

ADE NAUFAL RIANTO

Network Engineer | Network Operations | High Availability & Secure Connectivity

Jakarta / West Java, Indonesia

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PROFESSIONAL SUMMARY

Network Engineer with 7+ years of experience in IT and telecommunications environments, specializing in routing, switching, WAN, and IP-based network infrastructure. Proven expertise in designing, implementing, monitoring, and troubleshooting enterprise and service provider networks. Strong capability in maintaining high availability, performance, and security in mission-critical environments. Juniper-certified professional with solid operational and analytical skills.

CORE TECHNICAL SKILLS

- Network Design & Operations
- Routing & Switching (BGP, OSPF, IS-IS)
- WAN, LAN, VPN, MPLS
- Juniper JunOS (MX, EX, SRX Series)
- High Availability & Load Balancing
- VLAN, STP, RSTP, MSTP, MC-LAG
- Firewall & Network Security
- IPv4, IPv6, IP Addressing & Subnetting
- Network Monitoring (SNMP, Syslog, NTP)
- Troubleshooting & Incident Management
- Network Documentation & Topology Diagram

PROFESSIONAL EXPERIENCE

Network Engineer

PT NEC Indonesia – South Jakarta, Indonesia

Feb 2023 – Dec 2025

- Design, implement, and maintain LAN, WAN, and VPN network infrastructures
- Configure, manage, and troubleshoot routers, switches, and firewalls
- Monitor network performance to ensure high availability, reliability, and security
- Handle network incidents, root cause analysis, and change management activities
- Coordinate with internal teams and clients for on-site technical support
- Develop and maintain network documentation, configurations, and topology diagrams

IT Support Technician

PT NEC Indonesia – South Jakarta, Indonesia

Apr 2018 – Feb 2023

- Provided daily technical support for hardware, software, and network issues
- Installed, configured, and maintained PCs, laptops, printers, and peripherals

- Troubleshoot Windows OS and office productivity applications
 - Supported basic networking including LAN, Wi-Fi, and IP addressing
 - Managed IT support tickets, escalation processes, and asset documentation
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IT Consultant (Engineering on Site)

PT Kimia Farma Apotek – Bekasi, Indonesia

Apr 2018 – Sep 2021

- Delivered on-site IT support for retail pharmacy branches
 - Installed and maintained POS systems and branch network infrastructure
 - Troubleshoot internal applications and operational systems
 - Coordinated incident resolution with head office IT teams
 - Provided user training and ensured operational system stability
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Administration Project

PT Tirta Alam Segar (Wings Food) – Cibitung, Indonesia

Jan 2016 – Aug 2017

- Manage project administrative documentation and reports
 - Support coordination between project teams and related stakeholders
 - Monitor project progress and prepare periodic status reports
 - Handle document control, filing, and correspondence
 - Provide administrative support for on-site project operations
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EDUCATION

Bachelor's Degree in Computer Science

Universitas Bhayangkara Jakarta Raya

2017 – 2021

GPA: **3.59 / 4.00**

CERTIFICATIONS

- Juniper Networks Certified Specialist – Service Provider Routing & Switching (JNCIS-SP)
 - Juniper Networks Certified Associate – Junos (JNCIA – Junos)
 - Junior Web Developer – BNSP
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ADDITIONAL SKILLS

- Python (Basic)
 - PHP, MySQL
 - Linux (Basic)
 - Microsoft Office
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LANGUAGES

- Indonesian – Native
- English – Intermediate (TOEFL – Englishvit)