

John Christian Alejandro
(+63) 977-423-8913 | alejandro.jchristian@gmail.com

Education

Arellano University

Bachelor of Science in Computer Science

Skills

HTML/css
Javascript
ReactJS
NextJS
Flutter
UI/UX Design
Google Workspace
Customer Service
Technical Support

Professional Experience

Fitera

Part-time Full Stack Developer

Ortigas, Pasig City
April 2025 - Present

- Developed the website of the company using React/NodeJS.
- Maintains website and creates new posting for company updates.

Speedrent Technologies

Frontend Developer

Kuala Lumpur, Malaysia
June 2023 - Present

- Developed user-facing features using Next.js to ensure seamless user experiences.
- Optimized components for performance across various devices and browsers.
- Collaborated with backend developers and designers to enhance usability.

Task Us

Teammate - Subject Matter Expert

Ortigas, Pasig City

June 2022 - August 2023

- Produced Quality service with by the book information
- Assisted customers in a daily basis without compromising adherence and performance
- Provides assistance to teammates to ensure team growth and stability in scores

KGB Philippines

Subject Matter Expert

Pasig City

December 2019 - June 2022

- Providing the book information and ensuring strict adherence to agents.
- Providing knowledge, resources and information to support agents.
- Assist advisors with material requests and account updates.
- Ensuring accuracy of the content.
- Coaching and training agents on improving Customer Interaction and offering advisors guidance.
- Show a comprehensive knowledge of products and services and their competitive advantages through continuous self-improvement and following quality standards.

GICF Inc

Customer Service Representative

Pasig City

June 2018 - July 2019

- Providing excellent customer service to shopping company customers.
- Keep records of customer interactions, process customer accounts and file documents.
- Follow communication procedures, guidelines and policies.
- Taking and providing the extra mile to engaged customers to provide satisfaction.
- Helping them with their concerns and providing solutions to their problems.
- Produce sales leads.

Reference

Princeton Rafael Lim

New Tawi-Tawi Trading

Email: princeton.rael16@gmail.com

Vince Gerald Ong

Email: vince.ong@taskus.com

Christine Joy Cabading

Alejandro L Cabading Accounting Office

Email: chrstnecbg@gmail.com