

# NextUp Mentor – FAQ List

## General Information

### 1. What is NextUp Mentor?

NextUp Mentor is a mentorship-based firm that helps Bangladeshi students apply for higher studies in Europe, mainly Italy and Lithuania, guided by mentors who are already studying or living in Europe.

### 2. How is NextUp Mentor different from other agencies / Why NextUp Mentor?

NextUp Mentor is built on **authentic mentorship, transparency, and result-focused guidance**. Unlike traditional agencies, we prioritize your success and provide step-by-step support throughout your entire study abroad journey.

#### ✓ Full Student Control & Access

Students will have **direct access to their official email accounts, application portals, and university communication platforms**. We believe students should stay fully informed and in control of their own application process at every stage.

#### ✓ Complete Transparency – No Hidden Charges

At NextUp Mentor, we **encourage students to make all official payments directly themselves** to ensure full transparency and control over their expenses.

If a student is unable to make a payment independently, we can assist **only with the student's consent** and always through a **live Google Meet or real-time communication**, ensuring complete trust and clarity.

#### ✓ Quality Over Quantity

We focus on selecting students who meet genuine requirements. We do not believe in giving false hopes or making unrealistic promises. If your profile is not suitable, we will guide you honestly instead of encouraging unnecessary applications.

#### ✓ Success-Oriented Approach

Our main objective is not just opening files or collecting service fees. Our primary goal is to help you successfully obtain your visa and reach your study destination. Your success is our achievement.

### ✓ **Practical Experience, Not Just Process Knowledge**

Since our mentors are already living the European life, we understand the real challenges and opportunities you may face. This allows us to guide you beyond paperwork and help you prepare for your future abroad.

### **3. Which countries do you currently support?**

We mainly support:

- IT Italy
- LT Lithuania

### **4. Do you only work with Bangladeshi students?**

Yes, currently our services are focused on Bangladeshi students.

### **Do You Have Any Office? / Where Is Your Office?**

Currently, NextUp Mentor operates as a **fully online mentorship-based platform**, and we do not maintain a physical office. This approach allows us to provide more flexible, accessible, and student-focused services.

Our mentors are **currently living and studying in Europe**, which enables us to provide real-time, practical guidance based on current student experiences, university systems, and visa processes. Instead of maintaining a physical office, we prioritize direct communication and personalized mentorship.

To ensure trust and transparency for Bangladeshi students and guardians, we provide:

- ✓ Live consultations through Google Meet or video calls
- ✓ Direct communication with mentors throughout the process
- ✓ Full student access to email accounts, university portals, and application platforms
- ✓ Step-by-step updates and documentation sharing during every stage
- ✓ Clear and transparent payment guidance where students pay official fees themselves

Many traditional agencies rely heavily on physical offices, but we focus on **service quality, accessibility, and real mentorship support**. Our online model allows students from any location in Bangladesh to receive the same level of guidance without needing to travel.

Our goal is to stay connected, transparent, and supportive throughout your entire journey, regardless of physical location.

## **Admission & University Related**

### **5. Which intakes do you support?**

We support:

- Fall Intake
- Spring Intake (country & university dependent)

### **6. Can you help me choose the right university and course?**

Yes. We analyze your academic background, budget, and career goals before suggesting options.

### **7. Do you help with university application?**

Yes, we assist with:

- University selection
- Application submission
- Document preparation
- Application tracking

### **8. Can I apply with a study gap?**

Yes, but acceptance depends on your academic profile and gap justification.

### **9. What GPA or academic result is required?**

Requirements vary by university and program. Contact us for profile evaluation.

## **Language Requirement**

### **10. Is IELTS mandatory?**

If you are applying for Italy the answer is YES. For Lithuania, it depends on the university.

## 11. Do you help with IELTS guidance?

Yes, we provide mentorship and guideline support for IELTS basic preparation. Also, if you enroll with us, we will provide you speaking session to improve.

## Cost & Financial Information

## 12. How much does it cost to study in Italy or Lithuania?

Costs depend on university, course, and lifestyle. Italy usually has scholarship opportunities, while Lithuania often has moderate tuition fees.

## 13. Do you help with scholarships?

Yes, we guide students about available scholarship opportunities and application process.

## 14. How much bank balance is required?

Financial requirements vary by country and visa rules. We provide personalized guidance after profile evaluation.

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## Visa & Documentation

## 15. Do you help with visa application?

Yes. We provide full visa guidance including:

- Document checklist
- Financial preparation
- Visa application process
- Interview preparation

## 16. What documents are required for study visa?

Contact us for details.

## 17. What is the visa success rate?

Visa approval depends on student profile and document authenticity. We guide students to maximize success chances.

## Mentorship Support

### 18. What kind of mentorship do you provide?

We provide:

- Admission guidance
- Visa mentorship
- Pre-departure support
- Living guidance in Europe
- Student life mentoring

### 19. Will I get support after reaching Europe?

Yes. Our mentors help students with settlement guidance such as accommodation, transportation, and student life.

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## Accommodation & Living

### 20. Do you help with accommodation?

We guide students on how to find accommodation and share verified options and tips.

### 21. Can students work while studying?

Yes, both Italy and Lithuania allow part-time work under student visa rules.

## Processing Time

## **22. How long does the whole process take?**

Usually:

- Admission: 1–2 months
  - Visa processing: Depends on embassy timeline
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## **Service & Charges**

### **23. Do you charge service fees?**

Yes, service charges depend on the support package. Contact us for details.

### **24. Do you offer free consultation?**

Yes, we offer initial profile evaluation and consultation.

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## **Contact & Process Start**

### **25. How can I start my application?**

You can:

- Fill out our consultation form
- OR
- Contact us via Messenger / WhatsApp

### **26. What should I prepare before contacting you?**

Just gather your academic details and strong motivation to reach the goal.

# **IT ITALY SCHOLARSHIP FAQ – ENGLISH VERSION**

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## 1. What types of scholarships are available in Italy?

Italy offers several scholarship options:

- DSU / Regional Scholarship
- Italian Government Scholarship
- University Scholarships
- Merit-Based Scholarships
- Need-Based Scholarships
- Private / Foundation Scholarships

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## 2. What is DSU Scholarship?

DSU is a regional government scholarship in Italy that provides financial support to students.

It usually includes:

- Tuition fee waiver or reduction
- Accommodation support
- Food support
- Annual financial grant

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## 3. What is the Italian Government Scholarship?

This scholarship is funded by the Italian government, mainly for Master's and research programs, and provides monthly financial support.

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#### **4. What are University Scholarships?**

Many universities offer their own scholarships based on academic performance or student profile.

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#### **5. What is a Merit-Based Scholarship?**

This scholarship is awarded based on academic excellence and achievements.

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#### **6. What is a Need-Based Scholarship?**

This scholarship is provided based on the student's financial background and family income.

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#### **7. What are Private or Foundation Scholarships?**

Some private organizations and foundations offer scholarships for international students.

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#### **8. What benefits do scholarships provide?**

Benefits may include:

- Tuition fee reduction or waiver
  - Accommodation support
  - Meal support
  - Financial grants
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#### **9. Is IELTS required for scholarships?**

IELTS is usually required for university admission. Scholarships generally do not require separate IELTS.

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## **12. Can I study in Italy without a scholarship?**

Yes. Italy still offers relatively affordable tuition fees even without scholarships.

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## **13. Does NextUp Mentor help with scholarship applications?**

Yes. We help students with:

- Eligibility assessment
- Document preparation
- Scholarship application guidance