

PID: CQCA207183



Package may be given to UPS or USPS   UNITED STATES POSTAL SERVICE®

MR DARTH VADER
1234 DEATHSTAR AVE
OMAHA NE 68111-3935

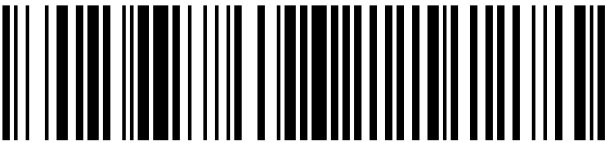
\$6.95 Q Return Label fee to be deducted from refund*†

NC 278 0-03



RM RETURNS
100 QVC BOULEVARD
ROCKY MOUNT, NC 27815

UPS GROUND TRK#: 1Z 106 548 90 5367 9737



PARCEL SELECT RTN SVC
UPS INC. PERMIT NO.77002
UPS INC.
PARCEL RETURN SERVICE **56902**

NO POSTAGE
NECESSARY IF
MAILED IN THE U.S.
B02

NDC ZIP - USPS PARCEL RTN SVC




9202 3901 0030 3758 2000 1735 71

RETURN YOUR WAY - PAY UP FRONT
(Use carrier of your choice)

RM RETURNS
100 QVC BOULEVARD
ROCKY MOUNT, NC 27815



 **SOLD TO**
DARTH VADER DARTH
1234 DEATHSTAR AVE
OMAHA, NE 68111-3935

SHIP TO
MR DARTH VADER
1234 DEATHSTAR AVE
OMAHA, NE 68111-3935

TO MANAGE YOUR ACCOUNT
AND CHECK ORDER STATUS
VISIT QVC.COM OR CALL
CUSTOMER SERVICE AT
1-800-367-9444

SHIP VIA		INVOICE DATE	CUSTOMER NO.	ORDER NO.	PACKAGE ID.		
UG		08-10-2012	XXXXXX5837	3483962984	3483962984		
QTY	ITEM	DESCRIPTION			UNIT PRICE	SHIP & HANDLE	TOTAL PRICE
2	E997723	Ships 1/25 HP 17 w/ MS Office Win 8, AMDQuad Core, 8GB RAM Ruby Red			779.99	2.86	22.36
thank you for shopping w							
INVOICE		PAID BY	MERCHANDISE	S & H	TAX	LESS CREDIT	TOTAL AMOUNT
		Visa	1559.98	2.86	1.57	23.93	1540.48

VENDOR SKU
B4Z72UA#ABA

PLACE AND TRACK YOUR ORDERS AND RETURNS ON QVC.COM! PLUS, EASILY SHOP THE LAST 7 DAYS OF ITEMS SOLD ON TV BY CHECKING OUT QVC'S ITEMS RECENTLY ON-AIR PAGE.

See Back for Return Instructions



3483962984



QVC makes RETURNS and EXCHANGES easy !

QVC wants you to be completely satisfied with the enclosed merchandise. If for any reason you're not satisfied, our return policy allows you to send back the merchandise within 30 days of the date you received the package for an exchange or full refund of the purchase price less applicable Q RETURN LABEL fee (see below). Purchases from QVC and the use of QVC services are subject to our General Terms and Conditions of Use, which can be found at the bottom of the QVC.com home page along with our Privacy Statement, or call Customer Service for more information.

PREPARE THE PACKAGE FOR RETURN SHIPPING TO QVC:

1. **Complete**, detach & enclose the RETURN FORM below with your merchandise.
2. **Repack** all parts of the item or set that arrived in the original package including any product instructions and literature.
3. **Cover / Remove** all original shipping labels from the outer package.
4. **Address** the package using either the Q RETURN LABEL or the RETURN YOUR WAY label if you are shipping via your own carrier. (Do not use both labels on the package.)

CHOOSE A RETURN METHOD:

- A Use our Q RETURN LABEL** – You return the merchandise via U.S. Postal Service or UPS without waiting in line. Return insurance is included with the fee shown on the label on the reverse side. For your convenience, the charge is simply deducted from your refund or merchandise credit at the time the return is processed.
- † If you requested a replacement or exchange of your original merchandise, you are authorizing the Q RETURN LABEL fee and / or additional merchandise cost to be charged to the credit card used for the original order, or deducted from merchandise credit for check orders.
- * If your return is due to a QVC error, there is no charge for using the Q RETURN LABEL.

When using our Q RETURN LABEL, use a shipper indicated on the label - U.S. Postal Service or UPS

- For U.S. Postal Service, put the package in your mailbox, give it to a postal carrier, or take it to a Post Office.
- For UPS, drop in any UPS drop box, or take it to a UPS Customer Service center.
- Do not pay any additional insurance because it is included.
- Reminder: If you ever lose the packing slip or Q RETURN LABEL, you can reprint one by locating your order in Order Status on QVC.com.

Tracking Your Return: Using our Q RETURN LABEL lets you track your return in Order Status on QVC.com. Just select the order and click the tracking number of this return. You can also call our automated Customer Service at 800 367 9444.

- B RETURN YOUR WAY** – Use the small RETURN YOUR WAY label on the reverse side which provides the correct QVC Returns Address for this item. Use delivery service of your choice and select ground service and insure package for full value of merchandise. You will pay up front for insurance, ground service shipping and handling with the carrier you choose.

Restricted Items & Special Instructions: For your safety, please do not return leaky / broken bottles and liquids. For these items and for plants, foods, gas-powered products, or items scheduled for delivery, please call Customer Service for assistance with these returns.

Applying Credits: Credits to your credit card are applied immediately upon processing, but may not appear on your statement for one or two billing cycles.



REASON FOR RETURN (CHECK ONE BOX)

- | | | |
|---|--|--|
| <input type="checkbox"/> Item is not a good value for me | <input type="checkbox"/> Received damaged | <input type="checkbox"/> Size ordered is too small/short |
| <input type="checkbox"/> Seemed different to me than on TV | <input type="checkbox"/> Product is defective | <input type="checkbox"/> Size ordered is too big/long |
| <input type="checkbox"/> Seemed different to me than on QVC.com | <input type="checkbox"/> Style/fashion did not suit my taste | <input type="checkbox"/> Received different item/color/size than ordered |

Comments (if desired): _____

REPLACEMENT / EXCHANGE / REFUND (CHECK APPROPRIATE BOXES)

- ☐ Replace with Same Item ☐ Exchange for Same Item in the Following (see Terms above) † New Size _____ New Color _____

Refund: ☐ By Original Method of Payment ☐ Merchandise Credit

Is this a Gift Return ? ☐ Yes ☐ No ☐ Refund to Gift Giver ☐ Refund to Gift Receiver

Gift Receiver Full Name and Phone Number _____

☐ Yes, I the purchaser would like to receive written confirmation that my return has been processed.