



### HyPA: A Hybrid Pod Autoscaler

Autoscaling of container-orchestration environments for enhanced VoIP performance

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### Cooperation with World-Direct

- Subsidiary company of A1
- Manages over 90.000 VoIP ports
- Transitions its telephone infrastructure to Kubernetes
  - Microservices
  - API-first approach
  - Zero-Downtime architecture

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#### Cons

- Complex infrastructure
- Efficient architectures necessary
- Timely scaling

## Problem formulation: Scaling realtime applications

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  - Stateful protocols
  - Time-sensitive signaling
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  - Increased latency
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# Problem formulation: Scaling realtime applications

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  - Stateful protocols
  - Time-sensitive signaling
  - Sessions over a long period of time
- High call volume traffic:
  - Increased load on the telephone system core
  - Increased latency
  - Call failures
- Default Kubernetes scaling is not enough:
  - Static thresholds
  - Limited option for custom parameters
  - No hybrid scaling approach

### Thesis goal

### **HyPA**

- Hybrid scaling:
  - Horizontal → variable number of replicas (pods)
  - ullet Vertical o variable CPU/memory assignment of a pod
- Pod Autoscaling:
  - Automatically scale service pods at runtime

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- Pod Autoscaling:
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### **Challenges**

- Maintain high call throughput with small latency
- Resource conservation
- Ensure no service downtime

### Proposed Model

### **Overview**

- RL learning approach
- Deployed in customer namespace
- Baseline model
- Focuses on CPU scaling

# Proposed Model

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- RL learning approach
- Deployed in customer namespace
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- Focuses on CPU scaling

#### **Model complexity reductions**

- No vertical memory scaling
- Discrete finite action space

### Infrastructure Model

Store metrics Load metrics Schedule pods Deploy services Scale action Client namespace 1 Shared namespace Monitoring namespace Service metrics Container metrics Service Mesh Metric Server HvPA Client namespace N Scale Schedule **DB** Cluster

Service Mesh

HvPA

Service metrics

API

Scheduler

Deploy

# Model Training (1)

#### **Call Data**

- No existing datasets
- Analyzed historic call data
- Cover all ranges of clients
- Train a baseline model

# Model Training (1)

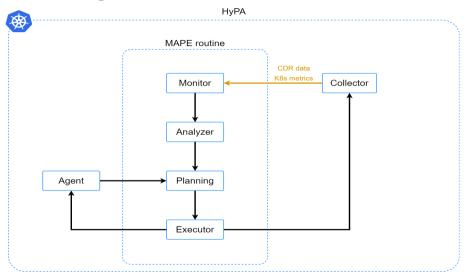
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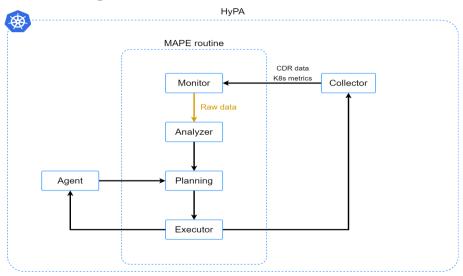
#### **Call Generation**

- Based on real call patterns
- Custom scenarios utilizing SIPp

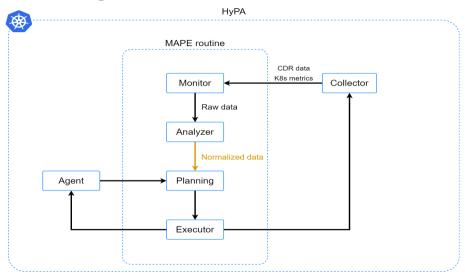
# Model Training (2)



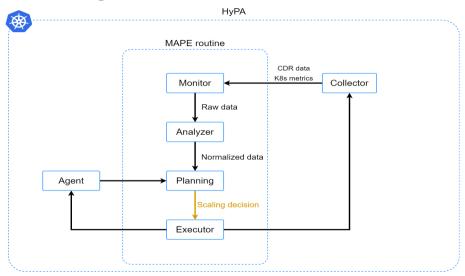
# Model Training (3)



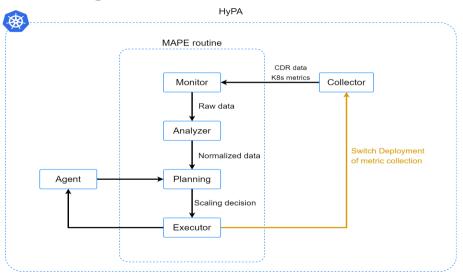
# Model Training (4)



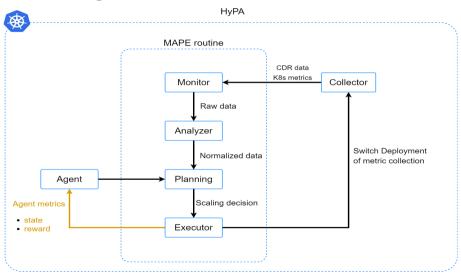
# Model Training (5)



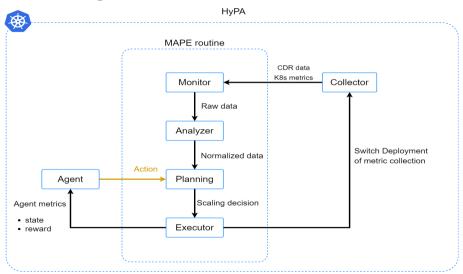
## Model Training (6)



# Model Training (7)



# Model Training (8)



# **RL Training Disadvantage**

### **Training duration**

- Time-consuming tasks:
  - Scaling operation
  - Environment response
  - Data collection
- Significant delay after every agent decision (step)
- Limits training rate of model

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#### **Problem**

- Development and retraining time consuming
- Significant training duration reduction needed

## **RL Training Optimization**

#### **Analytical Model**

- Finite scaling options covering WD's cases
- Deploying all scaling options
- Same workload everywhere
- Only metric collection switched

# **RL Training Optimization**

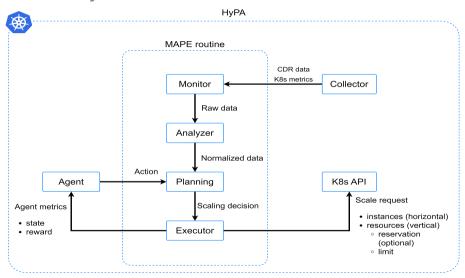
#### **Analytical Model**

- Finite scaling options covering WD's cases
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#### **Improvement**

- Faster environment response
- Broader agent decision exploration
- Training three times faster

### **Evaluation HyPA**



## **Evaluation Competitors**

#### **Horizontal Pod Autoscaler (HPA)**

- Kubernetes default
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- Reactive autoscaler
- No expert knowledge for setup

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### Multi-Objective-Hybrid-Autoscaling (MOHA)

- Machine Learning based (NN, SVM, LR)
- Hybrid scaling
- Code modifications to support usecase

### **Evaluation Scenarios**

### **Call Volume Groups**

Group	Call volume	Client share	
light	$< 10^{4}$	31.99 %	
medium	$10^4 - 10^5$	53.02 %	
heavy	$10^5 - 10^6$	14.34 %	
very heavy	$\geq 10^6$	0.65 %	

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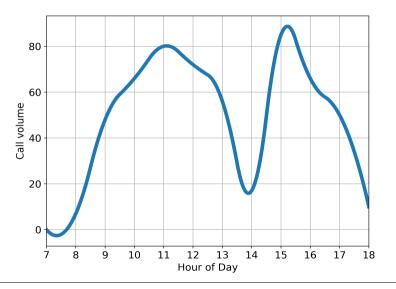
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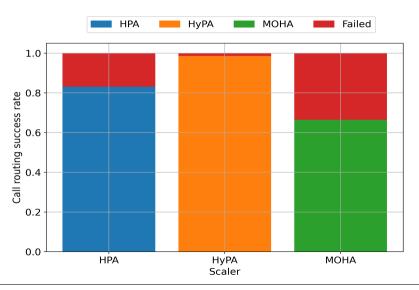
### **Scenarios**

- Random common client
- 2 Averaged call volume per group

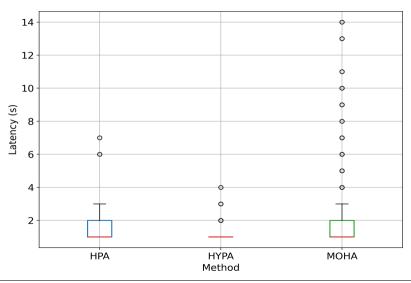
### Scenario 1 Visualization



### Scenario 1 Result Calls



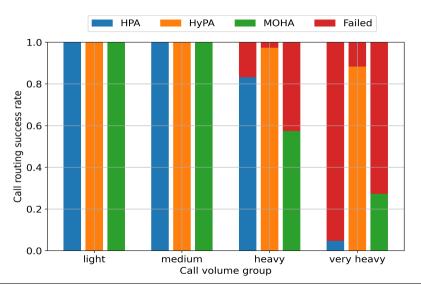
# Scenario 1 Result Latency



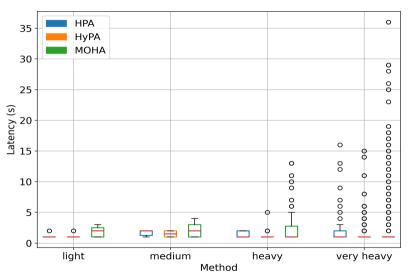
### Scenario 2 Visualization

Hour	light	medium	heavy	very heavy
7	1	3	51	984
8	2	7	159	3069
9	2	9	193	4187
10	2	9	191	7196
11	2	8	175	3901
12	1	4	91	2468
13	1	6	128	3058
14	1	6	127	3025
15	1	5	109	2901
16	1	3	75	1803
17	1	2	36	726
Client share	31.99%	53.02%	14.34%	0.65%

### Scenario 2 Result Calls



# Scenario 2 Result Latency



#### **Project Timeline** Related work Related work Research Hybrid scaling Reinforcement learning Code base Connectors Setup RL agent Call-generator Logging Policy evaluation environment Implementation RL training infrastructure RL training enviroment Model evaluation Evaluation Model training Write thesis Thesis Write thesis 07-2023 09-2023 11-2023 01-2024 03-2024 05-2024

### References I



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