

## Anne Mykyta <anne.mykyta@gmail.com>

## 10-63 Jackson issues

Annie Mykyta <anne.mykyta@gmail.com>
To: Varda Gillon <vardag@aol.com>
Bcc: alexmykyta@gmail.com

Sun, Nov 15, 2015 at 6:19 PM

Varda,

We are very disappointed to have to write this email, but because this is only the most recent of several issues related to our apartment, we feel it is important to communicate our frustrations so that we may come to some resolution.

Clearly, the leak was not your fault; however your insistence on hiring outside workers delayed the repairs and forced us to live in uncomfortable conditions. Additionally, the work was done incompetently. Nothing was covered properly, which resulted in a thick layer of plaster dust covering our floor and belongings. There is also paint splattered not only on the floor, but also on our personal belongings, which again, were clearly not covered properly. Lastly, the paint job itself was done incredibly poorly. There are visible lines around the ceiling because they did not paint to the edges, patches of the previous paint showing through, and plaster on the light fixtures and painted walls. We have had to spend hours of our time cleaning up and fixing the above mentioned work, as well as money on cleaning supplies.

We feel we have been very patient with the issues related to this apartment thus far. From the beginning, you assured us that everything would be taken care of, yet when we moved in we had to clean and paint the place ourselves due to your inadequate attention to issues that we brought up several times before moving in. We also had to wait nearly two months for our kitchen ceiling to finally be painted and to have working outlets in the kitchen.

All of this has meant that we have not had full, functional use of our apartment for a significant portion of the time we have lived there and paid for. Due to the incredible inconvenience that all of these issues have caused us, not to mention our own time and money that has been spent on this apartment, we think it would be only fair for you to offer a

reduction in our next month's rent. Although we are frustrated by these experiences, we know you and Allon to be reasonable and well-intentioned people, so we hope you will consider our proposal and rectify the situation with a rent reduction.

Regards, Annie and Alex Mykyta

1 of 1 12/29/15, 9:42 PM