

# Billie Mallady

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## Full Stack Software Engineer

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### WORK EXPERIENCE

#### Grace Health - Full Stack Software Engineer

Oct 2023 - Current | *Battle Creek, MI*

- Develop, Deploy, Maintain and Train on Typescript & React applications, such as a mass communication application reaching 30k+ patients monthly.
- Engineer solutions using Microsoft Power Platform, such as a specialized Document Approval automated workflow that slashed approval times by 80%.
- Expert in leveraging, writing, testing and securing RESTful APIs with Go to automate routine tasks as well develop web applications.
- Utilize Python for ETL in a sensitive data environment
- Deploy applications in an Azure cloud environment or using Docker on Virtual Machines

#### Ozinga - Junior Software Engineer

Aug 2021 - Jan 2022 | *Mokena, IL*

- Accelerated quote generation by 50% through the development of efficient Salesforce applications using JavaScript.
- Delivered expert Tier 3 support for Salesforce applications, ensuring seamless operations and quick resolution of complex technical issues.
- Designed and implemented advanced reporting tools and custom widgets using Lightning Web Components.

#### Ozinga - Application Support Specialist

May 2021 - Aug 2021 | *Mokena, IL*

- Utilized Python to automate receipt rebates, netting the company over \$200k+ in savings.
- Delivered Tier 2 and Tier 3 support for Salesforce applications, ensuring robust performance and resolving complex technical challenges.

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### EDUCATION

#### Arizona State University, Ira A. Fulton School of Engineering -

Bachelor of Science, Information Technology

2019 - 2023, 3.5 GPA (Cum Laude)

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### SKILLS

- Go
- React
- Node.js & Express
- Python
- API Development, Debugging and Testing