WOUTER MATHUES

JUNIOR HYBRID APP DEVELOPER / JUNIOR SUPPORT ENGINEER

CONTACT INFO

- +32 497 94 91 84
- wouter.mathues@html.com
- GitHub.io
- www.linkedin.com/me
- Tienen, Belgium

EDUCATION

2013 – 2014
Computer Science
PXL Hasselt

2021 – 2022
Hybrid Application Development
VDAB Education

LANGUAGES

Dutch

English

French

PROFILE

I am passionate about IT and every aspect about it. I have basic knowledge in application development thanks to the course I attended with VDAB and I have previous experience as first line support where I assisted users with IT related issues using a ticketing system.

From past experiences from IPG where I managed social media, I also have some experience coaching people and making e-learnings

In my free time I like to brighten my knowledge about IT, hanging out with friends and working out at my local gym.

EXPERIENCE

2023 – 2024
CAPGEMINI / BNP PARIBAS

L1 SUPPORT
Assisting users with first line issues
I also made some internal knowledge articles for colleagues but these never got published.
SCCM / Office / Remote Desktop / Azure / LAN and phone network issues / Local applications of BNP Paribas

2021 – 2022
VDAB BELGIUM

COURSE HA DEVELOPER
Course to learn basic coding and developing hybrid applications using HTML/CSS and Angular

2019 – 2021
CANON BELGIUM

IT ANALYST
Assisting users with first line issues
SCCM / Office / Remote Desktop / Azure / Local CANON Apps

2015 – 2018
IPG CONTACT SOLUTIONS

FIRST LINE CUSTOMER SUPPORT
Social Media Agent
Coaching new people for social media - coaching soft skills/communication

PROFESSIONAL SKILLS

- HTML
- CSS
- JAVASCRIPT
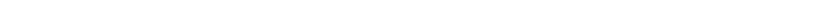- MYSQL
- MS VISUAL STUDIO
- MS OFFICE
- NETWORKING
- HARDWARE
- TICKET SUPPORT TOOL

HOBBIES

Gaming   Fitness   Friends   Music