# Yongshin Kim

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## RESEARCH INTEREST

Retrieval-Augmented Generation, NLP, Emotion Recognition, Human-Computer Interaction

## **EDUCATION**

Korea Advanced Institute of Science and Technology (KAIST)

M.S. in Data Science Aug. 2020 – Jul. 2022

Advisor: Uichin Lee

Handong Global University (HGU)

B.A. Mathematics and Statistics & B.A. Management (Double-Major) Mar. 2014 - Jul. 2020

Summa Cum Laude

# **PUBLICATIONS**

- [1] Lee, P., Kim, H., Kim, Y., Choi, W., Zitouni, M. S., Khandoker, A., ... & Jeong, Y. (2022). Beyond Pathogen Filtration: Possibility of Smart Masks as Wearable Devices for Personal and Group Health and Safety Management. JMIR mHealth and uHealth, 10(6), e38614.
- [2] SeungLin Yang, Yongshin Kim, Doohee Chung, (2019) "Nonlinear Relationship Between Technological Entrepreneurship and National Competitiveness: The Moderation Effect of Innovation-driven Economy", Journal of Technology Innovation, 27(3), 113-142. (KCI)
- [3] Haejun Jung, **Yongshin Kim**, Doohee Chung, (2019) "The Effect of Intellectual Property-Based Startups on Employment", Innovation Studies, 14(4), pp119-154. (KCI)

#### EXPERIENCE

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Machine Learning Researcher Okestro

Sept. 2022 - Present

**HGU** 

**Academic Experience** 

Mathematics and Statistics major

**Interactive Computing Lab KAIST** 

Advisor: Uichin Lee Aug. 2020 - Jul. 2022

Technological entrepreneurship Lab **HGU** 

Aug. 2018 - Jul. 2020 Advisor: Doohee Chung

Advisor: Heonjoo Kim Aug. 2019 – Feb. 2020

Business Information Technology Practice (Teaching Assistant) Advisor: I-Soo Joe	HGU <i>Mar. 2018 – Jul. 2018</i>
Principles of Accounting (Tutoring for foreigner)	HGU
Advisor: Hyunmo Sung	Sept. 2017 – Dec. 2017
Other Experience	
Mentor, Vision in Calling   HGU	Mar. 2020 – Jul. 2020
Director, Dep. of General Affairs, Student Government   HGU	Dec. 2019 – Jul. 2020
Director, Technological entrepreneurship Lab   HGU	Jul. 2019 – Feb. 2020
Executive, Residential College of International Dormitory   HGU	Jul. 2019 – Feb. 2020
Manager, Handong English Camp   HGU	Mar. 2018 – Sept. 2018
Instructor Education Certification for foreigners   HGU	Mar. 2018 – Jun. 2018
Accountant, International freshmen orientation   HGU	Mar. 2017 – Aug. 2019
English Teacher, Global Vision Christian School   GVCS)	May. 2017 – Sept. 2017

# **PROJECTS**

## Deploying chatbot service specific to cloud domain

Okestro

We are developing Chatbot specific to cloud domains using Retrieval-Augmented Generation (RAG) systems. Through this, we can primarily handle product-related inquiries from in-house customers. In particular, we are working on how to generate answers that can give trust to users in the RAG system.

June. 2023 – Present

FAQ Classification

Okestro

We present a model that uses BERT and contrastive learning to automatically classify users' inquiries. The model eliminates the need for users to have domain knowledge or for administrators to classify multiple inquiries. This can significantly improve the efficiency of the inquiry management system, reduce the workload of users and administrators and enhance the overall user experience.

Mar. 2023 – June. 2023

### Log-Level Anomaly Detection

Okestro

We present FineLog, a log message-wise anomaly detection framework that enables anomaly detection for each log message in the context of a given sequence. This study shows that FineLog not only records high performance in the existing sequence unit anomaly detection, but also records high performance in log unit anomaly detection.

Mar. 2023 – June. 2023

#### Baseline of SWOT Classification

Okestro

We present baseline indicators by introducing BERT model, which is widely used in the natural language processing field, for the first time in SWOT analysis. Starting with this approach, the baseline indicators of this study are expected to be useful for business intelligence cloud platforms that can be easily accessed by all stakeholders through deep learning of SWOT analysis.

Sept. 2022 – Dec. 2022

# Automation of Company SWOT Analysis Using Sentence BERT

Okestro

This study presented SWOT Sentence BERT as an AIaaS model that can intellectually automate company SWOT analysis. The SWOT Sentence BERT is a sentence embedding model that is learned through SWOT text data processed in the form of natural language inference task. In order to automate SWOT analysis, we applied K-Means clustering algorithm to make clusters with sentence embeddings and classified sentence embeddings based on their predicted clusters.

Sept. 2022 – Dec. 2022

# **Emotion Recognition (Master Thesis)**

In this study, we propose a method for predicting the emotions of the speaker in the naturalistic conversation using a speaker encoder and counterpart encoder composed of CNN-LSTM deep learning networks. We used emotion-related data called K-EmoCon collected during the debate process to empirically evaluate our model. The results showed that the counterpart's speech and the physiological signals had a positive impact on predicting the speaker's emotions.

KAIST

Oct. 2021 - July. 2022

## Video & Speech synthesis

We produced AI Human through voice conversion using StarGAN-VC and image synthesis using FSGAN. Through the process of analyzing various voice conversion models(CycleGAN, StarGAN-VC, StarGAN-VC2), we improved the quality of voice conversion by analyzing loss terms, number of domain classes, batch size, and iteration. In addition, the average similarity between the source video and the target video was used to facilitate video synthesis.

Deepbrain AI Sept. 2021 – Oct. 2021

Digital Therapeutics (DTx)

We develop fundamental technologies of data-driven digital therapeutic, receptivity optimization for mobile digital therapeutic development. Furthermore, we analyze the effectiveness of digital treatments by applying causal analysis.

KAIST

KAIST

We review existing types of smart masks and study what sensor data can be collected through smart masks. Also, we develop emotional and stress monitoring algorithms through smart mask sensor data.

Jan. 2021 - July. 2022

Aug. 2020 – Sept. 2021

**Contact Tracing** 

Smart Mask

We develop risk scoring algorithms that can be used for analysis to detect BLE contact between client devices. In addition, the need to introduce a place beacon is increasing as the number of cases infected with COVID increases just by staying in the same place without having to contact the confirmed patient directly. We also identify the coverage that place beacon can effectively send and receive signals with client devices.

KAIST *Aug. 2020 – Dec. 2020* 

## AWARDS AND HONORS

Best Paper Award (Korean Institute of Information Technology Paper Competition)	2022	
President Award (Top 10 World-changing Projects)   HGU		
Best Paper Award (National Technology Policy Paper Competition)   IITP & KOTIS	2019	
Best Paper Award (Korea Society for Innovation Management & Economics Paper Competition)	2019	
Academic Top Scholarship for Seniors   HGU	2019	
Academic Excellence Scholarship for Juniors   HGU	2018	
Academic Excellence Scholarship for Sophomores   HGU	2017	
Academic Excellence Scholarship for freshmen   HGU	2016	

#### CONFERENCES

- [1] **Yongshin Kim**, Taehee Lee, Sanghyeon Jung, Chanjae Lee, Taewan Kwon, "Improving Cloud FAQ Experience through Contrastive Learning-based Inquiry Classification", Korea Computer Congress, Jeju Island, Korea (2023)
- [2] **Yongshin Kim**, Sanghyeon Jung, Chanjae Lee, Jinhee Kim, "Baseline of SWOT Classification using Bidirectional Encoder Representations from Transformers for Business Intelligence Cloud Platform", Korean Institute of Information Technology, 2022 Fall Conference, Jeju Island, Korea (2022) Best Paper Award

- [3] **Yongshin Kim**, Panyu Zhang, Gyuwon Jung, Heepyung Kim, Uichin Lee, "Causal Analysis of Observational Mobile Sensor Data: A Comparative Study", Korea Computer Congress, 2021 Spring Conference, Jeju Island, Korea (2021)
- [4] Haejun Jung, **Yongshin Kim**, Doohee Chung, "The Effect of Intellectual Property-Based Startups on Employment", Korea Technology Innovation Society, 2019 Fall Conference, Jeju Island, Korea (2019) Best Paper Award
- [5] SeungLin Yang, **Yongshin Kim**, Doohee Chung, "Nonlinear Relationship Between Technological Entrepreneurship and National Competitiveness: The Moderation Effect of Innovation-driven Economy", Korea Society for Innovation Management & Economics, 2019 Spring Conference, Daejeon, Korea (2019) Best Paper Award

## **PATENTS**

- [1] Jung. S, Kwon. T, Lee. T, **Kim. Y**, Lee. C, Kim. J, "A CREATION MODULE FOR AUTOMATIC SWOT ANALYSIS TOOL USING ARTIFICIAL INTELLIGENCE AND A SWOT ANALYSIS SYSTEM COMPRISING THE SAME"
  - KR Application No.10-2022-0179834
- [2] Jeong. K, **Kim. Y**, Ahn. S, Lee. T, Kim. Y, Kim. M, "A CLOUD SERVER OPERATING SYSTEM IMPLEMENTING INDIVIDUAL VIRTUALIZATION OF RESOURCES AND A METHOD FOR OPERATING CLOUD SERVER"
  - KR Application No.10-2022-0190619
- [3] **Kim. Y**, Lee. T, Jung. S, "AN INQUIRY MANAGEMENT SYSTEM USING CLASSIFICATION METHOD BASED IN CLOUD SERVICE AND A PATFORM FOR INQUIRY-RESPONSE INTEGRATED MANAGEMENT"
  - KR Application No.10-2023-0077742

## **COMPUTER SKILLS**

Python (Intermediate), R (Intermediate), SPSS (Intermediate), MS Office (Intermediate), SQL (Basic), STATA (Basic), AMOS (Basic), SAS (Basic)

Updated 1 July, 2023