

Client Feedback

Client: Ekin Balci

Date: 9th February 2017

1. What was your first impression?

- a. I think you created an excellent system. I couldn't find any bug in the system during our test session. Great!

2. Do you think that the product is an effective solution to your problem?

- a. Since we don't use any third-party application for the inventory system of the kitchen, I believe that it will work fluently and as expected. I believe the interface is very useful.

3. What did the product do well?

- a. It looks great when I consider the test session. It works as I desired. I am glad. The emailing function works very well. I really liked the way you organized the email.

4. What did the product did not do well?

- a. I didn't recognize any mistakes or bugs on the system yet. You thought the aspects that I didn't think about. There are many extra and excellent stuff.

5. Which areas should be improved at first opportunity?

- a. An extensive testing is needed. At first sight, maybe you can add an online message board for admins to display their messages. I didn't want you to add this feature at our initial meeting, but I can say that the online message board can be added in the future. The other thing is the measurement units that you defined. Again, it didn't think about it during our initial meeting. However, I realized that you could add an option for admins to add new ingredient measurement units or remove the existing ones.

6. Is the design user-friendly enough?

- a. The website is very user-friendly in design and functionality.

7. Are there any drawbacks you can predict?

- a. No, there are not.

8. To what extent are you satisfied with the final product and its features?

- a. I have expected less than what you created. However, you exceeded my expectations. I didn't expect a developed system like this.