**Wonjong Park**

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**Professional Summary**

Experienced software engineer with over 20 years of experience in the mobile telecommunication industry. From a software engineer who developed Protocol, UI and Network features in many feature phones to a project manager who handles entire mobile product lifecycle in various mobile devices, resulted in mobile products launched in markets on time with high quality and contributed to the growth of the company. Excellent reputation for resolving problems and improving customer satisfaction.

**Skills**

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| --- | --- |
| * Project planning and management * Product timeline management * Software release management * Software development lifecycles * Customer support * Web development | * Resource Management * Technical requirements handling * Programming Language: C, HTML, CSS, JavaScript, Python * Excellent communication skill * Speaking/Writing Korean and English |

**Work History**

Principal Software Engineer II in MNOs Lab., October 2018 to December 2021

Samsung Electronics America – Bellevue, WA

* Lead all AT&T/Cricket mobile projects to launch them on time in the U.S market by working with R&D groups, various local teams, and external customers
* Provide technical insights and expertise to resolve technical issues on mobile devices
* Support technical discussions with internal / external parties for future technical roadmap and mobile device technical requirements alignments
* Identify risk points by checking project status / schedule and find solutions to mitigate those with all relevant teams (SW/HW R&D, marketing teams, product planning team, QA team)
* Communicate between internal R&D teams and AT&T/Cricket customers to resolve defects reported during the device approval period
* Provide technical support for executive level meetings between Samsung and other company
* Participate and support the first 5G phone Project in the U.S market
* Help managing resources in local technical project management team

Principal Software Engineer in Dedicated AT&T Project Leader Group, March 2017 to September 2018

Samsung Electronics – Suwon, S. Korea

* Manage all AT&T/Cricket mobile device projects in terms of project scheduling, technical approval process in R&D
* Work with U.S local teams to launch Samsung mobile devices to market on time with high quality
* Analyze customer requirements / approval process and provide expertized insight to discuss with customers
* Initiate and manage AT&T/Cricket technical trial projects for new features including IPME W2(AT&T RCS service) and MCPTT
* Manage SW release plans with necessary changes for technical projects

Senior Software Engineer in SW Project Leader Group, March 2013 to February 2017

Samsung Electronics – Suwon, S. Korea

* Lead various AT&T/T-Mobile mobile devices as a SW project lead - Galaxy S4, Galaxy Note Pro 12.2, Galaxy Grand Prime, KITT, Galaxy S9
* Set and manage device technical approval schedule with AT&T/T-Mobile along with internal R&D schedule with consideration of many other factors including marketing plan, testing schedules, deliverable readiness schedules, etc.
* Conduct initial analysis on technical issues reported by AT&T/T-Mobile and drive it to for the proper resolution
* Ensure AT&T/T-Mobile requirements and requests are properly implemented and applied

Senior Software Engineer in North America R&D Group, March 2009 to February 2013

Samsung Electronics – Suwon, S. Korea

* Lead 'Phone Setting' team
* Communicate and share the team’s work and resource status with upper management teams
* Perform US/Canada Mobile Device SW Leader - include 3rd party R&D company management

Software Engineer in GSM R&D Group / North America R&D Group, January 2001 to February 2009

Samsung Electronics – Suwon, S. Korea

* Develop Samsung Own 2.5G protocol solution and implement/validate mobile protocol SW (SM: Session Management / SNDCP: Sub Network Dependent Convergence Protocol)
* Develop Samsung's first camera phone project and implement Camera/Calendar/Clock UI on various feature phones
* Implement network related features like NITZ(Network Identity and Time Zone) / EONS(Enhanced Operator Name String) based on analysis on North America Carrier's requirements and verify them by running carrier's test cases

**Education**

Bachelor of Engineering: Electronic Communication Engineering, 02/2001

Hanyang University - Seoul, Korea

* GPA : 3.58/4.5

**Certifications**

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* PMP (Project Management Professional)
* Samsung Software Certificate - Advanced Level (2015)
* Participating ‘The University of Washington Coding Bootcamp (Full Stack Web Development)’  
  (Feb. 2022 ~ Aug.2022)

※ Fully Vaccinated for COVID-19 in Apr. 2021