

# WONCHAN CHOI

School of Information Studies  
University of Wisconsin-Milwaukee  
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# CURRICULUM VITAE

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## ACADEMIC APPOINTMENTS

|  |              |
|--|--------------|
| <b>Associate Professor</b> , School of Information Studies<br>University of Wisconsin-Milwaukee, Milwaukee, WI, USA                | 2024–present |
| <b>Assistant Professor</b> , School of Information Studies<br>University of Wisconsin-Milwaukee, Milwaukee, WI, USA                | 2018–2024    |
| <b>Affiliated Scientist</b> , Center for Aging and Translational Research<br>University of Wisconsin-Milwaukee, Milwaukee, WI, USA | 2018–2020    |
| <b>Visiting Assistant Professor</b> , School of Information Studies<br>University of Wisconsin-Milwaukee, Milwaukee, WI, USA       | 2017–2018    |
| <b>Postdoctoral Fellow</b> , The Business School<br>Worcester Polytechnic Institute, Worcester, MA, USA                            | 2015–2017    |
| <b>Graduate Assistant</b> , School of Information<br>Florida State University, Tallahassee, FL, USA                                | 2010–2015    |
| <b>Lecturer</b> , Librarian Certificate Program<br>Busan Women's College, Busan, Korea   | 2010         |

## EDUCATION

|   |      |
|---|------|
| <b>PhD in Information Studies</b><br>Florida State University, Tallahassee, FL, USA<br>Dissertation: <i>A new framework of web credibility assessment and an exploratory study of older adults' information behavior on the web</i> (recipient of the FSU CCI Outstanding Dissertation Award) | 2015 |
| <b>Master of Library and Information Science</b><br>Pusan National University, Busan, Korea<br>Thesis: <i>A study on the development of a model for the evaluation of electronic journals in university libraries</i> (recipient of the PNU Best Thesis Award in Social Sciences)             | 2008 |
| <b>Bachelor of Library and Information Science</b> (Magna Cum Laude)<br>Pusan National University, Busan, Korea   | 2003 |

## RESEARCH, SCHOLARSHIP, & PROFESSIONAL ACTIVITIES

**Research Interests:** Generative artificial intelligence (GenAI) literacy; credibility assessment of user- and AI-generated information, usability and accessibility of information retrieval systems for disadvantaged user groups

### Articles in Peer-Reviewed Journals

- [J22] Choi, W., & Lee, H. S. (2025). [Perceived importance and predictive power: Key criteria for judging information credibility on social Q&A platforms](#). *The Electronic Library*.
- [J21] Xie, I., Choi, W., Lee, H. S., Hong, B. H., & Wang, S. (2025). Investigating the interactions between individuals with disabilities and information retrieval systems: A review of help-seeking situations, search

- tactics, and design recommendations. *Journal of the Association for Information Science and Technology*. <https://doi.org/10.1002/asi.24997>
- [J20] **Choi, W.**, Bak, H., An, J., Zhang, Y., & Stvilia, B. (2025). [College students' credibility assessments of GenAI-generated information for academic tasks: An interview study](#). *Journal of the Association for Information Science and Technology*, 76(6), 867–883.  
\*Awarded the 2024 ASIS&T SIG AI Best Artificial Intelligence Published Paper Award.
- [J19] Xie, I., **Choi, W.**, Wang, S., Lee, H. S., Hong, B. H., Wang, N.-C., & Cudjoe, E. K. (2024). [Help-seeking situations related to visual interactions on mobile platforms and recommended designs for blind and visually impaired users](#). *Journal of Imaging*, 10(8), 205.
- [J18] Zheng, Z., Oh, H., Mim, M., **Choi, W.**, & Lee, Y. (2023). [An exploration of robot-mediated Tai Chi exercise for older adults](#). *Applied Sciences*, 13(9), 5306.
- [J17] **Choi, W.**, Stvilia, B. & Lee, H. S. (2023). [Developing a platform-specific framework for web credibility assessment: A case of social Q&A sites](#). *Information Processing and Management*, 60(3), 103321.
- [J16] **Choi, W.**, Kim, S.Y., & Luo, M. (2022). [Design matters in web credibility assessment: Interactive design as a social validation tool for online health information seekers](#). *Asian Communication Research*, 19(3), 119–138.
- [J15] Park, M., Lee, Y., & **Choi, W.** (2022). [Understanding the research landscape of information and communication technology integration in dementia-focused assistive technologies: Mining literature from 1970 to 2020](#). *Gerontechnology*, 21(1), 1–18.
- [J14] Lee, Y., **Choi, W.**, & Park, M. S. (2022). [Respite service use among dementia and nondementia caregivers: Findings from the National Caregiving in the U.S. 2015 Survey](#). *Journal of Applied Gerontology*, 41(6), 1557-1567.
- [J13] **Choi, W.**, Park, M. S., & Lee, Y. (2022). [Associations between mastery of life and everyday life information-seeking behavior among older adults: Analysis of the Pew research center's information engaged and information wary survey data](#). *Journal of the Association for Information Science & Technology*, 73(3), 393–406.
- [J12] Wang, S., Lee, H. S., & **Choi, W.** (2021). [A feature-oriented analysis of developers' descriptions and user reviews of top mHealth applications for diabetes and hypertension](#). *International Journal of Medical Informatics*, 156, 104598.
- [J11] **Choi, W.**, Wang, S., Lee, Y., Oh, H., & Zheng, Z. (2020). [A systematic review of mobile health technologies to support self-management of concurrent diabetes and hypertension](#). *Journal of the American Medical Informatics Association*, 27(6), 939–945.
- [J10] **Choi, W.** (2020). [Older adults' credibility assessment of online health information: An exploratory study using an extended typology of web credibility](#). *Journal of the Association for Information Science & Technology*, 71(11), 1295-1307.
- [J9] **Choi, W.** (2019). [Older adults' health information behavior in everyday life settings](#). *Library & Information Science Research*, 41(4), 100983.
- [J8] **Choi, W.**, Zheng, H., Franklin, P. & Tulu, B. (2019). [mHealth technologies for osteoarthritis self-management and treatment: A systematic review](#). *Health Informatics Journal*, 25(3), 984–1003.
- [J7] Zheng, H., Tulu, B., **Choi, W.**, & Franklin, P. (2017). [Using mHealth app to support treatment decision making for knee arthritis: Patient perspective](#). *eGEMS*, 5(2).
- [J6] Yang, K., Lee, J., & **Choi, W.** (2016). [Publication and citation patterns of Korean LIS research by subject areas](#). *Malaysian Journal of Library & Information Science*, 21(2), 67–81.
- [J5] Yang, K., Lee, J., & **Choi, W.** (2015). [Looking beyond the numbers: Bibliometric approach to analysis of LIS research in Korea](#). *Journal of the Korean Society for Library and Information Science*, 49(4), 241–264.

- [J4] Stvilia, B., & **Choi, W.** (2015). [Mobile wellness application-seeking behavior by college students: An exploratory study](#). *Library & Information Science Research*, 37(3), 201–208.
- [J3] **Choi, W.**, & Stvilia, B. (2015). [Web credibility assessment: Conceptualization, operationalization, variability, and models](#). *Journal of the Association for Information Science and Technology*, 66(12), 2399–2414.
- [J2] Chang, D. H., & **Choi, W.** (2008). [Developing and testing of an e-journal evaluation model for university libraries](#). *Korean Society for Information Management*, 25(4), 165–184.
- [J1] Chang, D. H., & **Choi, W.** (2008). [Trends in integrated electronic resource management in academic libraries](#). *Journal of the Korean Society for Library and Information Science*, 42(4), 201–221.

### Articles in Peer-Reviewed Conference Proceedings

- [C25] **Choi, W.**, Lee, J., Stvilia, B., Zhang, Y., & Bak, H. (2026). Collaborating with large language models in literature screening for a systematic review of college students' GenAI literacy. *Proceedings of the iConference*.
- [C24] Xie, I., **Choi, W.**, Lee, H. S., Wang, N. C., & Hong, B. H. (2026). Dimensions of information search strategies: A study of blind and visually impaired users in mobile digital library environments. *Proceedings of the iConference*.
- [C23] **Choi, W.**, Bak, H., Stvilia, B., & Zhang, Y. (2025). [GenAI competencies in higher education: An analysis of existing literacy frameworks](#). *Proceedings of the Association for Information Science & Technology*, 62(1), 1399–1401.
- [C22] **Choi, W.**, Zhu, L., & Lee, H. S. (2025). [Developing an information credibility scale for social media and AI-generated content: Insights from expert and user reviews](#). *Proceedings of the Association for Information Science & Technology*, 62(1), 1396–1398.
- [C21] Yu, X., Zhang, Y., **Choi, W.**, & Chen, A. (2025). [Researching health information behaviors: Landscape, AI's role and its impact](#). *Proceedings of the Association for Information Science & Technology*, 62(1), 1315–1319.
- [C20] **Choi, W.**, Zhu, L., & Lee, H. S. (2024). [Reflective and formative indicators of information credibility on social media](#). *Proceedings of the Association for Information Science & Technology*, 61(1), 874–876.
- [C19] An, J., Bak, H., **Choi, W.**, Zhang, Y., & Stvilia, B. (2024). [College students' metaphors for ChatGPT: An exploratory study](#). *Proceedings of the Association for Information Science & Technology*, 61(1), 846–848.
- [C18] **Choi, W.**, & Zhu, L. (2023). [Preliminary findings on developing a scale for credibility assessment on interactive web platforms](#). *Proceedings of the Association for Information Science & Technology*, 60(1), 929–931.
- [C17] **Choi, W.**, Zhang, Y., & Stvilia, B. (2023). [Exploring applications and user experience with generative AI tools: A content analysis of reddit posts on ChatGPT](#). *Proceedings of the Association for Information Science & Technology*, 60(1), 543–546.  
\*Ranked among the top 10% of most-viewed papers in the 2023 Proceedings of ASIS&T.
- [C16] Lee, H. S., & **Choi, W.** (2023). [Developing a theoretical framework for web credibility assessment on social Q&A sites: Preliminary findings](#). *Proceedings of the iConference*.
- [C15] **Choi, W.**, & Stvilia, B. (2022). [Developing a theoretical framework for web credibility assessment—A case of social Q&A sites: Preliminary findings](#). *Proceedings of the 2022 iConference*.
- [C14] **Choi, W.**, Kim, S. Y., & Luo, M. (2020). [Validating an extended typology of web credibility assessment](#). *Proceedings of the Association for Information Science & Technology*, 57(1), e357.
- [C13] **Choi, W.**, & Haigh, M. (2019). [Analyzing divergent methodologies for political fact checking: United States](#)

- [and South Korea](#). *Proceedings of the Association for Information Science & Technology*, 56(1), 627–628.
- [C12] Wang, S., Lee, H. S., & **Choi, W.** (2019). [Assessing the informativeness of user reviews on mobile health applications for chronic diseases](#). *Proceedings of the Association for Information Science & Technology*, 56(1), 790–791.
- [C11] **Choi, W.**, & Tulu, B. (2017). [Effective use of user interface and user experience in an mHealth application](#). *Proceedings of the 50th Hawaii International Conference on System Sciences*, 3803–3812.  
\*Best paper nominated.
- [C10] **Choi, W.**, & Stvilia, B. (2015). [A new framework for web credibility assessment](#). *iConference 2015 Proceedings*.
- [C9] **Choi, W.**, & Stvilia, B. (2014). [How do college students choose mobile health/wellness applications?](#) *Proceedings of the Association for Information Science & Technology*, 51(1), 790–791.
- [C8] **Choi, W.**, & Stvilia, B. (2014). [College students' value structure of choosing and using mobile health/wellness applications: Preliminary findings](#). *iConference 2014 Proceedings*, 1028–1031.
- [C7] **Choi, W.**, & Stvilia, B. (2013). [Use of mobile wellness applications and perception of quality](#). *Proceedings of the Association for Information Science and Technology*, 50(1). 1–4.
- [C6] **Choi, W.**, Carranza, J., & Fox, M. (2013). [Guidelines for older-adult-friendly online tutorial for Facebook: Content, design, and training principles](#). *Proceedings of the Association for Information Science and Technology*, 50(1). 1–4.
- [C5] Oh, S., **Choi, W.**, & Valisa, S. (2013). [The Sonzogno digital library project](#). *Proceedings of the Association for Information Science and Technology*, 50(1). 1–4.
- [C4] Lee, J., & **Choi, W.** (2013). [Difference in citation rates by subject areas of LIS in Korea](#). *Proceedings of the Association for Information Science and Technology*, 50(1). 1–4.
- [C3] **Choi, W.** (2013). [What makes online health information credible for older adults?: An exploratory study](#). *CHI '13 Extended Abstracts on Human Factors in Computing Systems*, 2671–2676.
- [C2] Baeg, J. H., **Choi, W.**, Lee, D. J., & Lee, J. (2012). [The impact of the public library on early reading achievement: Using the early childhood longitudinal study \(ECLS\) 1st grade student sample](#). *Proceedings of the 2012 iConference*, 538–540.
- [C1] **Choi, W.** (2012). [Senior citizens' credibility assessment of online health information: A proposal of a mixed methods study](#). *Proceedings of the 2012 iConference*, 620–622.

## **Presentations at Academic & Professional Conferences**

- [P16] **Choi, W.** (2025, November). *College students' credibility assessments of GenAI-generated information for academic tasks: An interview study*. [Paper presentation]. The Association for Information Science & Technology SIG AI Symposium 2025, Arlington, VA, USA.
- [P15] Lee, Y., **Choi, W.**, & Park, M. S. (2021, November). *Respite service use among dementia and nondementia caregivers: Findings from the caregiving in the U.S. 2015 survey*. [Poster presentation]. The Gerontological Society of America (GSA) 2021 Annual Scientific Meeting (Virtual).
- [P14] **Choi, W.**, & Kim, S. (2021, June). *When design matters in credibility assessment of health-related websites*. [Paper presentation]. Annual Meeting of the Korea Speech, Media & Communication Association (Virtual).
- [P14] Zheng, Z., Mim, M. S., Oh, H., Lee, Y., & **Choi, W.** (2020, November). *Can a robot encourage physical exercise for older adults? A pilot robot-mediated Tai Chi exercise study* [Poster presentation]. American Medical Informatics Association 2020 Annual Symposium (Virtual).

- [P13] Oh, H., Lee, Y., **Choi, W.**, Zheng, Z. (2019, November). *Challenges in self-management among older adults with hypertension and diabetes* [Poster presentation]. Gerontological Society of America 2019 Annual Scientific Meeting, Austin, TX, USA.
- [P12] **Choi, W.**, Lee, Y., Oh, H., & Zheng, Z. (2019, October). *Assistive technologies for older adults with MCC to support self-management* [Slide presentation]. Digital Humanities Lab Technology Initiatives Social 2019, Milwaukee, WI, USA.
- [P11] **Choi, W.**, & Tulu, B. (2017, August). *Effects of user interface design and task complexity level on user experience in an mHealth application* [Poster presentation]. Americas Conference on Information Systems 2017, Boston, MA, USA.
- [P10] **Choi, W.**, Pagoto, S. L., Boudreaux, E. D., & Tulu, B. (2017, November). *Validating a single-item stress scale for mHealth interventions* [Poster presentation]. American Medical Informatics Association 2017 Annual Symposium, Washington, DC, USA.
- [P9] Tulu, B., **Choi, W.**, Zheng, H., & Franklin, P. (2017, June). *A framework to design mHealth apps for supporting self-management of chronic disease* [Poster presentation]. Annual Research Meeting of the AcademyHealth 2017, New Orleans, LA, USA.
- [P8] **Choi, W.** (2017, January). *Older adults' health information behavior in the context of everyday life information seeking (ELIS)* [Poster presentation]. Association for Library and Information Science Education Annual Conference 2017, Atlanta, GA, USA.
- [P7] Zheng, H., Tulu, B., **Choi, W.**, & Franklin, P. (2016, September). *Using mHealth app to support TKR decision making for knee arthritis patients* [Poster presentation]. Concordium 2016, Arlington, VA, USA.
- [P6] **Choi, W.**, Tulu, B., Zheng, H., & Franklin, P. (2016, August). *Developing an mHealth application for osteoarthritis patients* [Poster presentation]. Americas Conference on Information Systems 2016, San Diego, CA, USA.
- [P5] **Choi, W.**, Pagoto, S. L., Boudreaux, E. D., & Tulu, B. (2016, November). *A single-item stress scale for mHealth interventions* [Poster presentation]. American Medical Informatics Association 2016 Annual Symposium, Chicago, IL, USA.
- [P4] Tulu, B., Zheng, H., Franklin, P., & **Choi, W.** (2016, November). *TJR App: A mobile app for shared informed decision making in total joint replacement surgery* [Poster presentation]. 2nd Annual Research Collaboration Celebration Event, Worcester, MA, USA.
- [P3] **Choi, W.** (2015, January). *Older adults' credibility assessment of online health information* [Poster presentation]. Association for Library and Information Science Education Annual Conference 2015, Chicago, IL, USA.
- [P2] **Choi, W.** (2014, January). *Implications of assessing the credibility of online Information for the LIS curriculum* [Poster presentation]. Association for Library and Information Science Education Annual Conference 2014, Philadelphia, PA, USA.
- [P1] **Choi, W.** (2013, November). *Credibility assessment of online resources and perceived quality of mobile applications*. [Ignite talk] at the ASIS&T SIG-USE Symposium 2013, Montreal, Canada.

### Invited Talks

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| Special Lecture, Department of Library and Information Science, Kyungpook National University, Daegu, Korea (Virtual). "Applying and extending theories in LIS research: Insights from information credibility assessment studies." | Dec. 16, 2025 |
| PhD Workshop, School of Information Studies, University of Wisconsin-Milwaukee, Milwaukee, WI, USA. "Mastering surveys with Qualtrics."   | Mar. 12, 2025 |
| Joint Seminar of Department of Library and Information Science & College of Nursing,  | Jun. 7, 2022  |

Kyungpook National University, Daegu, Korea (Virtual). “mHealth app development for self-management of chronic conditions.”

Brownbag Research Talk Series, School of Information Studies, University of Wisconsin-Milwaukee, Milwaukee, WI, USA. “Web credibility assessment in social media.” Nov. 18, 2021

Lecture Series by International Scholars, Pusan National University, Busan, Korea (Virtual). “Human-centered approach toward interdisciplinary research in LIS.” Jul. 14, 2021

PhD Presentation, School of Information Studies, University of Wisconsin-Milwaukee, Milwaukee, WI, USA. “Constructing your CV: How to tell them who you are.” Apr. 10, 2019

PhD Seminar Series, Business School, Worcester Polytechnic Institute, Worcester, MA, USA. “User-centered design of health information systems on web and mobile platforms.” 2017

PhD Seminar Series, Business School, Worcester Polytechnic Institute, Worcester, MA, USA. “A new framework of web credibility assessment and an exploratory study of older adults’ information behavior on the web.” 2016

## Media Mentions & Interviews

FSU News & Events at College of Communication & Information, “[Collaborative AI research led by FSU alumni and faculty wins 2024 SIG AI Best Paper Award](#)” Dec. 2, 2025

UWM SOIS News, “[SOIS researchers ranked among top 2% in the world](#)” Nov. 17, 2025

UWM Report, “[UWM researchers ranked among top 2% in the world](#)” Oct. 29, 2025

UWM Report, “[UWM professors are reimagining digital libraries for the visually impaired](#)” Jul. 11, 2025

UWM SOIS News, “[Universal accessibility and usability of digital libraries in the mobile environment](#)” Aug. 2, 2022

UWM Report, “[The battle against fake news](#)” Jan. 22, 2019

FSU News & Events at College of Communication & Information, “[FSU associate professor and doctoral candidate publish study on mobile wellness applications](#)” Oct. 5, 2015

FSU News & Events at College of Communication & Information, “[SLIS doc student Choi research selected by ACM Computer-Human Interaction SIG for Paris conference](#)” Mar. 10, 2013

## GRANTS

### Research Grants

**PI**, University of Wisconsin-Milwaukee Research Assistance Fund 2025–2026  
*Validating an information credibility scale social media and AI-generated content*  
Total amount funded: \$2,000

**Co-PI**, Institute of Museum and Library Services National Leadership Grants for Libraries 2022–2026  
*Universal accessibility and usability of digital libraries in the mobile environment: Developing design guidelines to support blind and visually impaired users*  
Total amount funded: \$695,631 (with PI: Iris Xie)

**PI**, UWM College of Community Engagement & Professions Research Seed Proposal Grant 2023–2024  
*Rethinking digital literacy in the age of generative AI: College students’ use of ChatGPT for educational purposes*  
Total amount funded: \$6,000 (with PIs: Yan Zhang & Besiki Stvilia)

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| PI, University of Wisconsin-Milwaukee Research Assistance Fund<br><i>Developing a scale for credibility assessment on interactive web platforms</i><br>Total amount funded: \$2,451   | 2023      |
| PI, University of Wisconsin-Milwaukee Research Assistance Fund<br><i>Web credibility assessments in the context of social Q&amp;A sites</i><br>Total amount funded: \$4,887   | 2021      |
| PI, University of Wisconsin-Milwaukee Collaborative Research Team Development Grant<br><i>Assistive technology for older adults with multiple chronic conditions</i><br>Total amount funded: \$15,000 (with PIs: Hyunkyung Oh, Yura Lee, & Zhi Zheng) | 2018–2019 |
| PI, Florida State University Dissertation Research Grant<br><i>A new framework of web credibility assessment and an exploratory study of older adults' information behavior on the web</i><br>Total amount funded: \$750                              | 2014      |

### Travel Grants

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| National Science Foundation Travel Grant for Doctoral Colloquium<br><i>Developing a model for web credibility assessment</i><br>Total amount funded: \$1,800   Conference: 2014 iConference, Berlin, Germany.   | 2014 |
| Thomson Reuters Travel Grant for Doctoral Seminar for Research and Career Development<br><i>Older adults' credibility assessment of online health information</i><br>Total amount funded: \$200   Conference: 2014 ASIS&T Annual Meeting, Seattle, WA, USA. | 2014 |
| ACM SIGCHI Travel Grant for Student Research Competition<br><i>What makes online health information credible for older adults?: An exploratory study.</i><br>Total amount funded: \$500   Conference: 2013 ACM SIGCHI, Paris, France.                       | 2013 |

### AWARDS & HONORS

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|---|-----------|
| <b>SIG AI Best Artificial Intelligence Published Paper Award</b> , Association for Information Science and Technology Special Interest Group on Artificial Intelligence (SIG AI)  | 2025      |
| <b>Top 2% Researcher in the World in 2024</b> , Stanford-Elsevier   | 2025      |
| <b>Top Viewed Article</b> : "Exploring applications and user experience with generative AI tools: A content analysis of reddit posts on ChatGPT" (Ranked among the top 10% of most-viewed papers in the 2023 Proceedings of ASIS&T) | 2025      |
| <b>Distinguished Member</b> , Association for Information Science and Technology  | 2024      |
| <b>Outstanding Dissertation Award</b> , College of Communication and Information, Florida State University, Tallahassee, FL, USA  | 2016      |
| <b>Beta Phi Mu International Library and Information Studies Honor Society</b> , Gamma Chapter, Florida State University, Tallahassee, FL, USA  | 2016      |
| <b>Outstanding Doctoral Research Award</b> , College of Communication and Information, Florida State University, FL, USA  | 2013      |
| <b>Doctoral Poster Competition – First Place</b> , College of Communication and Information, Florida State University, FL, USA  | 2013      |
| <b>Southern Scholarship Foundation (SSF) Scholarship</b> , Southern Scholarship Foundation, Tallahassee, FL, USA  | 2012–2015 |

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| <b>Esther Maglathlin Doctoral Research Fellowship</b> , College of Communication and Information, Florida State University, Tallahassee, FL, USA | 2012 & 2014 |
| <b>H.W. Wilson Scholarship</b> , College of Communication and Information, Florida State University, Tallahassee, FL, USA                        | 2011 & 2012 |
| <b>Graduate Assistantship</b> , Florida State University, Tallahassee, FL, USA   | 2010–2015   |
| <b>Best Thesis Award (Social Sciences)</b> , Pusan National University, Busan, Korea   | 2008        |
| <b>Graduate Assistantship</b> , Pusan National University, Busan, Korea  | 2006–2007   |
| <b>University Scholarship</b> , Pusan National University, Busan, Korea  | 2000–2002   |

## TEACHING

### Courses Taught

*Notes:* **UWM SOIS** (University of Wisconsin-Milwaukee School of Information Studies); **FSU SI** (Florida State University School of Information)

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| Instructor, <b>INFOST 547: User-Centered Interaction Design</b> (onsite), UWM SOIS             | Fall 2025   |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (online), UWM SOIS | Fall 2025   |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (online), UWM SOIS | Summer 2025 |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (onsite), UWM SOIS | Spring 2025 |
| Instructor, <b>INFOST 547: User-Centered Interaction Design</b> (online), UWM SOIS             | Spring 2025 |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (online), UWM SOIS | Fall 2024   |
| Instructor, <b>INFOST 547: User-Centered Interaction Design</b> (onsite), UWM SOIS             | Fall 2024   |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (onsite), UWM SOIS | Spring 2024 |
| Instructor, <b>INFOST 547: User-Centered Interaction Design</b> (online), UWM SOIS             | Spring 2024 |
| Instructor, <b>INFOST 999-004 Independent Study</b> (hybrid), UWM SOIS                         | Fall 2023   |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (onsite), UWM SOIS | Fall 2023   |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (online), UWM SOIS | Summer 2023 |
| Instructor, <b>INFOST 547: User-Centered Interaction Design</b> (online), UWM SOIS             | Spring 2023 |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (online), UWM SOIS | Spring 2023 |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (online), UWM SOIS | Fall 2022   |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (online), UWM SOIS | Fall 2022   |
| Instructor, <b>INFOST 547: User-Centered Interaction Design</b> (online), UWM SOIS             | Spring 2022 |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (online), UWM SOIS | Spring 2022 |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (onsite), UWM SOIS | Fall 2021   |
| Instructor, <b>INFOST 350: Introduction to Application Development</b> (online), UWM SOIS      | Fall 2021   |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (online), UWM SOIS | Summer 2021 |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (online), UWM SOIS | Spring 2021 |



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| Instructor, <b>INFOST 350: Introduction to Application Development</b> (online), UWM SOIS                                     | Spring 2021 |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (onsite), UWM SOIS                                | Fall 2020   |
| Instructor, <b>INFOST 350: Introduction to Application Development</b> (online), UWM SOIS                                     | Fall 2020   |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (online), UWM SOIS                                | Summer 2020 |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (2 online sections), UWM SOIS                     | Spring 2020 |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (2 online sections), UWM SOIS                     | Fall 2019   |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (online), UWM SOIS                                | Summer 2019 |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (onsite), UWM SOIS                                | Spring 2019 |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (onsite), UWM SOIS                                | Fall 2018   |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (online), UWM SOIS                                | Fall 2018   |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (2 online sections), UWM SOIS                     | Spring 2018 |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (2 onsite sections), UWM SOIS                     | Spring 2018 |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (onsite), UWM SOIS                                | Fall 2017   |
| Instructor, <b>INFOST 310: Human Factors in Information Seeking and Use</b> (online), UWM SOIS                                | Fall 2017   |
| Instructor, <b>LIS 3201: Research and Data Analysis for Information Professionals</b> (onsite), FSU SI                        | Fall 2014   |
| Instructor, <b>LIS 3201: Research and Data Analysis for Information Professionals</b> (onsite), FSU SI                        | Spring 2014 |
| Teaching Assistant, <b>LIS 5472: Digital Libraries</b> (onsite), FSU SI   | Fall 2013   |
| Teaching Assistant, <b>LIS 5408: Management of Information Organizations</b> (online), FSU SI                                 | Fall 2013   |
| Teaching Assistant, <b>LIS 3706: Information System and Service</b> (onsite), FSU SI  | Spring 2013 |
| Teaching Assistant, <b>LIS 5472: Digital Libraries</b> (onsite), FSU SI   | Spring 2013 |
| Teaching Assistant, <b>LIS 5472: Digital Libraries</b> (onsite), FSU SI   | Fall 2012   |
| Teaching Assistant, <b>LIS 5426: Planning, Evaluation, and Financial Management</b> (online), FSU SI                          | Spring 2012 |
| Teaching Assistant, <b>LIS 5408: Management of Information Organizations</b> (online), FSU SI                                 | Spring 2012 |
| Teaching Assistant, <b>LIS 5362: Design and Production of Network Multimedia</b> (online), FSU SI                             | Fall 2011   |
| Teaching Assistant, <b>LIS 5408: Management of Information Organizations</b> (online), FSU SI                                 | Fall 2011   |
| Teaching Assistant, <b>LIS 5020: Foundations of the Information Professions</b> (online), FSU SI                              | Summer 2011 |
| Teaching Assistant, <b>LIS 5916: Introduction to Information Technology</b> (online), FSU SI                                  | Summer 2011 |
| Teaching Assistant, <b>LIS 5408: Management of Information Organizations</b> (online), FSU SI                                 | Spring 2011 |
| Teaching Assistant, <b>LIS 4301: Electronic Media Production</b> (onsite), FSU SI   | Spring 2011 |
| Teaching Assistant, <b>LIS 3353: Technologies for Information Professionals</b> (onsite), FSU SI                              | Fall 2010   |
| Instructor, <b>Scholarly Database Searching and Utilization</b> (onsite), Busan Women's College Librarian Certificate Program | Spring 2010 |

## Guest Lectures

|  |      |
|--|------|
| <b>PRE 3012: Elderly Health Information</b> , Department of Library and Information Science,<br>Sungkyunkwan University, Seoul, Korea (Virtual)<br><i>Older Adults and Health Information Technology</i> | 2024 |
| <b>INFOST 901: Current Issues in Information Studies</b> , UWM SOIS<br><i>Allied disciplinary perspectives in iSchools and the iSchools doctoral experience</i>  | 2019 |
| <b>MIS 571: Database Applications Development</b> , Business School, Worcester Polytechnic<br>Institute, Worcester, MA, USA<br><i>User interfaces for database applications</i>                          | 2017 |
| <b>MIS 573: System Design and Development</b> , Business School, Worcester Polytechnic Institute,<br>Worcester, MA, USA<br><i>User interface design for information systems</i>                          | 2017 |

## SERVICE

### Editorial Board

|                                       |              |
|---------------------------------------|--------------|
| Member, <i>The Electronic Library</i> | 2023–present |
|---------------------------------------|--------------|

### Ad-hoc Journal Reviewer

|  |      |
|--|------|
| <i>Information Processing and Management</i>                             | 2025 |
| <i>Journal of Association for Information Science and Technology</i>     | 2025 |
| <i>International Journal of Information Management</i>                   | 2025 |
| <i>Journal of Librarianship and Information Science</i>                  | 2024 |
| <i>Information Processing and Management</i>                             | 2023 |
| <i>International Journal of Human–Computer Interaction</i>               | 2023 |
| <i>Information Processing and Management</i>                             | 2022 |
| <i>Journal of Documentation</i>  | 2022 |
| <i>Information Processing and Management</i>                             | 2022 |
| <i>Information Processing and Management</i>                             | 2021 |
| <i>Journal of Information Science</i>                                    | 2021 |
| <i>Journal of Librarianship and Information Science</i>                  | 2020 |
| <i>Journal of the Association for Information Science and Technology</i> | 2020 |
| <i>Health Informatics Journal</i>  | 2020 |
| <i>International Journal of Human–Computer Interaction</i>               | 2019 |
| <i>Journal of Information Science</i>                                    | 2019 |
| <i>Human–Computer Interaction</i>  | 2017 |
| <i>Health Informatics Journal</i>  | 2017 |
| <i>Journal of Librarianship and Information Science</i>                  | 2016 |
| <i>New Media and Society</i>   | 2016 |
| <i>Behaviour &amp; Information Technology</i>                            | 2016 |
| <i>Journal of Computer-Mediated Communication</i>                        | 2016 |
| <i>Journal of Librarianship &amp; Information Science</i>                | 2016 |
| <i>International Journal of Qualitative Methods</i>                      | 2016 |
| <i>Journal of Association for Information Science and Technology</i>     | 2014 |

### Conference Reviewer

|             |      |
|-------------|------|
| iConference | 2025 |
|-------------|------|

|   |      |
|---|------|
| Association for Information Science and Technology Annual Meeting | 2025 |
| Association for Information Science and Technology Annual Meeting | 2024 |
| iConference   | 2023 |
| Association for Information Science and Technology Annual Meeting | 2023 |
| Association for Information Science and Technology Annual Meeting | 2022 |
| Association for Information Science and Technology Annual Meeting | 2021 |
| Association for Information Science and Technology Annual Meeting | 2020 |
| Association for Information Science and Technology Annual Meeting | 2019 |
| iConference   | 2017 |
| American Medical Informatics Association Annual Symposium         | 2017 |

### Organization Committees

|  |              |
|--|--------------|
| Member, Executive Board, Korean Society for Library and Information Science  | 2025–present |
| Member, Awards Committee, Special Interest Group Information Needs, Seeking, & Use (SIG-USE), Association for Information Science & Technology | 2022         |

### School & University Committees

|  |              |
|--|--------------|
| Chair, MSIST Program Committee, UWM SOIS   | 2025–present |
| Chair, Search and Screen Committee (Head of School), UWM SOIS                                    | 2025         |
| Member, Search and Screen Committee (Tenure-Track Assistant Professor of AI), UWM SOIS           | 2025         |
| Member, Student Grievance and Appeals Committee, UWM SOIS  | 2024–present |
| Member, MSIST Program Committee, UWM SOIS  | 2024–2025    |
| Member, BSIST Program Committee, UWM SOIS  | 2022–2024    |
| Member, MSIST Program Committee, UWM SOIS  | 2020–2022    |
| Member, Advanced Opportunity Program Fellowship Selection Committee, UWM                         | 2019–2022    |
| Member, Diversity & Equity Committee, UWM SOIS   | 2019–2022    |
| Member, Search and Screen Committee (Tenure-Track Assistant Professor of Data Science), UWM SOIS | 2019         |
| Member, BSIST Program Committee, UWM SOIS  | 2018–2019    |
| Core Course Coordinator, Human Factors in Information Seeking and Use, UWM SOIS                  | 2018–present |

### Dissertation Committee

|  |              |
|--|--------------|
| Bo Hyun Hong, PhD student, UWM SOIS  | 2025–present |
| Opeyemi Rachael Oboh, PhD student, UWM SOIS  | 2025–present |
| Emmanuel Cudjoe, PhD student, UWM SOIS   | 2024–present |
| Noah Darko Adjei, PhD student, UWM SOIS  | 2023–present |
| Shengang Wang, PhD student, UWM SOIS (now professor at Simmons University School of Library and Information Science) | 2021–2025    |
| Melissa Castillo, PhD student, UWM SOIS  | 2020–present |
| Tae Hee Lee, PhD (now professor at University of North Texas College of Information)                                 | 2022–2023    |

|   |           |
|---|-----------|
| Mutasim Alfadhel, PhD (now professor at King Saud University, Saudi Arabia) | 2019–2022 |
| Yazeed Alhumaidan, PhD  | 2019–2021 |

## PROFESSIONAL DEVELOPMENT

### Professional Memberships

|   |              |
|---|--------------|
| Association of College & Research Libraries                 | 2024–present |
| American Library Association                                | 2024–present |
| Association for Information Science and Technology (ASIS&T) | 2013–present |

### Certificates

|   |      |
|---|------|
| <b>Certificate in Human-Computer Interaction for User Experience Design</b><br>Computer Science and Artificial Intelligence Laboratory (CSAIL), Massachusetts Institute of Technology (MIT) | 2022 |
| <b>Certificate in Accessibility for Instructors</b><br>Office of the Provost, Center for Excellence in Teaching and Learning, and Accessibility Resource Center, UW-Milwaukee               | 2021 |
| <b>Graduate Certificate in Measurement and Statistics</b><br>College of Education, Florida State University   | 2014 |
| <b>Program for Instructional Excellence Certificate</b><br>Center for Teaching and Learning, Florida State University   | 2010 |
| <b>Engineer Information Processing</b><br>Human Resources Development Service of Korea  | 2008 |
| <b>Korean Librarian Certificate</b><br>Korean Library Association (KLA)   | 2003 |