

## The Survey

# Observations

- ▶ Very low response rate  $<10\%$ .
- ▶ 20% is considered low on email surveys. 30% is more the norm.
- ▶ Response rate is in line from Lynelle's slides.
- ▶ No news on if students have been contacted about needs.

# Fielding Notes

- ▶ Fairly ineffective email with buried lede.
- ▶ One reminder out. This is low, even the quick political polls will do two reminders.

# Analysis Issues

- ▶ Self-selection/Participation Bias
- ▶ Open response questions are very rich.

# Why is Selection Bias an Issue?

- ▶ Early survey respondents, and late respondents, tend to be different than those that respond later.
- ▶ They are motivated, either in a positive or negative sense.
- ▶ Highest participation rate was big survey on energy use in California during the crisis, 2000-2001, more than 50% phone with open-ended questions.

# Example Bias

## Survey about cookies

- ▶ Two groups Likes Surveys and Hates Surveys.
  - ▶ Likes responds 90% of the time
  - ▶ Hates responds 10% of the time
  - ▶ Equal sizes
- ▶ But liking cookies and surveys is correlated
  - ▶ 75% of the likes group also likes cookies
  - ▶ 25% of the hates group likes cookies

# True State of the World

What fraction of the population likes cookies?

$$.5(.75) + .5(.25) = 0.5$$

This is fraction of population times rate at which they like cookies.

But you gave a survey

$$.9(.75) + .1(.25) = 0.7$$

This is probability of responding times the rate they like cookies.



# Post Sampling Stratification

This is when we can identify the groups from other characteristics. In our case, they wear shirts that say likes and hates surveys.

IRL

- ▶ We do this on race/ethnicity and income.
- ▶ Generally, low and high income low response rate
- ▶ Non-Hispanic Caucasians have the highest response rate.

## Post Sampling Stratification

We take observable characteristics that are correlated with response rate and use those to make the sample look more like the population.

- ▶ Those that are more likely to respond count as less than 1 observation.
- ▶ Those that are less likely to respond count as more than 1 observation.

$$Weight = \frac{Population\ Share}{Sample\ Share}$$

## In Our Cookie Survey

$$Weight_{hate \ survey} = \frac{.5}{.1} = 5$$

$$Weight_{like \ survey} = \frac{.5}{.9} = 0.5555556$$

Note that the denominator is the probability they respond. In general weights are proportional to the inverse of the response rate.

## What Happens

$$\begin{aligned}\frac{.5}{.9} \cdot .9(.75) + \frac{.5}{.1} \cdot .1(.25) &= \\ .5(.75) + .5(.25) &= 0.5\end{aligned}$$

It gets us back to the known population number.

# What Makes This Hard IRL

- ▶ Depends on observable characteristics
  - ▶ If you have little out of sample data you are stuck.
  - ▶ Pro Tip
- ▶ High amounts of uncertainty about the probability of taking survey conditional on observable characteristics is BAD.
  - ▶ Weak instruments in IV
  - ▶ Usually  $F > 10$  or  $F > 15$
  - ▶ Note lots of P-Hacking. Meta analysis shows big spikes at 10 in published empirical work.
  - ▶ Low  $F$ , you have bias still but you had it before. Could be less bias, could be more
- ▶ Explaining why to clients

## In Our Survey