

## Olik User Feedback Extension

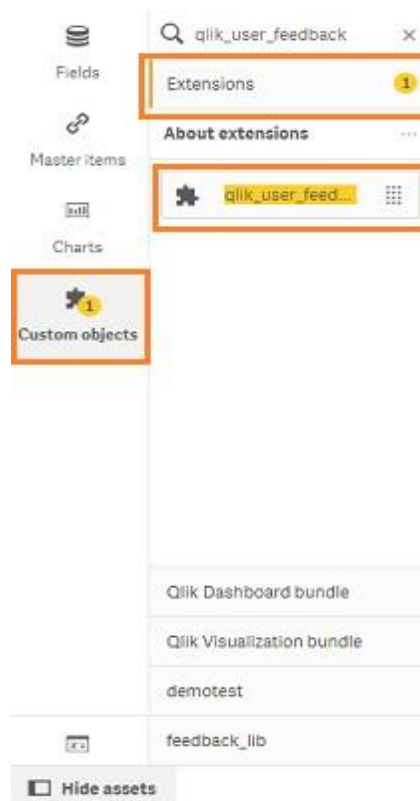
Olik User Feedback Extension is use for report a problem of Qlik dashboards. Then Qlik Developer Solve the problems as soon as possible. User need to select nature of problem and write a what exactly problem in feedback form.

### Pre-requisites

- [Download](#) **qlik\_user\_feedback.zip** for feedback extension

### 1. Usage of Qlik User Feedback Extension in Qlik Sense:

1. Once import(**qlik\_user\_feedback.zip**) is done go to the extension-editor in dev-hub and open this extension and set your **tenant** (unique stream id) in **config.json** file.
2. If configuration is done go to the dashboard and open the sheet where you want to use the functionality of Qlik User Feedback and edit that sheet go to the Custom Objects section highlighted in the Image and click on “**Extension**” section and our **qlik\_user\_feedback** extension will be listed there. Select the extension and drag-drop it on the canvas.

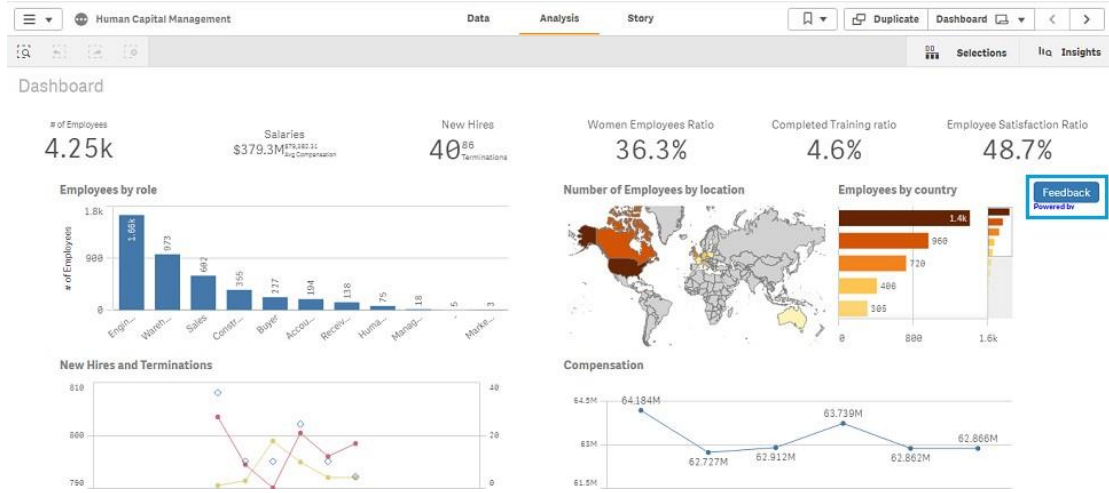


## 2. User Guide of Qlik User Feedback Extension in Qlik Sense:

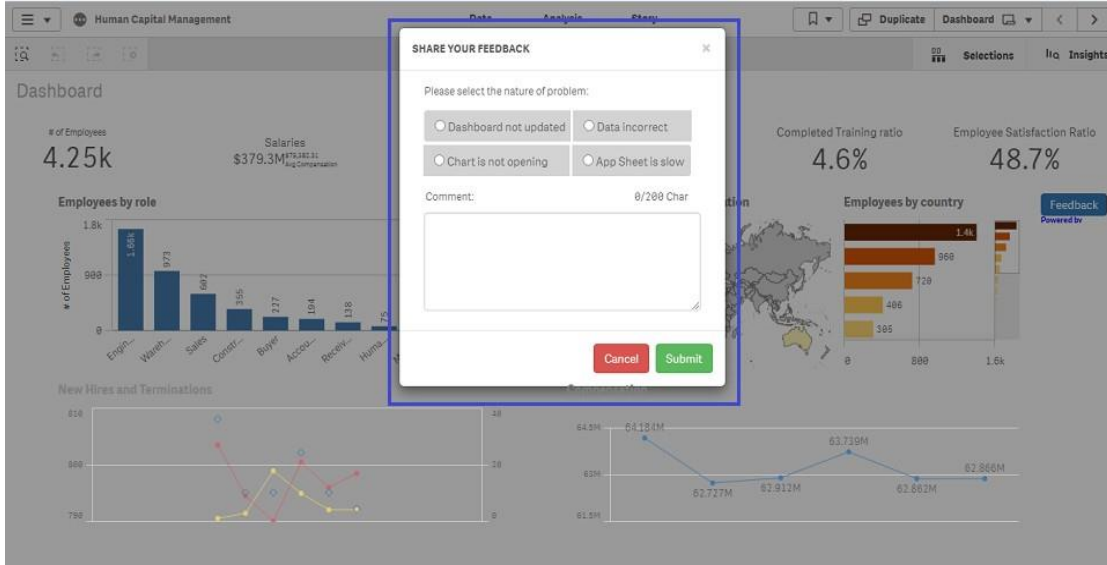
Qlik User Feedback Extension is use for report a problem of Qlik dashboards. Then Qlik Developer Solve the problems as soon as possible. User need to select nature of problem and write a what exactly problem in feedback form.

Step for How to use Extension:

- 1) Find out Feedback button in Qlik Dashboard this is your Qlik User Feedback Extension.



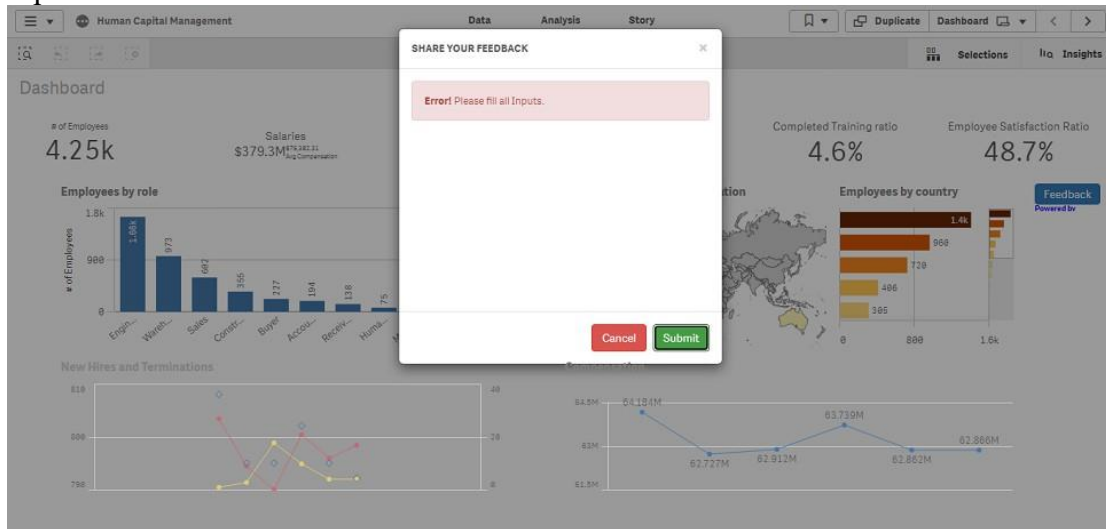
- 2) Click on Feedback Button Feedback Popup will be open on your screen.



The 'SHARE YOUR FEEDBACK' popup is displayed over the dashboard. It contains the following fields and options:

- Please select the nature of problem:**
  - ☐ Dashboard not updated
  - ☐ Data incorrect
  - ☐ Chart is not opening
  - ☐ App Sheet is slow
- Comment:** A text area for providing details, with a character count of 0/200.
- Buttons:** 'Cancel' (red) and 'Submit' (green) buttons at the bottom.

- 3) If you do not fill the form and submit it then error will be show on screen” Please Fill All Inputs”.



- 4) Fill the feedback form(All Fields are mandatory):
1. Select one nature of problem.
  2. write comment (only 500 characters).
  3. Click on submit button to submit your feedback.

The screenshot shows the same WOWiZER dashboard as before, but the 'SHARE YOUR FEEDBACK' modal is now filled out. It has four numbered steps: 1. 'Please select the nature of problem:' with four radio button options: 'Dashboard not updated' (selected), 'Data incorrect', 'Chart is not opening', and 'App Sheet is slow'. 2. 'Comment:' with a text area containing 'Dashboard data is not updated' and a character count of '29/200 Char'. 3. At the bottom, there are 'Cancel' and 'Submit' buttons. The background dashboard remains the same.

- 5) After click submit button success message is shown that means your feedback is store successfully.

