Cheuk Wing Li (Woody)

📞 +61 475 356 065　✉ cwli0802@gmail.com　📍 Sydney NSW　in linkedin.com/in/woody-li-3b3978207/

SKILLS

Window Server & Active Directory
MS Office 365 Suite
MS Azure (Virtual Machine, AD)
AWS (S3, EC2)
Teradata SQL/MySQL
PowerShell
HTML/CSS/JavaScript
Python

CERTIFICATIONS

[AZ-900] Microsoft Certified: Azure Fundamentals

EDUCATION

Macquarie University　[2020]
Bachelor of IT

LANGUAGES

English: Professional working proficiency
Cantonese: Native
Mandarin: Native

PROFILE

With three years of experience in the IT industry, I am actively pursuing opportunities to elevate my career. My robust technical proficiency and awareness in IT have fueled my enthusiasm for further cultivating my professional skills and knowledge. I am dedicated to continuous professional development and staying abreast of industry advancements, which will augment my professional capabilities

WORK EXPERIENCE

Operation Analyst

Qantas Loyalty Datawarehouse　　2022 October – 2024 Jan

- Supporting BAU operation environment including Apache Airflow, Teradata SQL and ad-hoc batch processes
- Implementing end-to-end ETL solutions using SQL, Python on GitHub and Airflow for batch processes
- Automation of day-to-day tasks using Python script, PowerShell
- AWS S3 Bucket item management for daily data flow process
- Developing Teradata and Python script, analysis and code enhancements
- Processes to manage incidents with JIRA ticket
- Documenting standard operating procedures on Confluence

IT Support Administrator

StewartBrown　　2021 June – 2022 Sept

- Provide problem resolution, troubleshooting, system upgrades and technical support for internal end user
- On-site support including conference room setup, printer setup and configuring the office network & physical on-prem servers
- Manage and maintain internal MS office 365 suite including SharePoint, Outlook, Teams & Exchange
- Administer Active Directory, Group Policy deployment, manage user accounts and access permissions across Azure Active Directory
- Perform system backups, disaster recovery and implement IT security policies over Azure
- Monitor and maintain performance on Azure Virtual Desktop (AVD)
- Maintain the integrity of the internal SQL database
- Configure, manage, and troubleshoot Remote Desktop Services
- Windows PowerShell/Python scripts & Excel VBA macros development
- Maintain and develop company website using JavaScript, HTML

Part-Time Retail Sales Assistant

Pharmacy 4 Less Hurstville　　2017 June – 2021 May