

Johnny Ma

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EDUCATION

C.T Bauer College of Business, University of Houston, Houston, Texas

Bachelor of Business Administration in Management Information Systems

Financed 70% of education through continuous employment

ACADEMIC PROJECTS

Odin Project

Winter 2023

- Worked through the popular online course to learn all the fundamentals of HTML, CSS, and JS
- Grasped the concepts of using flexbox, grids, and other elements to easily position nodes on a webpage

Serverless Web Application - Cloud and Collaboration Solutions

Spring 2020

- Hosted a HTML based interface to let users request unicorn rides
- Incorporated the use of AWS lambda functions and DynamoDB together to manage and work with user data
- Used AWS S3 bucket to store the CSS, HTML components of the website

PERSONAL PROJECTS

Weather Website

Summer 2023

- Incorporated the use of a Weather API to request weather data on a requested city
- Used a combination of DOM manipulation, async functions, and other tools to correctly work with the span of JSON data
- Mapped out the display of the webpage using CSS, forms, toggle buttons to make it intuitive for the user

Flight Finder Website

Winter 2023

- Created a website for users to enter in flight details and returns back details on the best flight available
- Incorporated the use of the Skyscanner API to fetch and post JSON data

EXPERIENCE

Healthhelp, Houston, Texas

August 2021-January 2023

IT Support Engineer

- Assisted NOC in the support of our Terminal Servers that span across multiple countries
- Provided on-site and virtual support (tickets or inhouse voice software) for end users while adhering to HIPAA standards in order maintain a secure environment
- Assisted in the on-boarding of new employees by providing essential equipment and user accounts

Ding Tea, Sugarland, Texas

June 2019 - August 2021

Barista

- Performed opening and closing operations for approximately \$800 worth of cash transactions daily
- Greeted and engaged in customer interactions to promote business activity
- Learned critical customer service skills when dealing with difficult customers

ACTIVITIES

Management Information Systems Student Organization (MISSO)

September 2018- Spring 2020

- Attended professional meetings to speakers from companies in the technology industry
- Participated in the mentorship program with MISSO seniors and alumni

SKILLS

- Knowledge on building computers
- Fluent in English and Conversational Cantonese
- Proficient in Microsoft Office tools
- Familiar with Python, RestAPI, HTML, CSS, Javascript, React, PL/SQL