

William Wassmann

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Professional Overview

Software Engineer with 2+ years experience in developing, testing, and maintaining stable, scalable, and secure automated financial systems. Specializations in UX/UI integrations, platform upgrades, and data retrieval and manipulations.

Skillset

Languages	Web Development	Databases	Management
C#	React	MySQL	Git
Javascript	NodeJS	MongoDB	Visual Studio
Python	HTML/CSS	Kusto	Agile/Kanban

Work Experience

BillGO, Inc | Redmond, WA

September 2021 - November 2023

Software Engineer:

- Redesigned data updating system end to end which improved processing speed by 500%.
- Built filtration functionality in DevOps which improved internal and external error visibility.
- Advocated for and built dynamic UI controls improving tooling efficiency and readability.
- Performed data integrity reviews to prevent mishandling customer-facing bill data.
- Built end to end several eBill Integrations supporting 40,000+ users resulting in an ~88% eBill presentation success rate.

Trainer/Mentor:

- Streamlined onboarding system reducing developer device activation from 1 week to 1 day
- Redesigned training curriculum which reduced developer spin-up time from several months to a few weeks.
- Lead Office Hours 3x per week for 14 months which encouraged cross-team knowledge share and collaboration.

Triage Team Lead:

- Monitored over 30,000 billers resulting in a targeted increase of error visibility.
- Investigated errors and made high impact decisions daily which improve network health by 25% over 6 months.
- Liaised with customer-facing accounting teams which resulted in instant error visibility and repair.
- Delegated and escalated error fingerprints to developers for efficient surgical repair.

Education

University of Washington, Seattle WA 2021, Coding Bootcamp

University of Washington, Seattle WA, 2012, Bachelor of Theatre Arts