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# Installation Guide



WORDPRESS



(Date: 23.09.2014 / Version 1.1.7)

## Changelog

Version	Description & Changes	Date
1.1.7	- Code optimization has been done. - Compatibility has been checked upto woocommerce version 2.2.4.	23-09-2014
1.1.6	- The Payment Direct Debit Germany and Direct Debit Austria offered by the AG Novalnet be replaced from 01.08.2014 by the SEPA Direct Debit Scheme. - Code Optimization has been done - Compatibility has been checked upto woocommerce version 2.1.12 and wordpress version 4.0	08-09-2014
1.1.5	- Credit card module has been updated - Coding has been optimized - Compatibility has been checked upto woocommerce version 2.1.11	08.07.2014
1.1.4	- Compatibility has been checked for woocommerce version 2.1.2.	06-03-2014
1.1.3	- Updated auto refill option for Credit card, Direct Debit SEPA, Direct Debit Austria & Direct Debit German payment methods. - Updated Direct Debit SEPA payment module as per new testcase. - Implemented Referrer id, Reference parameters in all payment methods. - Credit Card payment updated with 3D Secure authentication. - Updated callback script file as per new testcase. - Compatibility has been checked for wordpress version 3.8.1.	01-02-2014
1.1.2	- Implemented Novalnet Direct Debit SEPA and Novalnet SafetyPay Payment methods.	27-12-2013
1.1.1	- Created option to display customer instruction at success page and order notification emails. - Implemented Debug log feature. - Optimized our module to display the transaction details in frontend order history without core update. - Implemented Void, capture and Refund functionality in Novalnet payment gateway. - Updated callback script file as per new testcase.	26-11-2013
1.1.0	- Added support for Wordpress Multi-site - Code optimization has been done.	07-10-2013
1.0.5	- Added support for Woocommerce Sequential Order Numbers plugin - Compatibility has been verified - Code optimization has been done.	23-09-2013
1.0.4	- Code optimization has been done. - Credit card module has been re-written with PCI-Compliance - Post-back parameter has been implemented	03-08-2013
1.0.3	- Compatibility has been verified - Changed the module structure suitable for Wordpress plugin repository	08-07-2013
1.0.2	- Compatibility has been verified.	22-05-2013
1.0.1	- Novalnet Telephone payment has been integrated. - Novalnet Credit Card payment has been updated. - Code optimization has been done.	28-03-2013
1.0.0	- First Release	18-02-2013

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# Freeware-License Agreement

## Preamble

The following agreement governs the rights and responsibilities between you (the "Partner") and the Novalnet AG ("Novalnet") in relation to the cost-free software solutions Service and Support provided by Novalnet, by connecting your e-commerce systems to the payment platform of Novalnet. Services, which Novalnet offers in accordance with a service contract to its partners, are not affected explicitly by this agreement. From this particular agreement, is not explicitly affected the services Novalnet under the contract between the parties to the service contract partners are providing. By installing and using the software, you automatically confirm that you have read this freeware license agreement and agree with it. If you do not agree to these conditions, as a partner, please do not install and use the software.

## License

Novalnet grants you a non-exclusive, free of charge right of usage on the payment modules provided by Novalnet free of charge and all further modules Novalnet publishes elsewhere whose duration is limited to the duration of the service contract between the parties involved. According to the license agreement, you may install the software on one or more computers and use them. The license for the software is free. The partner agrees to the usage of the payment modules and / or parts of modules exclusively for the Novalnet-provided services, mentioned under the Treaty/agreement. The partner is not entitled to any technical support of any kind from Novalnet. Novalnet is therefore not obliged to ensure the maintenance or revision or development of the software.

## Copyright

All title, ownership rights and intellectual property rights to and from the Software, as well as all copies of the software, and any related documentation, are the property of Novalnet ([www.novalnet.de](http://www.novalnet.de)). All rights are reserved. Novalnet reserves legal measures in case of a breach of this Agreement.

## Guarantee and Liability

The Payment modules will be explicitly made available "as they are defined". For the correct functioning of the payment modules and / or parts of the payment modules, Novalnet does not provide guarantee. Similarly Novalnet assumes no liability for damages and / or consequential damages, directly or indirectly which can be associated with the use of Novalnet cost-free payment modules, unless the damage is intentional or through gross negligence. Not part of this disclaimer agreement, is damage caused from injury to life or health.

## Legal claims and severability clause

The laws of the Federal Republic of Germany will be applicable. The place for court of law or going to court will be Munich. Should any present or future provision of the Agreement, in whole or in part, become invalid, for reasons other than the § § 305-310 of the Civil Code (BGB), the validity of the remaining provisions of the agreement will not be affected. The parties shall replace the ineffective, invalid or unenforceable provision by a valid one that will be void in its legal and economic substance, of the ineffective or not feasible provision, and also in compliance with the overall purpose of the agreement. The same applies, if after the conclusion of the agreement, there are gaps or loopholes found in the agreement. The provision of § 139 BGB (severability) is totally excluded.

If you need further information, kindly contact our Technical service Team:

Novalnet AG  
Tel.: +49 (0)89 9230683-20  
Fax: +49(0)89 9230683-11  
E-Mail: Technik@novalnet.de

## Regarding this document

### Explanation of all Instructions:

In this document there are two types of Instructions:

Instructions, those give you useful information, but are not that sensitive or urgent in their nature. These instructions will be marked with the following symbol

---

 Please Note, ...

---

Instructions, those you must follow; Otherwise it would lead to major functional errors. These instructions will be marked with the following symbol.

---

 Kindly take major note of this, ...

---

## Prerequisite

In order to avail a copy of the most recent update of the WooCommerce plugin, you need an account set up in the Novalnet CRM tool. In case you do not have an account already, kindly contact us at +49 (0)89 – 9230 683-20. This way, we can set up a test account in our system which will then be accessible for you. All the necessary information to configure your WooCommerce plugin will be sent to you via Mail.

You are most welcome to visit our Homepage <http://www.novalnet.com> which also provides you a link to our “Demo Shop”.

The screenshot shows the Novalnet website interface. At the top, there is a header with the Novalnet logo, contact information (+49 (0)89 923 068 320, sales@novalnet.com), and links for Login and Contact. Below the header is a navigation bar with tabs for Payment Modules, Solutions, Products, Technology, Partners, About Us, References, and News. The 'Payment Modules' tab is active, and a dropdown menu is open, showing various e-commerce systems. 'WooCommerce' is highlighted in the dropdown. Below the dropdown, there is a 'Module Download' button and text indicating the current Novalnet payment module version (1.1.7) and compatibility with WooCommerce versions (2.0.20 - 2.2.4). A link to 'Go to demo shop' is also present.

Shop Systems	Magento	WooCommerce	Shopware	OXID eshop	Drupal Commerce
CMS Systems	Übercart	Commerce Kickstart	commerce:SEO v2 Plus	Spree Commerce	Gambio GX2
Blog Systems	Contao Webshop	PrestaShop	JTL-Shop3	VirtueMart	Modified
CRM Systems	Open Cart	xtCommerce	xtCommerce4	Joomshopping	Randshop
Mobile Commerce	Veyton	osCommerce	TomatoCart	zen cart	SEO-mercari
Other Systems	phpShop	CS-Cart	wpShopGermany	Kaufengel	FWP-Shop
Own Systems	Crown	Chameleon	CosmoShop	X-Cart	STAPIS
	H.H.G Multistore	XOS Shop	Evergreen	Bigware	Trade system
	Jigoshop	MyOOS	AbanteCart	osCmax	AlegroCart
	Shop to Date 8S Pro	MijoShop	WP e-Commerce	WPMUDEV	Telekonsum
	Contao Acquistoshop	WP Easycart	HickaShop	MietShop	Easy Digital Downloads

**Module Download**

Current Novalnet payment module version : 1.1.7

Compatible with WooCommerce versions : 2.0.20 - 2.2.4

» Go to demo shop

## Steps of Installation

Kindly follow the below mentioned procedures to install the module:

**Step 1:**

Please do all the changes mentioned in “**wordpress\_woocommerce\_novalnet\_readme\_en.txt**” file.

**Step 2:**

After the successful backend installation, enter the URL e.g. <https://woocommerce.novalnet.de/wp-admin/> and enter username and password to login into admin panel.

The image shows the WordPress login interface. At the top, there is the WordPress logo (a circular 'W' icon) followed by the word 'WORDPRESS' in a serif font. Below this is a white login box with a subtle drop shadow. Inside the box, there are two input fields: 'Username' and 'Password'. Below the password field is a checkbox labeled 'Remember Me'. To the right of the checkbox is a blue button with the text 'Log In' in white. Below the login box, there is a blue link that says 'Lost your password?'. At the bottom, there is a blue link that says '← Back to Wordpress Woocommerce'.

### Step 3:

Kindly, upload the novalnet payment plugin via **Plugins -> Add New** in the left panel, by doing that a new page will get loaded (**Add Plugins**) click on the **Upload** button and **Browse** the Novalnet payment plugin **“woocommerce-novalnet-gateway.1.1.7.zip”** finally click the **Install Now** button to install our payment plugin.

WooCommerce Development 1 New Howdy, shopadmin

## Add Plugins Upload Plugin

Install the [WooThemes Updater](#) plugin to get updates for your WooThemes plugins.

Featured Popular Favorites

Search Plugins

Plugins extend and expand the functionality of WordPress. You may automatically install plugins from the [WordPress Plugin Directory](#) or upload a plugin in .zip format via [this page](#).

### Theme Check

A simple and easy way to test your theme for all the latest WordPress standards and practices. A great theme development tool.

By Pross, Otto42

★★★★★ (179) Last Updated: 6 days ago  
331,372 downloads ✓ Compatible with your version of WordPress

### BuddyPress

Social networking in a box. Build a social network for your company, school, sports team, or niche community.

By The BuddyPress Community

★★★★☆ (663) Last Updated: 2 days ago  
2,268,959 downloads ✓ Compatible with your version of WordPress

### Jetpack by WordPress.com

Supercharge your WordPress site with powerful features previously only available to WordPress.com users.

By Automattic

★★★★☆ (1,457) Last Updated: 7 days ago  
12,029,622 downloads ✓ Compatible with your version of WordPress

### WP Super Cache

A very fast caching engine for WordPress that produces static html files.

By Automattic

★★★★☆ (1,912) Last Updated: 2 weeks ago  
6,229,628 downloads ✓ Compatible with your version of WordPress

### bbPress

bbPress is forum software, made the WordPress way.

By The bbPress Community

★★★★☆ (346) Last Updated: 3 weeks ago  
1,462,640 downloads ✓ Compatible with your version of WordPress

### Tumblr Importer

Import posts from a Tumblr blog.

By wordpressdotorg

★★★★☆ (82) Last Updated: 1 year ago  
199,994 downloads Untested with your version of WordPress

**Popular tags**

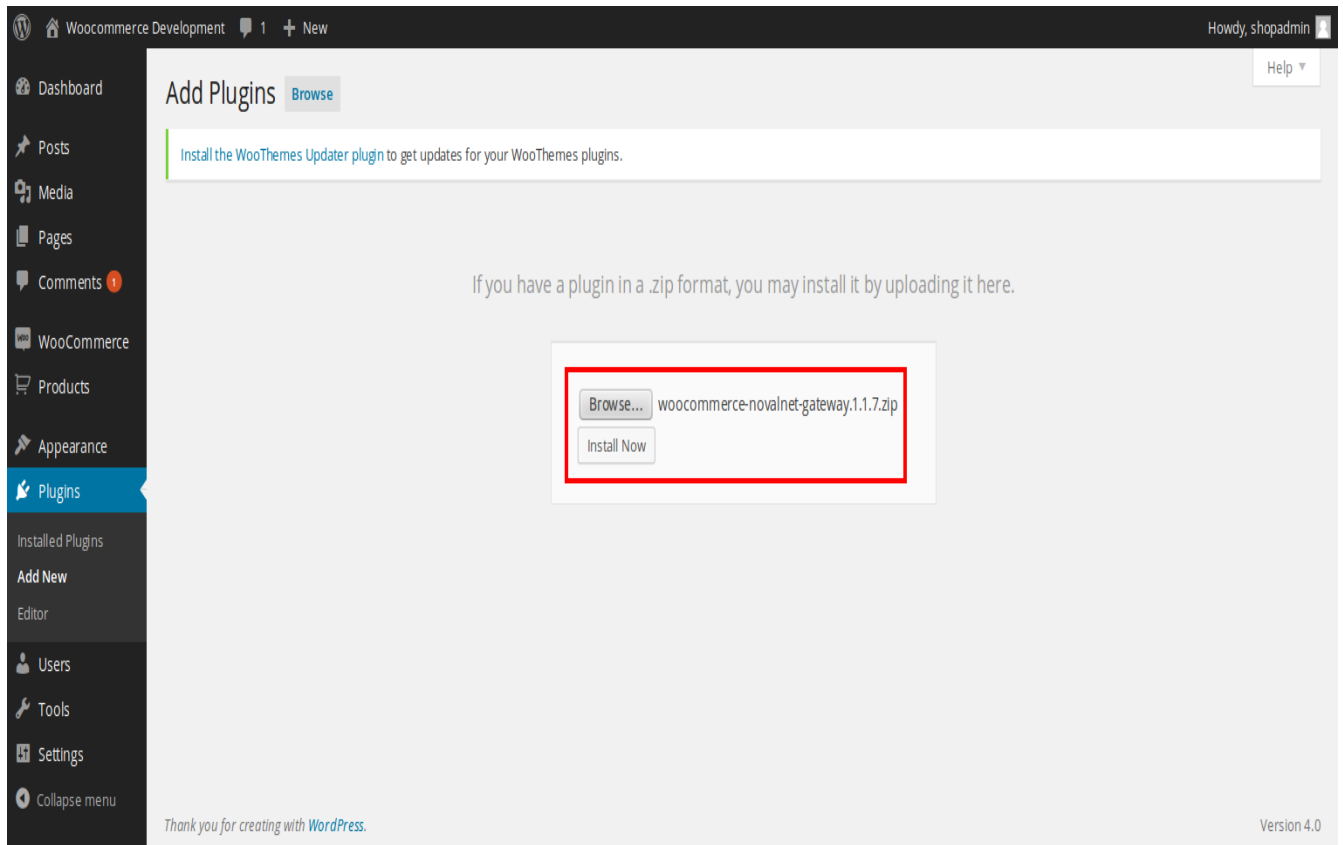
You may also browse based on the most popular tags in the Plugin Directory:

[admin](#) [AJAX](#) [buddypress](#) [category](#) [comments](#) [content](#) [email](#) [Facebook](#) [feed](#) [gallery](#) [google](#) [image](#) [images](#) [javascript](#) [jquery](#) [link](#) [links](#) [login](#) [media](#) [page](#) [pages](#) [photo](#) [photos](#) [plugin](#) [Post](#) [posts](#) [rss](#) [security](#) [seo](#) [Share](#) [shortcode](#) [sidebar](#) [social](#) [spam](#) [twitter](#) [video](#) [widget](#) [widgets](#) [wordpress](#) [youtube](#)

Thank you for creating with WordPress.

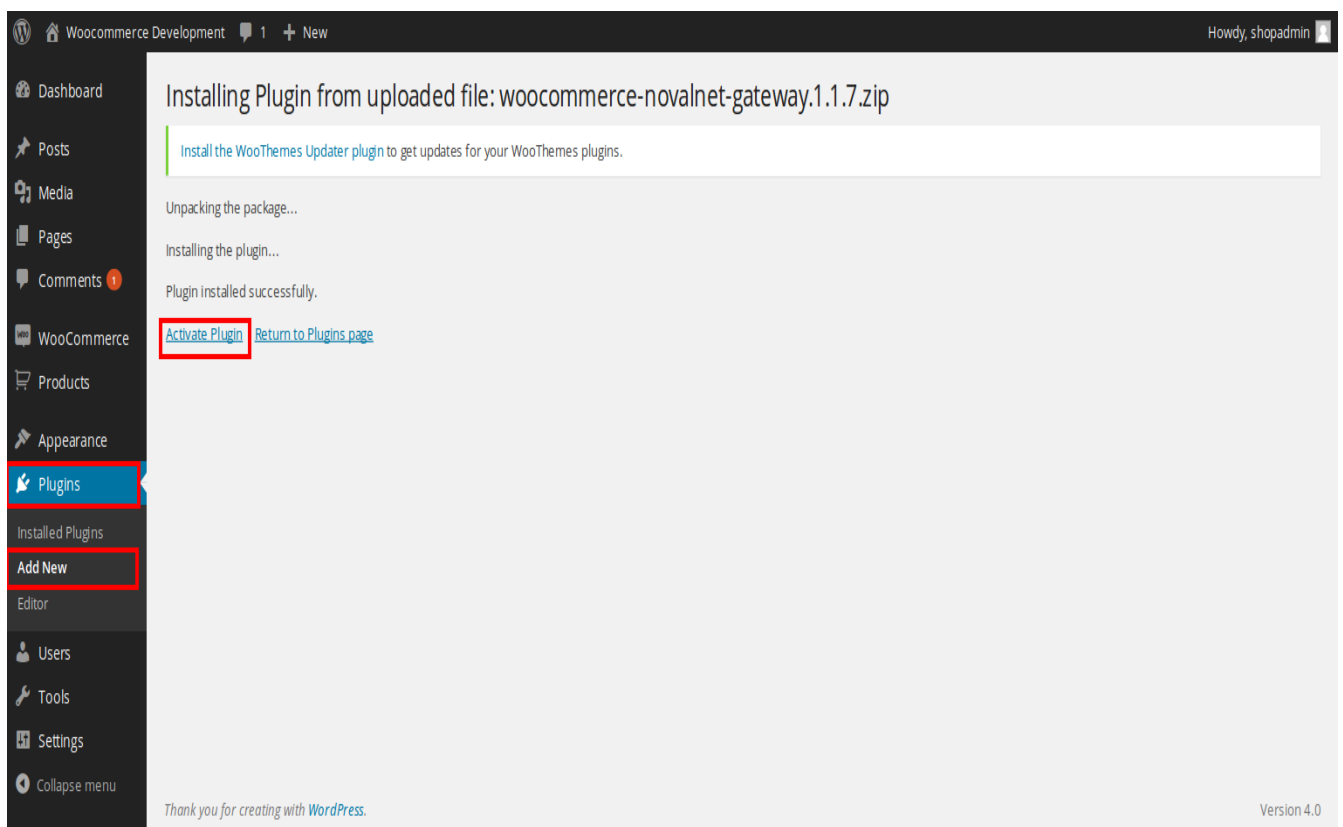
Version 4.0





#### Step 4:

Activate the uploaded plugin as like below:



**Step 5:**

Once activated, Novalnet plugin will be available in **Plugins -> Installed Plugins**.

The screenshot shows the WordPress admin interface for 'WooCommerce Development'. The left sidebar has a 'Plugins' menu item highlighted. The main content area is titled 'Plugins' and shows a list of installed plugins. The 'WooCommerce Payment Gateway by Novalnet' plugin is highlighted with a red box. Below the list, there are bulk action buttons and a footer with the text 'Thank you for creating with WordPress.' and 'Version 4.0'.

Plugin	Description
Akismet	Used by millions, Akismet is quite possibly the best way in the world to protect your blog from comment and trackback spam. It keeps your site protected from spam even while you sleep. To get started: 1) Click the "Activate" link to the left of this description, 2) Sign up for an Akismet API key, and 3) Go to your Akismet configuration page, and save your API key. Version 3.0.2   By Automatic   View details
Hello Dolly	This is not just a plugin, it symbolizes the hope and enthusiasm of an entire generation summed up in two words sung most famously by Louis Armstrong: Hello, Dolly. When activated you will randomly see a lyric from Hello, Dolly in the upper right of your admin screen on every page. Version 1.6   By Matt Mullenweg   View details
WooCommerce	An e-commerce toolkit that helps you sell anything. Beautifully. Version 2.2.3   By WooThemes   View details   Docs   API Docs   Premium Support
WooCommerce Payment Gateway by Novalnet	Adds Novalnet Payment Gateway to WooCommerce e-commerce plugin Version 1.1.7   By Novalnet   View details
WooCommerce PDF Invoices & Packing Slips	Create, print & email PDF invoices & packing slips for WooCommerce orders. Version 1.4.6   By Ewout Fernhout   View details
WooCommerce Print Invoice & Delivery Note	Print Invoices & Delivery Notes for WooCommerce Orders. Version 3.2.2   By Triggvy Gunderson   View details
WooCommerce Sequential Order Numbers Pro	Provides custom incrementing order numbers for WooCommerce orders. Version 1.5.5   By SkyVerge   Visit plugin site
WordPress Importer	Import posts, pages, comments, custom fields, categories, tags and more from a WordPress export file. Version 0.6.1   By wordpressdotorg   View details

## Step 6:

Payment methods will be displayed in **WooCommerce -> Settings -> Checkout**

WooCommerce Development 1 + New Howdy, shopadmin

General Products Tax **Checkout** Shipping Accounts Emails Print

Install the WooThemes Updater plugin to get updates for your WooThemes plugins.

**Checkout Options** | BACS | Cheque | Cash on Delivery | PayPal | Novalnet Instant Bank Transfer | Novalnet Credit Card | Novalnet iDEAL | Novalnet Invoice | Novalnet PayPal | Novalnet Prepayment | Novalnet Direct Debit SEPA | Novalnet Telephone Payment

**Checkout Process**

**Coupons** ☒ Enable the use of coupons  
Coupons can be applied from the cart and checkout pages.

**Checkout** ☒ Enable guest checkout  
Allows customers to checkout without creating an account.  
☐ Force secure checkout  
Force SSL (HTTPS) on the checkout pages (an SSL Certificate is required).

**Checkout Pages**  
These pages need to be set so that WooCommerce knows where to send users to checkout.

**Cart Page**

**Checkout Page**

**Terms and Conditions**

**Checkout Endpoints**  
Endpoints are appended to your page URLs to handle specific actions during the checkout process. They should be unique.

**Pay**

**Order Received**

**Add Payment Method**

**Payment Gateways**  
Installed gateways are listed below. Drag and drop gateways to control their display order on the frontend.

Default	Gateway	Gateway ID	Status	
<input type="radio"/>	Direct Bank Transfer	bacs	<input checked="" type="checkbox"/>	<a href="#">Settings</a>
<input type="radio"/>	Cheque Payment	cheque	<input checked="" type="checkbox"/>	<a href="#">Settings</a>
<input type="radio"/>	Cash on Delivery	cod	-	<a href="#">Settings</a>
<input type="radio"/>	PayPal	paypal	<input checked="" type="checkbox"/>	<a href="#">Settings</a>
<input type="radio"/>	Novalnet Instant Bank Transfer	novalnet_banktransfer	-	<a href="#">Settings</a>
<input type="radio"/>	Novalnet Credit Card	novalnet_cc	-	<a href="#">Settings</a>
<input type="radio"/>	Novalnet iDEAL	novalnet_ideal	-	<a href="#">Settings</a>
<input type="radio"/>	Novalnet Invoice	novalnet_invoice	-	<a href="#">Settings</a>
<input type="radio"/>	Novalnet PayPal	novalnet_paypal	-	<a href="#">Settings</a>
<input type="radio"/>	Novalnet Prepayment	novalnet_prepayment	-	<a href="#">Settings</a>
<input type="radio"/>	Novalnet Direct Debit SEPA	novalnet_sepa	-	<a href="#">Settings</a>
<input type="radio"/>	Novalnet Telephone Payment	novalnet_tel	-	<a href="#">Settings</a>

[Save changes](#)

Thank you for creating with WordPress.

Version 4.0

## Step 7:

Update the novalnet configuration data's via **WooCommerce -> Settings -> Checkout** by selecting concern payment method (e.g. Novalnet Credit Card) and click **Save changes** button like below, ( Novalnet test configuration data are available in the **Explanation Table**.)

The screenshot shows the WooCommerce Settings page, specifically the Checkout section, with the Novalnet Credit Card payment method selected. The left sidebar shows the navigation menu with 'Settings' highlighted. The main content area displays the configuration for the Novalnet Credit Card payment method. A red box highlights the merchant and product ID fields.

**WooCommerce - Development** | Howdy, shopadmin

General | Products | Tax | **Checkout** | Shipping | Accounts | Emails

Checkout Options | Novalnet Instant Bank Transfer | **Novalnet Credit Card** | Novalnet IDEAL | Novalnet Invoice | Novalnet PayPal | Novalnet Prepayment | Novalnet Direct Debit SEPA | Novalnet Telephone Payment

**Novalnet Credit Card**

Configure with Novalnet dealer details. If you need more information, you can visit our website for end-customers visit on <https://www.novalnet.de> or please contact our Sales Team [sales@novалnet.de](mailto:sales@novалnet.de).

**Enable module** ☐ Enable module

**Payment Title\*** Novalnet Credit Card

**Description** The amount will be booked immediately from your credit card when you submit the order.

**Enable Test Mode** No

**3D Secure** (Note: this has to be set up at Novalnet first. Please contact [support@novалnet.de](mailto:support@novалnet.de), in case you wish this.) ☐ (Please note that this procedure has a low acceptance among end customers.) As soon as 3D-Secure is activated for credit cards, the bank prompts the end customer for a password, to prevent credit card abuse. This can serve as a proof, that the customer is actually the owner of the credit card.

**Enable Amex logo** ☐ To display AMEX logo in front end

**Auto refill the payment data entered in payment page** No

**Enable Payment Logo** Yes  
To display Payment logo in front end

**Novalnet Merchant ID\***   
Enter your Novalnet Merchant ID

**Novalnet Merchant Authorisation code\***   
Enter your Novalnet Merchant Authorisation code

**Novalnet Product ID\***   
Enter your Novalnet Product ID

**Novalnet Tariff ID\***   
Enter your Novalnet Tariff ID

**Novalnet Payment access key\***   
Enter your Novalnet payment access key


**Manual checking of order, above amount in cents** (Note: this is a onhold booking, needs your manual verification and activation)   
All the orders above this amount will be set on hold by Novalnet and only after your manual verification and confirmation at Novalnet the booking will be done


**Second Product ID for manual check condition**   
Second Product ID in Novalnet to use the manual check condition

**Second Tariff ID for manual check condition**   
Second Tariff ID in Novalnet to use the manual check condition

**Step 8:**

Published payment methods will be displayed in front end like below,

☐ Novalnet Instant Bank Transfer 

☒ Novalnet Credit Card 

The amount will be booked immediately from your credit card when you submit the order.


**Please select your credit card type first**


Credit Card Type:


Credit Card Holder:


Credit Card No:


Valid Date (Month/Year):


CVC (Approval Code):  


☐ Novalnet IDEAL 

☐ Novalnet Invoice 

☐ Novalnet PayPal 

☐ Novalnet Prepayment 

☐ Novalnet Direct Debit SEPA 

☐ Novalnet Telephone Payment 

**Step 9:**

We can deactivate Novalnet payments plugin via **Plugins -> Installed Plugins -> Deactivate**.

The screenshot shows the WordPress admin interface. On the left sidebar, the 'Plugins' menu is highlighted with a red box, and 'Installed Plugins' is also highlighted. The main content area shows a list of installed plugins. The 'WooCommerce Payment Gateway by Novalnet' plugin is selected, and its 'Deactivate' link is highlighted with a red box. The 'Bulk Actions' dropdown is set to 'Apply'.

Plugin	Description
<input type="checkbox"/> Akismet	Used by millions, Akismet is quite possibly the best way in the world to protect your blog from comment and trackback spam. It keeps your site protected from spam even while you sleep. To get started: 1) Click the "Activate" link to the left of this description, 2) Sign up for an Akismet API key, and 3) Go to your Akismet configuration page, and save your API key. Version 3.0.2   By Automattic   View details
<input type="checkbox"/> Hello Dolly	This is not just a plugin, it symbolizes the hope and enthusiasm of an entire generation summed up in two words sung most famously by Louis Armstrong: Hello, Dolly. When activated you will randomly see a lyric from Hello, Dolly in the upper right of your admin screen on every page. Version 1.6   By Matt Mullenweg   View details
<input type="checkbox"/> WooCommerce	An e-commerce toolkit that helps you sell anything. Beautifully. Version 2.2.3   By WooThemes   View details   Docs   API Docs   Premium Support
<input type="checkbox"/> <b>WooCommerce Payment Gateway by Novalnet</b>	Adds Novalnet Payment Gateway to WooCommerce e-commerce plugin Version 1.1.7   By Novalnet   View details
<input type="checkbox"/> WooCommerce PDF Invoices & Packing Slips	Create, print & email PDF Invoices & packing slips for WooCommerce orders. Version 1.4.6   By Ewout Fernhout   View details
<input type="checkbox"/> WooCommerce Print Invoice & Delivery Note	Print Invoices & Delivery Notes for WooCommerce Orders. Version 3.2.2   By Triggvy Gunderson   View details
<input type="checkbox"/> WooCommerce Sequential Order Numbers Pro	Provides custom incrementing order numbers for WooCommerce orders. Version 1.5.5   By SkyVerge   Visit plugin site
<input type="checkbox"/> WordPress Importer	Import posts, pages, comments, custom fields, categories, tags and more from a WordPress export file. Version 0.6.1   By wordpressdotorg   View details

## Manual Capture Process for Payment Pending Transactions:

### Step 1:

Before capturing the payment transaction - ensure that order status is "On Hold" for the respective order and click on the "Capture" button. After proceeding that amount will be debited from the USERS account.

The screenshot displays the WordPress admin dashboard with the 'Edit Order' page for order #50. The order status is 'on-hold'. The 'Capture' button is highlighted with a red box in the 'Novalnet Payment Status Management' section. The interface includes a sidebar with navigation links, a main content area with order details, and a right sidebar with order actions and status management.

**Order Details**  
Order number #50. Customer IP: 127.0.0.1

**General Details**  
Order date: 2014-05-16 @ 14:36  
Order status: on-hold  
Customer: shopadmin (#1 - test@novalnet.de)

**Billing Details**  
Address: Novalnetäöüß Testeraöüß Gutenbergstraßeöüß,2 85357 Ismaningäöüß  
Email: test@novalnet.de  
Phone: 899230683141  
Payment Method: Novalnet Credit Card

**Shipping Details**  
Address: Novalnetäöüß Testeraöüß Gutenbergstraßeöüß,2 85357 Ismaningäöüß  
Customer Note: Novalnet Kreditkarte Novalnet Transaktions-ID: 12932800002414140 Testbestellung

**Order Items**  
Flying Ninja  
Tax Class: Standard Qty: 1 Total: €10,08 Tax: €1,92

**Custom Fields**  
Name: wpml\_language Value: de

**Downloadable Product Permissions**  
Search for a downloadable product... Grant Access

**Order Actions**  
Move to Trash Save Order

**Novalnet Payment Status Management**  
Current Transaction Status: on-hold  
Capture Void

**Order Totals**  
Shipping: €0,00  
Kostenloser Versand  
Free Shipping 0  
+ Add shipping cost [?]  
Taxes: €1,92  
DE-VAT-1  
Sales Tax: 1,916 Shipping Tax: 0  
+ Add tax row [?]  
Order Discount [?]  
0  
Order Total: 12,00  
Calculate Tax Calculate Total

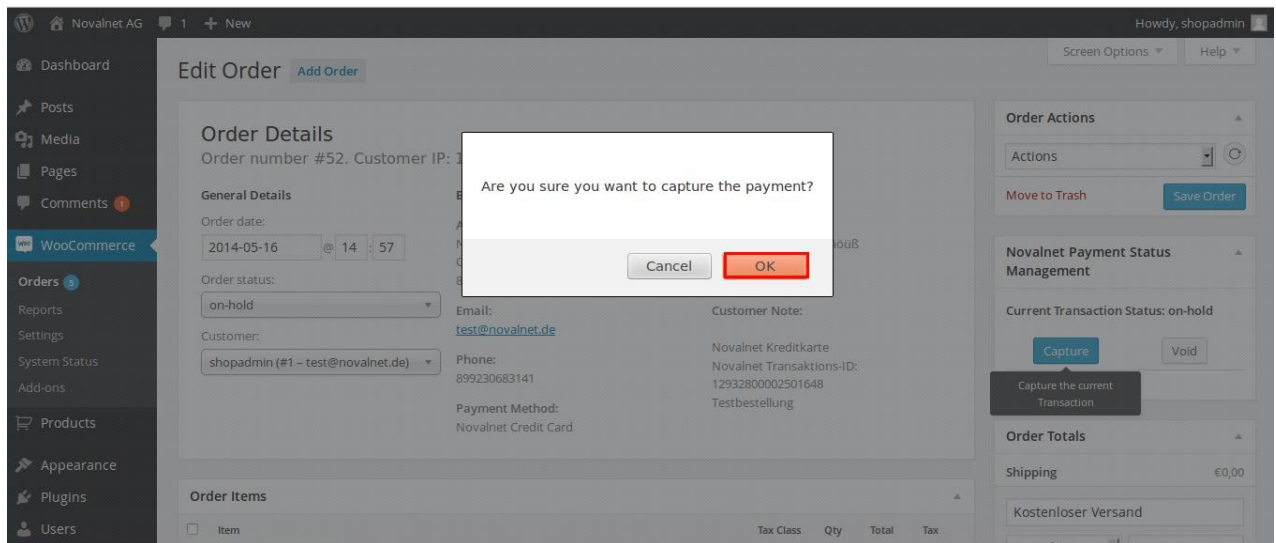
**Order Notes**  
Order status changed from Ausstehend to Zurückgestellt.  
added 1 min ago by shopadmin Delete note  
Order item stock reduced successfully.  
added 1 min ago by shopadmin Delete note  
Novalnet Kreditkarte  
Novalnet Transaktions-ID: 12932800002414140  
Testbestellung  
added 1 min ago by shopadmin Delete note  
Add note  
Customer note Add

Thank you for creating with WordPress. Version 3.9.1



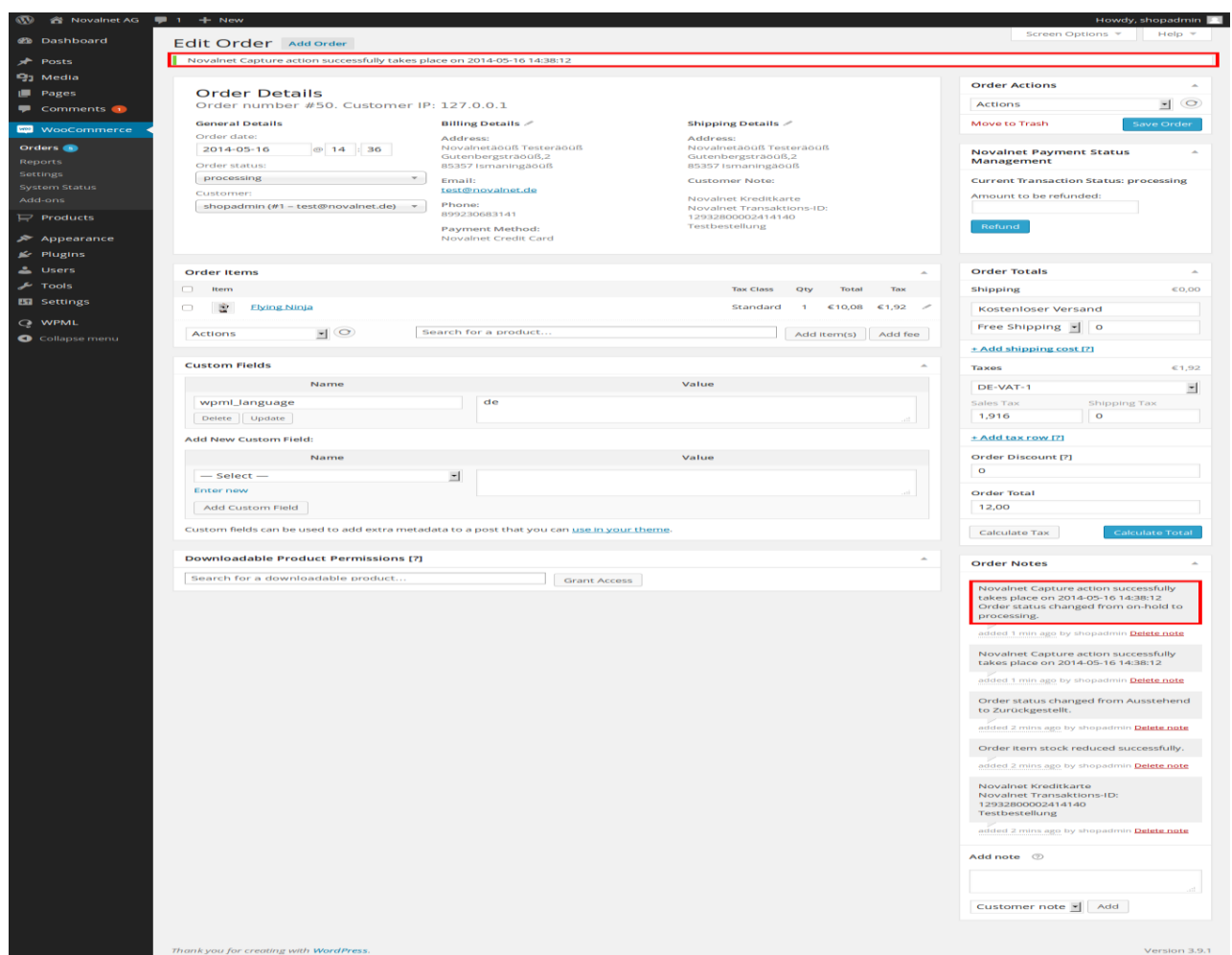
## Step2:

Click the **“OK”** button to confirm the capture process for the current transaction.



## Step3:

Now the transaction was captured successfully, refer the transaction details in **“Order Notes”** and check the order status is as given in order status selection box for **“onhold transaction completion status”** for the corresponding payments.





## Transaction Cancel(Void) Process:

### Step1:

To cancel the Payment Transaction, check the order status is '**on-hold**' then click on 'Void' button to void the payment transaction for the corresponding order.

The screenshot shows the 'Edit Order' page in the Novalnet AG WordPress admin dashboard. The order number is #48, and the customer IP is 127.0.0.1. The order status is 'on-hold'. The 'Void' button in the 'Order Actions' section is highlighted with a red box. The page includes sections for Order Details, Order Items, Custom Fields, and Order Notes.

**Order Details**  
Order number #48. Customer IP: 127.0.0.1

**General Details**  
Order date: 2014-05-16 @ 14:27  
Order status: on-hold  
Customer: Kaushik (#2 - kaushik@novalnetsol...)

**Billing Details**  
Address: Novalnetäöüß Testeraöüß Gutenbergstraßeüß,2 85357 Ismaningaöüß  
Email: kaushik@novalnetsolutions.com  
Phone: 899230683141  
Payment Method: Novalnet Credit Card

**Shipping Details**  
Address: Novalnetäöüß Testeraöüß Gutenbergstraßeüß,2 85357 Ismaningaöüß  
Customer Note: Novalnet Kreditkarte Novalnet Transaktions-ID: 12932800002401621 Testbestellung

**Order Actions**  
Actions: Move to Trash, Save Order, Void (highlighted)

**Novalnet Payment Status Management**  
Current Transaction Status: on-hold  
Capture, Void (highlighted)

**Order Totals**  
Shipping: €0,00  
Kostenloser Versand  
Free Shipping: 0  
+ Add shipping cost [?]  
Taxes: €1,92  
DE-VAT-1  
Sales Tax: 1,916  
Shipping Tax: 0  
+ Add tax row [?]  
Order Discount [?]: 0  
Order Total: 12,00  
Calculate Tax, Calculate Total

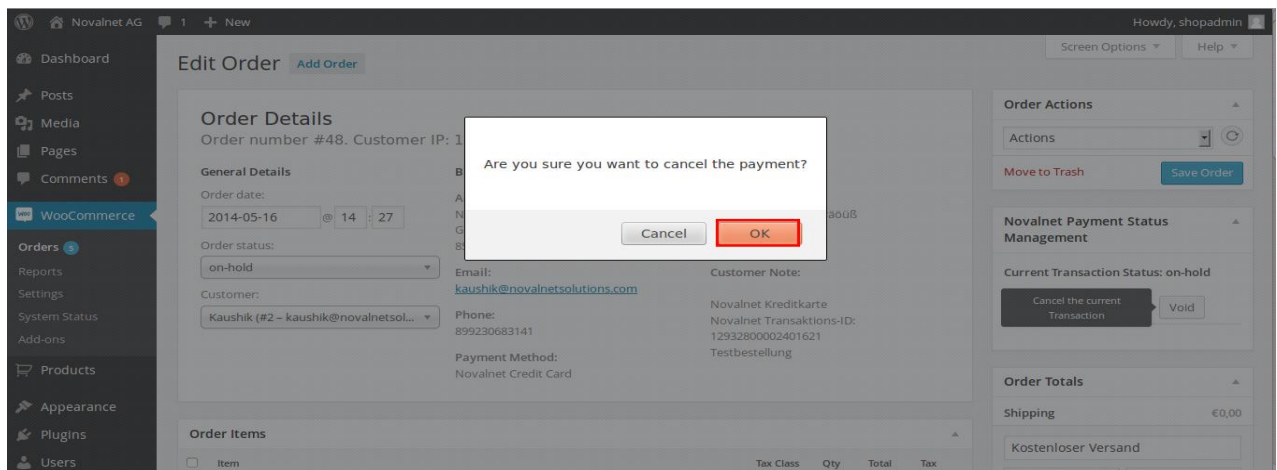
**Order Notes**  
Order item stock reduced successfully.  
added 14 mins ago Delete note  
Order status changed from Ausstehend to Zurückgestellt.  
added 14 mins ago Delete note  
Novalnet Kreditkarte  
Novalnet Transaktions-ID: 12932800002401621  
Testbestellung  
added 14 mins ago Delete note  
Add note  
Customer note Add

Thank you for creating with WordPress.

Version 3.9.1

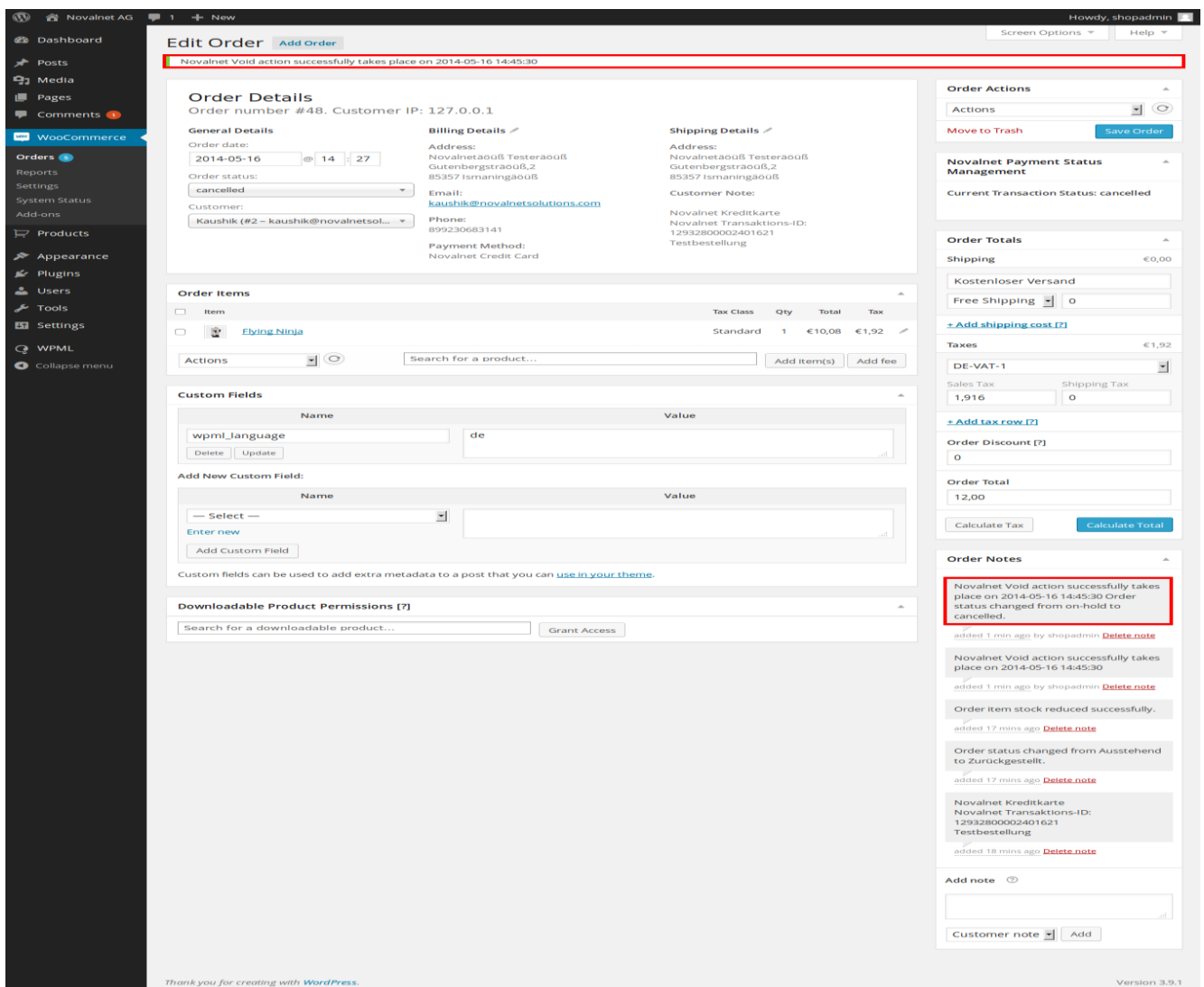
## Step2:

Click **"OK"** button to confirm the void transaction process,



## Step3:

Now the transaction was voided successfully, refer the transaction details in **"Order Notes"** and Check the order status is as given in order status selection box for **onhold- cancellation/void transaction status** for the corresponding payments.



## Transaction Refund Process:

### Step1:

To refund the transaction, enter the valid amount and check the specified amount should not greater than the order amount. Click the **“Refund”** button to proceed further.

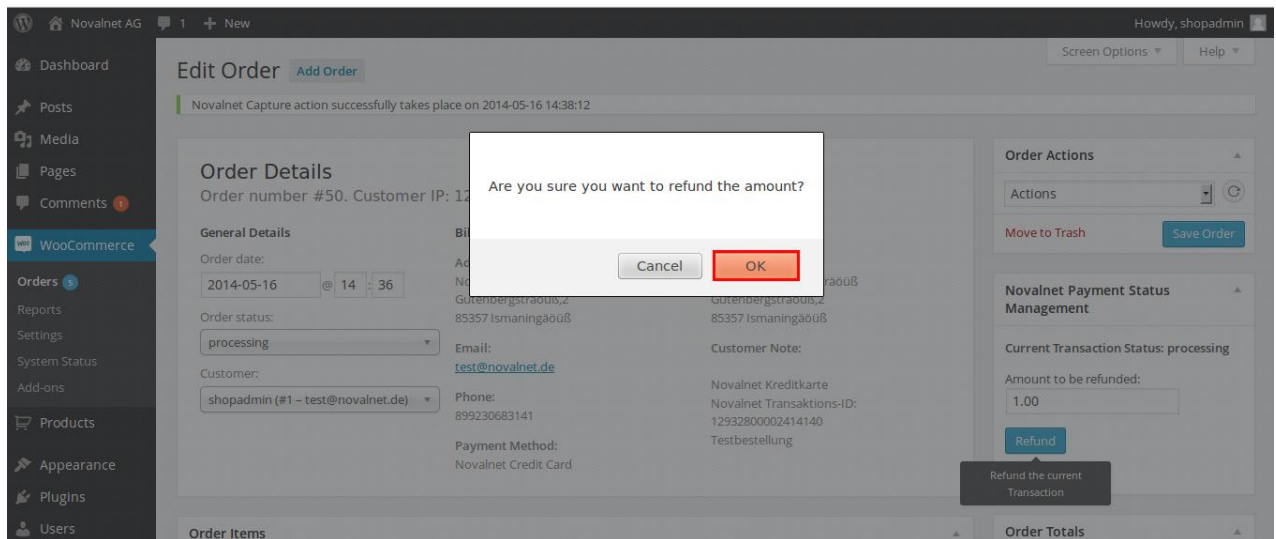
The screenshot displays the 'Edit Order' page in the Novalnet AG WooCommerce admin dashboard. The interface is divided into several sections:

- Order Details:** Shows Order number #51, Customer IP: 127.0.0.1, and tabs for General Details, Billing Details, and Shipping Details. The 'Refund' button is highlighted in the 'Order Actions' section.
- Order Items:** Lists the items in the order, including 'Flying Ninja'.
- Custom Fields:** Allows adding extra metadata to the post.
- Downloadable Product Permissions:** Allows granting access to downloadable products.
- Order Totals:** Shows the total amount, taxes, and shipping costs.
- Order Notes:** Displays a list of notes related to the order, including successful capture actions and status changes.

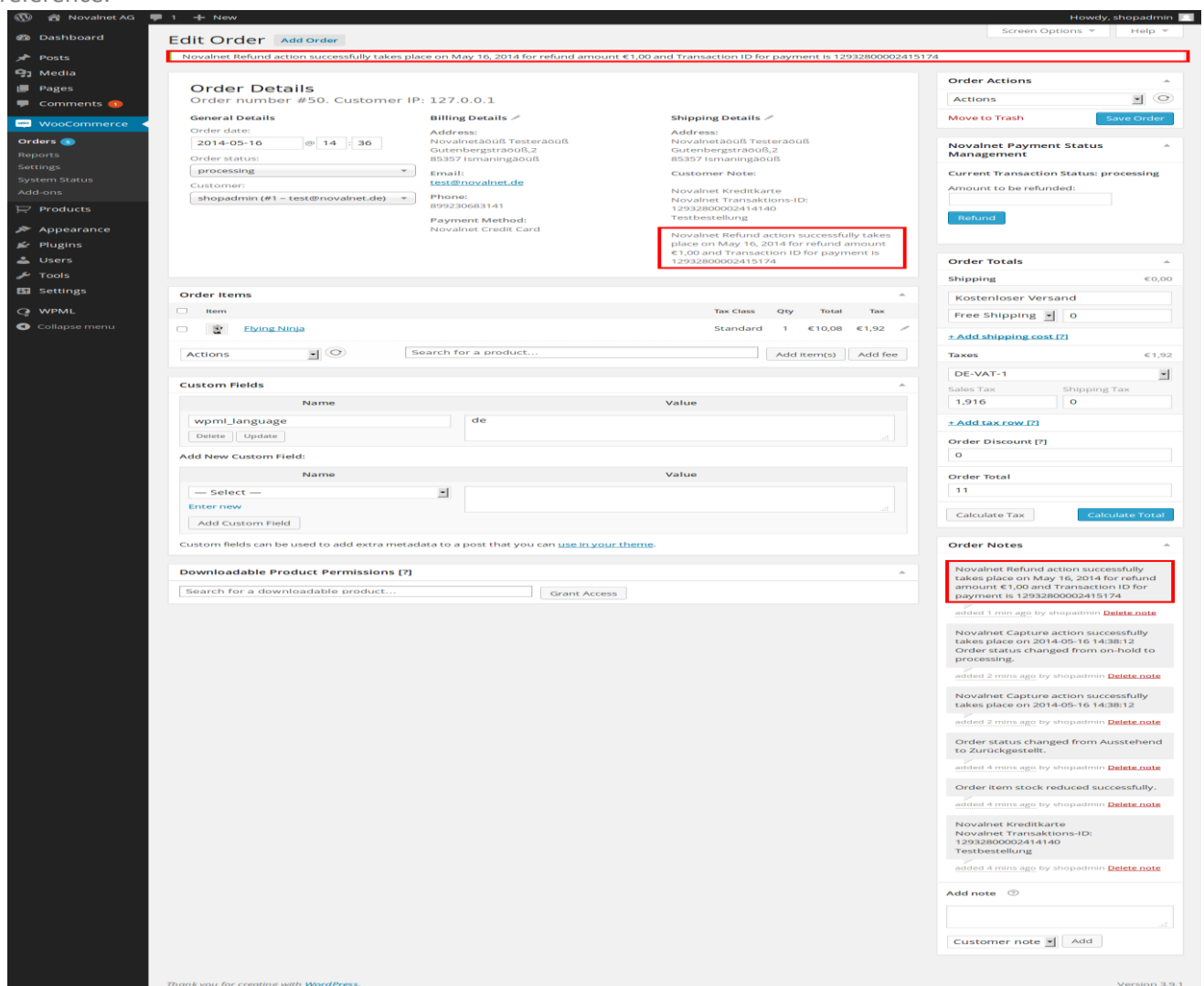
The 'Refund' button is located in the 'Order Actions' section, which is part of the 'Novalnet Payment Status Management' panel. The button is labeled 'Refund' and is highlighted with a red box.

## Step2:

Click the **“OK”** button to refund the amount for the current transaction,



**Step3 :** Now the transaction has been refunded successfully, refer the **“Order Notes”** for the transaction reference.



## References

To test our demo shop on the following link: <https://woocommerce.novalnet.de>

## Explanation Table

Field	Example	Explanation
Novalnet Merchant ID	4	Merchant ID (Will be sent to you via Mail)
Novalnet Merchant Authorisation code	JyEtHUjjbHNJwVztW6JraflMHQvici	Authorization Code (Will be sent to you via Mail)
Novalnet product ID	14	Product-ID (Will be sent to you via Mail)
Novalnet tariff ID	30	Tariff-ID (Will be sent to you via Mail)
Manual checking of order, above amount in cents	199	Here you can set the highest amount, that end customer would be able to purchase for on your shop
Second Product ID for manual check condition	13	In case you have created further products in your Novalnet AG account (you will be informed via email).
Second Tariff ID for manual check condition	127	In case you have created further products in your Novalnet AG account (you will be informed via email).
Test Mode	Yes	Testmode / yes= no real Transactions Testmode / no = You are „LIVE“ Real Transactions will be processed
Novalnet Payment access key	a87ff679a2f3e71d9181a67b7542122c	Novalnet Payment access key field use only for Credit Card 3D Secure, Online Transfer, iDEAL and PayPal.

## Test Bank Data

In order to test the various payment types, we provide you the following Test Bank data.

Kindly only use this test data; otherwise there will be real transactions which will be processed by your credit card acquirer.

Kindly note, that all such test transactions will be deactivated or cancelled at midnight. Test bookings will be cancelled and deleted from your admin at midnight automatically. Test bookings will not be sent to the credit card acquirer for further processing.

As soon as you have completed testing your payment types, kindly write an e-mail to [sales@novалnet.de](mailto:sales@novалnet.de); so we can switch you to "Live" Mode. Only then, real transactions will be made possible from your account.



Kindly please note that, in the WooCommerce Plugin, you would need to change the settings and turn your Shop to Live Mode.

### Credit Card

Card holder : Max Mustermann  
Creditcard Number : 4200 0000 0000 0000 (14 x 0)  
Credit Card No. for AMEX : 373953192351004  
Expiry : Any Future Date  
CVC : 123  
CVC for AMEX : 2234

### Credit Card 3D Secure

CC No. for VISA : 4200000000000000 (14 x 0)  
CVC : 123  
Expiry : Any Future Date  
Password : secret3 (If you are requested to enter a password while testing)

### Online Bank Transfer (Sofortüberweisung) Details For Test:

Bank Code (if you are asked to enter it on processing your test transaction): 88888888 (8 x 8)  
Account Number: 1111  
PIN : 1111  
Every further entry is arbitrary

### PayPal Details For Test:

I. These data are to be entered in the admin area like vendor\_id, etc. The test\_mode must be set to true/1:

Test API-Data:

API-Username : technic-facilitator\_api1.novalnet.de  
API-Password : 1363879539  
API-Signature : ACpWpnZ.LSW25rxxj7Q0FEPEzWxxAdlrxljqNS7c4h9Mj0f5sgruwbqX

II. Login into sandbox by using the following login details:

Website : <https://developer.paypal.com/>  
Email : technic@novалnet.de  
Password : euMdFRT/M&

III. Test username and password if you are requested to enter them after redirecting to PayPal payment page:

Email : pb@novалnet.de  
Password : novалnet123

Note: Sandbox login is a must before testing Novalnet PayPal!

### Invoice / Prepayment

Name : Max Mustermann  
Address : Gutenberg str 2, 85737, Ismaning  
Email : test@novалnet.de

NOVALNET AG  
Financial Institution  
Gutenbergstr. 2  
85737 Ismaning  
Tel.: 089-9230683-20  
Fax: 089-9230683-11  
Chairman of the Executive Board: Gabriel Dixon  
CEO: Johnson Rajdaniel

Chairman of the Supervisory Board: Frank Haußmann  
Jurisdiction: Munich  
Commercial register number: HRB 167381  
Tax id: DE254954139  
E-Mail: info@novалnet.de

#### SEPA Details for Test:

Account Holder : Max Musterman  
Account Number : 2411761956  
Bank Code : 30020900  
IBAN : DE24300209002411761956  
BIC : CMCIDEDDXXX

**Important remark concerning online transfer:** Even, if you find yourself in Test Mode, kindly only use the bank code (BLZ): 88888888 (no other personal account), account number: 1111, pin number: 1111 (no other personal account), in order to avoid a real transaction to be processed. This is due to the implementation by the vendor company PAYMENT NETWORK AG. Online Transfer transactions are only available in EURO.

## Imprint and Contact

You can find all advice and news regarding Novalnet at:



[www.twitter.com/novalnet](http://www.twitter.com/novalnet)

Become a fan of Novalnet on Facebook:



[www.facebook.com/novalnet](http://www.facebook.com/novalnet)

Connect with us on Xing:



[www.xing.com/companies/novalnetag](http://www.xing.com/companies/novalnetag)

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