# Mr. William Mantly

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Well qualified CompTIA A+ certified technician with over 15 years of experience in a wide and varying range of technology including security, networking and end user support. Seeking new career in programing.

## **Technology Skills**

Programming: Python(Django), PHP(versions 4 and 5), JavaScript(NodeJS, express and jQuery), HTML, bash, CSS

Operating Systems: MS Windows (2000, XP, 2003, Vista, 7, 2008), Unix/linux, Virtual box and VMware

**Security:** PGP, True crypt, ACL, Fire walls, Proxy cards, Best user policies and practices

Networking: TCP/IP, IPv4/5, Ethernet, WiFi, Cisco internetworked routers/switches, VoIP, SIP

**Code Projects**, samples and links can be found at http://www.wmantly.info

# **Relevant Experience**

## ITRS America: Support desk, January 2014 – October 2104

- Working with clients to meet there support and development needs in Windows and \*nix environments.
- Tracking issued from start to finish, flowing the flow from dev to Q&A and back to support.
- Writing modules and updating internal projects. Creating JS UI additions for our 'new technology'.

## Unique Systems INC.: System Admin, November 2010 – July 2012

- Manage internal VoIP/video network including hardware from Tandberg, Polycom, APC and Dell.
- Manage Cisco switches and routers at over 140 remote sites.
- Manage Windows server 2000/2003, Windows Active Directory, and Linux servers.
- Configured and managed Nagios on over 1000 monitored nodes.
- Provide end user support and training; on site, via phone and internal video network.

## NYC Department of Education: Tech Support/Junior Network Administrator, October 2004 - June 2005

- Designed and implemented network plans for classrooms and tech-labs using Cisco switches and routers, VLANs and Windows Active Directory.
- Provided technical support and training to network user-base, including teachers and students.

#### Freelance IT: 2004 – Present

• Support and training for technology related needs, including but not limited to; Hardware and software, networking, printing, data backup, restoration and security, as well as other unique needs.

### Education

**Byte Academy,** 2014-2015: 12-week intensive coding boot camp teaching full-stack financial programming. Focus on carrying application ideas to execution within Python's Django web-framework according to clean and elegant OO-design principles

R. Mckee Technical High School, 2001-2005: Cisco Networking Academy.

#### **Activities**

Boy Scouts of America, 1996-2005: Completed all requirements for rank of Eagle Scout.

Cisco Academy Award: Best student 2002, 2003, 2004.

Parent, 2012-present: Two offspring.