SAMUEL WEKESA

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Summary

I'm a passionate data analyst who uses statistical knowledge to tell stories that drive change in various fields. I turn raw data into actionable insights, from data collection to data presentation, I'm well versed. Beyond work, I'm amateur Chess player.

Technical Skills

Some of my skills include ;

- Data visualization - using Excel, Tableau
- Data analysis – using SPSS, STATA, Excel, SPSS, STATA, SQL, Python or Rstudio
- Report Writing -   Word or latex
- Programming Languages – C, C++, Java, Python, R

Education

MMUST
(B.Sc. Applied Statistics with Information technology) (2018 - 2023)

Kamusinde High School (KCSE)   Grade B -   2017

Other Certificates

- **Coursera –** Diploma in Warehouse management - 2023
- **Corporate Finance Institute -** Certificate in Data Science - 2022
- **Kakamega School of Professional Studies -** Statistical Package for Social Studies - 2019
- **Masinde Muliro University -** "The Virtues Project ™ International " – 2018
- **Center for Study of Adolescence -** Trained on Adolescent Reproduction health and HIV/AIDS - 2017

Work Experience

Seasonal Freelancer (Nov 2021 –To date)

I work as a freelancer / Ghostwriter where my work ranges from :
- data collection,
- data analysis and creating dashboards ,
- programming among others.
- Tutor

Customer Service Rep   (Aug 2022 – Apr 2023)
NMHL (Thika, Nairobi)

As a CSR , my role included ;
- Handling Inquiries: Involve providing information about products, services, prices, promotions, or any other relevant information Concerning Muthokinju Paints.
- Fixing minor Computer issues.
- Resolving Issues: Listening to customer concerns, investigate problems, and find appropriate solutions to ensure customer satisfaction.
- Providing Product Knowledge: Having a good understanding of the products and services offered to effectively assist customers and make appropriate recommendations.

- Upselling and Cross-selling: This involves upselling by suggesting higher-value and premium options, as well as cross-selling by recommending related or complementary items to enhance the customer's shopping experience
- Building Customer Relationships: This aims to create a friendly and welcoming environment, provide personalized service, and foster customer loyalty through exceptional service experiences.

Data analyst Intern (May 2022 – Aug 2022)
Logistify ai (Donholm, Nairobi)

As an intern, my task included ;
- Inventory Analysis: Analyze warehouse inventory data to optimize stock levels, reduce carrying costs, and ensure efficient space utilization. Identify fast-moving and slow-moving items, analyze stock turnover rates.
- Warehouse Efficiency Analysis: Analyzing key performance metrics such as order fulfillment rates, picking and packing accuracy, and cycle times. Identify bottlenecks, process inefficiencies, and areas for improvement
- Order Fulfillment Analysis: Analyze order data to monitor and improve order fulfillment processes. Identify order picking patterns, packing efficiency, and order accuracy to streamline operations, reduce errors, and enhance customer satisfaction.

- Utilize data-driven approaches to determine the most efficient placement of goods, reduce travel distances, and minimize handling time.
- Return Management: Analyze data related to returned goods, including reasons for returns, product condition, and customer feedback. Identify opportunities to reduce returns, improve product quality, and enhance customer satisfaction
- Reporting and Visualization: Prepare reports and visualizations to communicate warehouse performance metrics, trends and insights
- Data analysis

Enumerator (Jun 2019 – Sep 2019)
Kenya National Bureau of Statistics (Huruma, Nairobi)

- Conducted face-to –face interviews with respondents
- Administered questionnaires.
- Using CAPI to capture data and transmit to central database in real time.
- Educating the society the need for census

REFFERALS
Available on request