

OLIVER WOOD

Ollievwood@gmail.com | 317-874-6370 | Stillwater, MN 55082

Summary

Hardworking Computer Technician with exceptional insight regarding malware, cyber threats and ways to deflect violations from systems and networks. Diligent employee with expertise upgrading networks, software, applications and hardware.

Skillful House Painter with experience with interior and exterior surfaces of residential dwellings. Sanded and prepared surfaces, applied primer and paint and implemented advanced finishing techniques and custom designs. Adept at using brushes, rollers, spray paint, sponges and broad variety of painting and finishing products. Attentive to detail in providing clients with exceptional painting service.

Skills

- Computer configurations
- Help desk assistance
- Equipment repair
- Technical troubleshooting
- Computer maintenance
- Java programmer
- Application installations

Experience

House Painter | Lentz Custom Painting - Stillwater, MN | 06/2017 - 09/2019

For two summers worked as a interior/exterior house painter working 45-60 hour weeks doing the following:

- Applied paint, stain and varnish to wood, metal, plastic and drywall both inside and outside of residential dwellings using sprayers, brushes and rollers.
- Set up scaffolding and ladders to access elevated surfaces safely, following OSHA and company guidelines for proper equipment usage.
- Primed and sealed unfinished wood, plastic and metal surfaces to prepare for additional coats of paint and other finishing substances.
- Sanded, stripped, brushed and power washed surfaces to clean and smooth, ensuring adherence of paint and primer.
- Protected exposed surfaces from harmful substances by setting up dropcloths, plastic or paper.
- Covered floors before prepping, priming and painting all surfaces to protect them from chemicals and paint.
- Performed repairs to defects in walls by patching holes and scrapes prior to project start.

Shift Leader | Papa Murphys - Belton, TX | 11/2017 - 05/2018

- Kept stations stocked and ready for use to maximize productivity.
- Learned to prepare rotating list of new and seasonal items by attending training and applying new techniques.
- Answered guest questions, delivering most accurate and updated information available.
- Maintained consistent quality and high accuracy when preparing identical dishes every day.
- Complied with safety and sanitation guidelines to maintain health and well-being of customers and other staff.
- Stocked freezers and refrigerators 4 times per week to maintain adequate supply of ingredients and products.
- Instructed kitchen staff to work on clean surfaces and wipe down counters with company-approved cleaning products.
- Created 40 pizzas per shift by topping pizzas with ingredients per customer orders.
- Communicated with customer to provide menu offering details and assist with decision-making.

- Provided customer service to over 40 customers per day by inputting customer orders, processing credit and cash transactions and responding to questions and concerns.

Information Systems Technician (E-5) | United States Navy - Yokosuka, Japan | 09/2010 - 06/2016

Managed the top secret network and other mission essential systems aboard the USS George Washington. reported to trouble calls involving user desktops issues and successfully troubleshooted network failures. Managed a database and implemented virtual servers at NCIA for NATO. built / upgragrad / fixed physical and virtual servers.

- Identified hardware issues caused by component failures using approved diagnostic tools.
- Configured new employee work stations, including all hardware, software and peripheral devices.
- Supported employees with advanced troubleshooting on helpdesk tickets.
- Installed appropriate security patches to eliminate security vulnerabilities.
- Explained technology-related details in easy-to-understand terms to individuals from all walks of life and in various job positions.
- Supervised and trained 15 computer operator trainees onsite ensuring full staffing with trained and knowledgeable employees.
- Disassembled computer systems to troubleshoot and resolve hardware issues.
- Reviewed current hardware and software and recommended modifications to increase system speed.
- Installed over 100 motherboards, processors and graphics cards.
- Configured computers to network drivers and connected to printers and other peripheral equipment.

Education and Training

Stillwater Area Highschool | Stillwater, MN | 06/2010

High School Diploma

University of St. Thomas | Saint Paul, MN | Expected in 06/2021

Bachelor of Science: Computer Science

Activities and Honors

Boy Scouts of America

Eagle Scout of BSA

proud Eagle Scout of Boy Scouts of America.