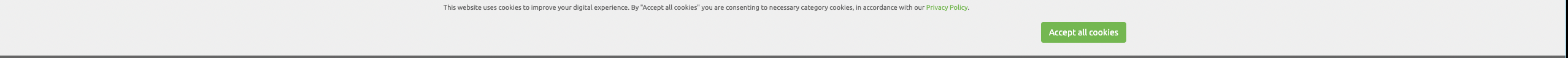
Oddities – functional and UX

1. The cookies alert doesn’t give the user an option to select which types of cookies they can accept; they have to accept all cookies



1. The button group at the top of page could benefit from having the current button (page the user is on) highlighted or styled in a darker colour, so that the user has a clear idea where they are on the website.

A screenshot of a web page

AI-generated content may be incorrect.

1. The Buy Tickets link (highlighted below) seems to be redundant, as it directs to the Buy Tickets page, which we are currently on:

A screenshot of a computer

AI-generated content may be incorrect.

There are similar links on all the other pages - ‘Train times’, ‘Buy leisure’, and so on – redirecting the user to the page they are already on.

1. The below alert (“You can only change your booking once.”) seems to be an unnecessary restriction:

**A screenshot of a computer

AI-generated content may be incorrect.**

1. The title ‘Data’ (below) is a little vague, in my opinion. I would suggest to the development team to change it to something that reflects the nature of the page’s contents e.g. Confirm Details or Confirmation

A screenshot of a computer

AI-generated content may be incorrect.

1. The Time left only appears when user gets to the Options page (see below). Perhaps it should be there from the start. It is also a bit hard to see by dent of its location on the screen and the font size

A screenshot of a computer

AI-generated content may be incorrect.

1. When you select an inward journey that is earlier than the outward journey the alert that appears is in Portuguese, even though I have specified English as the language. This is the message:

"A hora de chegada da ida deve ser inferior à hora de partida da volta."

If you repeat the selection, the alert appears in the correct language as follows:

"The arrival time of the outbound train cannot be later than the departure of the return train."

1. It is not possible to navigate back as you are making order. For example, if you are on the Options page, you cannot go back to the Service or Search page. There should be a Back or Previous button. The browser’s back navigation arrow does not work either on the Options page.
2. On the registration page, the date picker does not include an option to select the year when entering your date of birth. You have to type the date in manually in a particular format, dd-mm-yyyy. On this page, there is also a field which asks for the number of sons the user has, which seems a bit strange. Having registered, I entered my user name and password, and the following error appeared:” SoapFault: 116|Não foi possivel reservar a totalidade dos lugares pedidos”
3. There is a small typo on journey selection page: 'Aditional seat options'

Further suggestions to aid automation or general testing

1. I would put proper navigational controls for the ticket ordering process. As mentioned above in point 8, if you are on the Options page, you cannot go back to the Service or Search page. There should be a Back or Previous button. The browser’s back navigation arrow does not work either on the Options page.
2. I would ask developers to include an attribute testdata-id or id, any unique identifier for page elements to make it easier to write selectors. The selectors would also be more maintainable and automation tests less flaky.
3. I would move the Relevant information section onto a separate page, and just include a link for it in the footer section on the main page. It looks a bit cluttered at the bottom of the main page – see below:

A screenshot of a computer

AI-generated content may be incorrect.

1. I would suggest tidying up the social media links at the bottom of website pages – the Facebook link is duplicated and the items appear in two separate groupings -see below:

A screenshot of a computer

AI-generated content may be incorrect.

1. I think that both the From and To fields could benefit from a Clear button (X icon) to delete already-typed-in text in case the user made a mistake or wants to type in a different originating or terminating train station. As it stands, they have to use delete on their keyboard, which can be more time consuming than a clear button.
2. The From and To fields could have better placeholder text. From and To could also suggest time-related data. Something like, Departure Station and Arrival Station would be clearer, either as placeholder text or as input field labels.