William Jackson | Resume

QA Operations Specialist II

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Objective

Utilize my knowledge obtained in my bachelor's degree of biology to work in the pharmaceutical and biotechnology industries. My industry and educational experiences have been focused in the following areas: manufacturing, quality control/assurance, implementation of GMP regulated SOPs, environmental monitoring, chemical analysis, genetic isolation of microbial DNA, and industry experience in an FDA regulated environment. These skills will allow me to be an optimal asset to any pharmaceutical or biotechnology company.

Technical Skills

- **Programming Languages:** R and Python
- **Web Technologies:** HTML, CSS/SCSS, Quarto

Education

Master of Business Admin - Business Department- Cal Poly Pomona — 2023 – Expected Graduation 2025

Bachelor of Biology - Biological Sciences Department- CSUN — 2012 – 2017

Work Experience

QA Operations Specialist II - Kite Pharmaceutical — May 2022 – Present

- Responsible for receiving and ensuring that apheresis material for cell culture manufacturing at the El Segundo site is within the GMP regulations. Additional roles include final shipment verification, review of packaging and manufacturing MPRs, generating final label material, and verifying final label material. #1.
- GMP/GDP Documentaitob.
- FDA Regulated Environment
- Initiating and resolving deviations within the department

QA Specialist - Gilead Sciences — March 2021 – May 2022

- Assists the Gilead La Verne and San Dimas sites with investigations into root causes for deviations in the following departments: Manufacturing, Quality Control, Packaging, Quality Assurance, and Engineering departments.
- Use of SCADA, PCS, Maximo, GTrack, and Veeva Vault
- Interdepartmental Communication with site wide operations
- Assisting in Initiating CAPAs