

William Dane

willmdane@gmail.com

(704) 562-3368

7809 Dunoon Lane, Charlotte, NC 28269

Eager, conscientious employee with demonstrated success in customer service, organization, and colleague training and management. Excellent oral and written communications skills.

Technical Skills:

- Proficient in:
 - HTML
 - CSS (Vanilla, Bootstrap, Bulma)
 - JavaScript
 - Moment.js
 - jQuery
 - Local Storage
 - Server-side APIs & Ajax

Portfolio:

- Getaway Planner
 - Utilizes HTML, Bulma, jQuery and Ajax to search several APIs by city and state to return popular restaurants, breweries, and an 8 day forecast in the area defined by the users search.
 - https://wmdane.github.io/getaway_planner/
- Work-day Scheduler
 - Uses HTML, Bootstrap, and Javascript to dynamically generate a 9-5 day planner that can be filled with daily notes for the day which can then be saved into local storage.
 - https://wmdane.github.io/work_day_scheduler/
- Weather App
 - Uses HTML, Bootstrap and Vanilla CSS, jQuery, and Ajax to return an up-to-date weather forecast in a searched city as well as a 5-day forecast for that area.
 - https://wmdane.github.io/weather_app

Employment

- PIC, Trainer, and Customer Service Representative. **Jimmy Johns LLC.** (January 2016 - March 2016 & January 2017 - Present)
 - Serve as a team leader or Person in Charge (PIC) when normal management is unavailable
 - Communicate daily goals and mandates from general and area managers to team members to ensure goals are achieved
 - Foster a welcoming and inviting community for customers, both in store and during delivery interactions
 - Help train new hires and make sure that franchise-wide goals and expectations are understood and met
 - Fulfill cash and credit/debit transactions with customers; count money drawers and complete online accounting record at shift change; and courier large amounts of cash to and from the bank to complete change orders
 - Maintain business records at end of business day to ensure that quotas are met and the store operates smoothly on a shift-to-shift basis
- Construction Assistant. **Whitley Construction LLC.** (May 2015 - August 2015)
 - Assisted tradespeople on luxury home construction sites by carrying materials, cleaning sites, and doing minor carpentry under direct supervision
 - Couriered money, keys, and documents between various worksites

Education

- UNCC Coding Bootcamp via Trilogy: Full-stack Web Development (October 2020 - January 2021)
- LearnTEFL: 150 Hour TEFL/TESOL Course Certification (October 2018)
- University of North Carolina at Greensboro: B.A. in International Global Studies, Concentration in Asian Studies; History Minor (December 2016)
- Study abroad: Kyoto, Japan (March 2016 - August 2016)

References

- Matthew Sahr, Former General Manager, Jimmy Johns LLC.

- matthewsahr@gmail.com
 - (980) 275-2684
- Mike Stout, Franchise Area Manager, Jimmy Johns LLC.
 - mike@jjnc.net
 - (704) 488-1051