

WONCHAN CHOI

School of Information Studies
University of Wisconsin-Milwaukee
PO Box 413, Milwaukee, WI 53201-0413, USA

CURRICULUM VITAE

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ACADEMIC APPOINTMENTS

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| Associate Professor , School of Information Studies University of Wisconsin-Milwaukee, Milwaukee, WI, USA | 2024–present |
| Assistant Professor , School of Information Studies University of Wisconsin-Milwaukee, Milwaukee, WI, USA | 2018–2024 |
| Affiliated Scientist , Center for Aging and Translational Research University of Wisconsin-Milwaukee, Milwaukee, WI, USA | 2018–2020 |
| Visiting Assistant Professor , School of Information Studies University of Wisconsin-Milwaukee, Milwaukee, WI, USA | 2017–2018 |
| Postdoctoral Fellow , The Business School Worcester Polytechnic Institute, Worcester, MA, USA | 2015–2017 |
| Graduate Assistant , School of Information Florida State University, Tallahassee, FL, USA | 2010–2015 |
| Lecturer , Librarian Certificate Program Busan Women’s College, Busan, Korea | 2010 |

EDUCATION

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| PhD in Information Studies Florida State University, Tallahassee, FL, USA Dissertation: A new framework of web credibility assessment and an exploratory study of older adults’ information behavior on the web (<i>Won CCI Outstanding Dissertation Award</i>) | 2015 |
| Master of Library and Information Science Pusan National University, Busan, Korea Thesis: A study on the development of a model for the evaluation of electronic journals in university libraries (<i>Won Best Thesis Award in social sciences</i>) | 2008 |
| Bachelor of Library and Information Science (<i>Magna Cum Laude</i>) Pusan National University, Busan, Korea | 2003 |

RESEARCH, SCHOLARSHIP, & PROFESSIONAL ACTIVITIES

Research Interests: Generative artificial intelligence (GenAI) literacy, credibility assessment of user- and AI-generated information, usability and accessibility of information retrieval systems for disadvantaged user groups, information behavior, human-computer/AI interaction

Articles in Peer-Reviewed Journals

Xie, I., **Choi, W.**, Lee, H. S., Hong, B. H., & Wang, S. W. (2025). Investigating the interactions between individuals with disabilities and information retrieval systems: A review of help-seeking situations, search tactics, and design recommendations. *Journal of the Association for Information Science and Technology*.
<https://doi.org/10.1002/asi.24997>

- Choi, W.**, Bak, H., An, J., Zhang, Y., & Stvilia, B. (2025). College students' credibility assessments of GenAI-generated information for academic tasks: An interview study. *Journal of the Association for Information Science and Technology*, 76(6), 867–883. <https://doi.org/10.1002/asi.24978>
- Xie, I., **Choi, W.**, Wang, S., Lee, H. S., Hong, B. H., Wang, N.-C., & Cudjoe, E. K. (2024). Help-seeking situations related to visual interactions on mobile platforms and recommended designs for blind and visually impaired users. *Journal of Imaging*, 10(8), 205. <https://doi.org/10.3390/jimaging10080205>
- Zheng, Z., Oh, H., Mim, M., **Choi, W.**, & Lee, Y. (2023). An exploration of robot-mediated Tai Chi exercise for older adults. *Applied Sciences*, 13(9), 5306. <https://doi.org/10.3390/app13095306>
- Choi, W.**, Stvilia, B. & Lee, H. S. (2023). Developing a platform-specific framework for web credibility assessment: A case of social Q&A sites. *Information Processing and Management*, 60(3), 103321. <https://doi.org/10.1016/j.ipm.2023.103321>
- Choi, W.**, Kim, S.Y., & Luo, M. (2022). Design matters in web credibility assessment: Interactive design as a social validation tool for online health information seekers. *Asian Communication Research*, 19(3), 119–138. <https://doi.org/10.20879/acr.2022.19.3.119>
- Park, M., Lee, Y., & **Choi, W.** (2022). Understanding the research landscape of information and communication technology integration in dementia-focused assistive technologies: Mining literature from 1970 to 2020. *Gerontechnology*, 21(1), 1–18. <https://doi.org/10.4017/gt.2022.21.1.798.12>
- Lee, Y., **Choi, W.**, & Park, M. S. (2022). Respite service use among dementia and nondementia caregivers: Findings from the National Caregiving in the U.S. 2015 Survey. *Journal of Applied Gerontology*, 41(6), 1557–1567. doi:10.1177/07334648221075620
- Choi, W.**, Park, M. S., & Lee, Y. (2022). Associations between mastery of life and everyday life information-seeking behavior among older adults: Analysis of the pew research center's information engaged and information wary survey data. *Journal of the Association for Information Science & Technology*, 73(3), 393–406. <https://doi.org/10.1002/asi.24556>
- Wang, S., Lee, H. S., & **Choi, W.** (2021). A feature-oriented analysis of developers' descriptions and user reviews of top mHealth applications for diabetes and hypertension. *International Journal of Medical Informatics*, 156, 104598. <https://doi.org/10.1016/j.ijmedinf.2021.104598>
- Choi, W.**, Wang, S., Lee, Y., Oh, H., & Zheng, Z. (2020). A systematic review of mobile health technologies to support self-management of concurrent diabetes and hypertension. *Journal of the American Medical Informatics Association*, 27(6), 939–945. <https://doi.org/10.1093/jamia/ocaa029>
- Choi, W.** (2020). Older adults' credibility assessment of online health information: An exploratory study using an extended typology of web credibility. *Journal of the Association for Information Science & Technology*, 71(11), 1295–1307. <https://doi.org/doi:10.1002/asi.24341>
- Choi, W.** (2019). Older adults' health information behavior in everyday life settings. *Library & Information Science Research*, 41(4), 100983. <https://doi.org/doi:10.1016/j.lisr.2019.100983>
- Choi, W.**, Zheng, H., Franklin, P. & Tulu, B. (2019). mHealth technologies for osteoarthritis self-management and treatment: A systematic review. *Health Informatics Journal*, 25(3), 984–1003. <https://doi.org/doi:10.1177/1460458217735676>
- Zheng, H., Tulu, B., **Choi, W.**, & Franklin, P. (2017). Using mHealth app to support treatment decision making for knee arthritis: Patient perspective. *eGEMS*, 5(2). <https://doi.org/doi:10.13063/2327-9214.1284>
- Yang, K., Lee, J., & **Choi, W.** (2016). Publication and citation patterns of Korean LIS research by subject areas. *Malaysian Journal of Library & Information Science*, 21(2), 67–81. <https://doi.org/doi:10.22452/mjlis.vol21no2.5>
- Yang, K., Lee, J., & **Choi, W.** (2015). Looking beyond the numbers: Bibliometric approach to analysis of LIS research in Korea. *Journal of the Korean Society for Library and Information Science*, 49(4), 241–264.

<https://doi.org/doi:10.4275/KSLIS.2015.49.4.241>

Stvilia, B., & **Choi, W.** (2015). Mobile wellness application-seeking behavior by college students: An exploratory study. *Library & Information Science Research*, 37(3), 201–208.

<https://doi.org/doi:10.1016/j.lisr.2015.04.007>

Choi, W., & Stvilia, B. (2015). Web credibility assessment: Conceptualization, operationalization, variability, and models. *Journal of the Association for Information Science and Technology*, 66(12), 2399–2414.

<https://doi.org/doi:10.1002/asi.23543>

Chang, D. H., & **Choi, W.** (2008). Developing and testing of an e-journal evaluation model for university libraries. *Korean Society for Information Management*, 25(4), 165–184.

<https://doi.org/doi:10.3743/KOSIM.2008.25.4.165>

Chang, D. H., & **Choi, W.** (2008). Trends in integrated electronic resource management in academic libraries. *Journal of the Korean Society for Library and Information Science*, 42(4), 201–221.

<https://doi.org/doi:10.4275/KSLIS.2008.42.4.201>

Articles in Peer-Reviewed Conference Proceedings

Choi, W., Zhu, L., & Lee, H. S. (2024). Reflective and formative indicators of information credibility on social media. *Proceedings of the Association for Information Science & Technology*, 61(1), 874–876.

<https://doi.org/doi:10.1002/pra2.1125>

An, J., Bak, H., **Choi, W.**, Zhang, Y., & Stvilia, B. (2024). College students' metaphors for ChatGPT: An exploratory study. *Proceedings of the Association for Information Science & Technology*, 61(1), 846–848.

<https://doi.org/doi:10.1002/pra2.1116>

Choi, W., & Zhu, L. (2023). Preliminary findings on developing a scale for credibility assessment on interactive web platforms. *Proceedings of the Association for Information Science & Technology*, 60(1), 929–931.

<https://doi.org/doi:10.1002/pra2.901>

Choi, W., Zhang, Y., & Stvilia, B. (2023). Exploring applications and user experience with generative AI tools: A content analysis of reddit posts on ChatGPT. *Proceedings of the Association for Information Science & Technology*, 60(1), 543–546. <https://doi.org/doi:10.1002/pra2.823>

Lee, H. S., & **Choi, W.** (2023). Developing a theoretical framework for web credibility assessment on social Q&A sites: Preliminary findings. *Proceedings of the iConference*. <https://www.ideals.illinois.edu/items/126389>

Choi, W., & Stvilia, B. (2022). Developing a theoretical framework for web credibility assessment—A case of social Q&A sites: Preliminary findings. *Proceedings of the 2022 iConference*.

<http://hdl.handle.net/2142/113733>

Choi, W., Kim, S. Y., & Luo, M. (2020). Validating an extended typology of web credibility assessment.

Proceedings of the Association for Information Science & Technology, 57(1), e357.

<https://doi.org/doi:10.1002/pra2.357>

Choi, W., & Haigh, M. (2019). Analyzing divergent methodologies for political fact checking: United States and South Korea. *Proceedings of the Association for Information Science & Technology*, 56(1), 627–628.

<https://doi.org/doi:10.1002/pra2.112>

Wang, S., Lee, H. S., & **Choi, W.** (2019). Assessing the informativeness of user reviews on mobile health applications for chronic diseases. *Proceedings of the Association for Information Science & Technology*, 56(1), 790–791. <https://doi.org/doi:10.1002/pra2.178>

Choi, W., & Tulu, B. (2017). Effective use of user interface and user experience in an mHealth application.

Proceedings of the 50th Hawaii International Conference on System Sciences, 3803–3812.

<https://doi.org/doi:10.24251/HICSS.2017.460> *Best paper nominated.

Choi, W., & Stvilia, B. (2015). A new framework for web credibility assessment. *iConference 2015 Proceedings*.

<http://hdl.handle.net/2142/73738>

- Choi, W., & Stvilia, B.** (2014). How do college students choose mobile health/wellness applications? *Proceedings of the Association for Information Science & Technology*, 51(1), 790–791.
<https://doi.org/doi:10.1002/meet.2014.14505101115>
- Choi, W., & Stvilia, B.** (2014). College students' value structure of choosing and using mobile health/wellness applications: Preliminary findings. *iConference 2014 Proceedings*, 1028–1031.
<http://hdl.handle.net/2142/47341>
- Choi, W., & Stvilia, B.** (2013). Use of mobile wellness applications and perception of quality. *Proceedings of the Association for Information Science and Technology*, 50(1).
<https://doi.org/doi:10.1002/meet.14505001147>
- Choi, W., Carranza, J., & Fox, M.** (2013). Guidelines for older-adult-friendly online tutorial for Facebook: Content, design, and training principles. *Proceedings of the Association for Information Science and Technology*, 50(1). <https://doi.org/doi:10.1002/meet.14505001148>
- Oh, S., **Choi, W.**, & Valisa, S. (2013). The Sonzogno digital library project. *Proceedings of the Association for Information Science and Technology*, 50(1). <https://doi.org/doi:10.1002/meet.14505001138>
- Lee, J., & **Choi, W.** (2013). Difference in citation rates by subject areas of LIS in Korea. *Proceedings of the Association for Information Science and Technology*, 50(1). <https://doi.org/doi:10.1002/meet.14505001150>
- Choi, W.** (2013). What makes online health information credible for older adults?: An exploratory study. *CHI '13 Extended Abstracts on Human Factors in Computing Systems*, 2671–2676.
<https://doi.org/doi:10.1145/2468356.2479491>
- Baeg, J. H., **Choi, W.**, Lee, D. J., & Lee, J. (2012). The impact of the public library on early reading achievement: Using the early childhood longitudinal study (ECLS) 1st grade student sample. *Proceedings of the 2012 iConference*, 538–540. <https://doi.org/doi:10.1145/2132176.2132279>
- Choi, W.** (2012). Senior citizens' credibility assessment of online health information: A proposal of a mixed methods study. *Proceedings of the 2012 iConference*, 620–622.
<https://doi.org/doi:10.1145/2132176.2132313>

Presentations at Academic & Professional Conferences

- Lee, Y., **Choi, W.**, & Park, M. S. (2021, November). *Respite service use among dementia and nondementia caregivers: Findings from the caregiving in the U.S. 2015 survey*. [Poster presentation]. *The Gerontological Society of America (GSA) 2021 Annual Scientific Meeting* (Virtual).
- Choi, W.**, & Kim, S. (2021, June). *When design matters in credibility assessment of health-related websites*. [Paper presentation]. Annual Meeting of the Korea Speech, Media & Communication Association (Virtual).
- Zheng, Z., Mim, M. S., Oh, H., Lee, Y., & **Choi, W.** (2020, November). *Can a robot encourage physical exercise for older adults? A pilot robot-mediated Tai Chi exercise study* [Poster presentation]. American Medical Informatics Association 2020 Annual Symposium (Virtual).
- Oh, H., Lee, Y., **Choi, W.**, Zheng, Z. (2019, November). *Challenges in self-management among older adults with hypertension and diabetes* [Poster presentation]. Gerontological Society of America 2019 Annual Scientific Meeting, Austin, TX, USA.
- Choi, W.**, Lee, Y., Oh, H., & Zheng, Z. (2019, October). *Assistive technologies for older adults with MCC to support self-management* [Slide presentation]. Digital Humanities Lab Technology Initiatives Social 2019, Milwaukee, WI, USA.
- Choi, W.**, & Tulu, B. (2017, August). *Effects of user interface design and task complexity level on user experience in an mHealth application* [Poster presentation]. Americas Conference on Information Systems 2017, Boston, MA, USA.

- Choi, W.**, Pagoto, S. L., Boudreaux, E. D., & Tulu, B. (2017, November). *Validating a single-item stress scale for mHealth interventions* [Poster presentation]. American Medical Informatics Association 2017 Annual Symposium, Washington, DC, USA.
- Tulu, B., **Choi, W.**, Zheng, H., & Franklin, P. (2017, June). *A framework to design mHealth apps for supporting self-management of chronic disease* [Poster presentation]. Annual Research Meeting of the AcademyHealth 2017, New Orleans, LA, USA.
- Choi, W.** (2017, January). *Older adults' health information behavior in the context of everyday life information seeking (ELIS)* [Poster presentation]. Association for Library and Information Science Education Annual Conference 2017, Atlanta, GA, USA.
- Zheng, H., Tulu, B., **Choi, W.**, & Franklin, P. (2016, September). *Using mHealth app to support TKR decision making for knee arthritis patients* [Poster presentation]. Concordium 2016, Arlington, VA, USA.
- Choi, W.**, Tulu, B., Zheng, H., & Franklin, P. (2016, August). *Developing an mHealth application for osteoarthritis patients* [Poster presentation]. Americas Conference on Information Systems 2016, San Diego, CA, USA.
- Choi, W.**, Pagoto, S. L., Boudreaux, E. D., & Tulu, B. (2016, November). *A single-item stress scale for mHealth interventions* [Poster presentation]. American Medical Informatics Association 2016 Annual Symposium, Chicago, IL, USA.
- Tulu, B., Zheng, H., Franklin, P., & **Choi, W.** (2016, November). *TJR App: A mobile app for shared informed decision making in total joint replacement surgery* [Poster presentation]. 2nd Annual Research Collaboration Celebration Event, Worcester, MA, USA.
- Choi, W.** (2015, January). *Older adults' credibility assessment of online health information* [Poster presentation]. Association for Library and Information Science Education Annual Conference 2015, Chicago, IL, USA.
- Choi, W.** (2014, January). *Implications of assessing the credibility of online Information for the LIS curriculum* [Poster presentation]. Association for Library and Information Science Education Annual Conference 2014, Philadelphia, PA, USA.

Invited Talks, Seminars, & Workshops

- Choi, W.**, Force, D., & Lee, H. S. (2025). *Mastering surveys with Qualtrics*. PhD Workshop, School of Information Studies, University of Wisconsin-Milwaukee, Milwaukee, WI, USA.
- Choi, W.** (2022). *mHealth app development for self-management of chronic conditions*. Joint Seminar of Department of Library and Information Science & College of Nursing, Kyungpook National University, Daegu, Korea (Virtual).
- Choi, W.** (2021). *Web credibility assessment in social media*. SOIS Brownbag Research Talk Series, University of Wisconsin-Milwaukee, Milwaukee, WI, USA.
- Choi, W.** (2021). *Human-centered approach toward interdisciplinary research in LIS*. Pusan National University, Busan, Korea (Virtual).
- Choi, W.**, & Phillips, A. (2019). *Constructing your CV: How to tell them who you are*. SOIS PhD Presentation, University of Wisconsin-Milwaukee, Milwaukee, WI, USA.
- Choi, W.** (2017). *User-centered design of health information systems on web and mobile platforms*. PhD Seminar Series, Worcester Polytechnic Institute, Worcester, MA, USA.
- Choi, W.** (2016). *A new framework of web credibility assessment and an exploratory study of older adults' information behavior on the web*. PhD Seminar Series. Worcester Polytechnic Institute, Worcester, MA, USA.

Participation in Symposia & Colloquia

- Choi, W.** (2014, November). *Older adults' credibility assessment of online health information*. ASIS&T Doctoral

Seminar on Research and Career Development 2014, Seattle, WA, USA.

Choi, W. (2014, June). *Online health information credibility assessment by older adults*. ACM Web Science Conference Doctoral Consortium 2014, Bloomington, IN, USA.

Choi, W. (2014, March). *Developing a model for web credibility assessment*. iConference Doctoral Colloquium 2014, Berlin, Germany.

Choi, W. (2013, November). *Credibility assessment of online resources and perceived quality of mobile applications*. Ignite Talk at the ASIS&T SIG-USE Symposium 2013, Montreal, Canada.

GRANTS

Research Grants

PI, Institute of Museum and Library Services National Leadership Grants for Libraries Under Review
Developing a generative AI literacy framework and a toolkit for higher education
 Total amount requested: \$542,513 (with PIs: Yan Zhang & Besiki Stvilia)

PI, UWM College of Community Engagement & Professions Research Seed Proposal Grant 2023–2024
Rethinking digital literacy in the age of generative AI: College students' use of ChatGPT for educational purposes
 Total amount funded: \$6,000 (with PIs: Yan Zhang & Besiki Stvilia)

PI, University of Wisconsin-Milwaukee Research Assistance Fund 2023
Developing a scale for credibility assessment on interactive web platforms
 Total amount funded: \$2,451

PI, University of Wisconsin-Milwaukee Research Assistance Fund 2021
Web credibility assessments in the context of social Q&A sites
 Total amount funded: \$4,887

Co-PI, Institute of Museum and Library Services National Leadership Grants for Libraries 2022–2026
Universal accessibility and usability of digital libraries in the mobile environment: Developing design guidelines to support blind and visually impaired users
 Total amount funded: \$695,631 (with PI: Iris Xie)

PI, University of Wisconsin-Milwaukee Collaborative Research Team Development Grant 2018–2019
Assistive technology for older adults with multiple chronic conditions
 Total amount funded: \$15,000 (with PIs: Hyunkyung Oh, Yura Lee, & Zhi Zheng)

PI, Florida State University Dissertation Research Grant 2014
A new framework of web credibility assessment and an exploratory study of older adults' information behavior on the web
 Total amount funded: \$750

Travel Grants

National Science Foundation Travel Grant for Doctoral Colloquium 2014
Developing a model for web credibility assessment
 Total amount funded: \$1,800 | Conference: 2014 iConference, Berlin, Germany.

Thomson Reuters Travel Grant for Doctoral Seminar for Research and Career Development 2014
Older adults' credibility assessment of online health information
 Total amount funded: \$200 | Conference: 2014 ASIS&T Annual Meeting, Seattle, WA, USA.

ACM SIGCHI Travel Grant for Student Research Competition 2013
What makes online health information credible for older adults?: An exploratory study.

Total amount funded: \$500 | Conference: 2013 ACM SIGCHI, Paris, France.

AWARDS & HONORS

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| Distinguished Member , Association for Information Science and Technology | 2024 |
| Outstanding Dissertation Award , College of Communication and Information, Florida State University, Tallahassee, FL, USA | 2016 |
| Beta Phi Mu International Library and Information Studies Honor Society , Gamma Chapter, Florida State University, Tallahassee, FL, USA | 2016 |
| Outstanding Doctoral Research Award , College of Communication and Information, Florida State University, FL, USA | 2013 |
| Doctoral Poster Competition – First Place , College of Communication and Information, Florida State University, FL, USA | 2013 |
| Southern Scholarship Foundation (SSF) Scholarship , Southern Scholarship Foundation, Tallahassee, FL, USA | 2012–2015 |
| Esther Maglathlin Doctoral Research Fellowship , College of Communication and Information, Florida State University, Tallahassee, FL, USA | 2012 & 2014 |
| H.W. Wilson Scholarship , College of Communication and Information, Florida State University, Tallahassee, FL, USA | 2011 & 2012 |
| Graduate Assistantship , Florida State University, Tallahassee, FL, USA | 2010–2015 |
| Best Thesis Award (Social Sciences) , Pusan National University, Busan, Korea | 2008 |
| Graduate Assistantship , Pusan National University, Busan, Korea | 2006–2007 |
| University Scholarship , Pusan National University, Busan, Korea | 2000–2002 |

TEACHING

Courses Taught

Notes: **UWM SOIS** (University of Wisconsin-Milwaukee School of Information Studies); **FSU SI** (Florida State University School of Information)

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| Instructor, INFOST 310: Human Factors in Information Seeking and Use (online), UWM SOIS | Summer 2025 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (onsite), UWM SOIS | Spring 2025 |
| Instructor, INFOST 547: User-Centered Interaction Design (online), UWM SOIS | Spring 2025 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (online), UWM SOIS | Fall 2024 |
| Instructor, INFOST 547: User-Centered Interaction Design (onsite), UWM SOIS | Fall 2024 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (onsite), UWM SOIS | Spring 2024 |
| Instructor, INFOST 547: User-Centered Interaction Design (online), UWM SOIS | Spring 2024 |
| Instructor, INFOST 999-004 Independent Study (hybrid), UWM SOIS | Fall 2023 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (onsite), UWM SOIS | Fall 2023 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (online), UWM SOIS | Summer 2023 |

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| Instructor, INFOST 547: User-Centered Interaction Design (online), UWM SOIS | Spring 2023 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (online), UWM SOIS | Spring 2023 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (online), UWM SOIS | Fall 2022 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (online), UWM SOIS | Fall 2022 |
| Instructor, INFOST 547: User-Centered Interaction Design (online), UWM SOIS | Spring 2022 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (online), UWM SOIS | Spring 2022 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (onsite), UWM SOIS | Fall 2021 |
| Instructor, INFOST 350: Introduction to Application Development (online), UWM SOIS | Fall 2021 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (online), UWM SOIS | Summer 2021 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (online), UWM SOIS | Spring 2021 |
| Instructor, INFOST 350: Introduction to Application Development (online), UWM SOIS | Spring 2021 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (onsite), UWM SOIS | Fall 2020 |
| Instructor, INFOST 350: Introduction to Application Development (online), UWM SOIS | Fall 2020 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (online), UWM SOIS | Summer 2020 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (2 online sections), UWM SOIS | Spring 2020 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (2 online sections), UWM SOIS | Fall 2019 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (online), UWM SOIS | Summer 2019 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (onsite), UWM SOIS | Spring 2019 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (onsite), UWM SOIS | Fall 2018 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (online), UWM SOIS | Fall 2018 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (2 online sections), UWM SOIS | Spring 2018 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (2 onsite sections), UWM SOIS | Spring 2018 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (onsite), UWM SOIS | Fall 2017 |
| Instructor, INFOST 310: Human Factors in Information Seeking and Use (online), UWM SOIS | Fall 2017 |
| Instructor, LIS 3201: Research and Data Analysis for Information Professionals (onsite), FSU SI | Fall 2014 |
| Instructor, LIS 3201: Research and Data Analysis for Information Professionals (onsite), FSU SI | Spring 2014 |
| Teaching Assistant, LIS 5472: Digital Libraries (onsite), FSU SI | Fall 2013 |
| Teaching Assistant, LIS 5408: Management of Information Organizations (online), FSU SI | Fall 2013 |
| Teaching Assistant, LIS 3706: Information System and Service (onsite), FSU SI | Spring 2013 |
| Teaching Assistant, LIS 5472: Digital Libraries (onsite), FSU SI | Spring 2013 |
| Teaching Assistant, LIS 5472: Digital Libraries (onsite), FSU SI | Fall 2012 |
| Teaching Assistant, LIS 5426: Planning, Evaluation, and Financial Management (online), FSU SI | Spring 2012 |
| Teaching Assistant, LIS 5408: Management of Information Organizations (online), FSU SI | Spring 2012 |

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| Teaching Assistant, LIS 5362: Design and Production of Network Multimedia (online), FSU SI | Fall 2011 |
| Teaching Assistant, LIS 5408: Management of Information Organizations (online), FSU SI | Fall 2011 |
| Teaching Assistant, LIS 5020: Foundations of the Information Professions (online), FSU SI | Summer 2011 |
| Teaching Assistant, LIS 5916: Introduction to Information Technology (online), FSU SI | Summer 2011 |
| Teaching Assistant, LIS 5408: Management of Information Organizations (online), FSU SI | Spring 2011 |
| Teaching Assistant, LIS 4301: Electronic Media Production (onsite), FSU SI | Spring 2011 |
| Teaching Assistant, LIS 3353: Technologies for Information Professionals (onsite), FSU SI | Fall 2010 |
| Instructor, Scholarly Database Searching and Utilization (onsite), Busan Women's College Librarian Certificate Program | Spring 2010 |

Guest Lectures

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| PRE 3012: Elderly Health Information , Department of Library and Information Science, Sungkyunkwan University, Seoul, Korea (Virtual) <i>Older Adults and Health Information Technology</i> | 2024 |
| INFOST 901: Current Issues in Information Studies , UWM SOIS <i>Allied disciplinary perspectives in iSchools and the iSchools doctoral experience</i> | 2019 |
| MIS 571: Database Applications Development , Business School, Worcester Polytechnic Institute, Worcester, MA, USA <i>User interfaces for database applications</i> | 2017 |
| MIS 573: System Design and Development , Business School, Worcester Polytechnic Institute, Worcester, MA, USA <i>User interface design for information systems</i> | 2017 |

SERVICE

Editorial Board

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| Member, <i>The Electronic Library</i> | 2023–present |
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Journal Reviewer

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| <i>Journal of Association for Information Science and Technology</i> | 2025 |
| <i>International Journal of Information Management</i> | 2025 |
| <i>Information Processing and Management</i> | 2023 |
| <i>International Journal of Human–Computer Interaction</i> | 2023 |
| <i>Information Processing and Management</i> | 2022 |
| <i>Journal of Documentation</i> | 2022 |
| <i>Information Processing and Management</i> | 2022 |
| <i>Information Processing and Management</i> | 2021 |
| <i>Journal of Information Science</i> | 2021 |
| <i>Journal of Librarianship & Information Science</i> | 2020 |
| <i>Journal of the Association for Information Science and Technology</i> | 2020 |
| <i>Health Informatics Journal</i> | 2020 |
| <i>International Journal of Human–Computer Interaction</i> | 2019 |
| <i>Journal of Information Science</i> | 2019 |
| <i>Human–Computer Interaction</i> | 2017 |
| <i>Health Informatics Journal</i> | 2017 |

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| <i>Journal of Librarianship & Information Science</i> | 2016 |
| <i>New Media and Society</i> | 2016 |
| <i>Behaviour & Information Technology</i> | 2016 |
| <i>Journal of Computer-Mediated Communication</i> | 2016 |
| <i>Journal of Librarianship & Information Science</i> | 2016 |
| <i>International Journal of Qualitative Methods</i> | 2016 |
| <i>Journal of Association for Information Science and Technology</i> | 2014 |

Conference Reviewer

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|---|------|
| Association for Information Science and Technology Annual Meeting | 2025 |
| Association for Information Science and Technology Annual Meeting | 2024 |
| iConference | 2023 |
| Association for Information Science and Technology Annual Meeting | 2023 |
| Association for Information Science and Technology Annual Meeting | 2022 |
| Association for Information Science and Technology Annual Meeting | 2021 |
| Association for Information Science and Technology Annual Meeting | 2020 |
| Association for Information Science and Technology Annual Meeting | 2019 |
| iConference | 2017 |
| American Medical Informatics Association Annual Symposium | 2017 |

Organization Committees

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|--|--------------|
| Member, Executive Board, Korean Society for Library and Information Science | 2025–present |
| Member, Awards Committee, Special Interest Group Information Needs, Seeking, & Use (SIG-USE), Association for Information Science & Technology | 2022 |

School & University Committees

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| Chair, Search and Screen Committee (Head of School), UWM SOIS | 2025 |
| Member, Search and Screen Committee (Tenure-Track Assistant Professor of AI), UWM SOIS | 2025 |
| Member, Student Grievance and Appeals Committee. UWM School of Information Studies, | 2024–present |
| Member, MSIST Program Committee, UWM SOIS | 2024–present |
| Member, BSIST Program Committee, UWM SOIS | 2022–2024 |
| Member, MSIST Program Committee, UWM SOIS | 2020–2022 |
| Member, Advanced Opportunity Program Fellowship Selection Committee, UWM | 2019–2022 |
| Member, Diversity & Equity Committee, UWM SOIS | 2019–2022 |
| Member, Search and Screen Committee (Tenure-Track Assistant Professor of Data Science), UWM SOIS | 2019 |
| Member, BSIST Program Committee, UWM SOIS | 2018–2019 |
| Core Course Coordinator, Human Factors in Information Seeking and Use, UWM SOIS | 2018–present |

Dissertation Committee

| | |
|--|--------------|
| Opeyemi Rachael Oboh, PhD student, UWM SOIS | 2025–present |
| Emmanuel Cudjoe, PhD student, UWM SOIS | 2024–present |
| Noah Darko Adjei, PhD student, UWM SOIS | 2023–present |
| Shengang Wang, PhD student, UWM SOIS (now professor at Simmons University School of Library and Information Science) | 2021–2025 |

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|--|--------------|
| Melissa Castillo, PhD student, UWM SOIS | 2020–present |
| Tae Hee Lee, PhD (now professor at University of North Texas College of Information) | 2022–2023 |
| Mutasim Alfadhel, PhD (now professor at King Saud University, Saudi Arabia) | 2019–2022 |
| Yazeed Alhumaidan, PhD | 2019–2021 |

PROFESSIONAL DEVELOPMENT

Professional Memberships

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|---|--------------|
| Association of College & Research Libraries | 2024–present |
| American Library Association | 2024–present |
| Association for Information Science and Technology (ASIS&T) | 2013–present |

Certificates

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|---|------|
| Certificate in Human-Computer Interaction for User Experience Design Computer Science and Artificial Intelligence Laboratory (CSAIL), Massachusetts Institute of Technology (MIT) | 2022 |
| Certificate in Accessibility for Instructors Office of the Provost, Center for Excellence in Teaching and Learning, and Accessibility Resource Center, UW-Milwaukee | 2021 |
| Graduate Certificate in Measurement and Statistics College of Education, Florida State University | 2014 |
| Program for Instructional Excellence Certificate Center for Teaching and Learning, Florida State University | 2010 |
| Engineer Information Processing Human Resources Development Service of Korea | 2008 |
| Korean Librarian Certificate Korean Library Association (KLA) | 2003 |