





#### **MEET THE NINJAS**







**NICKY DE WESTELINCK** 



**MAXIME GUILLEMIN** 



**JOERY VAN DEN BOSCH** 



**DIETER KEMPENEERS** 



KIM HEYRMAN



#### **OUR FOCUS**

#### Microsoft 365 – Modern Work







**Microsoft Security** 



Windows 365



Microsoft Intune





#### **AGENDA**

**18:30 – 19:00** 

Welcome by the Workplace Ninja User Group Belgium

**19:00 – 20:00** 

Proactive Device Management Unleashed: Intune Advanced Analytics and Microsoft Security Copilot in Action by Maxime Guillemin and Joery Van den Bosch

20:00 - 20:30

Break

**20:30 – 21:15** 

Managing your Mac in the Enterprise - Intune's Magic Potion by Kenny Buntinx

**21:15 – 22:30** 

Closing Drinks & Networking



#### THANK YOU TO OUR SPONSOR







## Hybrid Cloud & Networking

Private Cloud & Managed laaS

Cloud Managed Networking

**Cloud Connectivity** 



#### **Azure**

Cloud Operations Services

Application Modernization & DevOps Services

Microsoft Azure CSP



#### Modern Workplace

Cloud Managed Workplace

**Cloud Voice** 

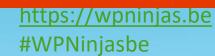
Microsoft 365 CSP



#### Cloud Security

Cybersecurity Services

**SOC & CSIRT** 





Intune Advanced Analytics and Microsoft Security Copilot with Intune in Action





#### **About "Maxime Guillemin"**

#### **Focus**

Microsoft Intune, MS Graph API & Automation

#### **From**

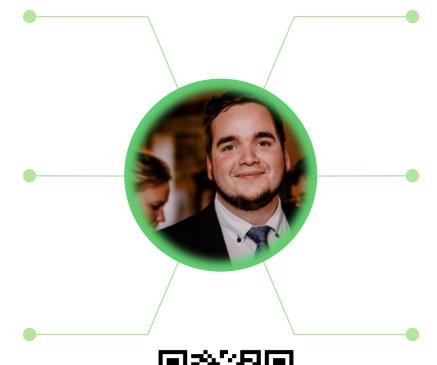
Modern Workplace Architect @



My Blog

Https://cloudflow.be





#### **Certifications**

Microsoft 365 Certified: Endpoint Administrator Associate

Microsoft Certified: Azure Administrator Associate

Microsoft 365 Certified: Security Administrator Associate

#### **Hobbies**

Skiing, Scuba Diving & Blogging





**Contact** 

mg@cloudflow.be





#### **About "Joery Van den Bosch"**

#### **Focus**

Microsoft Intune Geek, Blogger

#### **From**

Modern Workplace Architect @



My Blog

Https://intunestuff.com





#### **Certifications**



#### **Hobbies**

Food, Whisky, Formula 1 & My Family





Contact
Joery@intunestuff.com

LinkedIn: https://www.linkedin.com/in/joery/



### Agenda



What is Copilot for Security and how to set it up

What is Intune Advanced Analytics

**Key takeaways:** 

Device Query with Copilot

How to use Copilot for Intune

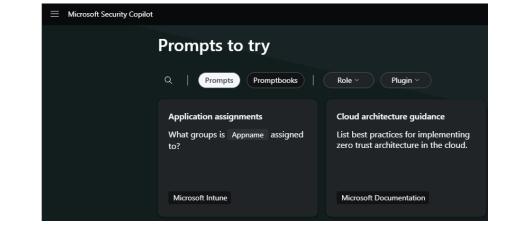
Q&A





### What is Copilot for Intune?

- Copilot for Intune is a part of Copilot for Security
- Copilot for Intune is a plugin on Copilot for Security
- Integrates seamlessly with your Intune data
- Security Admin focused
- Access only Data based on users' permissions
- You need an active Azure subscription to use Copilot for Security



#### How Copilot can help

Copilot can make mistakes, so remember to verify the results.



#### Explore device

Get answers about this device's properties and the policies and apps assigned to it.



#### Compare to another device

Select another device and understand the differences in hardware and device configurations



#### Analyze error code

See an error code that you don't understand? Get answers and learn how you can remediate.

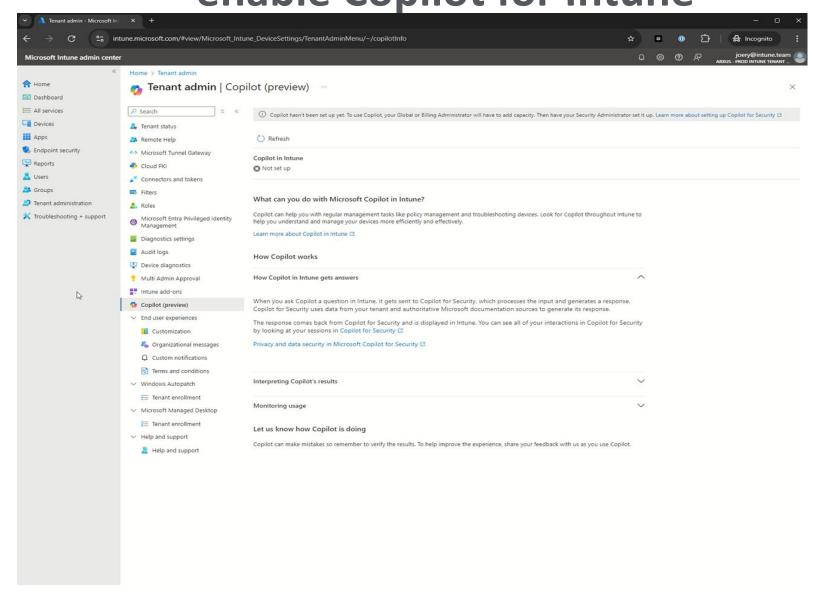


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## How to Setup Copilot for Security and enable Copilot for Intune

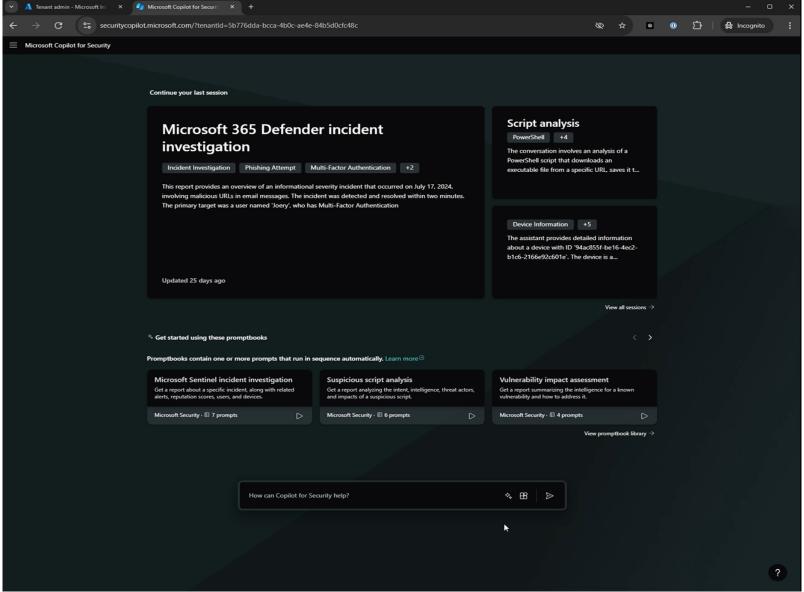






## How to Setup Copilot for Security and

enable Copilot for Intune





## Intune Advanced Analytics

- Device Scopes
- Battery Health Report
- Recourse performance Report
- Enhanced Device Timeline
- Anomaly Detection
- Device Query







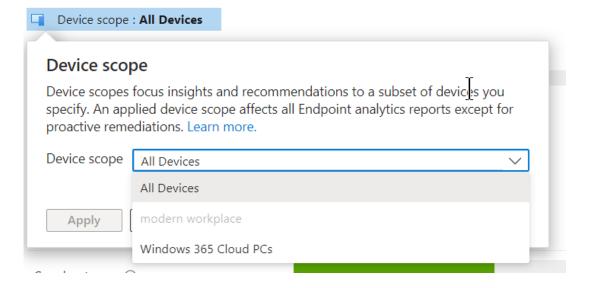
# Who has used Intune Advanced Analytics

i Start presenting to display the poll results on this slide.

### **Device Scopes**



- Customized Reporting for Specific Device Groups
- Focused Insights and Recommendations
- Enhanced Management Efficiency
- Improved Security and Compliance

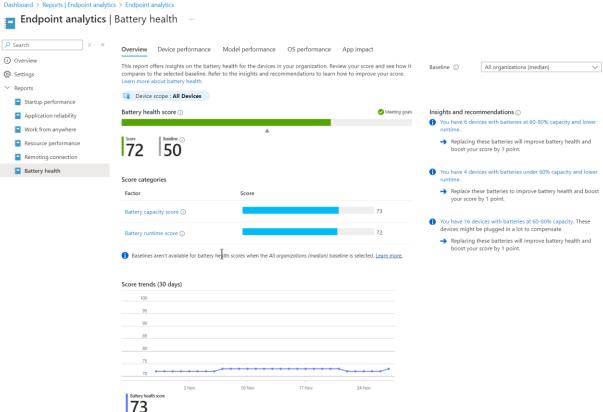






#### **Battery Health Report**

- •Easily Check How Your Device Batteries Are Doing
- •Find Battery Problems Before They Cause Trouble
- Keep Your Team Working Smoothly
- Save Money by Using Warranties Wisely
- Make Smart Choices Using Real Data







#### **Battery Health MS Graph API**

- https://graph.microsoft.com/beta/deviceManagement/userExperienceAnalyticsBatteryHealthDevicePerformance
- <a href="https://graph.microsoft.com/beta/deviceManagement/userExperienceAnalyticsBatteryHealthModelPerformance">https://graph.microsoft.com/beta/deviceManagement/userExperienceAnalyticsBatteryHealthModelPerformance</a>
- <a href="https://graph.microsoft.com/beta/deviceManagement/userExperienceAnalyticsBatteryHealthOsPerformance">https://graph.microsoft.com/beta/deviceManagement/userExperienceAnalyticsBatteryHealthOsPerformance</a>
- <a href="https://graph.microsoft.com/beta/deviceManagement/userExperienceAnalyticsBatteryHealthAppImpact">https://graph.microsoft.com/beta/deviceManagement/userExperienceAnalyticsBatteryHealthAppImpact</a>

```
"deviceName":
"model": "Latitude 5520",
"manufacturer": "Dell Inc.",
"deviceModelName": "Latitude 5520",
"deviceManufacturerName": "Dell Inc.",
"maxCapacityPercentage": 40,
"estimatedRuntimeInMinutes": 134,
"batteryAgeInDays": 1331,
"fullBatteryDrainCount": -1,
"deviceBatteryCount": 1,
"deviceBatteryTags": [],
"deviceBatteryHealthScore": 37,
"healthStatus": "needsAttention".
"deviceBatteriesDetails": [
        "batteryId": "LiP;41587;BYD;0",
        "maxCapacityPercentage": 40,
        "fullBatteryDrainCount": 0
```

```
"id": "d7fbcc3e-a3f5-4045-89d1-8e8e4914f880",
"activeDevices": 63,
"manufacturer": "Microsoft Corporation",
"deviceModelName": "Surface Laptop 4",
"deviceManufacturerName": "Microsoft Corporation",
"averageMaxCapacityPercentage": 84,
"averageEstimatedRuntimeInMinutes": 12227,
"averageBatteryAgeInDays": 785,
"meanFullBatteryDrainCount": 216,
"medianMaxCapacityPercentage": 84,
"medianEstimatedRuntimeInMinutes": 285,
"medianFullBatteryDrainCount": 199,
"modelBatteryHealthScore": 71,
"modelHealthStatus": "meetingGoals"
"id": "84696f52-9101-47c8-943d-d349283fd4bd",
"activeDevices": 50,
"model": "Surface Laptop 5",
"manufacturer": "Microsoft Corporation",
"deviceModelName": "Surface Laptop 5",
"deviceManufacturerName": "Microsoft Corporation",
"averageMaxCapacityPercentage": 87,
"averageEstimatedRuntimeInMinutes": 296,
"averageBatteryAgeInDays": 319,
"meanFullBatteryDrainCount": 71,
"medianMaxCapacityPercentage": 87,
"medianEstimatedRuntimeInMinutes": 272.
"medianFullBatteryDrainCount": 59,
"modelBatteryHealthScore": 74,
"modelHealthStatus": "meetingGoals"
```

```
"id": "fdaeb2ee-cf3e-46a0-97c9-14f17f01c526",
"activeDevices": 60,
"osVersion": "10.0.22631.4751",
"osBuildNumber": "10.0.22631",
"averageMaxCapacityPercentage": 82,
"averageEstimatedRuntimeInMinutes": 242,
"averageBatteryAgeInDays": 622,
"meanFullBatteryDrainCount": 141,
"medianMaxCapacityPercentage": 84,
"medianEstimatedRuntimeInMinutes": 251,
"medianFullBatteryDrainCount": 110,
"osBatteryHealthScore": 67,
"osHealthStatus": "meetingGoals'
"id": "efc79a9a-27db-4178-a4b5-c2f35a453401",
"activeDevices": 113.
"osBuildNumber": "10.0.26100",
"averageMaxCapacityPercentage": 86,
"averageEstimatedRuntimeInMinutes": 12257,
"averageBatteryAgeInDays": 473,
"meanFullBatteryDrainCount": 113,
"medianMaxCapacityPercentage": 87,
"medianEstimatedRuntimeInMinutes": 280,
"medianFullBatteryDrainCount": 70,
"osBattervHealthScore": 74.
"osHealthStatus": "meetingGoals"
```

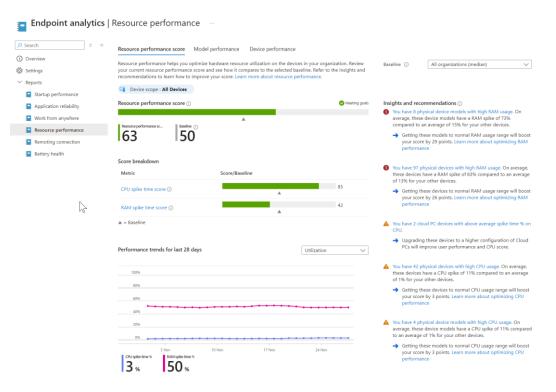
```
"activeDevices": 132,
"appDisplayName": "Microsoft Edge",
"appPublisher": "Microsoft Corporation",
"isForegroundApp": true,
"batteryUsagePercentage": 10.12
"id": "06b6905d-46aa-4773-a577-2c604e621dd0",
"appName": "ms-teams.exe",
"appDisplayName": "Microsoft Teams",
"appPublisher": "Microsoft Corporation",
"isForegroundApp": true,
"batteryUsagePercentage": 9.19
"appName": "MsSense.exe",
"appDisplayName": "Microsoft® Windows® Operating System",
"appPublisher": "Microsoft Corporation",
"isForegroundApp": false,
batteryUsagePercentage": 5.79
```





#### **Resource Performance**

- Monitor Device Health Proactively
- Anticipate and Resolve Performance Issues Early
- Enhance User Experience and Efficiency
- Optimize Hardware Upgrades and Budgeting







#### Resource Performance MS Graph API

https://graph.microsoft.com/beta/deviceManagement/userExperienceAnalyticsResourcePerformance

```
"value": [
      "deviceCount": -1,
      "manufacturer": "Microsoft Corporation",
      "cpuSpikeTimePercentage": 0,
      "ramSpikeTimePercentage": 0,
      "cpuSpikeTimeScore": 100,
      "cpuSpikeTimePercentageThreshold": 15,
      "ramSpikeTimeScore": 100,
      "ramSpikeTimePercentageThreshold": 30,
      "deviceResourcePerformanceScore": 94,
      "averageSpikeTimeScore": 100,
      "machineType": "virtual",
      "cpuDisplayName": "AMD EPYC 7763 64-Core Processor
      "totalProcessorCoreCount": 4,
      "cpuClockSpeedInMHz": 2445,
      "totalRamInMB": 32716,
      "diskType": "unknown",
       "healthStatus": "meetingGoals"
```

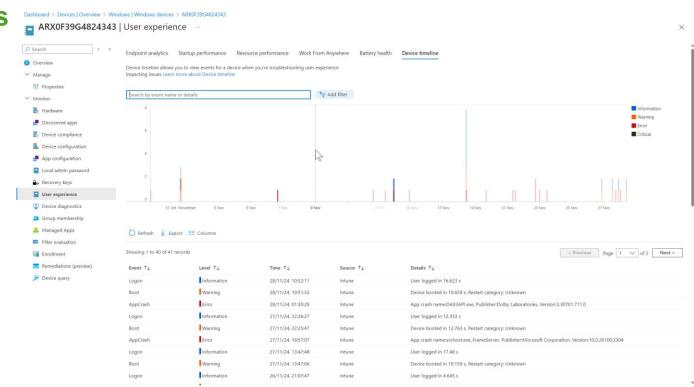






#### **Enhanced Device Timeline**

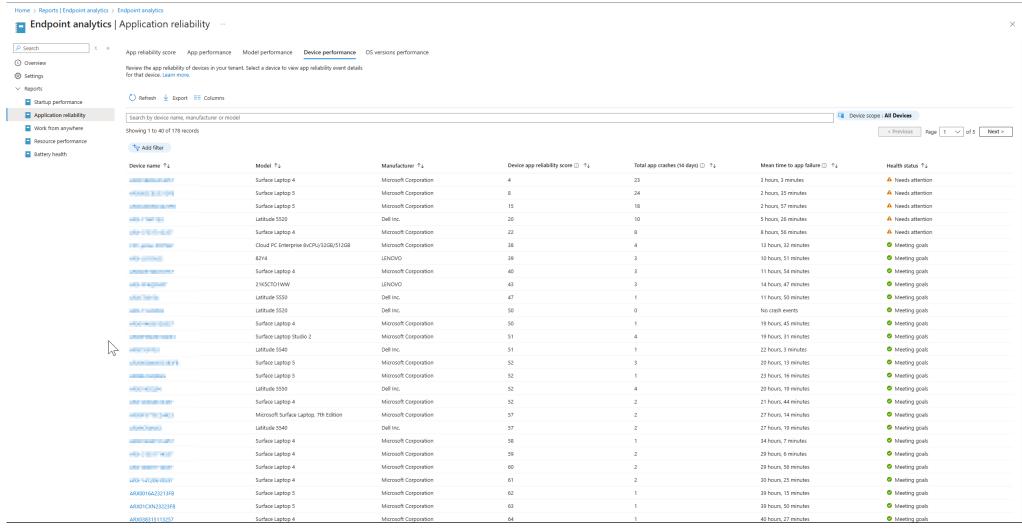
- Comprehensive Event History for Devices
  - Application Performance Insights
  - Boot up Information
  - Logon Information
- Streamlined Troubleshooting Process
- Customizable Filters for Targeted Insight





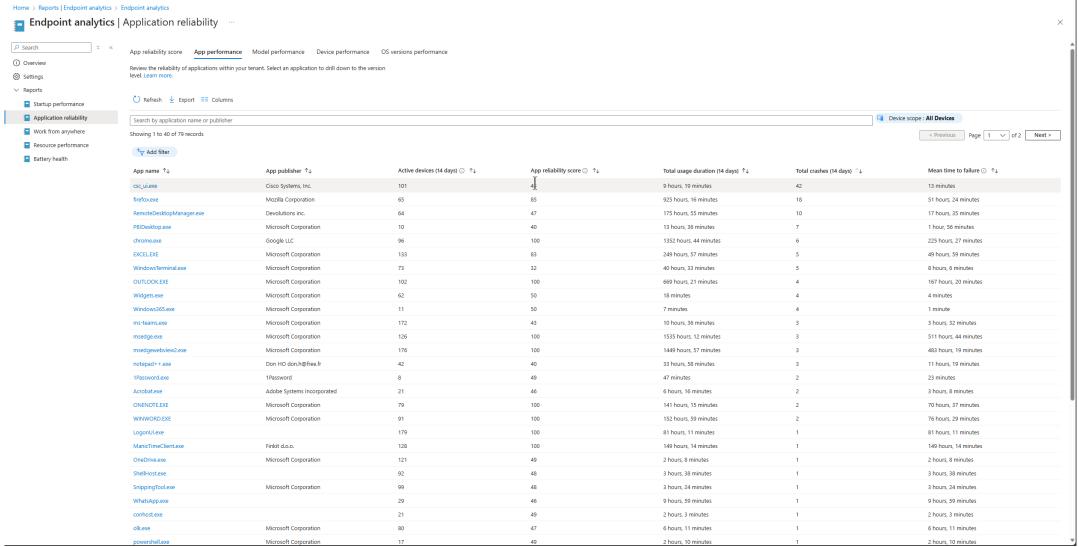


#### **Enhanced Device Timeline**





#### **Enhanced Device Timeline**







### **Enhanced Device Timeline Graph Api**

https://graph.microsoft.com/beta/deviceManagement/userExperienceAnalyticsDeviceTimelineEvent/{userExperienceAnalyticsDeviceTimelineEventId}

```
"id": "2aa48423-0084-4626-8634-05c5b33dd39c",
"deviceId": "bd2f1384-66e4-4790-9bb6-48000f3df1e3",
"eventDateTime": "2025-01-21T08:51:16Z",
"eventLevel": "information",
"eventSource": "Intune",
"eventName": "Boot",
"eventDetails": "Device booted in 19.707 s, Restart category: RestartWithoutUpdate"
"id": "46bc88f4-e6c6-4cbf-b84f-fb33cb2daf47",
"deviceId": "bd2f1384-66e4-4790-9bb6-48000f3df1e3",
"eventDateTime": "2025-01-20T08:13:21Z",
"eventLevel": "error",
"eventSource": "Intune",
"eventName": "AppCrash",
"eventDetails": "App crash name:sychost.exe FrameServer, Publisher:Microsoft Corporation, Version:10.0.26100.2304"
"id": "50743585-c605-49d2-a458-24cc7e45b25e",
"deviceId": "bd2f1384-66e4-4790-9bb6-48000f3df1e3",
"eventDateTime": "2025-01-19T19:00:18Z",
"eventLevel": "information",
"eventSource": "Intune",
"eventName": "Logon",
"eventDetails": "User logged in 0.0 s"
```

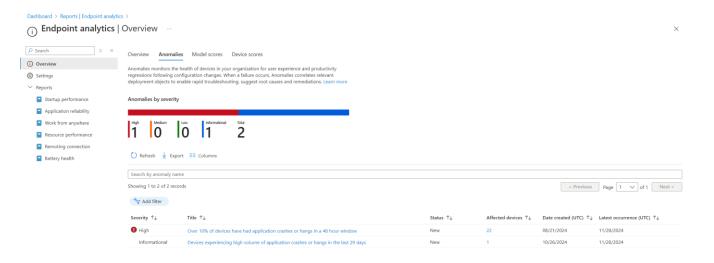






#### **Anomaly Detection**

- Early Warning System for Device Issues
- Proactive Identification of User Experience Regressions
- Correlated Insights for Rapid Troubleshooting







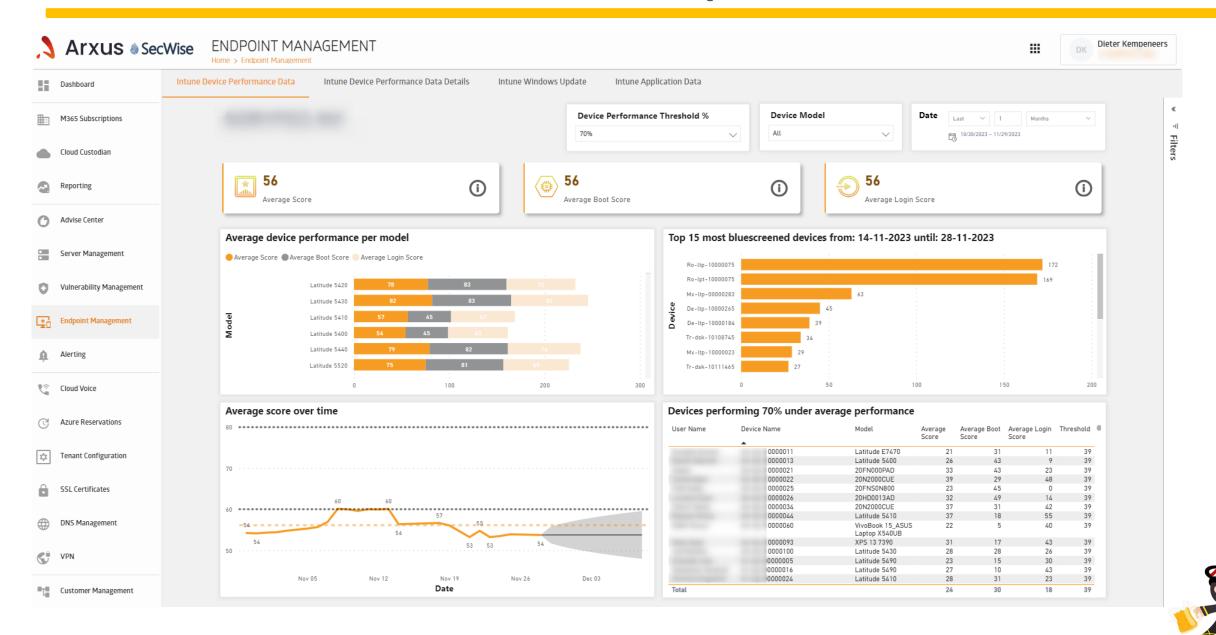
### **Anomaly Detection MS Graph API**

https://graph.microsoft.com/beta/deviceManagement/userExperienceAnalyticsAnomaly

```
"@odata.context": "https://graph.microsoft.com/beta/Smetadata@deviceManagement/userExperienceAnalyticsAnomaly",
    "@odata.count": 1,
    "gmicrosoft.graph.tips": "Use $select to choose only the properties your app needs, as this can lead to performance improvements. For example: GET deviceManagement/userExperienceAnalyticsAnomaly?
    select-anomalyIstroCourrenceDateTime, anomalyIstroCourrenceDateTime, anomalyIstroCourrenceDateTime, anomalyIstroCourrenceDateTime anomalyIstroCourrenceDateTime.
    "anomalyIstroCourrenceAnalyticsAnomaly?
    "anomalyMame": "Over SX of devices have had application crashes or hangs in a 48 hour window",
    "deviceImpacteGount": 10,
    "severity": "medium",
    "anomalyType"; "device",
    "anomalyType"; "device",
    "anomalyType"; "device",
    "anomalyType": "device",
    "anomalyType": "device",
    "anomalyType": "device",
    "anomalyType": "device",
    "anomalyType": "device",
    "assetUseDateTime": "2025-01-22100:00:002",
    "detectionWooleId': "1,
    "issued': "0,
    "assetUseDateTime": "2025-01-22100:00:002",
    "assetUseDateTime": ",
    "assetUseDateTime": ",
```



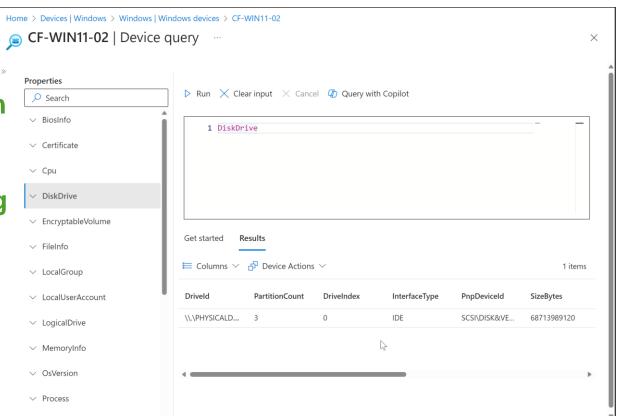
#### **Create Your own Reports**





### **Device Query With Copilot**

- Real-Time Device Information Retrieval
- Powerful Troubleshooting with KQL Integration
- Remote Actions from a Single Interface
- Enhanced Security and Compliance Monitoring







Please download and install the Slido app on all computers you use





## Who has used Device Query

(i) Start presenting to display the poll results on this slide.

#### Code

```
Show Latest Application Installations
WindowsEvent('Application', 30d)
 where Message contains 'Installation completed successfully'
Show Services That Have Started
WindowsEvent('Application', 7d)
 where Message contains 'Service started'
Successful User Account Login
WindowsEvent('Security', 7d)
 where tostring(EventId) == '4624'
```

https://www.kqlsearch.com/devicequery







# Who has used it in combination with Copilot

(i) Start presenting to display the poll results on this slide.





## How to use Copilot for Intune – KQL Query – Live Demo

	Copilot (preview)	×
$ hinspace$ Run $ imes$ Clear input $ imes$ Cancel $ ilde{/}$ <b>Qu</b>	Ask a question about this device using device query. Copilot will generate a Kusto Query Language (KQL) to get the data you're looking for.	
1	What OS version is this device running?	
	Is this device protected by bitlocker?	
	Show me all active processes	
	Copilot can make mistakes so remember to verify the results. To help improve the experience, please share your feedback with us.	
Get started Results	You can always use the prompt guide for suggestions by selecting this button $\ensuremath{\square}$	
Query the properties of this device on demand provided, write custom Kusto Query Language		
Prerequisites		
To use Device query in your tenant, you must had device, the device must be enrolled in Endpo		
Kusto database		
Learn about the Kusto query language Learn more about entities you can query		

Learn common operators for Kusto Query Lang







### How to use Copilot for Intune – Devices

#### Live Demo

<b>©</b>	Copilot (preview)	×
	Ready to explore this device? Copilot can provide Al-generated insights to help you troubleshoot.	
	Summarize this device	
	Analyze an error code	
	Compare this device with another device	
	Show apps on this device	
	Show policies assigned to this device	
	Show group memberships	
	Show the primary user of this device	
	Copilot can make mistakes so remember to verify the results. To help improve the experience, please share your feedback with us. You can always use the prompt guide for suggestions by selecting this button $\square$	

■ Microsoft Security Copilot		
	Prompts to try	
	Q   Prompts   Promptbooks   Role >	Plugin ×
	<ul> <li>Check impact of an external threat article</li> <li>6-prompt sequence</li> </ul>	Demo 6-prompt sequence
	Analyze any external (non MDTI) article, extract indicators, understand the relevant MDTI intelligence available and get hunting queries	Collabdays Zagreb
		<b>▶ Get Started</b> ··· Microsoft Entra
	<ul> <li>Microsoft 365 Defender incident investigation</li> <li>7-prompt sequence</li> </ul>	<ul> <li>Microsoft Sentinel incident investigation</li> <li>7-prompt sequence</li> </ul>
	Get a report about a specific incident, with related alerts, reputation scores, users, and devices.	Get a report about a specific incident, along with related alerts, reputation scores, users, and devices.

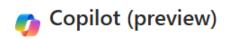






#### How to use Copilot for Intune – Policies #WPNinjasbe

#### Live Demo



Summarize this policy

X

Policy Summary: V5-IMS-BP-U-Disable new Outlook Admin-Controlled

#### **Policy Settings:**

- 1. Admin-Controlled Migration to New Outlook (User):
  - Description: This policy controls the ability of IT admins to initiate the migration of users from classic Outlook to new Outlook.

summarize the intune policy V5-IMS-BP-U-Disable new Outlook Admin-Controlled 3 steps completed 16 seconds Jan 29, 2:15 PM The Intune policy "V5-IMS-BP-U-Disable new Outlook Admin-Controlled" has the following settings: 1. Admin-Controlled Migration to New Outlook (User): This setting is disabled. It controls the ability of IT admins to initiate the migration of users from classic Outlook to new Outlook. When disabled, the migration process to new Outlook will be stopped, keeping users on their current version of Outlook without transitioning to new Outlook. 2. Hide the "Try the new Outlook" toggle in Outlook (User): This setting is enabled. It controls whether the "Try the new Outlook" toggle is displayed in Outlook. When enabled, the toggle for "Try the new Outlook" will be hidden, and users will not have the ability to switch between the existing and new Outlook experiences.

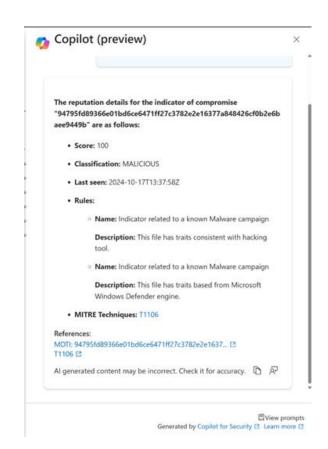




## How to use Copilot for Intune – Security Copilot website – Live Demo

https://securitycopilot.microsoft.com/

- Can you tell me in which security groups user joery@jocomm.be is?
- Can you tell me which devices belong to joery@jocomm.be?
- Is the intune setting Allow Hibernate already configured in an intune policy?
- I have conflicting settings in this intune policy V4-IMS-BP-Office Emergency Update, can you tell me in which other policy the conflicting settings are?
- Can you analyze the endpoint privilege manangement approval request for this executable Advanced\_IP\_Scanner\_2.5.4594.1.exe









#### How to use Copilot for Intune – SCU's

https://securitycopilot.microsoft.com/

When your SCU run out of capacity you will get this message. This means that either you need to wait for an hour before you can continue because the SCU usage is calculated on the hour or create more SCU's.



Due to your organization's high usage, Copilot can't respond to requests. Contact a Security Administrator to increase the allowed usage, or try again later. Learn more



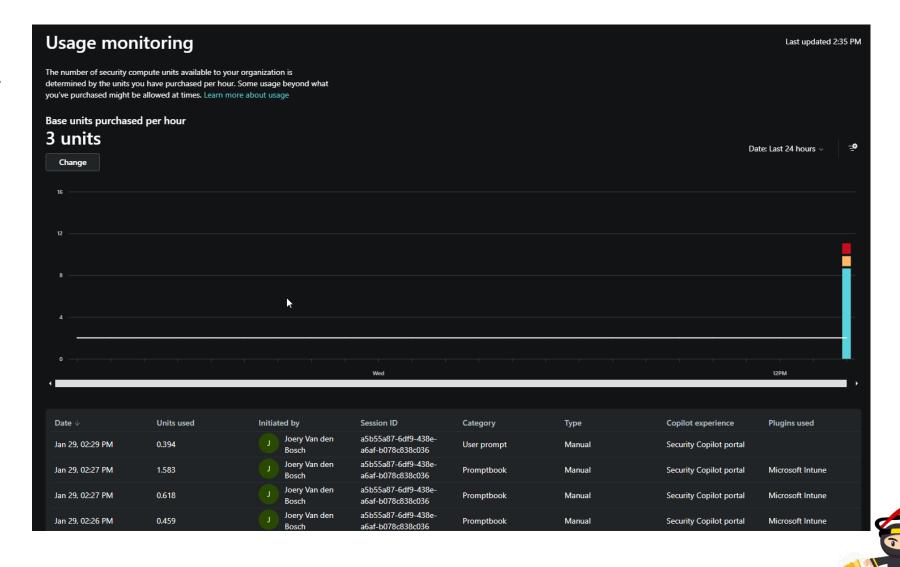






#### **How to use Copilot for Intune – SCU's**

Microsoft has made very good improvements to the overview of cost calculation of the use of the SCU's as you can see now exactly how many units have been used with every prompt.

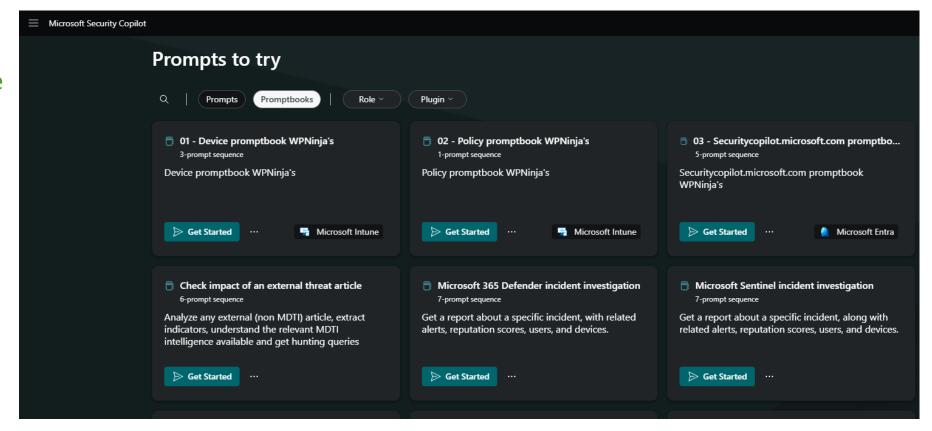




## How to use Copilot for Intune – Promptbooks – Live Demo

https://securitycopilot.microsoft.com/

Within copilot for Security you can create promptbooks to combine some prompts you need more often, so you don't need to type in the prompts every single time. Microsoft also has some pre-defined promptbooks for you.







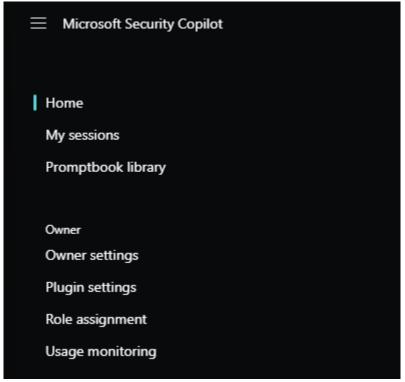
## How to use Copilot for Intune – The

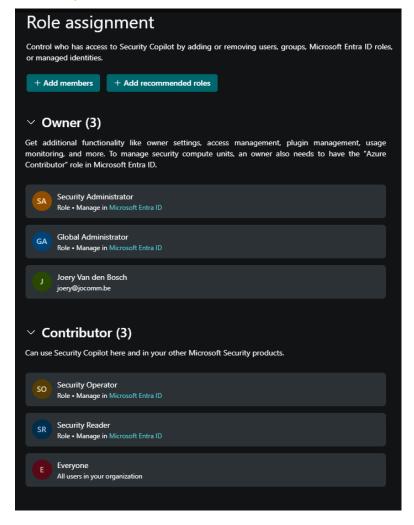
### Settings – Live Demo

https://securitycopilot.microsoft.com/

Within copilot for Security there are some settings that you can

adjust.





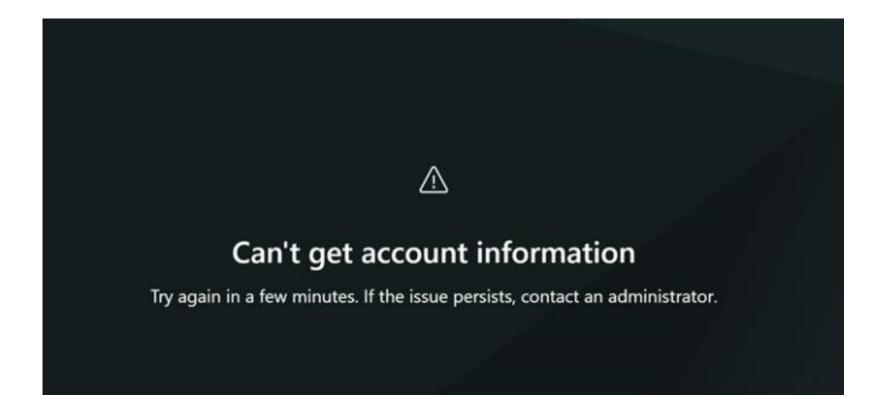




## How to use Copilot for Intune – Errors and troubleshooting

https://securitycopilot.microsoft.com/

I got this error during the setup of Copilot for Security.







## How to use Copilot for Intune – Errors and troubleshooting

https://securitycopilot.microsoft.com/

Try rewording your prompt...

Summarize this policy SOLVED Try rewording your prompt and submit it again. If that doesn't work, ask your Copilot for Security owner for troubleshooting help. Retry







## How to use Copilot for Intune – Errors and troubleshooting

https://securitycopilot.microsoft.com/

The policy with id \*\*\*
could not be found

## SOLVED

Summarize this policy

The policy with the ID 8fb7b0da-3cdc-45f0-ac8f-9aebef7c0de0 could not be found. Please ensure that the policy ID is correct and try again.

Al generated content may be incorrect. Check it for accuracy.





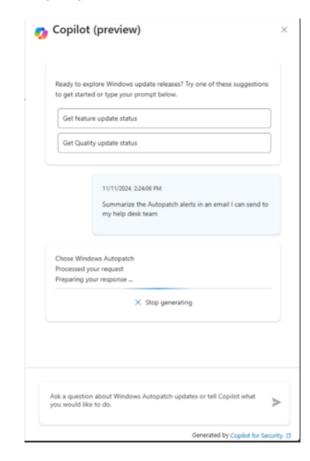


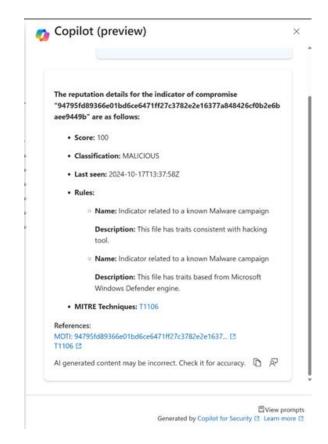


## How to use Copilot for Intune – Things to look out for in the future

https://securitycopilot.microsoft.com/

- Strengthen security by reducing your attack surface – analyze an application request in EPM.
- Enhancing policy management with Copilot – has this setting been configured in any other policy?
- Open-prompting experience in Copilot that understands the settings and policies in your environment using a more natural language approach. GA NOW
- Streamline updates with Copilot-assisted insights – Copilot for Intune for Autopatch









## How to use Copilot for Intune – The Elephant in the room

Microsoft recommends provisioning 3 SCUs per hour to start your Copilot for Security exploration.

Provisioned \$4/hour \$2880/month per SCU









## We love your feedback

https://forms.microsoft.com/e/2MMjWayLXC



#### SAVE THE DATE

20/03/2025 Workplace Ninja User Group Belgium Meetup #2



