

# Test 3

## LISTENING

### SECTION 1 Questions 1–10

Questions 1–3

Complete the form below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

Rented Properties Customer's Requirements	
Name:	Steven Godfrey
<i>Example</i> No. of bedrooms:	<i>Answer</i> four.....
Preferred location:	in the 1 ..... area of town
Maximum monthly rent:	2 £ .....
Length of let required:	3 .....
Starting:	September 1st

## Questions 4–8

Complete the table below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

Address	Rooms	Monthly rent	Problem
Oakington Avenue	living/dining room, separate kitchen	£550	no 4 .....
Mead Street	large living room and kitchen, bathroom and a cloakroom	£580	the 5 ..... is too large
Hamilton Road	living room, kitchen-diner, and a 6 .....	£550	too 7 .....
Devon Close	living room, dining room, small kitchen	8 £ .....	none

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Questions 9 and 10

Choose **TWO** letters, **A–E**.

Which **TWO** facilities in the district of Devon Close are open to the public at the moment?

- A museum
- B concert hall
- C cinema
- D sports centre
- E swimming pool

**SECTION 2      Questions 11–20***Questions 11–16**Complete the notes below.**Write NO MORE THAN TWO WORDS AND/OR A NUMBER for each answer.***THE NATIONAL ARTS CENTRE****Well known for:**                      **11** .....**Complex consists of:**              concert rooms

theatres

cinemas

art galleries

public library

restaurants

a **12** .....**Historical background:**              1940 – area destroyed by bombs1960s–1970s – Centre was **13** ..... and  
builtin **14** ..... – opened to public**Managed by:**                      the **15** .....**Open:**                                      **16** ..... days per year

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Questions 17–20

Complete the table below.

Write **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer.

Day	Time	Event	Venue	Ticket price
Monday and Tuesday	7.30 p.m.	'The Magic Flute' (opera by Mozart)	<b>17</b> .....	from £8.00
Wednesday	8.00 p.m.	<b>18</b> '.....' (Canadian film)	Cinema 2	<b>19</b> £ .....
Saturday and Sunday	11 a.m. to 10 p.m.	<b>20</b> '.....' (art exhibition)	Gallery 1	free

**SECTION 3      Questions 21–30**

*Questions 21–26*

*Choose the correct letter, A, B or C.*

## **Latin American studies**

- 21** Paul decided to get work experience in South America because he wanted
- A** to teach English there.
  - B** to improve his Spanish.
  - C** to learn about Latin American life.
- 22** What project work did Paul originally intend to get involved in?
- A** construction
  - B** agriculture
  - C** tourism
- 23** Why did Paul change from one project to another?
- A** His first job was not well organised.
  - B** He found doing the routine work very boring.
  - C** The work was too physically demanding.
- 24** In the village community, he learnt how important it was to
- A** respect family life.
  - B** develop trust.
  - C** use money wisely.
- 25** What does Paul say about his project manager?
- A** He let Paul do most of the work.
  - B** His plans were too ambitious.
  - C** He was very supportive of Paul.
- 26** Paul was surprised to be given
- A** a computer to use.
  - B** so little money to live on.
  - C** an extension to his contract.

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Questions 27–30

What does Paul decide about each of the following modules?

Write the correct letter, **A**, **B** or **C**, next to questions 27–30.

- |  |
|--|
| <p><b>A</b> He will do this.<br/><b>B</b> He might do this.<br/><b>C</b> He won't do this.</p> |
|--|

**Module**

- |           |                                 |       |
|-----------|---------------------------------|-------|
| <b>27</b> | Gender Studies in Latin America | ..... |
| <b>28</b> | Second Language Acquisition     | ..... |
| <b>29</b> | Indigenous Women's Lives        | ..... |
| <b>30</b> | Portuguese Language Studies     | ..... |

## SECTION 4      Questions 31–40

### Questions 31–34

Choose the correct letter, **A**, **B** or **C**.

### Trying to repeat success

- 31 Compared to introducing new business processes, attempts to copy existing processes are
- A more attractive.
  - B more frequent.
  - C more straightforward.
- 32 Most research into the repetition of success in business has
- A been done outside the United States.
  - B produced consistent findings.
  - C related to only a few contexts.
- 33 What does the speaker say about consulting experts?
- A Too few managers ever do it.
  - B It can be useful in certain circumstances.
  - C Experts are sometimes unwilling to give advice.
- 34 An expert's knowledge about a business system may be incomplete because
- A some details are difficult for workers to explain.
  - B workers choose not to mention certain details.
  - C details are sometimes altered by workers.



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Questions 35–40

Complete the notes below.

Write **ONE WORD ONLY** for each answer.

**Setting up systems based on an existing process**

**Two mistakes**

Manager tries to:

- improve on the original process
- create an ideal **35** ..... from the best parts of several processes

**Cause of problems**

- information was inaccurate
- comparison between the business settings was invalid
- disadvantages were overlooked, e.g. effect of changes on **36** .....

**Solution**

- change **37** .....
- impose rigorous **38** .....
- copy original very closely:
  - physical features of the **39** .....
  - the **40** ..... of original employees