, Fox, NFL & Nike into a new parent company.

Created a multi-faceted, award-winning, BI workflow management application at Media Temple to bolster the company's industry-leading service reputation.

#### **Skills**

React.js, Next.js, Typescript, Javascript, GCP, (Run, App Engine, Functions, Build, IAM, Firestore, Scheduler, Storage, Tasks, SQL, Memorystore, Monitoring, Identity Platform), HTML, CSS, DNS, SDLC, REST APIs, MySQL, PostgreSQL, Query Optimization, Serverless & Microservice Architecture, Troubleshooting, CI/CD, SEO, Redux, Zustand, Recoil, Node.js, Express.js, Redis, Websockets, Socket.io, Cloudflare Tools, Agile, Git, Test Coverage, Unit Testing, Jest, Mocha, React-Testing-Library, Eslint, Prettier, JWT, CSRF, YAML, SSR, Firebase

# **Experience**

#### **Senior Software Engineer**

<u>Crystal Bay Software</u> San Francisco, CA (remote)

Jan 2020 - Mar 2023

Utilized a wide spectrum of Google Cloud Platform services, technologies, scaling techniques and CI/CD build processes in order to maintain crucial mental health legacy software to ultimately help turn a 1-year expected EOL into 3 years.

## **Software Engineer**

<u>Conviva Ltd.</u> Foster City, CA (remote)

An integral part of a team that transitioned the Delmondo platform into the Conviva platform.

## **Full Stack Software Developer**

**Delmondo Inc.** New York, NY (remote)

Dec 2016 - Dec 2018

Dec 2018 - Jan 2020

An integral part of a team that developed a cutting-edge social media analytics platform for major global brands.

#### MediaTemple Inc.

Culver City, CA (hybrid)

## **Business Systems Engineer**

Jan 2010 - Jul 2016

Created a workflow management business intelligence app to help customer support teams & management achieve business objectives.

### **Customer Service Floor Supervisor**

Nov 2011 - Jan 2013

Mentored dozens of customer service representatives, handled difficult escalated phone calls & triaged complex web app/hosting issues to meet competitive SLAs.

## **Customer Service QA Manager**

Nov 2010 - Nov 2011

Mentored a small group to create guidelines for acceptable customer service procedures in order to help support agents and to ultimately bolster Media Temple's reputation for high-quality human support.

## **Related Press & Links**

2018 Delmondo Exit

2016 Stevie's Award Winner

2013 MediaTemple Exit

https://caseconsult.net

https://www.conviva.com/social-insights/

https://delmondo.co

https://www.godaddy.com/ https://mediatemple.net/