

Megan Wold

1715 E 5th St
Duluth, MN 55812
(701) 799-4886
meganrwold@gmail.com

EXPERIENCE

Starbucks; West Fargo, ND – Barista

November 2021 - August 2023

In a fast-paced environment, I excelled at taking orders, preparing quality drinks and food, and ensuring every customer felt welcomed through genuine connections. I maintained effective communication with colleagues to maximize efficiency, enabling seamless collaboration and ensuring smooth operations for exceptional customer experiences.

Yellow Bike Coffee; Duluth, MN – Barista

August 2024 - June 2025

Handcrafted coffee and espresso drinks are prepared with quality and consistency. Customer service includes taking orders, making recommendations, and handling transactions. Maintaining a clean, welcoming environment and restocking supplies ensure smooth operations in a fast-paced setting.

Buffalo Wild Wings; Duluth, MN – Server

June 2025 - Current

Preparing the dining area, seating customers in proper sections, answering questions about the menu and serving food while creating a positive and upbeat environment.

EDUCATION

West Fargo High School- High School Diploma

August 2019-May 2023

University of Minnesota-Duluth

Expected graduation year: 2027

Obtaining a bachelor's degree in Music with a minor in Business Administration

SKILLS

Graphic Design: Illustrator, photoshop

Creativity: With a graphic design major, brainstorming ideas for each project in order to have a high quality design.

Organization: Skilled in planning and organizing age-appropriate activities for children.

Active Listening: Exceptional attention to detail evidenced by accurate order-taking to ensure each Starbucks customer is happy.

Barista Experience: Being attentive to each recipe in order to ensure high quality drinks.

Communication: Honed through daily interactions with diverse customers at Starbucks, ensuring clear communication and excellent service delivery.

Critical Thinking: Demonstrated by efficiently addressing customer concerns at Starbucks and resolving issues to maintain high levels of customer satisfaction.

Customer Service: Created a welcoming environment to each Starbucks customer.

