Bojan Bunarov

11300399

Bob419

Deliverable 1

1. Persona – Zoomer who uses their phone for everything

Name: ChrisZoomerEmployee

Vital statistics:

Age: 19

Job: General clerk at a Small business

Family situation: Has two brothers and parents divorced

School: College student, 2nd Year

Goals/Needs:

* ChrisZoomerEmployee wants to complete tasks quickly and efficiently, leveraging technology to streamline his work
* He desires a flexible work environment that allows them to use their smartphone for work-related activities, enabling him to adapt to changes
* He seeks for active engagement and collaboration with colleagues and managers
* He is aiming to develop his skills and advance his career in the company
* He prefers user friendly interface that is efficient and simple

Motivations:

* Being a Zoomer, Chris is motivated by the opportunity to utilize his technological skills and smartphone proficiency in their job
* He is motivated by the chance to connect with colleagues and managers digitally, creating a small community
* He wants to complete tasks for his job effectively to free up time for life outside of work, he is 19 after all
* He is motivated to provide more potentially growing ideas for the business

Frustrations:

* He is frustrated by the outdated systems that the business is using since they are not compatible with his substantial smartphone use
* A lack of digital engagement tools or opportunities for collaboration can lead to frustration as they value interactive work environments
* Complicated procedures or excessive paperwork is Chris’ nightmare
* He might get frustrated if older or not as tech savvy colleagues resist change to more tech – oriented methods

Activities:

* Chris often uses his phone for tasks like communication, banking, time tracking, and document sharing
* He attends his online lectures in college through video conferencing apps
* Chris prefers quick and direct communication through messaging apps, enabling him for a faster clarification or updates
* He uses Google cloud for documents about school and life
* Most of the time he is engaging in social media activities through apps like TikTok, Instagram, or Facebook.

Technical usage/proficiency:

* He is highly proficient in using smartphones and is comfortable with various mobile apps and features
* Adapts quickly to new apps and technologies
* He is comfortable with using email, online messaging, video calls
* He is familiar with most style of websites and apps

1. Epic:

As ChrisZoomerEmployee, I Want to access online scheduling so I can efficiently manage my work – life balance

1. User Stories:
2. As an employee, I want to access the time table online so I can easily check my shifts on my phone
   1. When home page is accessed, a clear option item labelled “Timetable” should be visible
   2. Timetable should include date, start time, end time, department and manager
   3. Displayed in a format that is easily readable on a phone
   4. Option to navigate between weeks or months and a filter to specify shifts
   5. Option to enable shift change notifications or updates for the employee
3. As an employee, I want to be able to request time off online when I am to busy with school, so I don’t have to talk to the manager in person or call them
   1. In the interface, there should be an option to select the date(s) the employee wants to request time off for
   2. Option to specify reason for time off request, for example: school commitments
   3. When the employee specifies reason, they should be prompted to provide additional details of the reason for time off
   4. There should be an option to cancel the employees request if needed
   5. The employee can also check the status of the request (Pending, Approved, Denied)

4. Acceptance Tests

User Story 1:

* Independent – There is no dependency or coupling between the two stories
* Negotiable – There is no implementation details, meaning it can be negotiated
* Valuable – Enables the employee to check their schedule online (quick and efficient)
* Estimable – There is enough detail to estimate the size of the story
* Small – Small enough to complete in a sprint
* Testable – The acceptance criteria are easy to test

User Story 2:

* Independent – No dependency or coupling between the two stories
* Negotiable – No implementation details, just a rough guide of features
* Valuable – Employee can easily request time off without going through the hassle of contacting the manager
* Estimable – More than enough details to roughly estimate size of the story
* Small – Small enough to be completed in a sprint of 2 to 4 weeks
* Testable – This story has the ability to be tested according to the acceptance criteria.