



OpenText™ Exstream™ *Ready for* Guidewire Accelerator for Personalized Claims Communications

> Guidewire PartnerConnect™ Solution Overview

The Insurer Challenge

Insurers need an efficient way to create and deliver personalized, consistent, omnichannel policyholder communications from within ClaimCenter for high-volume, on demand and interactive environments.

The Solution: OpenText Exstream

Insurers use Exstream to create consistent, compliant, personalized communications from within an insurer's core administration systems: underwriting, policy issuance, billing, and claims management. It helps users leverage customer data within PolicyCenter and ClaimCenter to generate omni-channel policyholder communications such as quotes, policy contracts and renewals, dynamic multi-line policy statements, and claims correspondence from FNOL-to Settlement.

Solution Benefits

Enterprise-class, omnichannel customer communications from within core insurance systems, available on public or private clouds or on prem from same code base.

Faster time to settlement, market new services and products

Optimize customer touchpoints across all channels for frictionless engagement

Reduce operational costs, streamline business processes

Ideal for high-volume needs, Exstream is the fastest production engine in the market

Easily meet changing government regulations and jurisdiction requirements in policyholder communications

Integration Benefits

- Access to true enterprise-class customer communications from within core claims system
- Certified accelerators that provide samples for review to enable customization based on the customers' implementation of Guidewire. Speeds time to integration.
- Seamless user experience when generating interactive documents (from within Guidewire UI)

Ready for
GUIDEWIRE
ClaimCenter 8.0 & 9.0

GUIDEWIRE APPLICATION:

ClaimCenter

VERSIONS SUPPORTED:

ClaimCenter v8 & v9

GEOGRAPHIC REGIONS:

Worldwide

LANGUAGES:

English, French, German,
Spanish, Brazilian Portuguese
See Release notes for full list.

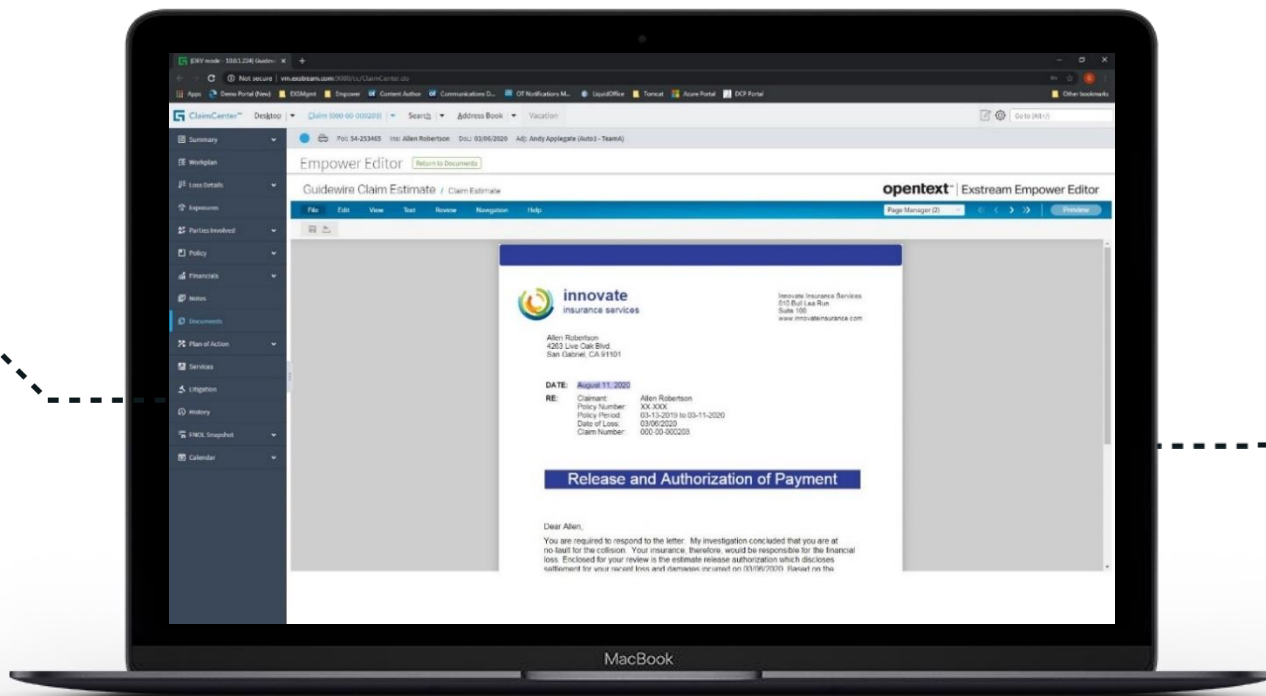
LINES OF BUSINESS:

All P&C lines of business

PRODUCT DEMO



Navigate what's next.



About OpenText Exstream

OpenText Exstream helps insurers create remarkable customer experiences through the design and delivery of ultra-personalized, consistent, compliant, communications – delivered anytime, anywhere. Designed for omnichannel customer communication management (CCM), Exstream leverages data and content you already have, to transform typical customer communications into meaningful customer engagement.



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Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 380 insurers, from new ventures to the largest and most complex in the world, run on Guidewire. For more information, contact us at info@guidewire.com.