

Templates guide for DPost

1. Template may contain plain text or HTML , in any case the template file extension should be **dpt.html**
2. First line in template is not a part of e-mail body. It is a subject line.
3. Plain text templates will be recognized as such automatically, if <HTML, <BODY, <TABLE tags are absent in the template text.
4. Avoid usage of <DIV tags and any modern tricks of HTML language, avoid javascript, even if it hurts your self-esteem!

The reason: many e-mail clients are not clever enough to show such HTML correctly.
You may be surprised to see your perfect Mozilla HTML looking **ugly** in Outlook client.

For that reason, example templates use simple HTML tags: TABLE, TR, TD and inline CSS styles.

K.I.S.S. rule must be preserved to avoid problems. (http://en.wikipedia.org/wiki/KISS_principle)

5. Template editor must support UTF-8 encoding , please save templates only in UTF-8 format.

Example editors with such support are:

- Notepad (Microsoft Windows, starting from XP) (Save As UTF-8)
- Notepad ++ (<http://notepad-plus-plus.org/>) (Microsoft Windows) (See Encoding tab in the editor)
- A lot of Linux editors

- 6.Images in template represented as links to remote images. Please save images at your site, or at any place accessible from the internet.

Use .PNG/ .JPG/ .GIF images and make them as small-size as possible to download them quickly!

- 7.Save templates with name, that contains e-mail subject, this is for your convenience

- 8.Name format is strict and contains 3 variable parts: <subject>-<language>-<region>.dpt.html
"- " is important between variable parts. A part itself must not contain "- " sign itself. It may contain letters(a-z) or numbers(0-9) or "_ " sign.

Examples of good template names:

forgot_password_reminder-en-US.dpt.html
order_received_branch_3-en-US.dpt.html

Examples of bad template names: See in **red** what is wrong

forgot_password_reminder-en-US.dpt.**txt**
forgot_password_reminder-en-US.**dpta**.html
forgot-password-reminder-en-US.dpt.html

- 9.DPost loads templates on very start, so to add new template you have to restart DPost

- 10.When you created new template, be sure it is loaded. See log file if you have any doubt.