

# Lauren Anderson

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15 Monte Verano Court  
San Jose, CA 95116  
(408)843-7936  
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## SKILLS

Customer Service Experience  
Cash Handling  
Time Management  
Process Oriented  
Computer Skills  
Communication Skills  
Leadership Skill  
Pharmacy Knowledge

## EXPERIENCE

### **CVS Pharmacy, Morgan Hill CA 95037** – *Shift Supervisor/Pharmacy Tech*

May 2023 – Present

- Cash Handling during shifts as well as proper waste management procedures
- Opens and Closes the store
- Manages building when store manager is away
- Handles Customer conflicts and uses problem solving to diagnose and keep customers happy.
- Pulling and Counting Medications for fills
- Prescription Inventory

### **Walgreens, 745 E Dunne Ave, Morgan Hill CA 95037** – *Shift Lead*

December 2019 – May 2023

- Cash Handling during shifts
- Opens and Closes the store
- Manages building when store manager is away
- Handles Customer conflicts

### **Mama Mia's , 275 E Dunne Ave, Morgan Hill CA 95037** – *Hostess*

July 2019 – December 2019

- Kept Supplies organized if an event had been happening
- Sat Customers in appropriate Sections
- Handled Take Out Orders

### **Denny's , 8425 San Ysidro Ave, Gilroy CA 95020** – *Server/Hostess*

December 2017 – July 2019

- Served Customers and Gave good Customer Service
- Handled Cash
- Sat Customers in designated areas per server

**WorkAbility 1, Oak Grove High School – Inventory Specialist**

June 2016 – July 2016

- Organized Books and Textbooks
- Checked out Books to Students and Teachers
- Documented fines owed

## EDUCATION

**San Jose State, One Washington Square, San Jose CA 95192 –  
Bachelor's Degree**

December 2022 – Present

**Gavilan College , 5505 Santa Teresa Blvd, Gilroy CA 95020 –  
Associate's Degree**

August 2017 – May 2022

## Certifications

**Pharmacy Technician Certification**

January 2025– EXP 02/26