Melissa Mackie

Full Stack Web Developer | Software Engineer

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TECHNICAL SKILLS

Creative: Figma, Adobe Creative Suite, Photography
Front End: React.js, Redux, Hooks, Context API, Jest, Cypress, Axios, JavaScript, HTML, CSS
Back End: Node.js, Express, SQL, Git CLI, GitHub, VS Code, Vercel, Heroku, Netlify, Sanity.IO
Additional: Agile Project Management, Algorithms, Architecture, Debugging, Deployment, Jira, Trello

PROJECTS

Github Usercard, *Front End Developer***|** GitHub | JSt | Axios | HTML | CSS
- Developed a social list usercard using the Github API, Axios, HTML and CSS.
- Worked independently to develop the user card to include basic user information within the deadline of the day's study project.

Web API, *Backend Developer-* | GitHub | Node.JS | Express | JS | CRUD | REST
- Developed a Web API using Node.JS, Express, server side routing, and express middleware, meeting the specifications listed below, API that has CRUD functionality for both `projects` and `actions`.
- This was an independent study where I was to work solo without any assistance from fellow students or staff other than for technical issues.

Secret Family Recipe Cookbook, *Frontend Developer-* React | HTML | CSS | JavaScript | GitHub
- Developed responsive website landing page using JavaScript with HTML and CSS
- Collaborated on React application for users to log and manage family recipes within a digital platform

EXPERIENCE

E&M Embroidery/Ham Gear, *Freelance Business Consultant*   02/2016-02/2020
- Created custom digital designs, logos, and business cards using Adobe Photoshop
- Volunteered and assisted with the cash register and customer purchase orders at SEA-PAC conventions annually
- Assisted with set up and teardown of the convention booth

Intermedia, *Billing Specialist*   02/2019 - 10/2019
- Reviewed financial billing statements, identified payment inconsistencies, and implemented solutions to correct
- Collaborated with approximately 3+ departments to facilitate telecommunication billing and financial services

World Travel Holdings, *Customer Service Representative*   12/2016 - 08/2017
- Handled inbound customer service and reservation calls to achieve high customer satisfaction metrics and team goals
- Accurately processed new vacation events and implemented changes to existing reservations as requested
- Collaborated with 4+ other departments and a variety of cruise lines to facilitate dream vacation experiences
- Managed multiple tasks using an internal customer database system, chat, and email platforms to engage customers

EDUCATION

BloomTech Institute of Technology, *Graduate, Full Stack Web Development*   2020 - 2022
Everest College, *Diploma of Massage Therapy*   2012 - 2015