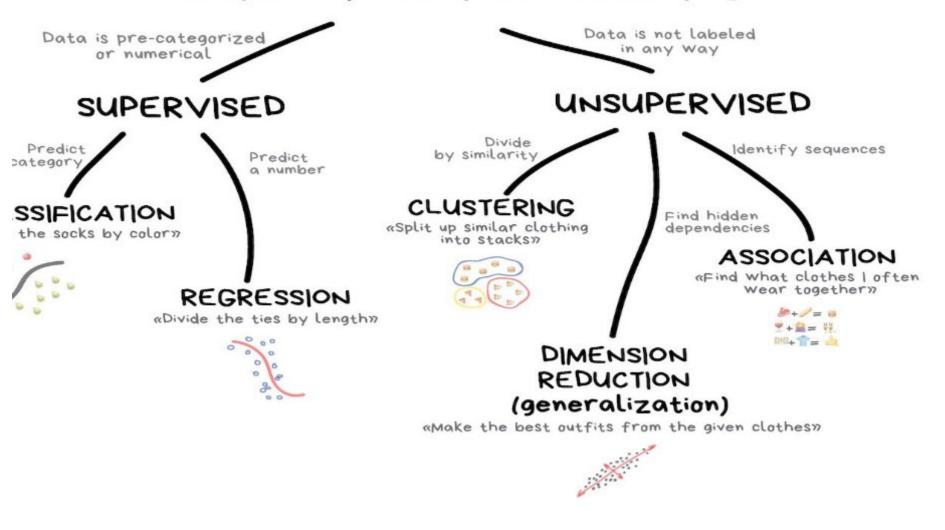
# Machine Learning Overview, EDA and Clustering Brian Wright brianwright@virginia.edu



#### CLASSICAL MACHINE LEARNING



#### Example of K-Means

- Given  $D:\{2,4,10,12,3,11,20,25,30\}$ , and k=2 clusters
- Randomly assign the means:  $m_1=3$ ,  $m_2=4$
- $K_1 = \{2,3\}, K_2 = \{4,10,12,11,20,25,30\}, m_1 = 2.5, m_2 = 16$
- $K_1 = \{2,3,4\}, K_2 = \{10,12,11,20,25,30\}, m_1 = 3, m_2 = 18$
- $K_1 = \{2,3,4,10\}, K_2 = \{12,11,20,25,30\}, m_1 = 4.75, m_2 = 19.6$
- $K_1 = \{2,3,4,10,11,12\}, K_2 = \{20,25,30\}, m_1 = 7, m_2 = 25$
- $K_1 = \{2,3,4,10,11,12\}, K_2 = \{20,25,30\}, m_1 = 7, m_2 = 25$ 
  - Stop, since the clusters and the means found in all subsequent iterations will be the same.

#### **Outline: Intro to Unsupervised ML**

- 1. What is Machine Learning?
- 2. What is exploratory data analysis?
- 3. k-means clustering
  - Does Congress vote in patterns?
- 4. Multi-dimensional k-means clustering
  - Are NBA players compensated according to performance?

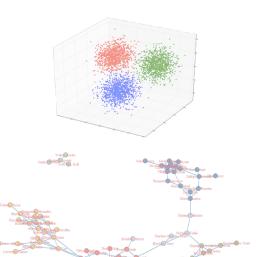
#### What is exploratory data analysis?

- Exploratory data analysis or "EDA" is an approach where the intent is to see what the data can tell us beyond modeling or hypothesis testing
  - Data visualization is one of the most common forms of EDA

### Types of exploratory data analysis

When data is too big or complex to be analyzed just by visualizing it, these types of analysis can help:

- 1. <u>Clustering:</u> compare pieces of data by **measuring** similarity among them
- 2. <u>Network analysis:</u> analyze how people, places and entities are connected to evaluate the properties and structure of a network
- 3. <u>Text mining:</u> analyze what large bodies of unstructured or structured text say





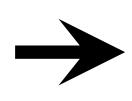


#### Unsupervised machine learning

The data inputs have (x) no target outputs (y)









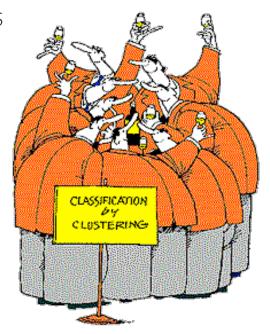
Output y:
Not given
(To be discovered)

We want to impose structure on the inputs (x) to say something meaningful about the data



## What is clustering?

- 1. Technique for finding similarity between groups
- 2. Type of unsupervised machine learning
  - Not the only class of unsupervised learning algorithms
- 3. Similarity needs to be defined
  - Will depend on attributes of data
  - Usually a distance metric



Key assumption: data points that are "closer" together are related or similar



### GE Capital case study: grouping clients

- Haimowitz and Schwarz 1997 paper on clustering for credit line optimization
  - http://www.aaai.org/Papers/Workshops/1997/ WS-97-07/WS97-07-006.pdf
- Cluster existing GE Capital customers based on similarity in use of their credit cards to pay bills and customers' profitability to GE Capital
- Resulted in five clusters of consumer credit behavior
- Created classification model to predict customer type and offer tailored products

New credit applicant, with external bureau data

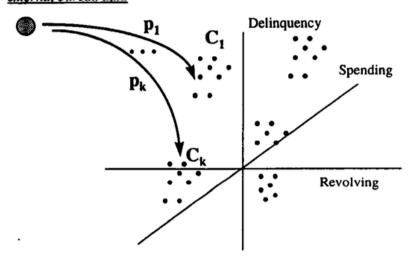


Figure 1: Clustering-based framework for optimizing a credit policy.



## **Concept summary**

Example use case	General question	Concept
Does Congress vote in patterns?	Is there a pattern? Is there structure in unstructured data?	k-means clustering
Are basketball players "priced" efficiently (based on performance)?	How to uncover trends with many variables that you can't easily visualize?	k-means clustering in many dimensions



#### **Political clustering**

#### Goal: to understand how polarized the US Congress is

- 1. Data set consists of 427 members (observations)
- 2. Members served a full year in 2013
- 3. Three vote types:
  - "Aye"
  - "Nay"
  - "Other"



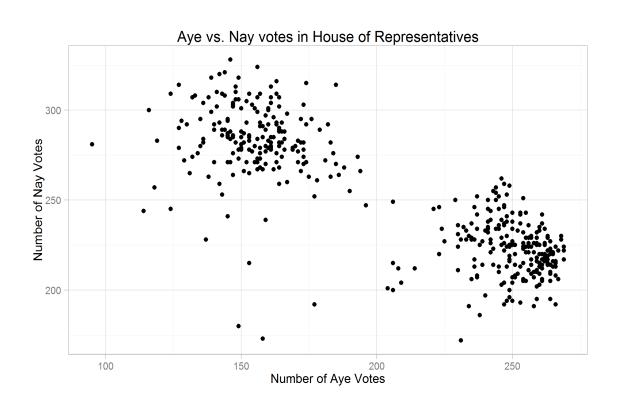
The joint session of Congress on Capitol Hill in Washington



### Finding voting patterns

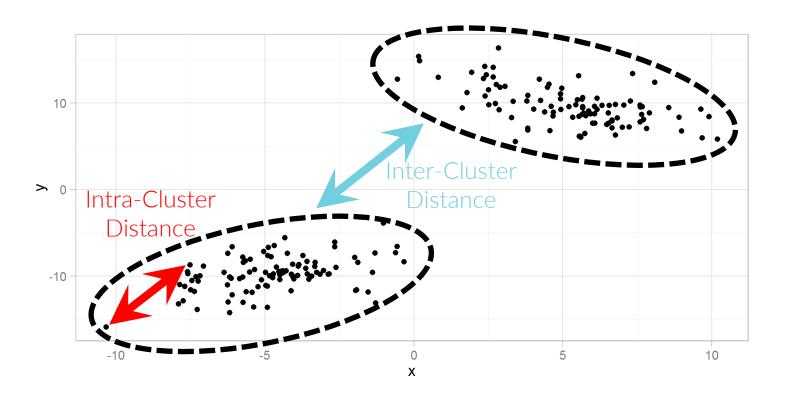
#### **Each data point represents a member of Congress**

- How do we identify swing votes?
  - Lobbying
  - Bridging party lines
- Assumption:
  - Democrats and Republicans vote among partisan lines, which generates clusters





#### Intra vs. inter-cluster distance



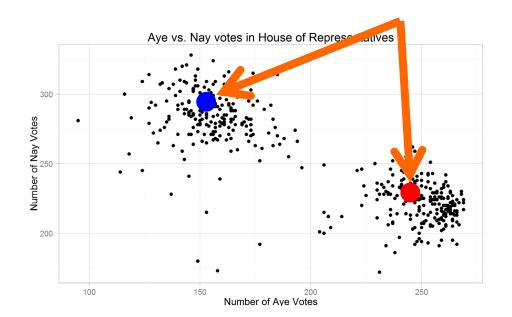
Objective: minimize intra-cluster distance, maximize inter-cluster distance



# k-means clustering is based on centroids

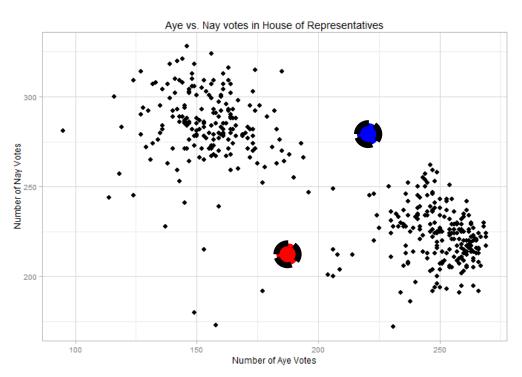
- The centroid is the average location of all points in the cluster
- Another definition: the centroid minimizes the distance between a central location and all the data points in the cluster

Note: Centroids are generally not existing data points, rather locations in space



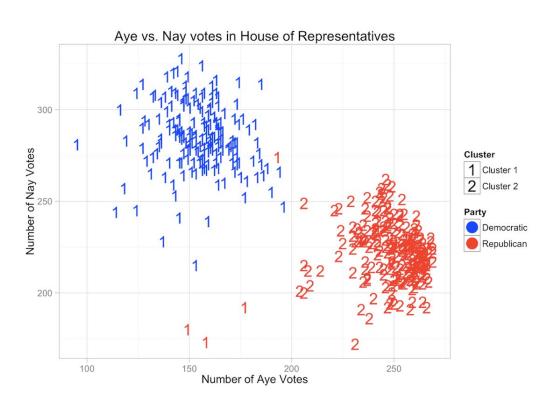


1. Randomly choose k data poi to be centroids



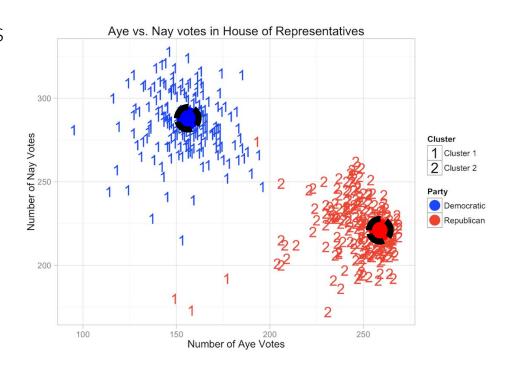


- 1. Randomly choose k data points to be centroids
- 2. Assign each point to closest centroid



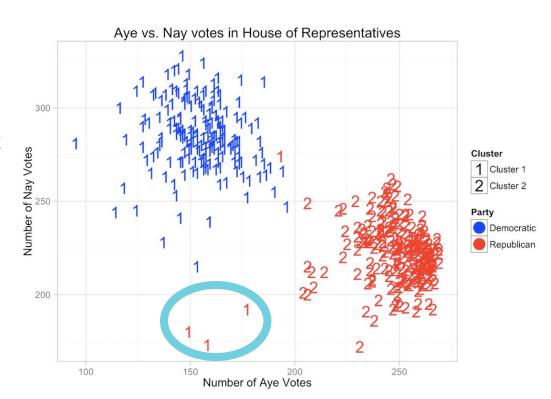


- 1. Randomly choose k data points to be centroids
- 2. Assign each point to closest centroid
- 3. Recalculate centroids based on current cluster membership





- 1. Randomly choose k data points to be centroids
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4. Repeat steps 2-3 with the new centroids until the centroids don't change anymore

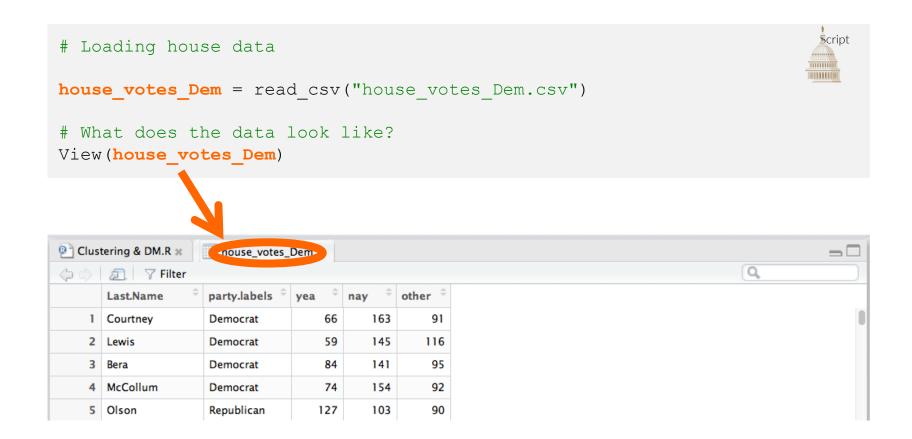


#### Step 1: load packages and data





## Step 1: load packages and data



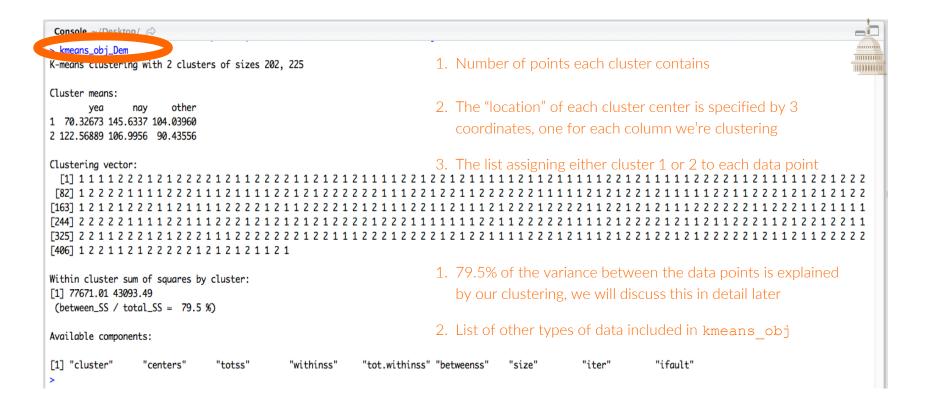


#### Step 2: run k-means

```
# Define the columns to be clustered by subsetting the data
clust data Dem = house votes Dem[, c("aye", "nay", "other")]
                                                                      1. By placing the set of data we want
                                                                        after the comma, we tell R we're
                                                                        looking for columns
# Run an algorithm with 2 centers
                                                                      2. kmeans uses a different starting
set.seed(1)
                                                                        data point each time it runs. To
                                                                        make the results reproducible
kmeans obj Dem = kmeans(clust data Dem, centers = 2,
                                                                        make R start from the same point
                              algorithm = "Lloyd")
                                                                        every time with set.seed()
                                                                      3. We're not specifying the number
# What does the new variable kmeans obj contain?
                                                                        of iterations so R defaults to 10
kmeans obj Dem
                                                                      4. We'll see that kmeans produces a
                                                                        list of vectors of different
# View the results of each output of the kmeans
                                                                        lengths. As a result, we cannot use
# function
                                                                        the View () function
head (kmeans obj Dem)
```



#### **Step 2: run k-means**





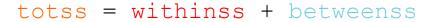
#### kmeans outputs

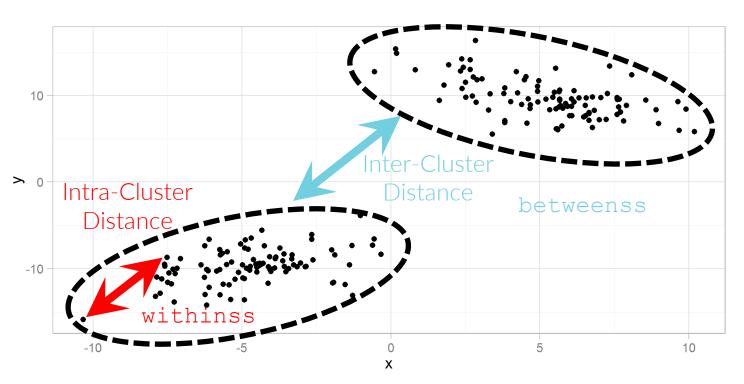
- cluster: a vector indicating the cluster to which each point is allocated
- centers: a matrix of cluster centers
- totss: the total sum of squares (sum of distances between all points)
- withinss: vector of within-cluster sum of distances, one number per cluster
- tot.withinss: total within-cluster sum of distances, i.e. sum of withinss
- betweenss: the between-cluster sum of squares, i.e. totss tot.withinss
- size: the number of points in each cluster

To learn more about the kmeans function run ?kmeans



#### Intra vs. inter-cluster distance





#### Step 3: visualize plot

```
# Tell R to read the cluster labels as factors so that ggplot2 (the
# graphing package) can read them as category labels instead of
# continuous variables (numeric variables).
party_clusters_Dem = as.factor(kmeans_obj_Dem$cluster)

# What does party_clusters look like?
View(party_clusters_Dem)
View(as.data.frame(party_clusters_Dem))

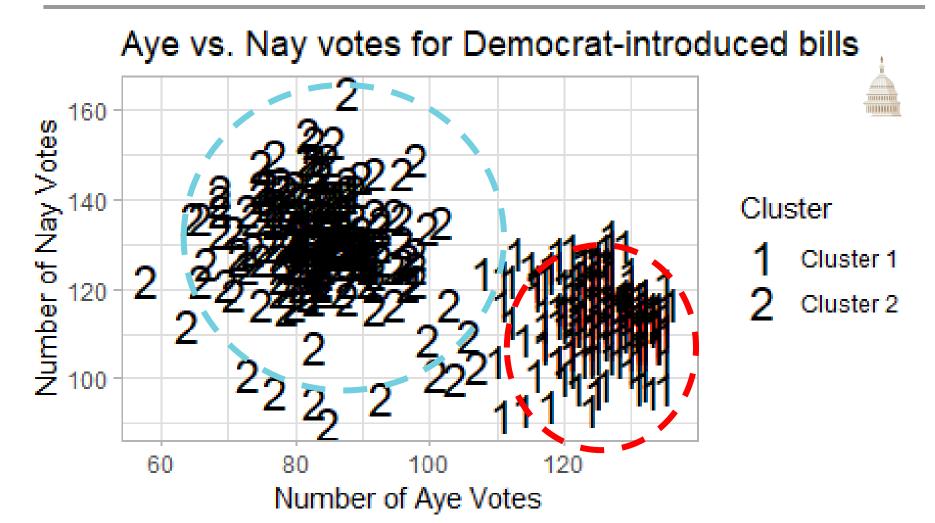
# Set up labels for our data so that we can compare Democrats and
# Republicans.
party_labels_Dem = house_votes_Dem$party
```



### **Step 3: visualize plot**



#### Step 3: visualize plot





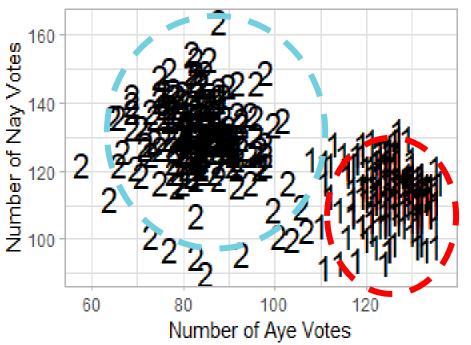
#### Step 4: analyze results



# What can we infer about the different clusters?

- Two groups exist
- Algorithm identifies voting patterns

#### Aye vs. Nay votes for Democrat-introduced bills



#### Cluster

- 1 Cluster 1
- 2 Cluster 2

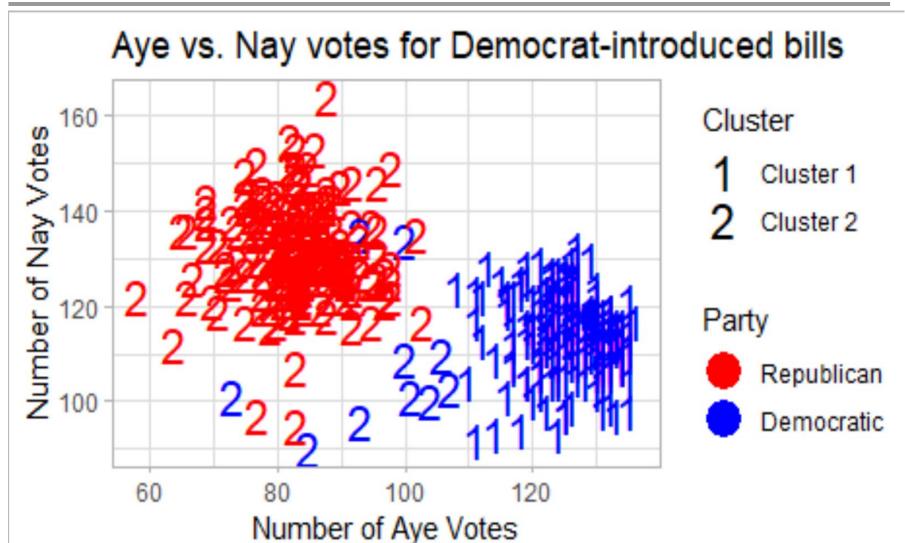


#### **Step 5: validate results**

```
Script
 ggplot(house votes Dem, aes(x = yea,
                               y = nay
                               color = party labels Dem,
                               shape = party clusters Dem)) +
   geom\ point(size = 6) +
   ggtitle ("Aye vs. Nay votes for Democrat-introduced bills")
                                                                                Cosmetics layer
   xlab("Number of Aye Votes") +
   ylab("Number of Nay Votes") +
   scale shape manual(name = "Cluster",
                       labels = c("Cluster 1", "Cluster 2"),
                       values = c("1", "2")) +
   scale color manual(name = "Party",
                       labels = c("Democratic", "Republican"),
                       values = c("blue", "red")) +
   theme light()
```



#### **Step 5: validate results**





#### **Step 6: interpret results**



- Diffuse among Democrats
- Republicans more dense
- Can gauge "outliers"
- Can see the polarization between the two political parties 5

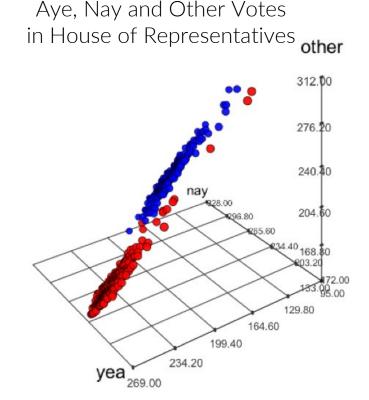
#### Aye vs. Nay votes for Democrat-introduced bills 160 Cluster Nay Votes Cluster 1 140 Cluster 2 Number 0 120 -Party Republican Democratic 100 120 Number of Aye Votes

Outliers?



## Clustering vs. visualizing

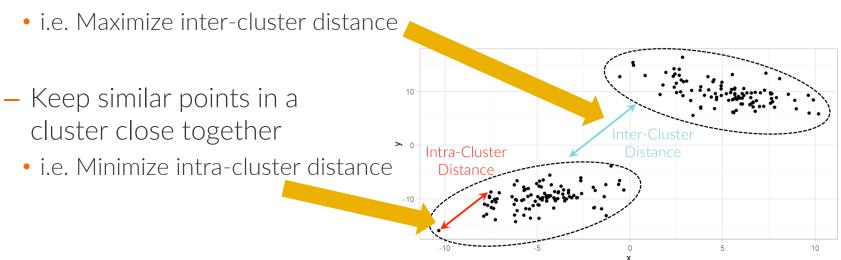
- Clustering is more powerful than the human eye in 3D
- Clustering mathematically defines which cluster the peripheral points should be in when it's not obvious to the human eye
- Clustering is helpful when many dimensions / variables exist that you can't visualize at once
  - Whiskey similarity example from classification lecture





## How good is the clustering?

- Goals of clustering:
  - Maximize the separation between clusters





## How good is the clustering?

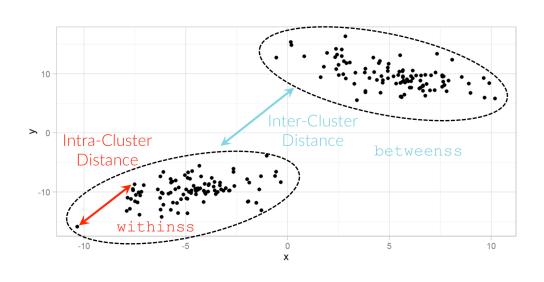
#### Assessing how well an algorithm performs

- Look at the variance explained by clusters
  - In particular, the ratio of inter-cluster variance to total variance
- How much of the total variance is explained by the clustering?

#### Variation explained by clusters

=

inter-cluster variance / total variance





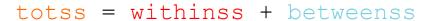
#### kmeans outputs

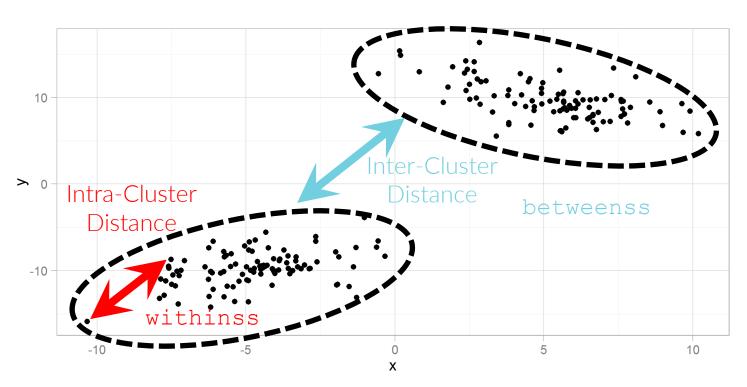
- cluster: a vector indicating the cluster to which each point is allocated
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- tot.withinss: total within-cluster sum of distances, i.e. sum of withinss
- betweenss: the between-cluster sum of squares, i.e. totss tot.withinss
- size: the number of points in each cluster

To learn more about the kmeans function run ?kmeans



#### Intra vs. inter-cluster distance



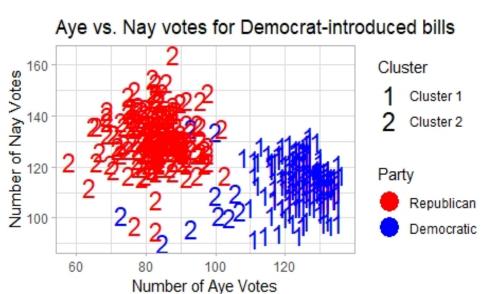




## How good is the clustering?

```
Script
# Inter-cluster variance,
  "betweenss" is the sum of the
 distances between points from
 different clusters
num Dem = kmeans obj Dem$betweenss
# Total variance
 "totss" is the sum of the distances
# between all the points in
# the data set
denom Dem = kmeans obj Dem$totss
# Variance accounted for by
# clusters
var exp Dem = num Dem / denom Dem
var exp Dem
[1] 0.7193405
```







## How good is the clustering?

#### How do we choose the number of clusters (i.e. k)?

- It's easier when the number of clusters is known ahead of time, but what if we don't know how many clusters we should have?
- Since different starting points may generate different clusters, we need a way to assess cluster quality as well.



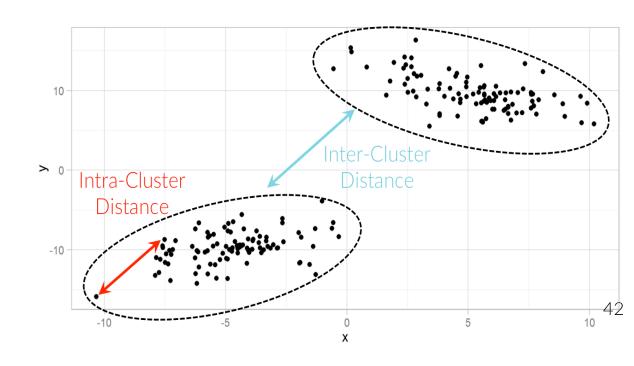
#### How to select k: two methods

#### 1. Elbow method

- Computes the percentage of variance explained by clusters for a range of cluster numbers
- Plots a graph so results are easier to see
- Not guaranteed to work! It depends on the data in question

#### 2. NbClust

 Runs 30 different tests and provides "majority vote" for the best number of clusters (k's) to use

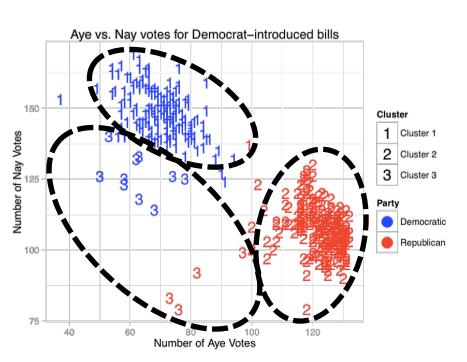




#### Elbow method: measure variance

```
# Run algorithm with 3 centers
                                      Script
set.seed(1)
kmeans obj Dem = kmeans(clust data Dem,
                         centers = 3,
                     algorithm = "Lloyd")
# Inter-cluster variance
num Dem = kmeans obj Dem$betweenss
# Total variance
denom Dem = kmeans obj Dem$totss
# Variance accounted for by clusters
var exp Dem = num Dem / denom Dem
var exp Dem
[1] 0.7949741
```





#### Automating a step we want to repeat

- We want to repeat the variance calculation from the previous slide for several numbers of clusters automatically
- We can create a function that contains all the steps we want to automate

function(data, item to iterate through)



#### Automating a step we want to repeat

```
# The function explained variance wraps our code from previous slides. Script
explained variance = function(data in, k(
  # Running k-means algorithm
 set.seed(1)
 kmeans obj = kmeans(data in, centers = k,
                      algorithm = "Lloyd")
  # Variance accounted for by clusters
 var exp = kmeans obj$betweenss /
           kmeans obj$totss
  var exp
```

- 1. A new variable is created and set equal to our function()
- 2. The commands inside the function are wrapped in curly braces {}
- 3. Inside the parentheses, we specify the variables that the user will input and that will then be used inside the function where they appear



#### Automating a step we want to repeat

```
Script
# Recall the variable we are using for the
# data that we're clustering.
clust data Dem = house votes Dem[, c("aye", "nay", "other")]
View(clust data Dem)
                                                               1. sapply() applies a function to a
# The sapply() function plugs several values
                                                                 vector
# into explained variance.
                                  Function we create
                                                               2. We have to tell sapply () that
explained var Dem = sapply(1:10, explained variance,
                                                                 the we want the
                                data in = clust data Dem)
                                                                 explained variance function
                                                                 to use the clust data data
View (explained var Dem)
                                                               3. Next. we create a data frame that
                                                                 contains both the new variance
# Data for ggplot2
                                                                 variable (explained var Dem)
elbow data Dem = data.frame(k = 1:10,
                                                                 and the different numbers of k
                                  explained var Dem)
                                                                 that we used in the previous
View (elbow data Dem)
                                                                 function (1 through 10)
```



### Elbow method: plotting the graph

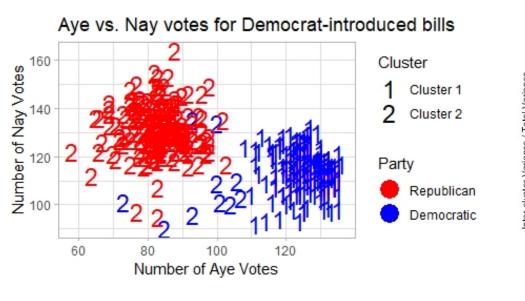




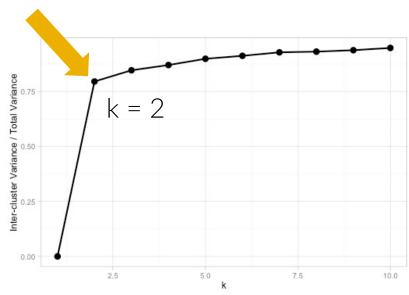
#### Elbow method: measure variance

# Looking for the kink in graph of inter-cluster variance / total variance









Elbow method



There are a number of ways to choose the right k.

NbClust runs 30 tests and selects k based on majority vote

```
• Library: "NbClust"

Functions: "NbClust"
```

```
NbClust(data, max.nc, method = "kmeans")
```

#### Inputs:

- data data array or data frame
- min.nc / max.nc minimum/maximum number of clusters
- method "kmeans"
- There are other, more advanced arguments that can be customized but are outside of the scope of this course and are note necessary to for NbClust to work



```
# Install the package.
install.packages("NbClust")
library(NbClust)

# Run NbClust.
nbclust_obj_Dem = NbClust(data = clust_data_Dem, method = "kmeans")

# View the output of NbClust.
nbclust_obj_Dem

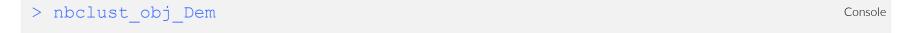
# View the output that shows the number of clusters each
# method recommends.
View(nbclust_obj_Dem$Best.nc)
```

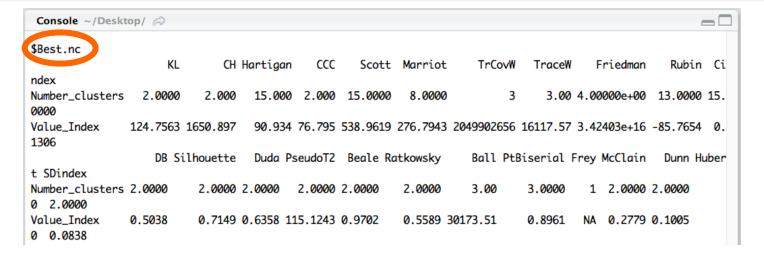


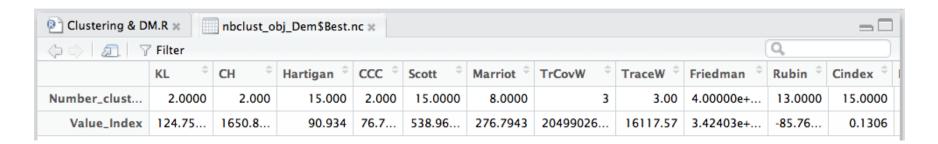
Note: additional information appears; the above information is most relevant to us for now



- nbclust obj Dem shows the outputs of NbClust
  - One of the outputs is Best.nc, which shows the number of clusters recommended by each test



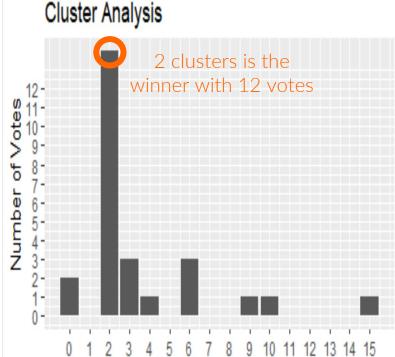




 We want to visualize a histogram to make it obvious how many votes there are for each number of clusters



```
# Subset the 1st row from Best.nc and convert it
                                                      Script
# to a data frame, so ggplot2 can plot it.
freq k Dem = nbclust obj Dem$Best.nc[1,]
freq k Dem = data.frame(freq k Dem)
View (freq k Dem)
# Check the maximum number of clusters.
max(freq k Dem)
# Plot as a histogram.
ggplot(freq k Dem,
       aes(x = freq k Dem)) +
  geom bar() +
  scale x continuous (breaks = seq(0, 15, by = 1)) +
  scale y continuous (breaks = seq(0, 12, by = 1)) +
  labs(x = "Number of Clusters",
       y = "Number of Votes",
       title = "Cluster Analysis")
```



Number of Clusters



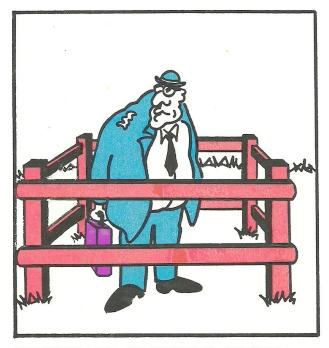
#### **Application of results**

- If you're a lobbyist, which congressperson can you influence for swing votes?
- If you're managing a campaign and your competitor is always voting along party lines, how can you use that information?
- If your congressperson is not an active voter, is she representing your interests?
- What do the voting patterns look like for Republican-introduced bills?



### Implications of results

- Could see differences between the patterns of Reb lead bills and Democrat lead bills
- Could provide information on congressmen that might be see has swing votes.



DURLINGTON WAS AN EXPERT IN HIS FIELD.

UNFORTUNATELY, HIS FIELD WAS A TEN FOOT
SQUARE PLOT OF PASTURE IN IOWA.



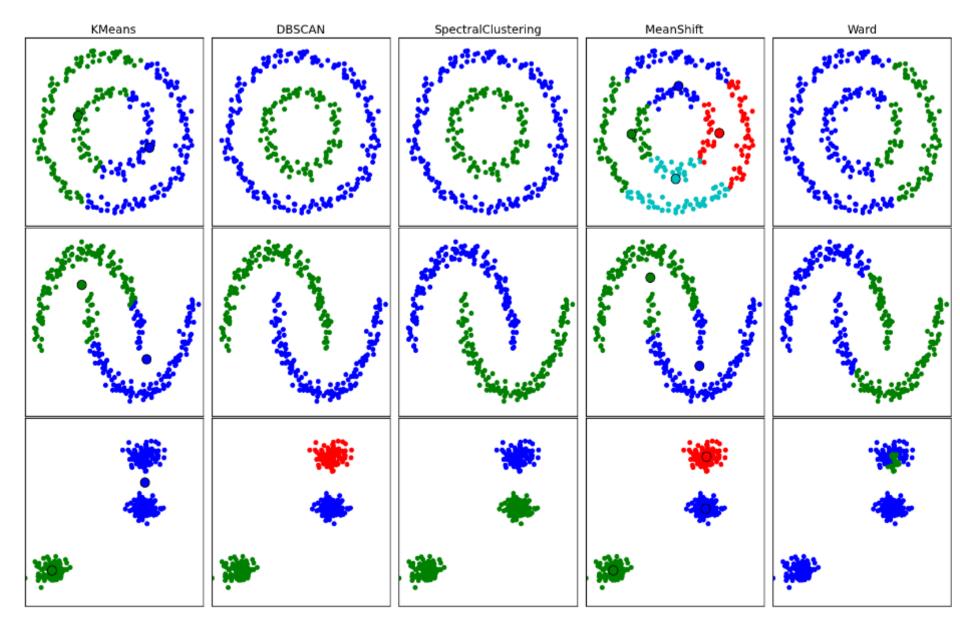
#### **Limitations of results**

- We are assuming that the patterns correspond with the same bills being voted on perhaps some Congressmen have the same number of 'aye' and 'nay' votes, but voted on different bills
- Network analysis can help determine additional connections between Congressmen
- We haven't taken extenuating factors into account political initiatives, current events, etc.

This is a preliminary analysis that gives us initial insights and can help us direct further research

#### The good, bad, and evil

- The good and bad
  - + cheap NO LABELS, labels are expensive to create and maintain
  - +/- clustering always works
  - Many methods to choose from and knowing the right one can be nontrivial and the differences between many are almost zero, so you need to understand what you're doing
- The evil
  - Curse of dimensionality
  - Clusters may result from poor data quality
  - Non-deterministic (e.g. k-means) subject to local minimum. Since it works with averages, k-means does not get much better with Big Data (marginal improvements)
  - Non spherical data may result in poor clustering (depending on method used)
  - Unequal cluster sizes may result in poor clustering (depending on method used)



#### The good, bad, and evil

- Analysts need to ask the following questions
  - Do you want overlapping or non-overlapping clusters?
  - Does your data satisfy the assumptions of the clustering algorithm?
  - How was the distance measure identified?
  - How many clusters and why? Identifying the number of clusters is a difficult task if the number of class labels is not known beforehand
  - Does your method scale to the size of the data?
  - Is the compute time congruent with the temporal budget of your business need (i.e. do you get answers back in time to make meaningful decisions)