WADI NASSIR

Strong IT background, strong interpersonal skills and ability to speak five languages.

4 675-121-449

@ linkedin.com/in/wadinassir

@ wadi.nassir@gmail.com

♀ Barcelona, Spain



SUMMARY

Result-orientated Project Coordinator with nearly 3 years of experience covering project management lifecycle, planning, developing, implementing and supporting IT Network infrastructure teams in AMER, EMEA and some of APAC. A fast and eager learner, I am detail oriented and able to adapt to changing project requirements quickly to meet business goals.

PROFESSIONAL EXPERIENCE

Risk Analyst

SeQura

iii 01/2023 - Present

Parcelona, Spain

I do daily Data Analysis and Risk Management, in order to come up with patterns to make decisions based on the company Risk Tolerance.

- I am the only member of Risk Team in charge of an emerging market being explored carefully and with constant process adaptation
- In contact with end-users as much as needed in order to get their feedback on time and help them try our solution.

Project Coordinator

Colt Technology Services

Colt is a Network infrastructure company, offering data center services and other tech services

- In charge of Network Infrastructure installation projects and network expansion, dealing with technical issues that can occur during the project lifecycle that can put us out of the critical path.
- Monitoring installation steps with specialist teams, during each and every step to meet the promised delivery date and avoid delays.
- Solutions proposed in case technology change is required during installation.
- Weekly updates with involved parties and stakeholders.

Service Desk Analyst

PageGroup

PageGroup is a recruiting company that hires over 9.000 a year, executives, engineers and others.

 Dealing with end user's issues, issues related to Microsoft Office, Office 365, Windows XP, Customer requests, Identity management through Active Directory updates/changes.

Service Desk Analyst

Computacenter

Computacenter is an IT infrastructure services firm that offers security solutions, cloud services, datacenter and others

 Dealing with remote access issues and application virtualization, Citrix XenApp and receiver, as well as issues related to the hosted apps for 8 big clients as Shared Services Specialist (Airbus, General Electric, Sanofi Pasteur, Barclays, BMW, Emery Oleo chemicals) and others.

TECHNICAL SKILLS

Project Management			nt Agile
IIRA	VB	UML	
ss	Java	ITIL	Citrix
. (CSS	HTML	
	SS	ss Java	ss Java ITIL

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EDUCATION

PMI Ready

PUE

IT Systems and Network

Institute of Applied Technologies, Casablanca, Morocco

High school degree

Taha Husein

06/1999 - 07/2003 ♥ Casablanca,

LANGUAGES

English	Fluent
French	Native
Arabic	Native
Spanish	Fluent
German	Basic