

DNS Forwards for Azure ADDS & SSO via O365 identity

Virtual Desktop Service

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DNS Forwards for Azure ADDS & SSO via O365 identity

Overview

Users can't access company websites on primary email domain.

For Example, NetApp employees in VDS workspaces can't access netapp.com if their SSO account is user@netapp.com

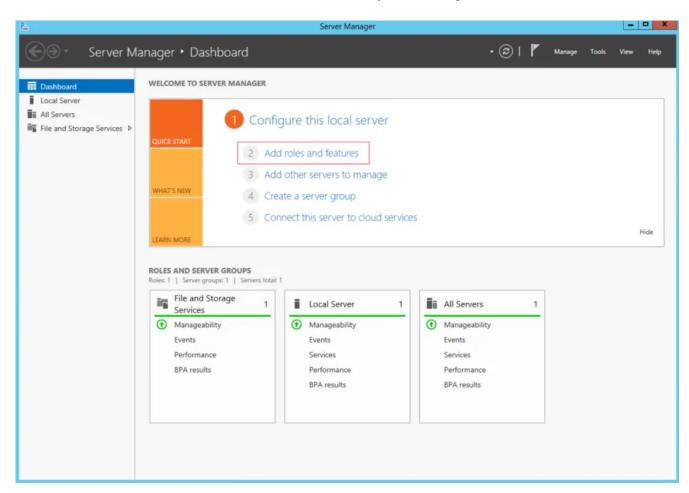
Dedicated VDS deployments use the internal domain of the Azure tenant.

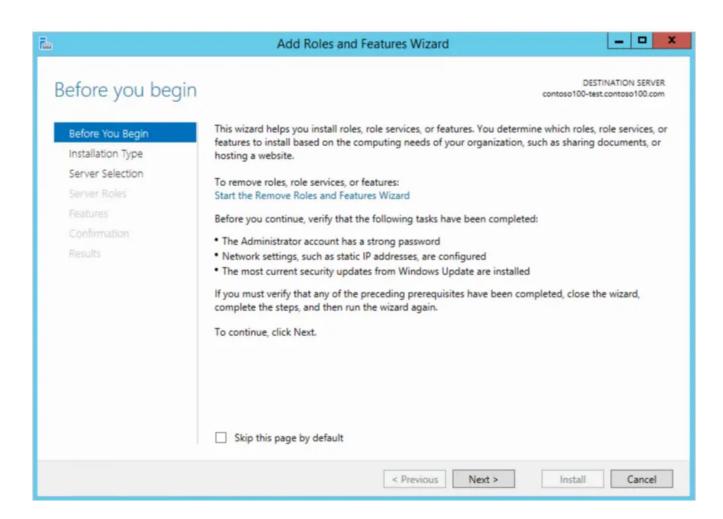
Resolution

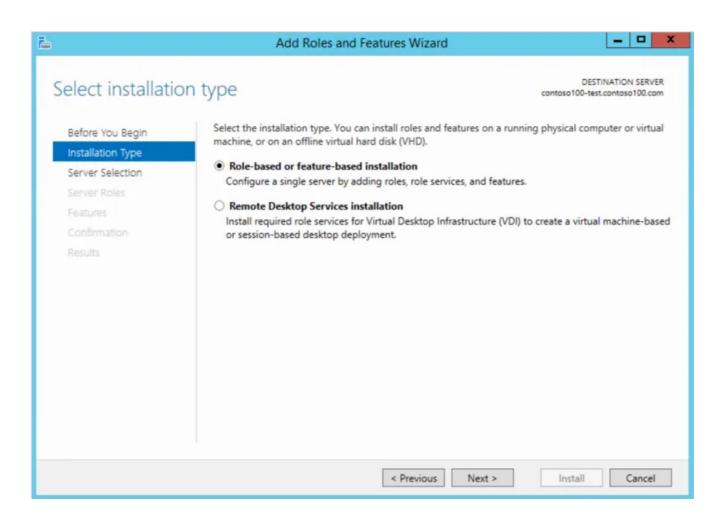
To resolve this, the Organization's team that manages DNS will need to create a DNS forward lookup zone for your internal domain to allow it to resolve the the correct external IP (for NetApp's purpose, this would let NetApp employees browse to netapp.com from within their virtual desktop).

Step by Step Guide

1. Install the DNS Server Tools on CWMGR1 – this will allow you to manage DNS.







X

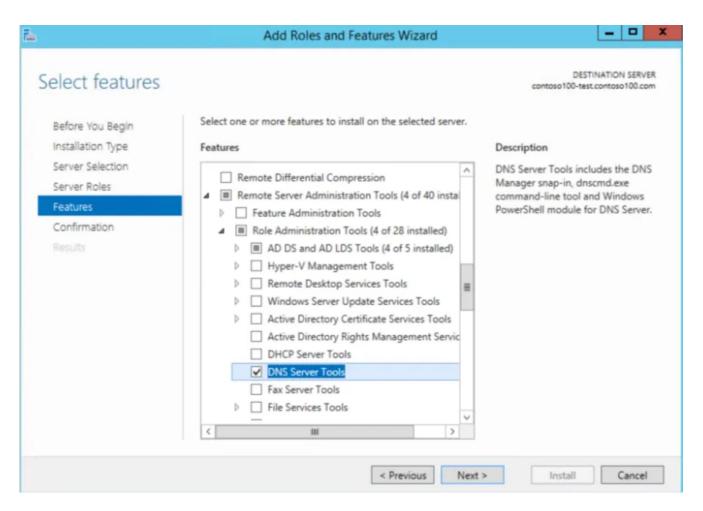
Select destination server

DESTINATION SERVER cwmgr1.cloudjumper.com

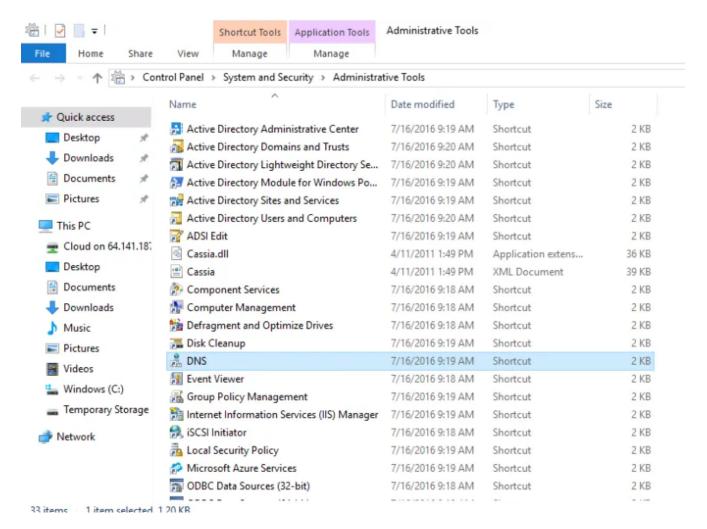
Select a server or a virtual hard disk on which to install roles and features. Before You Begin Installation Type Select a server from the server pool O Select a virtual hard disk Server Selection Server Roles Server Pool Features Filter: IP Address Name Operating System cwmgr1.cloudjumper.com 10.0.0.12 Microsoft Windows Server 2016 Datacenter 1 Computer(s) found This page shows servers that are running Windows Server 2012 or a newer release of Windows Server, and that have been added by using the Add Servers command in Server Manager. Offline servers and

newly-added servers from which data collection is still incomplete are not shown.

| < Previous | Next > | Install | Cancel |
|------------|--------|---------|--------|
|------------|--------|---------|--------|



2. Once installed, you can go to Control Panel → System and Security → Administrative Tools and open up DNS.



3. When asked for the DNS server running DNS you will want to put in your domain name (in the example we've been using, this would be *netapp.com*).

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