

SAMSUNG Knox Documentation

Samsung Knox developer guides



Knox Guard

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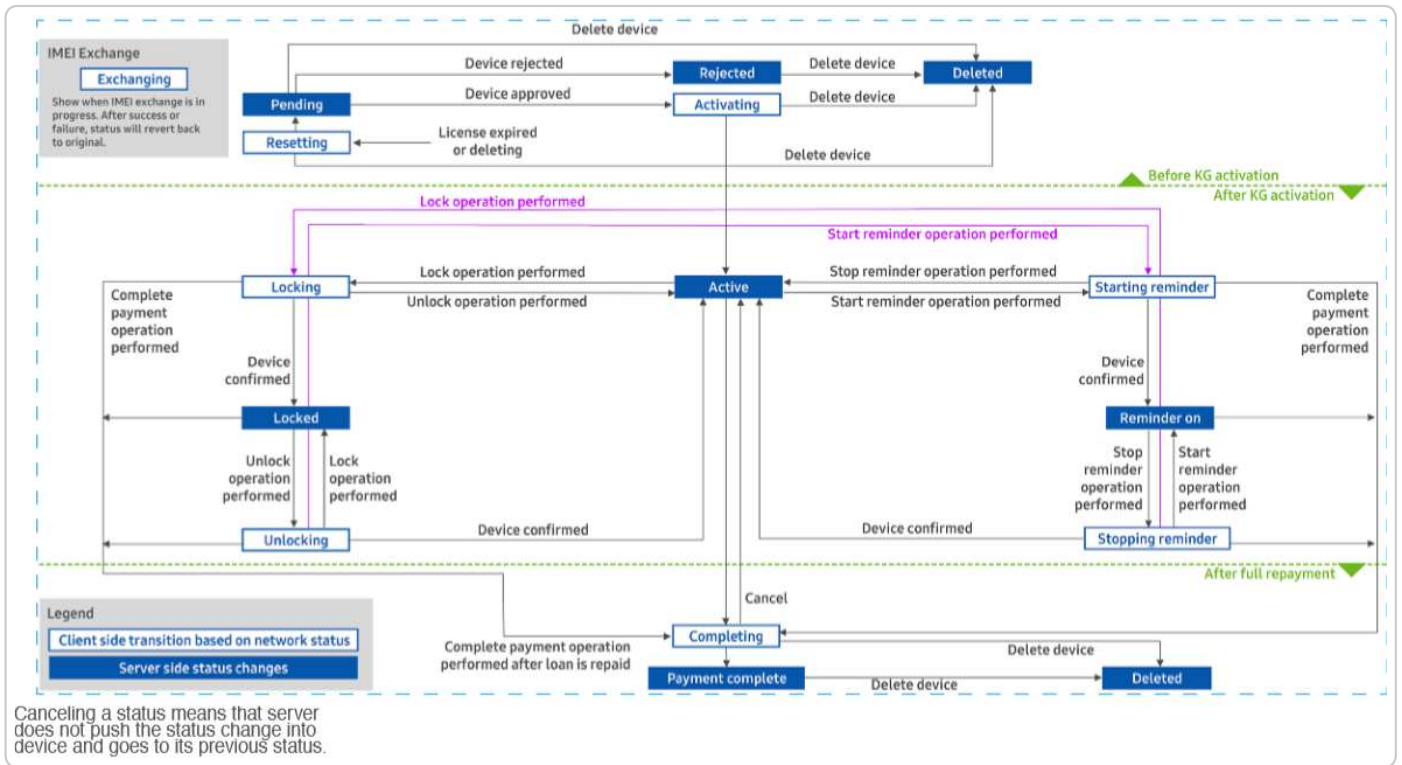
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How Knox Guard works

You first register devices for Samsung Cloud services like Knox Guard, through either:

- [Samsung Knox device resellers](#) , who use the [Knox Deployment Program console](#) or [REST APIs](#)
- [Knox Deployment App](#) , which is designed for small-scale deployments or testing

These devices start out in a **Pending** state. You can approve these devices for Knox Guard payment tracking using either the [Knox Guard Console](#) or REST API call [approve](#). Once approved, devices transition to the **Activating** state. When the Knox Guard app on the device confirms activation, the device then transitions to **Active**.



Knox Guard can manage devices that are on either:

- **Installment Plans** — These devices begin in an **Active** state, become **Locked** if payments become overdue, and **Payment complete** when the payments are complete.
- **Pay-As-You-Go Plans** — These devices start in a **Locked** state, then become **Active** with the appropriate payment for a specified time period. After this period, the device becomes **Locked** again. Currently, these devices support all the current Knox Guard features except offline lock and default blinking reminder.

If a device is either rejected or is payment complete, it can be deleted from the Knox Guard payment tracking. Once deleted, the Knox Guard app on the device is uninstalled and the device is no longer tracked.

Is this page helpful?

YES

No

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SUPPORT



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