

**IV B.Tech II Semester Regular/Supplementary Examinations, June - 2022****MANAGEMENT SCIENCE****(Common to Computer Science and Engineering and Information Technology)****Time: 3 hours****Max. Marks: 70***Question paper consists of Part-A and Part-B**Answer ALL sub questions from Part-A**Answer any FOUR questions from Part-B***\*\*\*\*\*****PART-A(14 Marks)**

1. a) Define Management and its process [3]
- b) Why we use p-Chart? [3]
- c) What is HRM(Human Resource management)? [2]
- d) Explain the steps in PERT (Program Evaluation and Review Technique) [2]
- e) What should a vision statement include? [2]
- f) Define & explain the term MIS. State its objectives [2]

**PART-B(4x14 = 56 Marks)**

2. a) Explain about the nature and significance of management [7]
- b) Discuss briefly the steps involved in Decision making process [7]
3. a) What is meant by method study, its objectives and steps involved in method study. [7]
- b) Explain about the objectives and importance of EOQ approach, how do you decide EOQ in Textile industry [7]
4. a) Define HRM, and explain function of HRM [7]
- b) What is Distribution? And discuss various channels of distribution. [7]
5. a) What are the three components to build a net work? [7]
- b) Compute Corresponding value of Z(x) i.e., probability to complete project within the time, if Time Scheduled is 48 days. [7]

Activity Alternate	Time Optimistic (To) Days	Time Optimistic (To) Days	Time Optimistic ( To) Days
1-2	4	5	12
2-3	8	10	18
2-4	6	11	22
3-5	2	6	10
4-5	10	15	20
5-6	7	9	17

6. a) What is Corporate Planning Process and explain various steps involved. [7]
- b) List and explain different components of SWOT Analysis? How SWOT analysis can be conducted in Service Sector? [7]
7. a) Explain the concept of JIT. How does it help the manufacturing system to improve productivity? [7]
- b) What is Enterprise Resource Planning (ERP)? Explain the process of ERP. [7]

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**PART-A(14 Marks)**

1. a) Define Management Science [3]
- b) How ABC analysis is useful in inventory management? [3]
- c) Discuss the instruments of HRD ( Human Resource Development ). [2]
- d) How is total project variance determined in CPM? [2]
- e) Explain Mission Statement anatomy. [2]
- f) What are the Four principles of TQM ( Total Quality Management ) [2]

**PART-B(4x14 = 56 Marks)**

2. a) What are the principles of organization? Discuss its need [7]
- b) Explain about Global Leadership and Organisational Behaviour Effectiveness (GLOBE) structure [7]
3. a) Define Inventory, and discuss the need of Inventory Control in an organization [7]
- b) What is ABC analysis. Explain about various types of ABC analysis [7]
4. a) Define HRD, and differentiate it from HRM [7]
- b) What is Merit rating? How it is useful for Job evaluation [7]
5. a) Following Data relates to a certain project [7]

Activity	Optimistic Time	Most likely time	Pessimistic Time
1-2	2	5	14
1-3	3	12	21
2-4	5	14	17
3-4	2	5	8
4-5	1	4	7
3-5	6	15	30

Find out:

- i) Construct the network.
- ii) Identify the critical path and duration of the project.
- b) What do you mean by crashing a network? State the step by step procedure of crashing. [7]
6. a) What is Mission? What are the characteristics of a good Mission statement? [7]
- b) Define Environmental Scanning and how is it useful to business organizations? [7]
7. a) What is MIS? How MIS is useful for decision making? [7]
- b) Explain about bench marking [7]

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**PART-A(14 Marks)**

1. a) Illustrate the generic functions of management. [3]
- b) What can be controlled using R chart? [3]
- c) What are the factors determining job evaluation? [2]
- d) What are the three types of probability? [2]
- e) Write a short note on Corporate Planning [2]
- f) Discuss the Salient features of Supply Chain Management [2]

**PART-B(4x14 = 56 Marks)**

2. a) Define and explain in detail the management and its various functions [7]
- b) Explain the principles and types of organizational structures [7]
3. a) Elucidate on the role and importance of control charts in production [7]
- b) The following information is about the shock absorbers used by automobile work shop Annual demand 5000 units, Unit price Rs 350 Cost of placing an order Rs 60, Storage cost 4 Percent per annum Interest rate 8 percent per annum Calculate EOQ and also find the number of orders to be placed [7]
4. a) Discuss the various functions of marketing. [7]
- b) What is performance appraisal? discuss the various tools and techniques of performance appraisal. [7]
5. a) How does the PERT technique helps a business manager in decision making [7]
- b) A project schedule has the following characteristics [7]

Activity	Time (week)	Activity	Time (week)
1-2	4	5-6	4
1-3	1	5-7	8
2-4	1	6-8	1
3-4	1	7-8	2
3-5	6	8-10	5
4-9	5	9-10	7

Find out: (i) Construct a network (ii) Compute earliest occurrence time (E) and least occurrence time (L) for each event (iii) Find the critical path.

6. a) Briefly explain about [7]
  - i) Vision ii) Mission iii) Goals and iv) Strategy
- b) Define strategy. Explain various Steps in Strategy Formulation, Implementation and Evaluation. [7]
7. a) Write about the balance score card [7]
- b) Explain the importance of Business Process Outsourcing [7]

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**PART-A(14 Marks)**

1. a) What are the Levels of Organization structure? [3]
- b) Discuss Advantages of FSN Analysis [3]
- c) Explain Stages of Product Life Cycle [2]
- d) What is network analysis used for? [2]
- e) How SWOT analysis is useful in business? [2]
- f) What does a balanced score card measure? [2]

**PART-B(4x14 = 56 Marks)**

2. a) Define Motivation. Explain any two motivational theories [7]
- b) Discuss the challenges to management in the new millennium [7]
3. a) Briefly explain ABC analysis significance in inventory management [7]
- b) A manufacturer has to supply his customers 800 units of his products per year. [7]  
Shortages are not allowed and the inventory carrying cost amount to Rs:0.8/- per unit per year. The setup cost per run is Rs:90/-.  
Find:  
i) Economic Order Quantity  
ii) Minimum Average Yearly cost  
iii) Time between two orders and optimal number of orders per year
4. a) Define marketing, and explain various functions of marketing [7]
- b) Discuss different wage payment system [7]
5. a) Enumerate the network analysis and its advantages. [7]
- b) Determine Critical Path for following information: [7]

Activity	Predecessor	Duration (Days)
A	--	12
B	A	10
C	A	16
D	A	14
E	B	8
F	C	18
G	D	20
H	E, F&G	22

6. a) State the significance of corporate planning. [7]
- b) Explain about the theories of multinational companies [7]
7. a) What is six-sigma? [7]
- b) Explain about Business process Re-Engineering. [7]