

Cheuk Wing Li (Woody)

+61 475 356 065 cwli0802@gmail.com Sydney NSW [linkedin.com/in/woody-li-3b3978207/](https://www.linkedin.com/in/woody-li-3b3978207/)

SKILLS

Window Server & Active Directory
MS Office 365 Suite
MS Azure
AWS (S3, EC2)
Teradata SQL/MySQL
Windows PowerShell
HTML/CSS/JavaScript
Python

CERTIFICATIONS

[AZ-900] Microsoft Certified: Azure Fundamentals

EDUCATION

Macquarie University [2020]
Bachelor of IT

LANGUAGES

English: Professional working proficiency
Cantonese: Native
Mandarin: Native

PROFILE

With three years of experience in the IT industry, I am committed to continuous learning and staying at the forefront of technological advancements to enhance my skills and contribute meaningfully to organizational success.

WORK EXPERIENCE

Operation Analyst

Qantas Loyalty Datawarehouse 2022 October – 2024 Jan

- Supporting BAU data pipeline operation on Apache Airflow
- Deploying ETL solutions within the CI/CD pipeline, leveraging Teradata SQL and Python for data transformation and integration
- Managing AWS S3 Bucket item to support data flow processes
- Addressing ad-hoc tasks in collaboration with cross-functional teams
- Managing incident resolution through JIRA ticketing systems
- Documenting standard operating procedures (SOPs) on Confluence
- Providing weekend support to ensure seamless BAU operations

IT Support Administrator

StewartBrown 2021 June – 2022 Sept

- Provide problem resolution, troubleshooting, system upgrades and technical support for internal end user
- On-site support including conference room setup, printer setup and configuring the office network & physical on-prem servers
- Manage and maintain internal MS office 365 suite including SharePoint, Outlook, Teams & Exchange
- Administer Active Directory, Group Policy deployment, provision user accounts and access permissions across Active Directory
- Perform system backups, disaster recovery and implement IT security policies over Azure
- Monitor and optimize performance on Azure Virtual Desktop (AVD)
- Maintain the integrity of the internal SQL database
- Configure, manage, and troubleshoot Remote Desktop Services (RDS)
- Develop automation scripts using Windows PowerShell, Python, and Excel VBA macros
- Maintain and develop company website using JavaScript, HTML

Part-Time Retail Sales Assistant

Pharmacy 4 Less Hurstville 2017 June – 2021 May