

Minah Kim

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Social Networks

[Linkedin](#) | [Github](#) | [Blog](#) | [Podcast](#)

Summary

Majored in Business Administration and Working as Software Engineer, aiming to contribute to make business better with technology. Have 4+ years experience in Web Development including SEO Optimization, Analytics Tag Implementation, API/Batch Development, PHP version up, Vulnerability Fixing. I feel very happy to see other people happy with my efforts. So ultimately, I want to be a person who can make people happy and benefit the world with utilizing high technical skills, problem solving skills, soft skills.

Areas of Expertise

- Web App Design & Development | Agile & Scrum Methodologies | Trouble Shooting | Project Management | Team Working

Technical Stack

- **OS** - Linux(4 Years)
- **Web Server** - Apache(4 Years)
- **Database** - MySQL(4 Years)
- **Backend** - PHP(4 Years), Phalcon Framework(4 Years), Memcached(4 Years), Docker(1 Year)
- **Frontend** - HTML(4 Years), CSS(4 Years), Javascript(4 Years), jQuery(4 Years), Vue.js(1 Year), React.js(1 Year)
- **CI/CD** - Jenkins(4 Years)
- **BI** - Kibana(3 Years), Splunk(3 Years), Microsoft Power BI(2 Years), Redash(1 Year)
- **Monitoring** - Grafana(3 Years), Promtail(3 Years), Prometheus(3 Years)
- **Version Control** - Git(4 Years), BitBucket(4 Years)
- **Others** - JIRA, Confluence, MS Office, Teams, Slack

Experience

Rakuten Group, Inc | Tokyo, Setagaya

Application Engineer | 09/2018 - 09/2022

Minshu Service Development Group, Life Media Service Development Section | Full Time Employee

- **Key Responsibilities**

- Review of the feasibility of implementation of requirements, present technical methodology and man-hours to implement them to service.
- Mainly conducted server-side and API development, across the entire development process such as design, implementation, code review, testing(unit/integration/stress/user testing, etc.), release for [Minshu Nikki](#) and [Minshu Campus](#)
- As an engineer who introduced a web analytics tool for KPI tracking and dashboard tools for data analysis, helped the business team with troubleshooting and technical support.
- Conducted technical design and estimated man-hours. Created the project schedule and assigned engineers, and managed the process until the release with product manager.

- **Key Achievements**

- Eliminated the infrastructure dependence needed for each php upgrade by installing PHPEnv on the server and establishing the foundation for PHP's own version management.
- Successfully delivered security audit project conducted in cooperation with many stakeholders such as the audit team of the India, product manager, engineer members. Investigated the severity and resolution of the defects and decided priority.
- Reduced operation man-hour for data extraction by establishing database visualization dashboard using such as Kibana, Grafana. Also integrated monitoring system from splunk to Grafana by installing prometheus and promtail in the servers.

- **Awards**

- Media Product Properties Section 2019 Thanks Award (1 out of about 50 people)

Korea National Health Insurance Service | Gangwon-do, Wonju

Civil Affairs Administration Employee | 12/2015 - 08/2017

Local Insurance Collection Team, Ansan Branch | Full Time Employee

- **Key Responsibilities**
 - Confiscate of assets against health insurance delinquents, Response to customers inquires by inbound phone call/facing, Consult how to pay insurance fee in arrears and cancel confiscation
- **Key Achievements**
 - Obtained customers' high satisfaction and secured regular customers by managing all past histories about their inquires and continuously used them for subsequent inquires
 - Not only just guide how to pay, but also examined how to adjust and reduced customers' insurance fee by learning criteria for imposing insurance fee
 - Consequently, achieved the best high evaluation among the team members (1 out of 8 people)
- **Awards**
 - Excellent Grade Award of Newcomers Training (12 out of about 200 people)

Korea Electric Power Corporation | Jeollanam-do, Naju

Civil Affairs Administration Employee | 06/2015 - 08/2015

Electric Charges Management Team, Siheung Branch | Internship

- **Key Responsibilities**
 - Remind customers who have unpaid electricity bills, and explain on disadvantages that occur if unpayment is continued, and guide on payment methods.
- **Key Achievements**
 - Through the publication of [the newspaper column](#), appealed for understanding and cooperating with the progressive tax on electricity bills while sympathizing with the burden felt by customers.
- **Awards**
 - Excellent Intern Award (5 out of about 20 people)

Education

Smart Cloud IT Master | Seoul, Seoul

Trainee of Programming Bootcamp

09/2017 - 08/2018

- Relevant Coursework: Web Development(Java + Spring + Oracle + Tomcat), Android Development

Dankook University | Cheonan, Chungcheongnam-do

Bachelor Degree of Business Administration

03/2010 - 02/2015

- Relevant Coursework: Business Administration, Accounting, Management Information System

Certificates

01/2022 Python 3 Basic Grammar Certification

05/2018 Engineer Information Processing

05/2015 Computer Specialist in Spreadsheet and Database Level-1

02/2013 Microsoft Office Specialist Master Certification (MOS)

Languages

Korean - Native

08/2015 KBS Korean Language Test Certification

Japanese - Fluent

08/2019 OPIc Japanese(Intermediate High)

01/2017 JLPT(N1)

English - Intermediate

05/2015 TOEIC(920)