



# OpenText™ Exstream™ *Ready for* Guidewire Accelerator for Personalized Policyholder Communications

## > Guidewire PartnerConnect™ Solution Overview

### The Insurer Challenge

Insurers need an efficient way to create and deliver personalized, consistent, omnichannel policyholder communications from within PolicyCenter for high-volume, on demand and interactive environments.

### The Solution: OpenText Exstream

Insurers use Exstream to create consistent, compliant, personalized communications from within an insurer's core administration systems: underwriting, policy issuance, billing, and claims management. It helps users leverage customer data within InsuranceSuite to generate omni-channel policyholder communications such as quotes, policy contracts and renewals, declaration pages, and dynamic multi-line policy statements.

### Solution Benefits

- Enterprise-class, omnichannel customer communications from within core insurance systems, available on public or private clouds or on prem from same code base.
- Faster time to market with new services and products
- Optimize customer touchpoints across all channels for frictionless engagement
- Reduce operational costs, streamline business processes, ideal for high-volume needs
- Easily meet changing government regulations and jurisdiction requirements in policyholder communications

### Integration Benefits

- Access to true enterprise-class customer communications from within core policy system
- Validated accelerators that provide samples for review to enable customization based on the customers' implementation of Guidewire. Speeds time to integration.
- Seamless user experience when generating interactive documents (from within Guidewire UI)



**GUIDEWIRE APPLICATION:**  
PolicyCenter

**VERSIONS SUPPORTED:**  
PolicyCenter v8 & v9

**GEOGRAPHIC REGIONS:**  
Worldwide

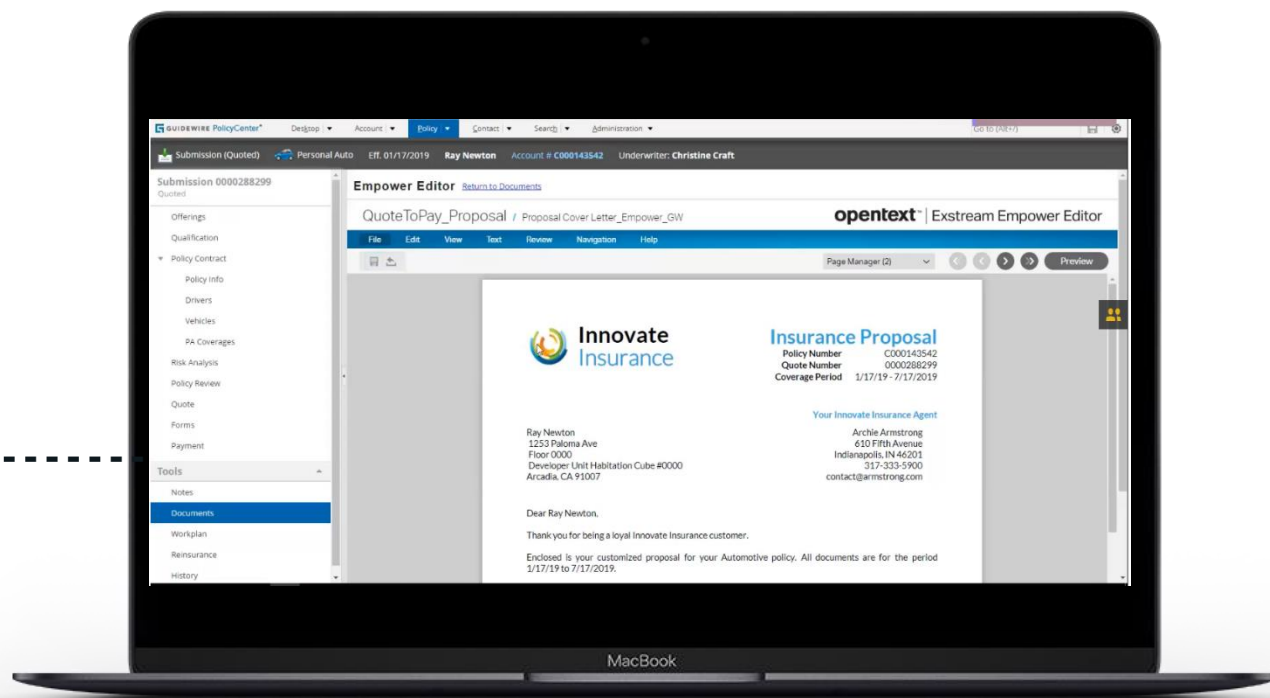
**LANGUAGES:**  
English, French, German,  
Spanish, Brazilian Portuguese  
For complete list, see Release  
Notes

**LINES OF BUSINESS:**  
All P&C lines of business

**[MARKETPLACE](#)**



Navigate what's next.



## About OpenText Exstream

OpenText Exstream helps insurers create remarkable customer experiences through the design and delivery of ultra-personalized, consistent, compliant, communications – delivered anytime, anywhere. Designed for omnichannel customer communication management (CCM), Exstream leverages data and content you already have, to transform typical customer communications into meaningful customer engagement.



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Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 380 insurers, from new ventures to the largest and most complex in the world, run on Guidewire. For more information, contact us at [info@guidewire.com](mailto:info@guidewire.com).