

## **WILLIAM REINHOLD**

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### **EDUCATION**

#### **Bachelor of Science, Finance and Information Systems**

University of Maryland at College Park

University Honors College

Robert H. Smith School of Business

Expected: May 2021

Overall GPA: 3.652

### **EXPERIENCE**

#### **Kango Express**

Newark, DE

*Website Consultant*

July 2019– August 2019

- Reviewed the website of an international shipping company to improve the user experience
- Edited the text and layout to be more concise, understandable, and user-friendly

#### **Grain H2O**

Bear, DE

*Server*

June 2018 – August 2019

- Sold to approximately 80 customers per shift in a fast-paced environment
- Formed connections with clients that resulted in their returning to the restaurant
- Built customer service skills through frequent interactions

*Busser*

June 2017 – August 2017

- Worked as a team with other bussers in order to succeed in preparing the restaurant for more customers
- Interacted with customers on a frequent basis to manage and mitigate any conflicts

### **LEADERSHIP**

#### **Phi Chi Theta Professional Business Fraternity, General Member**

September 2018– Present

- Researched potential scholarships and posted them to a database for the fraternity as the Scholarship Chair
- Participated in weekly pledge/brotherhood meetings, professional events, and philanthropy
- Organized philanthropic and professional events as a pledge class for entire 80 member brotherhood

#### **Department of Resident Life, Room Ambassador**

March 2018 – May 2018

- Communicated with potential University of Maryland, College Park incoming students during open houses about living in a dorm on campus
- Answered any questions about the university or life as a student

#### **Student Government, Vice President**

August 2016 – May 2017

- Created system to encourage students to participate in events and activities around the school
- Led weekly meetings and delegated responsibilities to homeroom ambassadors

### **SKILLS AND AWARDS**

Computer: MS Word, MS Excel, MS Power Point

Awards: Dean's List: Fall 2017, Spring 2018, and Spring 2019