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Column one contains four main components:
1) Logged-in user component
2) User Inbox component (with unread message counters)
3)Team Inbox component (with unread message counters)
4) Team chat component (with unread message counters)
- 2

Column two contains two main components:
1) Conversation filter/search component
2) Conversation list component (based on Inbox selection from column 1, filters applied)
- 3

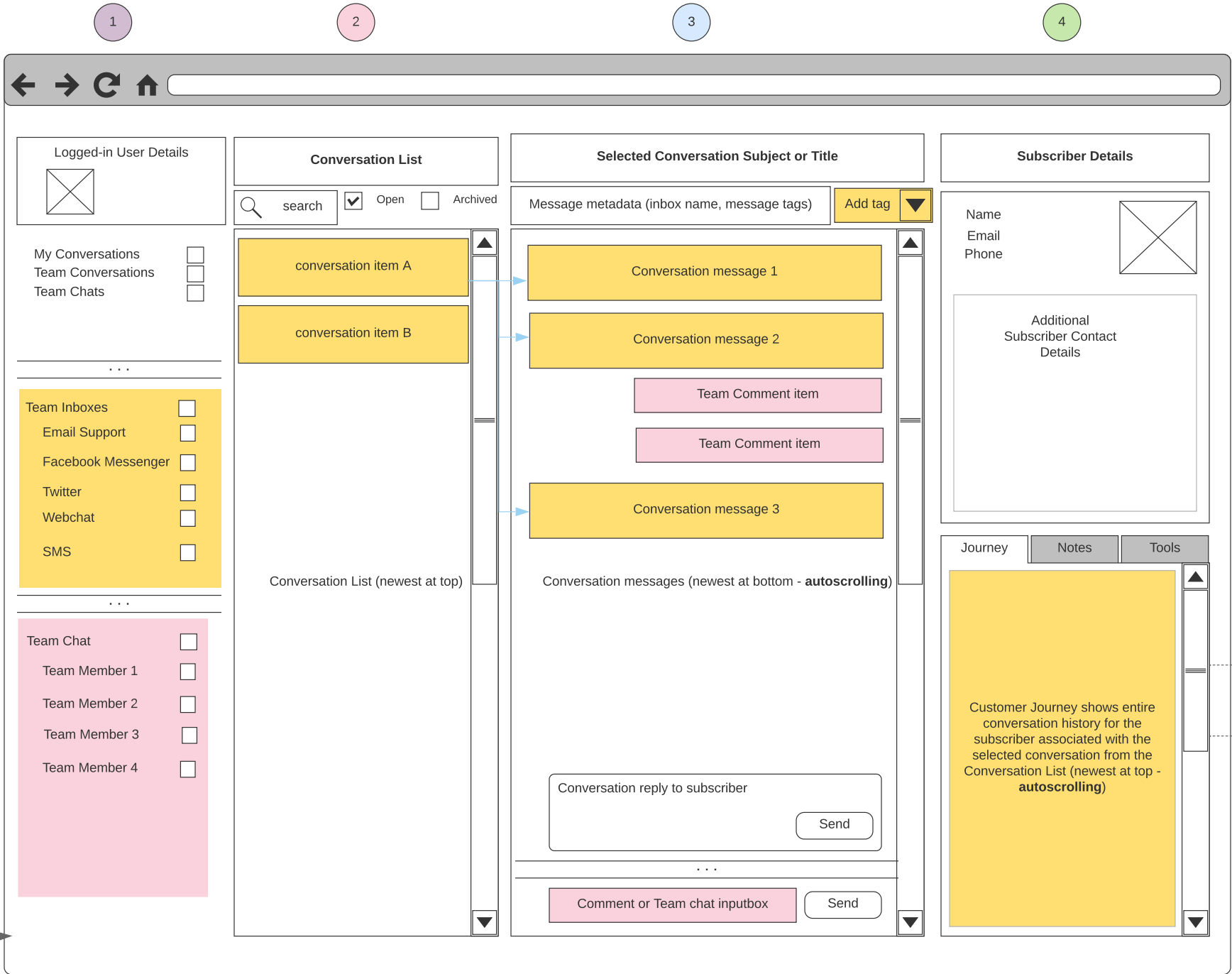
Column three contains five main components:
1) Message metadata (subject, location (which Inbox), message tags)
2) Message list (based on Conversation selected in column 2)
3)Team chat/comments (shows within message list context)
4) Conversation message reply field (replies to subscriber channel)
5) Team chat reply field (replies to team chat messages within the message view)
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Column four contains four main components:
1) Subscriber details (based on Conversation selected in column 2)
2) Subscriber Journey (all messages associated with the selected Subscriber)
3) Subscriber notes (notes associated with the select Subscriber)
4) Subscriber tools (configurable component allows external content via iframe)

Notes: Conversation List is based on selected Inbox.

Message List is based on selected Conversation

Subscriber Details are based on selected Conversation



Single Page Web App

Three different tabs:

